

Affiliated to the University of Mumbai

Programme: Bachelor of Science

Course: Information Technology

Syllabus for the Academic Year 2024-2025 based on the National Education Policy 2020



PROGRAMME SPECIFIC OUTCOMES				
1	Identify information technology related problems, analyze them and design the system or provide solution to the problem			
2	Apply the knowledge obtained and emerge as a Developer, Designer, Tester, Security Analyst, Technical Analyst, Networking related modules			
3	To think analytically, creatively and critically in developing robust, extensible and highly maintainable technological solutions to simple and complex problems.			

## DEPARTMENT OF INFORMATION TECHNOLOGY

SEMESTER 4				
COURSE TYPE	COURSE CODE	COURSE TITLE	CREDITS	
MAJOR	T245MJ	CORE JAVA	3	
MAJOR PRACTICAL	T245MJP	CORE JAVA PRACTICAL	1	
MAJOR	T246MJ	WEB DEVELOPMENT WITH JAVASCRIPT FRAMEWORKS	3	
MAJOR PRACTICAL	OR PRACTICAL  T246MJP  WEB DEVELOPM  JAVASCRIPT FRA  PRACTICAL		1	
MINOR	T244MN	COMPUTER FORENSICS	3	
MINOR PRACTICAL	T244MNP	COMPUTER FORENSICS PRACTICAL	1	
OPEN ELECTIVE (OE) 1	TOE401	ENTREPRENEURSHIP DEVELOPMENT	2	
SKILL ENHANCEMENT COURSE (SEC) 1	TSEC401	ADVANCED MOBILE PROGRAMMING	(1+1) =2	
ABILITY ENHANCEMENT COURSE (AEC)	TAEC401	TECHNICAL WRITING	2	



MAJOR: Core Java	Semester – 4
Course Title: Core Java	Course Code: T245MJ

#### **Course objectives:**

- 1. To introduce the basic concepts of Java and its data types.
- 2. To gain knowledge about the control flow statement, iterations and classes in Java.
- 3. To become familiar with concept of inheritance and packages.
- **4.** To gain knowledge of array and types of arrays.
- 5. To become familiar with thread and multithreading.
- **6.** To learn the concept of exceptions handling with ease.

### **Course Outcomes**:

- 1. Use the syntax and semantics of java programming language and basic concepts of OOPs.
- 2. Implement the use of a variety of basic control structures including selection andrepetition; classes and objects.
- 3. Develop reusable programs using the concepts of inheritance, interfaces and packages.
- 4. Apply the concepts of Array.
- 5. Learn the concept of threading and multithreading.
- 6. Use the Exception handling mechanism to develop efficient and error free codes.

Lectures per week (1 Le	cture is 60 minutes)	3		
Total number of Hours in a Semester			45	
Credits			3	
<b>Evaluation System</b>	Semester End	2 50 marks		
	Examination	Hours		
	<b>Internal Assessment</b>		50 marks	

Unit 1	Introduction: History, Features of Java, Java Virtual Machine, Parts of Java, Java API, Java Development Kit (JDK), Installation and setting the path environment variable, Java Compiler And Interpreter, Parts of Java	
	<b>Basic Language Elements:</b> Identifiers, keywords, comments, Variables, Variable name, Data Types, Literals, Operators	15 hours
	Input and Output in Java: Reading data from keyboard, Java Console Class, Displaying Output with System.out.printf(), Displaying formatted output with String.format()	
	Control Flow Statements: The IfElse IfElse Statement, The SwitchCase Statement	



