Big Data & Automated Content Analysis
Week 1 – Monday: »Introduction«

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Afdeling Communicatiewetenschap
Universiteit van Amsterdam

Today

Getting to know each other

Setting the stage

- Defining "Big Data"
- Are we doing Big Data research?
- Defining Computational (Social|Communication) Science

The toolbox

- The role of software in CSS

This course

- Which techniques?
- Which tools?
- Python: A language, not a program

Anne

dr. Anne Kroon

Assistant Professor Corporate Communication

- studied Journalism (HU) and Communication Science at the UVA
- PhD candidate @ ASCoR 2014–2017
- bias in media representations of minorities, algorithmic bias in hiring and selection
- computational research methods

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Vlad

Vladislav Petkevic

Junior Lecturer Communication Science

- MSc in Communication Research (2020)
- Interested in politicial communication, especially election campaigns
- Even more interested in applying computational research methods (e.g. NLP, maschine vision) to studying social phenomena

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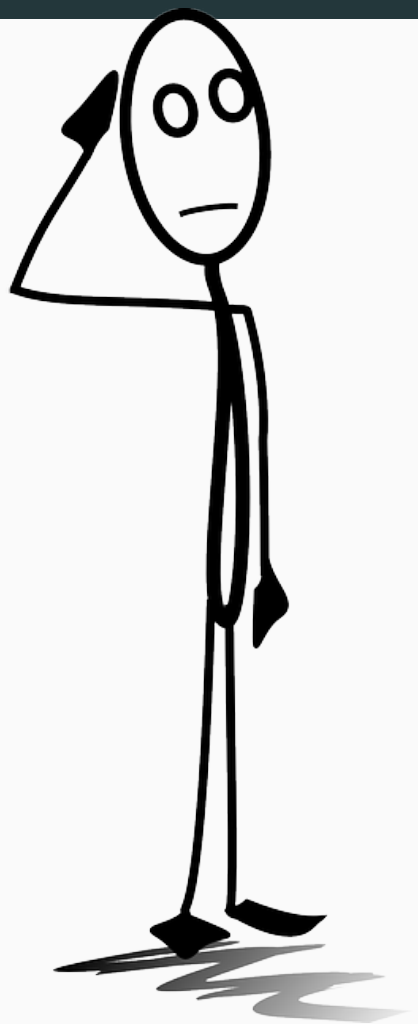
You



Your name?

