# Big Data & Automated Content Analysis Week 8 – Monday: »Supervised Approaches to Text Analysis «

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#### Today

Machine Learning

Predicting things

You have done it before!

From regression to classification

Classifiers

Vectorizers

Classification

**SML** 

An implementation

A note on the input data

Looking back & forward

### Machine Learning

Methodological approach

#### A familiar picture by now

	Counting and Dictionary	Supervised Machine Learning	Unsupervised Machine Learning
Typical research interests and content features	visibility analysis sentiment analysis subjectivity analysis	frames topics gender bias	frames topics
Common statistical procedures	string comparisons counting	support vector machines naive Bayes	principal component analysis cluster analysis latent dirichlet allocation semantic network analysis
	deductive		inductive

#### Some terminology

#### Supervised machine learning

You have a dataset with both predictor and outcome (independent and dependent variables; features and labels) — a labeled dataset. Think of regression: You measured x1, x2, x3 and you want to predict y, which you also measured

## Unsupervised machine learning

You have no labels. (You did not measure y)

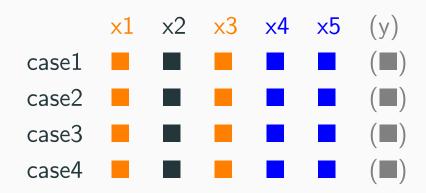
Again, you already know some techniques to find out how x1, x2,...x\_i co-occur from other courses:

- Principal Component Analysis (PCA) and Singular Value Decomposition (SVD)
- Cluster analysis
- Topic modelling

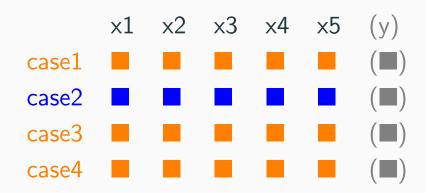
#### Let's distinguish four use cases...

- Finding similar variables (dimensionality reduction) unsupervised
- 2. Finding similar cases (clustering) unsupervised
- 3. Predicting a continous variable (regression) supervised
- 4. Predicting group membership (classification) supervised

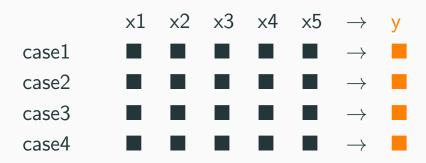
	x1	x2	<b>x</b> 3	x4	x5	у
case1						
case2						
case3						
case4						



Dimensionality reduction: finding similar variables (features)



Clustering: finding similar cases



new case lacksquare

Regression and classification: learn how to predict y.

Note, again, that the  $\blacksquare$  signs can be *anything*. For us, often word counts or  $tf \cdot idf$  scores (x) and, for supervised approaches, a topic, a sentiment, or similar (y).

But it could also be pixel colors or clicks on links or anything else.

	×1	x2	x3	×4	x5	У
case1						
case2						
case3						
case4						

## Predicting things

## Predicting things

You have done it before!

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#### You have done it before!

#### Regression

- 1. Based on your data, you estimate some regression equation  $y_i = \alpha + \beta_1 x_{i1} + \cdots + \beta_n x_{in} + \varepsilon_i$
- 2. Even if you have some *new unseen data*, you can estimate your expected outcome  $\hat{y}$ !
- 3. Example: You estimated a regression equation where y is newspaper reading in days/week:

$$y = -.8 + .4 \times man + .08 \times age$$

 $\hat{y}_{woman40} = -.8 + .4 \times 0 + .08 \times 40 = 2.4$ 

4. You could now calculate  $\hat{y}$  for a man of 20 years and a woman of 40 years - even if no such person exists in your dataset:  $\hat{y}_{man20} = -.8 + .4 \times 1 + .08 \times 20 = 1.2$ 

## This is Supervised Machine Learning!



- We will only use half (or another fraction) of our data to estimate the model, so that we can use the other half to check if our predictions match the manual coding ("labeled data", "annotated data" in SML-lingo)
  - e.g., 2000 labeled cases, 1000 for training, 1000 for testing if successful, run on 100,000 unlabeled cases
- We use many more independent variables ("features")
- Typically, IVs are word frequencies (often weighted, e.g. tf×idf) (⇒BOW-representation)

## **Predicting things**

From regression to classification

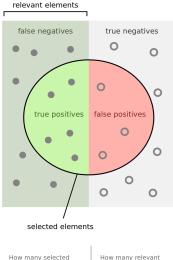
In the machine learning world, predicting some continous value is referred to as a regression task. If we want to predict a binary or categorical variable, we call it a classification task.