	<b>Iterations:</b> The While Loop, The Do While Loop, The For Loop, The Foreach Loop, Labeled Statements, The Break And Continue Statements, The Return Statement	
Unit 2	Classes and Objects: Object Creation, access specifier, Constructors, Types of constructor	
	Methods in Java: Understanding Methods, Static Method, Static Block, this keyword, Instance Method, Passing Primitive Data Types to Methods, Passing objects to Methods, Methods with Variable Arguments, Method Overloading, Recursion	15 hours
	<b>Arrays:</b> Single Dimensional Arrays, Two Dimensional Arrays, Multi-Dimensional Arrays, Jagged Array	
	<b>Strings:</b> Creating strings, String class methods, String comparison, Immutability of Strings	
Unit 3	Inheritance: Inheritance, super keyword, Protected Specifier, Type of Inheritance, Abstract Classes, Abstract Methods, Interfaces, Multiple Inheritance	
	Packages: Package, Types of Packages, Creating sub package in a package, Importing Packages	15 hours
	<b>Threads:</b> Thread, single and multi-tasking, Uses of thread, Creating a thread, thread life cycle.	
	<b>Exceptions:</b> Errors in a Java Program, Exception, Exception Handling, Handling Multiple Exception, throws Clause, throw clause, Finally block, types of Exceptions	



MAJOR: Core Ja	AJOR: Core Java PRACTICAL Semester – 4			
Course Title: Cor	e Java PRACTICAL	Course Code: T245MJP		
Lectures per week (1	Lecture is 60 minutes)	,	2	
Total number of Ho	urs in a Semester	3	30	
Credits		1		
<b>Evaluation System</b>	Practical Examination	2 Hours 50 marks		

### **List of Practical:**

1	a) Write a Java program to print the area and perimeter of a circle.			
	b) Write a java program to Check if a year is a leap year or not.			
2	a) Write a java program to reverse a number.			
	b) Write a Java program to accept a number and check whether the number is Armstrong number or not.			
3	a) Write a java program to generate the Fibonacci series up to a specified limit.			
	b) Write a Java program to print the following pyramid:  * * * * *			
	* * * *			
	* * *			
	**			
	*			
4	a) Write a java program to Check if a character is a vowel or consonant using switch case.			
	b) Write a Java program to reverse a string.			
5	a) Write a program to initialize the instance variables of Person class, using parameterized constructor.			
	b) Write a java class using constructor to add two complex numbers.			
6	a) Write a Java program to explain Method Overloading			
	b) Write java program to calculate factorial of a number using recursion.			
7	a) Write a java class to sort an array in ascending and descending order.			
	b) Write a java program to split a string into pieces wherever a space is found.			
8	a) Write a java program to implement single level inheritance.			
1				



	b) Write a java program to implement multiple inheritance.
9	a) Write a java program in which abstract class Car contains an instance variable, one concrete method and two abstract methods.
	b) Write a java program which implements the use of try, catch and finally block.
10	a) Write a Java program to import the package in java class.
	b) Write a java program showing execution of multiple tasks with a single thread.

## **REFERENCES:**

Sr.	Title	Author/s	Publisher	Edition	Year
No.					
1	Core Java 8 for	Vaishali Shah,	SPD	1st	2015
	Beginners	Sharnam Shah			
2	Java: The Complete	Herbert Schildt	McGraw Hill	9th	2014
	Reference				
3	Murach's beginning Java	Joel Murach,	SPD	1st	2016
	with Net Beans	Michael Urban			
4	Core Java, Volume I:	Hortsman	Pearson	9th	2013
	Fundamentals				
5	Core Java, Volume II:	Gary Cornell and	Pearson	8th	2008
	Advanced Features	Hortsman			
6	Core Java: An Integrated	R. Nageswara Rao	DreamTech	1st	2008
	Approach				



MAJOR: WEB DEVELOPMENT WITH	Semester – 4
JAVASCRIPT FRAMEWORKS	
COURSE TITLE: WEB DEVELOPMENT WITH	Course Code: T246MJ
JAVASCRIPT FRAMEWORKS	

#### **COURSE OBJECTIVES:**

- 1. Learn History, Features and Application of JavaScript
- 2. Learn JavaScript variable, data types, operators, control statement and loops
- 3. Learn about objects, methods, and properties, creating own functions in JavaScript.
- 4. Learn JavaScript Browser Object Model and JavaScript Document Object Model.
- 5. Learn to develop single page Angular applications.
- 6. Create Components and templates, Directives, Pipes, Forms and Custom Validators.
- 7. To explore React basic and advanced in-depth concepts.
- 8. Create components and Props, handling events.
- 9. Learn React Hooks.

