

Jithendra Suggala

Salesforce Developer

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To work as a professional in a highly innovative firm that utilize my skills and abilities effectively, from which I can develop my skills to make it more precise.

Career Experience

- 3+ years of experience as a Salesforce Developer having good knowledge of the Technical and Functional aspects of Salesforce.
- Experience in migrating data to Salesforce using Workbench, developing LWC Components.
- Demonstrated Expertise in debugging and troubleshooting existing code using Developer Tools.
- Implemented enhancement and resolve faults that require a small effort using innovative techniques.
- Good analytical, verbal, written communication and interpersonal skills.

Skill Profile

- **Web Technologies:** HTML, CSS, JavaScript
- **Tools:** Power BI, Service Now, Salesforce Inspector, Git, MS Excel, MS Office, Splunk
- **Salesforce:** Apex, LWC, Lightning, SOQL, Triggers
- **Salesforce CRM Platforms:** Sales cloud, Service Cloud, Force.com

Work Experience:

Company : Michelin
Role : Salesforce Developer
Duration : July 2021 to Present

- Assisted in Salesforce.com Administration tasks such as Creating Permission sets, roles and Customizing Objects.
- Worked on Service Now to provide Support to China, Australia, Indonesia, Thailand and Japan users without any SLA Escalations.
- Worked on Enhancement requests as per Business requirements and created Apex Classes and lightning components.
- Configured custom objects, fields, formulas, record types, and page layouts in salesforce.
- Developed Process builders, Flows and validation rules as per the requirements.
- Developed SOQL queries to pull the data from Salesforce.

Academic Profile:

Degree	Institution	Year of Passing	Percentage/GPA
B. Tech CSE(Hons.)	Lovely Professional University - Punjab	2021	7.78 CGPA
Higher Secondary School	Narayana Junior College -AP	2017	97.6%
Secondary School	Kumar Public School- AP	2015	9.3 GPA

Certifications:

- Salesforce Certified Data cloud consultant (Issued on July 2024)
- Salesforce certified AI Associate (Issued on April 2024)
- Salesforce Certified Associate (Issued on May 2023)
- Salesforce Certified Administrator (Issued on November 2022)
- Salesforce Certified Platform Developer1 (Issued on August 2021)

Personal Projects:

1. BMI Calculator

- BMI calculator helps individuals understand their body weight category by entering user's height, which can be an indicator of potential health risks. It's a simple yet effective tool for promoting awareness about healthy body weight.
- I have used LWC to create this project and exposed the component to Experience Site.

2. Currency Converter

- We can use this application to convert money from one currency to another.
- I have used Styling hooks, Service Component and made an integration to compare currencies at market rate in LWC component and exposed it to Experience site.

3. Weather App

- Weather app helps in displaying the current weather conditions when user enters the name of the City.
- Used data binding, server-side API calling to get the real-time weather Information.

4. Developer Portfolio

- Created this portfolio to showcase my skills along with my personal details.
- Used components like tabs, accordions, data tables, cards, badges, Lightning record forms etc for layout designing in this project.
- Built Re-usable components made use of component composition and parent-child communication to display the data.

Declaration:

I hereby declare that the above provided information is true to best of my knowledge and belief.

Name: Jithendra Suggala.