(quite confusingly, even if we use a logistic regression for the latter)

#### Classification tasks

For many computational approaches, we are actually not that interested in predicting a continous value. Typical questions include:

- Is this article about topic A, B, C, D, or E?
- Is this review positive or negative?
- Does this text contain frame F?
- Is this satire?
- Is this misinformation?
- Given past behavior, can I predict the next click?



How many selected items are relevant?

How many relevant items are selected?





#### Some measures

- Accuracy
- Recall
- Precision
- F1 =  $2 \cdot \frac{\text{precision} \cdot \text{recall}}{\text{precision} + \text{recall}}$
- AUC (Area under curve)
   [0,1], 0.5 = random
   guessing

#### Different classification algorithms

- It is an empirical question which one works best
- We typically try several ones and select the best
- (remember: we have a test dataset that we did not use to train the model, so that we can assess how well it predicts the test labels based on the test features)

(to make it easier, imagine a binary classfication ("positive"/"negative"), but it doesn't really matter whether there are two or more labels)

## **Predicting things**

Classifiers

#### Different classifiers

#### Typical options in a nutshell:

- Naïve Bayes
- Logistic Regression
- Support Vector Machine (SVM/SVC)
- Random forests

## **Predicting things**

Vectorizers

#### Different vectorizers

- 1. CountVectorizer (=simple word counts)
- 2. TfidfVectorizer (word counts ("term frequency") weighted by number of documents in which the word occurs at all ("inverse document frequency"))

$$tfidf_{t,d} = tf_{t,d} \cdot idf_t$$

## Which one would you (not) use for which purpose?

000

NB with Count		
	precision	recall
positive reviews:	0.87	0.77
negative reviews:	0.79	0.88
NB with TfIdf		
	precision	recall
positive reviews:	0.87	0.78
negative reviews:	0.80	0.88
LogReg with Count		
	precision	recall
positive reviews:	0.87	0.85
negative reviews:	0.85	0.87
LogReg with TfIdf		
	precision	recall
positive reviews:	0.89	0.88

19

#### Classification

#### Let's consider three tasks

For a given text (say, a news article, a press release, a review), determine the



Imagine using a dictionary-based (list of keywords, list of regular expressions, or similar) approach to these tasks. How does the design (length, inclusiveness, etc.) of this list influence precision and recall?

#### Dictionary-based approaches for text classification

#### good for

- distinct, manifest things (names of organizations, pronouns, swearwords (?), ...)
- little room for interpretation/misunderstandings etc.
- "must-be-explainable-to-afive-year-old"

#### bad for

- latent constructs and concepts
- implicit things

Hence, not state-of-the-art for

- topics
- frames
- sentiment

#### From dictionary approaches to SML

- Early days of sentiment analysis: list of positive words, list of negative words, count what occurs most
- You can even buy lists of words that are meant to measure constructs like "positive emotions" or even "analytic" or "authentic" language use from a psychologist (LIWC, Pennebaker2007)



What do you think? Can this even work

#### Bag-of-words dictionary approaches to sentiment analysis

#### con

- simplistic assumptions
- e.g., intensifiers cannot be interpreted ("really" in "really good" or "really bad")
- or, even more important, negations.

#### Improving the BOW approach

#### Example: Sentistrenght (Thelwall2012)

- -5...-1 and +1...+5 instead of positive/negative
- spelling correction
- "booster word list" for strengthening/weakening the effect of the following word
- interpreting repeated letters ("baaaaaad"), CAPITALS and !!!
- idioms, negation

VADER by Hutto2014 works in a similar way. Even though this is much less naïve than LIWC, for instance, the problem remains: Can we construct a dictionary that, *irrespective of the context*, gives us a meaningful estimate of sentiment?