#### **COURSE OUTCOMES:**

#### The learner will be able to:

- 1. Understand the basic concepts of programming, including variables, data types, control structures (if statements, loops), functions, and arrays
- 2. Understand how to interact with the Document Object Model (DOM) and Browser Object Model
- 3. Explore popular JavaScript frameworks and libraries, such as React and Angular JS
- 4. Comprehend the architecture and key components of AngularJS, including modules, controllers, directives, and services.
- 5. Learn to create dynamic forms and implement client-side validation using AngularJS.
- 6. Grasp the fundamental concepts of React
- 7. Gain proficiency to manage component state and pass data between components using props.
- 8. Understand how to work with forms in React, handle form submissions, and manage form state.
- 9. Gain proficiency in using React Hooks

Lectures per week (1 Lecture is 60 minutes)		3		
Total number of Hours in a Semester			45	
Credits		3		
<b>Evaluation System</b>	<b>Semester End</b>	2	50 marks	
	Examination	Hours		
	<b>Internal Assessment</b>		50 marks	

Unit 1	Introduction to JavaScript :	
	Introduction, Features of JavaScript, History of JavaScript, Application of	
	JavaScript	
	JavaScript Basics:	15 hours
	Comment, Variable, Data Types, Operator, If statement, Switch, Loop, Function	13 110013
	JavaScript Objects:	
	Object, Array, String, Date, Math, Boolean, Number	
	JavaScript Browser Object Model (BOM):	
	Browser Objects, Window Object, Navigator Object	



	JavaScript Document Object Model (DOM): Document Object, getElementById, GetElementsByClassName()	
Unit 2	Introduction to Angular JS: What is Angular JS, Advantage of Angular JS, Angular JS MVC, Setting up Visual Studio Code for Angular development, installing the Angular CLI, Create a workspace and initial application, Run the application, creating a simple Angular project using Angular CLI	15 hours
	Components and Templates: Understanding Angular components, Creating and using components in Angular, Templates in Angular: interpolation, property binding, and event binding Styling Angular components	
	Directives and Pipes: Introduction to directives in Angular, Using built-in structural and attribute directives Creating custom directives, Working with pipes for data transformation and formatting	
	Forms and Validation: Event-driven forms in Angular, Form validation and error handling	
Unit 3	Introduction to React.js  Overview of React.js and its advantages, Setting up the development environment (Node.js, npm, create-react-app), Creating a simple React component	15 hours
	Components and Props: Understanding React components, Creating functional and class components Props and prop types, Component lifecycle methods	
	State and Events:  Managing component state, Handling events in React, Conditional rendering, Using forms in React	
	Introduction to React Hooks: useState, useEffect, and other built-in hooks	



MAJOR: Web Development with JavaScript Frameworks	Semester – 4
PRACTICAL	
Course Title: Web Development with JavaScript Framewor	rks Course Code: T246MJP
PRACTICAL	
Lectures per week (1 Lecture is 60 minutes)	2
Total number of Hours in a Semester	30
Credits	1
Evaluation System Practical Examination	2 Hours 50 marks

#### **List of Practical:**

1 Create a JavaScript program to accept marks in three subject, compute total and avg. Then, this average is used to determine the corresponding grade.

The grades are computed as follows:

Range	Grade
<60	F
<70	D
<80	С
<90	В
<100	A

- Create event driven JavaScript program to convert temperature to and from Celsius, Fahrenheit. Formula: c/5 = (f-32)/9
- 3 Create a simple JavaScript program that print the user's browser details on the browser.
- 4 Create a simple JavaScript program that print the document object model details on the browser.
- 5 Create a JavaScript program to validate a registration form.
- Implement a scenario using the **ng-if** directive in AngularJS to conditionally display content based on a variable.