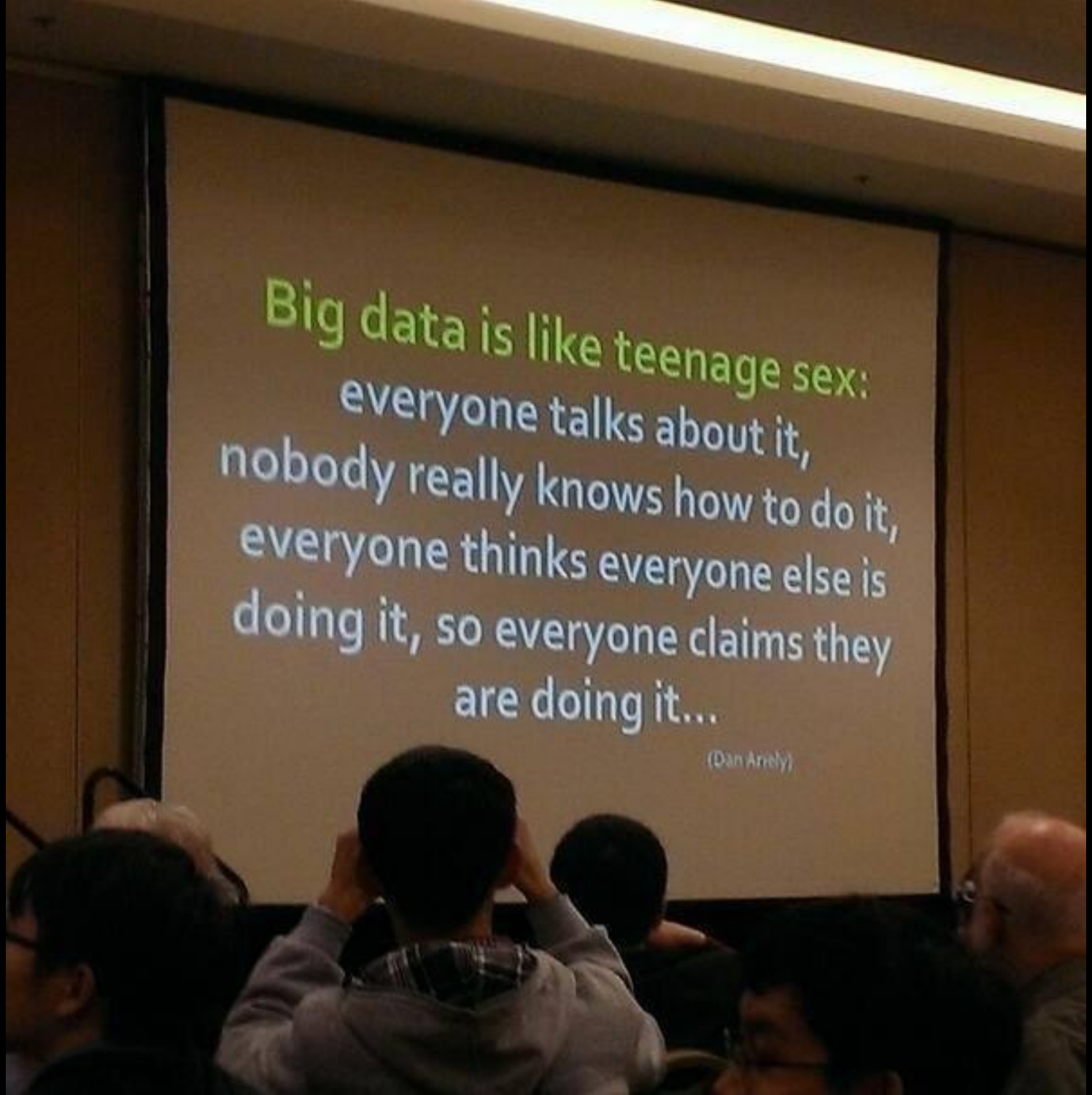
Where are you atm?

Your background?

Your reason to follow this course?

Setting the stage

Defining “Big Data”


Big data is like teenage sex:
everyone talks about it,
nobody really knows how to do it,
everyone thinks everyone else is
doing it, so everyone claims they
are doing it...
(Dan Ariely)

The “pragmatic” definition

Everything that needs so much computational power and/or storage that you cannot do it on a regular computer.

The "commercial" definition

Gartner (n.d.)

"Big data is high-volume, high-velocity and/or high-variety information assets that demand cost-effective, innovative forms of information processing that enable enhanced insight, decision making, and process automation."

The "critical" definition

Boyd and Crawford (2012)

"

1. Technology: maximizing computation power and algorithmic accuracy to gather, analyze, link, and compare large data sets.
2. Analysis: drawing on large data sets to identify patterns in order to make economic, social, technical, and legal claims.
3. Mythology: the widespread belief that large data sets offer a higher form of intelligence and knowledge that can generate insights that were previously impossible, with the aura of truth, objectivity, and accuracy.