Looking back & forward

## Such an off-the-shelf dictionary does not (and probably cannot) exist.

#### Boukes2020: Sentiment analysis of economic news

Table A1. Correlations between sentiment scores using different methods for headlines (above) and full texts (below).

	Headline							
	Manual coding	Recession	D & B	LIWC	SentiStrength	Pattern	Polyglot	DANEW
Manual coding	1.00 ***							
Recession	-	-						
Damstra and Boukes (2018)	0.16 ***	-	1.00 ***					
LIWC	0.30 ***	-	0.16 ***	1.00 ***				
SentiStrength	0.24 ***	-	0.08 **	0.26 ***	1.00 ***			
Pattern	0.22 ***	-	0.00	0.30 ***	0.22 ***	1.00 ***		
Polyglot	0.30 ***	-	0.19 ***	0.32 ***	0.37 ***	0.26 ***	1.00 ***	
DANEW	0.24 ***	-	0.04	0.43 ***	0.33 ***	0.23 ***	0.32 ***	1.00 ***
				Full text				
	Manual coding	Recession	D & B	LIWC	SentiStrength	Pattern	Polyglot	DANEW
Manual coding	1.00 ***							
Recession	-0.06 *	1.00 ***						
Damstra and Boukes (2018)	0.27 ***	-0.16 ***	1.00 ***					
LIWC	0.39 ***	0.02	0.27 ***	1.00 ***				
SentiStrength	0.17 ***	-0.01	0.10 ***	0.18 ***	1.00 ***			
Pattern	0.13 ***	-0.02	0.04	0.28 ***	0.12 ***	1.00 ***		
Polyglot	0.26 ***	0.05	0.17 ***	0.41 ***	0.21 ***	0.30 ***	1.00 ***	
DANEW	0.15 ***	0.06 *	0.05	0.36 ***	0.18 ***	0.29 ***	0.37 ***	1.00 ***

The word "recession" did not occur in headlines of our sample, as such, no correlation coefficient is available for the recession classifier; \*\*\* p < .001, \*\* p < .010, \* p < .05.

## Boukes2020: Sentiment analysis of economic news

- Dictionaries have low agreement with each other, and also with human coders
- Even their own dictionary didn't agree
- This is not because these dictionaries are particularly bad!. Main point: For such a complex and context-dependent task, a dictionary is just not the right tool.

### VanAtteveldt2021: Extending Boukes2020 with SML

"manual coding (using undergraduate students) yields the best results

- [...] A good second place is taken by crowd coding [...]
- [...] machine learning performs worse than both students' manual coding and crowd coding. Reaching  $\alpha=0.50$  for deep learning (CNN) and slightly worse for classical machine learning (SVM;  $\alpha=0.41$ , NB;  $\alpha=0.40$ ), machine learning still performs significantly better than chance. However, since these results are lower than generally accepted levels of inter-coder reliability [...]

Finally, [...] dictionaries [...] perform worse than the machine learning results and much worse than manual annotation [...]

### Vermeer2019: Satisfaction with brands

Category	Technique	Accuracy	Precision	Recall
Satisfaction (N = 854)				
Sentiment analysis	LIWC	0.05	0.06	0.04
ř	P	0.04	0.04	0.04
	SN	0.07	0.07	0.08
Dictionary-based	D	0.15	0.30	0.10
Machine learning	BNB	0.38	0.44	0.34
	MNB	0.32	0.67	0.21
	LR	0.51	0.38	0.76
	SGD	0.49	0.38	0.69
	SVM	0.52	0.41	0.63
	PA	0.50	0.40	0.68
Neutral (N = 760)		0.50	0.10	3.00
Sentiment analysis	LIWC	0.13	0.16	0.10
	P	0.13	0.13	0.14
	SN	0.19	0.16	0.22
Dictionary-based	D	0.14	0.35	0.09
Machine learning	BNB	0.28	0.25	0.32
ž.	MNB	0.15	0.34	0.10
	LR	0.37	0.25	0.74
	SGD	0.33	0.23	0.60
	SVM	0.36	0.24	0.69
	PA	0.34	0.24	0.60
Dissatisfaction $(N = 267)$				
Sentiment analysis	LIWC	0.20	0.15	0.29
	P	0.19	0.12	0.40
	SN	0.22	0.14	0.54
Dictionary-based	D	0.09	0.41	0.05
Machine learning	BNB	0.26	0.20	0.40
	MNB	0.25	0.48	0.16
	LR	0.35	0.23	0.77
	SGD	0.39	0.32	0.48
	SVM	0.04	0.02	1.00
	PA	0.35	0.23	0.71

SML is no panacea, but the most promising approach to analyzing large quantities of texts. Don't believe off-the-shelf packages that claim to do the work for you. (For small datasets, just do it by hand.)

# SML

### SML to code frames and topics

### Some work by Burscher2014 and Burscher2015

- Humans can code generic frames (human-interest, economic, ...)
- Humans can code topics from a pre-defined list
- But it is very hard to formulate an explicit rule
   (as in: code as 'Human Interest' if regular expression R is matched)
- ⇒ This is where you need supervised machine learning!

TABLE 4
Classification Accuracy of Frames in Sources Outside the Training Set

	VK/NRC $\rightarrow Tel$	VK/TEL →NRC	$NRC/TEL$ $\rightarrow VK$
	→ Iei	→NRC	→ V A
Conflict	.69	.74	.75
Economic Cons.	.88	.86	.86
Human Interest	.69	.71	.67
Morality	.97	.90	.89

 $\textit{Note}. \ VK = Volkskrant, NRC = NRC/Handelsblad, TEL = Telegraaf$ 

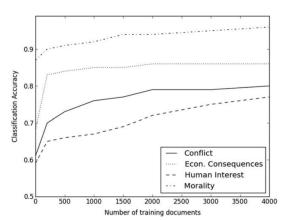
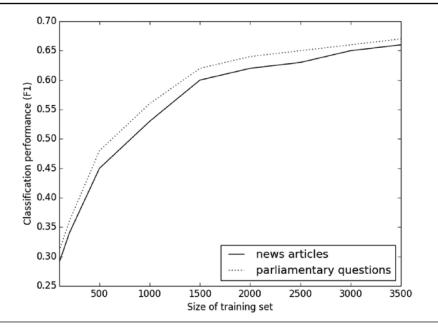


FIGURE 1 Relationship between classification accuracy and number of training documents.

 $\label{eq:FIGURE 1} \textbf{ Learning Curves for the Classification of News Articles and PQs}$ 



All Words Lead Only F1

Features	
Macroeconomics	

Civil rights and minority issues

Labor and employment

Immigration and integration

Community development and housing

Science, technology, and communication

International affairs and foreign aid

Government operations

ments that are relevant.

Banking, finance, and commerce

Issue

Health

Agriculture

Education

Energy

Environment

Transportation

Law and crime

Social welfare

Defense

Other issue

Total

N 413 327

TABLE 1 F1 Scores for SML-Based Issue Coding in News Articles and PQs

444

114

217

188

152

81

150

416

1198

115

113

622

393

426

1.106

1.301

3.322

11,089

NOTE: The F1 score is equal to the harmonic mean of recall and precision. Recall is the fraction of relevant documents that are retrieved, and precision is the fraction of retrieved docu-

.54.34 .70

.43

.79

.34

.35

.50

.58

.70

.33

.45

.62

.59

.64

.70

.71

.84

.71

News Articles

POs

N

172

192

520

159

174

229

237

67

239

306

685

214

136

188

196

57

352

276

360

4,759

F1

.63

.28

.71

.76

.49

.71

.44

.59

.57

.67

.69

.34

.44

.67

.55

.59

.64

.72

.80

.68

All Words

F1

.46

.53

.81

.66

.58

.78

.59

.66

.78

.81

.77

.54

.72

.58 .71

.53

..65

.48

.51

.69

### What does this mean for our research?

It we have 2,000 documents with manually coded frames and topics. . .

- we can use them to train a SML classifier
- which can code an unlimited number of new documents
- with an acceptable accuracy (at least for some of them)

Some easier tasks even need only 500 training documents, see Hopkins2010.

# **SML**

An implementation

## An implementation

Machine Learning

Let's say we have a list of tuples with movie reviews and their rating:

```
reviews=[("This is a great movie",1),("Bad movie",-1), ... ...]
```

And a second list with an identical structure:

```
1 test=[("Not that good",-1),("Nice film",1), ... ...]
```

Both are drawn from the same population, it is pure chance whether a specific review is on the one list or the other.