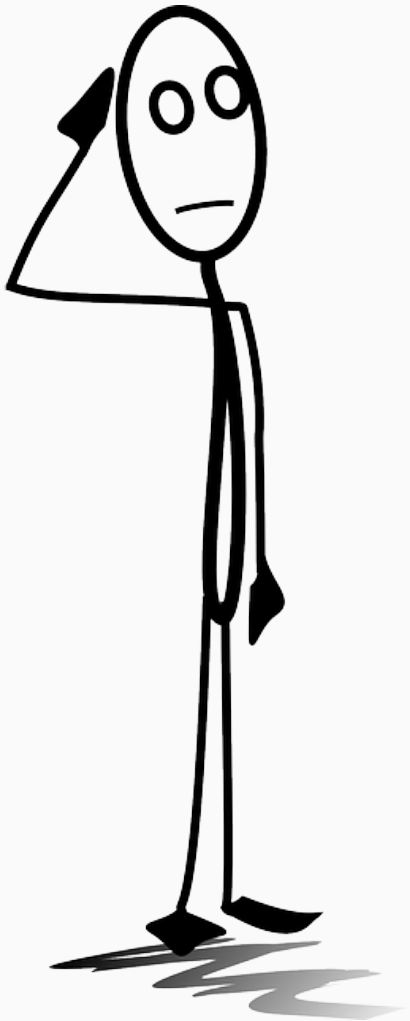
"

APIs, researchers and tools *make* Big Data

Vis, 2013

Inevitable influences of:

- APIs
- filtering, search strings, ...
- changing services over time
- organizations that provide the data



Do you think we are doing Big Data analysis?

Setting the stage

Are we doing Big Data research?

Are we doing Big Data research in this course?

Depends on the definition

- Not if we take a definition that *only* focuses on computing power and the amount of data
- **But:** We are using the same techniques. And they *scale* well.
- Oh, and about that high-performance computing in the cloud: We actually *do* have access to that, so if someone has a really great idea...

Setting the stage

Defining Computational (Social|Communication) Science

A very young field

Lazer et al. (2009)

"The capacity to collect and analyze massive amounts of data has transformed such fields as biology and physics. But the emergence of a data-driven 'computational social science' has been much slower."

Epistemologies and paradigm shifts

Kitchin (2014)

- (Reborn) empiricism: purely inductive, correlation is enough
- Data-driven science: knowledge discovery guided by theory
- Computational social science and digital humanities: employ Big Data research within existing epistemologies
  - DH: descriptive statistics, visualizations
  - CSS: prediction and simulation

CCS as a subset of CSS

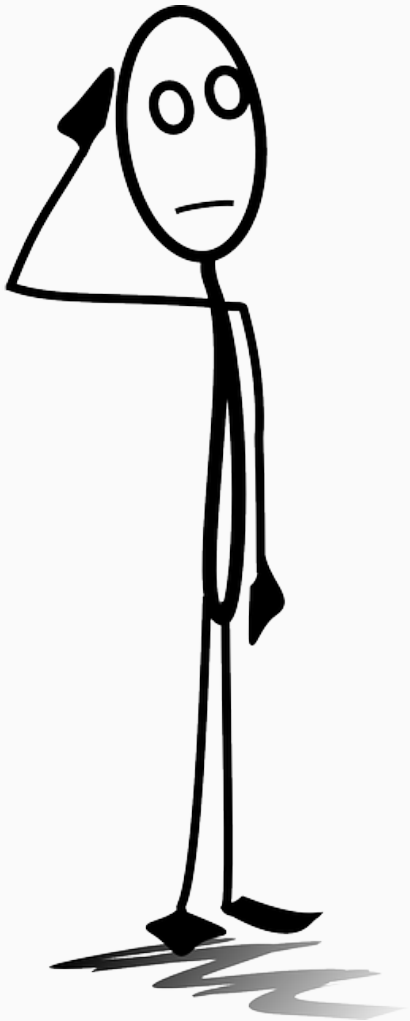
Hilbert et al. (2019)

"...our definition of computational communication science as an application of computational science to questions of human and social communication. As such, it is a natural subfield of computational social science" (followed by references to CSS definitions)

Data, analysis, theory

van Atteveldt and Peng (2018)

"...computational communication science studies generally involve: (1) large and complex data sets; (2) consisting of digital traces and other "naturally occurring" data; (3) requiring algorithmic solutions to analyze; and (4) allowing the study of human communication by applying and testing communication theory."



1. *What do you think? What is the essence of Big Data/CSS/CCS?*
2. *How will what we do here relate to theories and methods from other courses?*

The toolbox

The role of software in CSS

Why program your own tool?