Based on an example from http://blog.dataquest.io/blog/naive-bayes-movies/

# Training a A Naïve Bayes Classifier

```
from sklearn.naive_bayes import MultinomialNB
    from sklearn.feature_extraction.text import CountVectorizer
    from sklearn import metrics
4
    # This is just an efficient way of computing word counts
5
    vectorizer = CountVectorizer(stop_words='english')
    train_features = vectorizer.fit_transform([r[0] for r in reviews])
7
    test_features = vectorizer.transform([r[0] for r in test])
8
9
    # Fit a naive bayes model to the training data.
10
    nb = MultinomialNB()
11
12
    nb.fit(train_features, [r[1] for r in reviews])
13
    # Now we can use the model to predict classifications for our test
14
        features.
    predictions = nb.predict(test_features)
15
    actual=[r[1] for r in test]
16
17
```

### And it works!

Using 50,000 IMDB movies that are classified as either negative or positive,

- I created a list with 25,000 training tuples and another one with 25,000 test tuples and
- trained a classifier
- with precision and recall values > .80

Dataset obtained from http://ai.stanford.edu/~amaas/data/sentiment, Maas, A.L., Daly, R.E., Pham, P.T., Huang, D., Ng, A.Y., & Potts, C. (2011). Learning word vectors for sentiment analysis. 49th Annual Meeting of the Association for Computational Linguistics (ACL 2011)

### Playing around with new data

- newdata=vectorizer.transform(["What a crappy movie! It sucks!", "This is awsome. I liked this movie a lot, fantastic actors","I would not recomment it to anyone.", "Enjoyed it a lot"])
- predictions = nb.predict(newdata)
- 3 print(predictions)

This returns, as you would expect and hope:

1 [-1 1 -1 1]

### But we can do even better

We can use different vectorizers and different classifiers.



Predicting things



Looking back & forward

```
eli5.show weights(pipe, top=10)
```

Classification

```
Out [98]: y=1 top features
                 Weight?
                            Feature
                   +9 043
                            great
                   +8.487
                            excellent
                   +6.908
                            perfect
                 37662 more positive .
               ... 37178 more negative ...
                   -6.507
                   -7.347
                            poor
                    -8.341
                            boring
                   -8.944
                            waste
                   -8 976
                            had
```

-9.152 awful -12.749 worst

```
In [111]: eli5.show prediction(clf, test[0][0],vec=vec)
```

```
Out[111]: y=1 (probability 0.844, score 1.689) top features
              Contribution?
                             Feature
```

```
Highlighted in text (sum)
+1.920
```

-0.232 <BIAS>

it is a rare and fine spectacle, an allegory of death and transfiguration that is neither preachy nor mawkish, a work of mature and courageous insight, northfork avoids arthouse distinction by refusing to belong to a kind, unlike the most memorable and accomplished film to impose an obvious comparison, wim wenders 1987 wings of desire (der himmel über berlin), it sustains an ambivalence in a narrative spectrum spanning from the mundane to the supernatural, this story. of earthly and celestial eminent domains in the american west withholds the fairytale literalness that marked its german predecessor in the ad hoc genre of 1

angels shedding their wings with obsequious sentimentalism, its celestial transcendence, be it inspired by doleful faith or impelled by a fever dream, never

# **SML**

A note on the input data

# The input scikit-learn expects

Machine Learning

A training dataset consisting of:

- 1. an array (e.g., a list) of labels (y\_train)
- 2. a corresponding array (e.g., a list) of feature vectors (X\_train)

A test dataset consisting of:

- 1. an array (e.g., a list) of labels (y\_test)
- 2. a corresponding array (e.g., a list) of feature vectors (X\_test)

The feature vectors can be created via a *vectorizer*, but could in principle also just be lists themselves.

We use a lowercase y because it is a onedimensional vector, and an uppercase X because it is a two-dimensional matrix.

# The input scikit-learn expects

- It does not matter how you create y and X!
- Getting data into the right shape can be as much work (or more) as training the classifier itself

### Typical techniques:

- Reading text files from folders into lists of strings (looping over folder contents)
- Reading from csv file either directly into lists (csv module) or via pandas
- List comprehension to restructure or process data
- Potentially, you need to split into train and test dataset yourself (with slicing, or with scikit-learn itself)



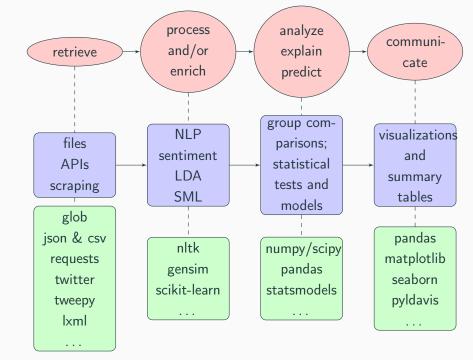
Any questions?

Looking back & forward

# Steps of a CSS project

### We learned techniques for:

- retrieving data
- processing data
- analyzing data
- visualising data



# Looking back & forward

A good workflow

Predicting things
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00000
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Classification 000000000000000 SML 000000 00000 Looking back & forward

A good workflow

# The big picture

### Start with pen and paper

- 1. Draw the Big Picture
- 2. Then work out what components you need

# Develop components separately

### One script for downloading the data, one script for analyzing

- Avoids waste of resources (e.g., unnecessary downloading multiple times)
- Makes it easier to re-use your code or apply it to other data

### Start small, then scale up

- Take your plan (see above) and solve one problem at a time (e.g., parsing a review page; or getting the URLs of all review pages)
- (for instance, by using functions [next slides])

### Develop components separately

### If you copy-paste code, you are doing something wrong

- Write loops!
- If something takes more than a couple of lines, write a function!

```
Copy-paste approach
(ugly, error-prone, hard to scale up)
```

```
allreviews = []
```

```
response = requests.get('http://xxxxx')
tree = fromstring(response.text)
```

```
reviewelements = tree.xpath('//div[@class="review"]')
```

2

8

10

11

12

13

- reviews = [e.text for e in reviewelements]
- allreviews.extend(reviews)
- response = requests.get('http://yyyyy')
- tree = fromstring(response.text)
- reviewelements = tree.xpath('//div[@class="review"]')
- reviews = [e.text for e in reviewelements]
- allreviews.extend(reviews)

```
Better: for-loop

(easier to read, less error-prone, easier to scale up (e.g., more

URLs, read URLs from a file or existing list)))

allreviews = []

urls = ['http://xxxxx', 'http://yyyyy']

for url in urls:
```

reviewelements = tree.xpath('//div[@class="review"]')

reviews = [e.text for e in reviewelements]

2

4

10

response = requests.get(url)
tree = fromstring(response.text)

allreviews.extend(reviews)

Even better: for-loop with functions (main loop is easier to read, function can be re-used in multiple contexts)

```
def getreviews(url):
response = requests.get(url)
tree = fromstring(response.text)
reviewelements = tree.xpath('//div[@class="review"]')
```

return [e.text for e in reviewelements]

urls = ['http://xxxxx', 'http://yyyyy']

allreviews.extend(getreviews(url))

6 7

9 10

11 12

13

allreviews = []

for url in urls:

## Scaling up

Until now, we did not look too much into aspects like code style, re-usability, scalability

- Use functions to make code more readable and re-usable
- Avoid re-calculating values
- Think about how to minimize memory usage (e.g., generators)
- Do not hard-code values, file names, etc., but take them as arguments

### Make it robust

You cannot foresee every possible problem.

Most important: Make sure your program does not fail and loose all data just because something goes wrong at case 997/1000.

- Use try/except to explicitly tell the program how to handle errors
- Write data to files (or database) in between
- Use assert len(x) == len(y) for sanity checks

# Practice yourself!

- Reproduce examples from the book for SML on the IMDB data (11.2, 11.3, 11.4) (check week08/exercises/codefrombook.py on github if you do not want to type over the code)
- Play around with different options! Can you tweak the models and make them even better? Take a look back at week 7 when we compared different vectorizers as well!

# Thursday meeting

• Sign up on canvas in case you have questions about your final project.