Vis (2013)

"Moreover, the tools we use can limit the range of questions that might be imagined, simply because they do not fit the affordances of the tool. Not many researchers themselves have the ability or access to other researchers who can build the required tools in line with any preferred enquiry. This then introduces serious limitations in terms of the scope of research that can be done."

Some considerations regarding the use of software in science

Assuming that science should be *transparent* and *reproducible by anyone*, we should

use tools that are

- platform-independent
- free (as in beer and as in speech, gratis and libre)
- which implies: open source

This ensures it can our research (a) can be reproduced by anyone, and that there is (b) no black box that no one can look inside. $\Rightarrow$ ongoing open-science debate! (van Atteveldt, Strycharz, Trilling, & Welbers, 2019)

Why program your own tool?

Vis (2013)

"[. . .] these [commercial] tools are often unsuitable for academic purposes because of their cost, along with the problematic 'black box' nature of many of these tools."

Mahrt and Scharkow (2013)

"[. . .] we should resist the temptation to let the opportunities and constraints of an application or platform determine the research question [. . .]"

This course

Which techniques?

What we will learn the next weeks

1. How to collect and deal with data

APIs, unstructured data-files, databases, storage in different file formats

2. How to analyze data

Automated content analysis, regular expressions, natural language processing, cluster analysis, machine learning

The ACA toolbox

	Methodological approach		
	Counting and Dictionary	*Supervised Machine Learning*	*Unsupervised Machine Learning*
Typical research interests and content features	visibility analysis sentiment analysis subjectivity analysis	frames topics gender bias	frames topics
Common statistical procedures	string comparisons counting	support vector machines naive Bayes	principal component analysis cluster analysis latent dirichlet allocation semantic network analysis

Boumans, J.W., & Trilling, D. (2016). Taking stock of the toolkit: An overview of relevant automated content analysis approaches and techniques for digital journalism scholars. *Digital Journalism, 4*, 1. 8–23.

This course

Which tools?

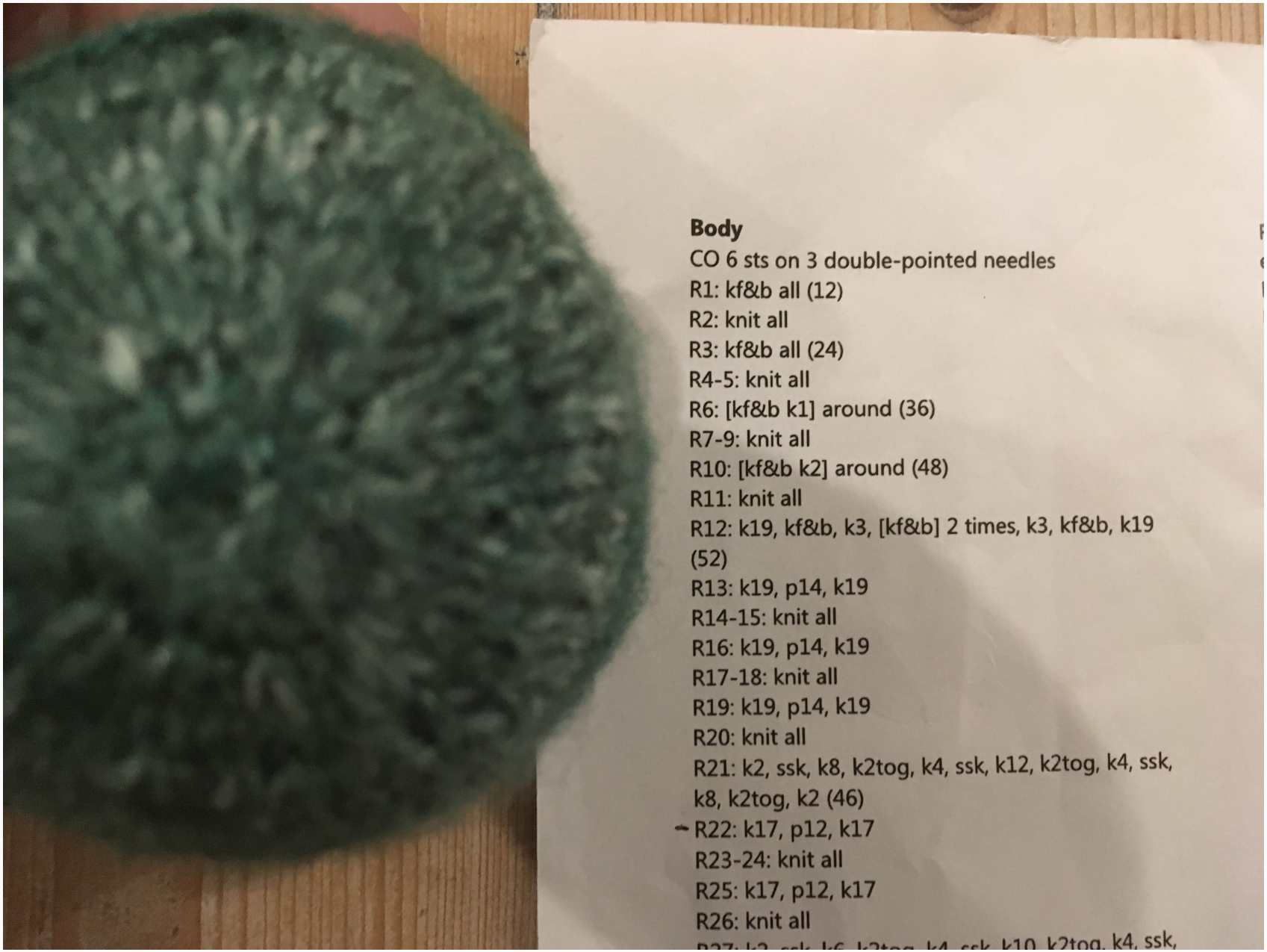
The methods

The tools we use for this

The programming language Python (and the huge amount of Python modules others already wrote).

This course

Python: A language, not a program



An algorithm in a language that's a bit harder than Python

Python

What?

- A language, not a specific program
- Huge advantage: flexibility, portability
- One of *the* languages for data analysis. (The other one is R.)
  But Python is more flexible—the original version of Dropbox was written in Python. Some people say: R for numbers, Python for text and messy stuff.

Which version?

We use Python 3.

http://www.google.com or http://www.stackexchange.com still may show you some Python2-code, but that can easily be adapted. Most notable difference: In Python 2, you write `print "Hi"`, this has changed to `print ("Hi")`.

What can we do?

Cool research, sure, but what can *we* do?

- Dependency from third parties:
  scraping < API < server-side implementation
- Restrictions (e.g., Twitter: sprinkler, garden hose, fire hose) ⇒
  Vis, 2013: Data are made!
- We can't just trust the numbers. Some tasks require human coders – or a qualitative approach, at least as a pre-study.

This course

The schedule

The schedule

The schedule

Each week

In general: A lecture and a lab session.

Each week one method.

Examinations

A mid-term take-home exam and an individual research project on which you work during the whole course.

Self-study

Play around! You really have to *do* it to learn programming. See it as your weekly assignment ;-)

This course

Next meetings

Next meetings

Week 1: Introduction

Thursday, 1–4

Lab session.

Fun with data

Make sure you can run Python code and install packages. Otherwise, you won't be able to follow along on Thursday. (See instructions you got. Use Vlad's office hours if you cannot figure it out.)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Gartner. (n.d.). Big data. Retrieved from https://www.gartner.com/en/information-technology/glossary/big-data


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Kitchin, R. (2014). Big Data, new epistemologies and paradigm shifts. *Big Data & Society*, *1*(1), 1–12. doi:10.1177/2053951714528481


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Mahrt, M., & Scharkow, M. (2013). The value of Big Data in digital media research. *Journal of Broadcasting & Electronic Media*, *57*(1), 20–33. doi:10.1080/08838151.2012.761700


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