7	Illustrate the usage of array expressions in AngularJS.
8	Develop a simple AngularJS application with a form that includes various types of input fields
9	Create a React application that includes a button and a counter. Implement a functionality where clicking the button increments the counter, and display the current counter value on the screen.
10	Develop a React application that maintains and displays student records. Create a functional component ( <b>StudentList</b> ) that receives an array of student objects as props. Each student object should have properties such as <b>id</b> , <b>name</b> , <b>grade</b> , and <b>subject</b> .

## **REFERENCES:**

Sr.	Title	Author/s	Publisher	Edition	Year
No.					
1	JavaScript: The Definitive	David Flanagan	O'Reilly Media	7th	2020
	Guide			Edition	
2	Head First JavaScript	Eric Freeman,	O'Reilly Media	1st	2014
	Programming	Elisabeth Robson		Edition	
3	Professional JavaScript for	Nicholas C. Zakas	Wrox	4th	2020
	Web Developers			Edition	
4	Pro AngularJS	Adam Freeman	Apress	4 <sup>th</sup>	2020
				Edition	
5	AngularJS: Up and Running:	Brad Green,	O'Reilly Media	2nd	2014
	Enhanced Productivity with	Shyam Seshadri		Edition	
	Structured Web Apps				
6	Learning AngularJS: A	Ken Williamson	Addison-Wesley	1st	2015
	Guide to AngularJS			Edition	
	Development				
7	Pro React	Cassio de Sousa	Apress	1st	2015
		Antonio		Edition	
8	React: Up & Running:	Kirupa	O'Reilly Media	1st	2016
	<b>Building Web Applications</b>	Chinnathambi		Edition	



MINOR: COMPUTER FORENSICS	Semester – 4
Course Title: COMPUTER FORENSICS	Course Code: T244MN

#### **COURSE OBJECTIVES:**

- 1. To understand different type of cyber-crimes and basic understanding of the computer forensic fundamentals.
- 2. To understand the procedures for identification, preservation, and extraction of electronic evidence and data seizure.
- 3. To understand and develop skills for duplication of digital evidence and learn the legal aspects of collecting and preserving digital evidence.
- 4. To explore email investigation using specialised email forensic tools.
- 5. To understand mobile device forensics.

#### **COURSE OUTCOMES:**

Upon successful completion of the course the students will be able to

- 1. Conduct digital investigations that conform to accepted professional standards and are based on the investigative process: identification, preservation, examination, analysis, and reporting.
- 2. Apply a solid foundational grounding in computer networks, operating systems, file systems, hardware, and mobile devices to digital investigations and to the protection of computer network resources from unauthorized activity;

Lectures per week (1 Lecture is 60 minutes)		3			
<b>Total number</b>	of Hours in a S	Semester	45		
Credits				3	
<b>Evaluation Sys</b>	stem	Semester End Examination	2 Hours	50 mar	ks
Internal Assessment				50 mar)	ks
	Introduction	to Cyber Crimes:			
	Internet, hack	ring, ethical hacking, need of	ethical hacki	ng, Black Hat vs.	
UNIT 1	Gray Hat vs.	White Hat, how is Ethical 1	hacking differ	ent from security	15 hours
Concepts	auditing and	digital forensics? Virus, Ob	scenity, softv	vare piracy, Data	
	encryption, do	ecryption, compression.			
	Computer Forensics Fundamentals:				
	What is Computer Forensic? Use of Computer Forensics in Law				
	Enforcement, Computer Forensic Services, Computer evidence service				
	options, Other Miscellaneous Services, Benefits of professional forensic				
	technology, Steps taken by computer forensics specialists.				
	Evidence Collection and Data Seizure:				
UNIT 2	Why collects evidence? Collection options, types of evidence, the rules of				
Theories	ies evidence, volatile evidence, general procedures, collection and archiving,			on and archiving,	15 hours
	methods of collection, artifacts, collection			ng contamination:	
	The chain of custody, Evidence search and seizure.				



	Duplication and preservation of digital evidence:  Preserving the digital crime scene, computer evidence processing steps, Legal aspects of collecting and preserving computer forensic evidence	
UNIT 3 Application	Email Investigation: Exploring the role of email investigations, exploring the roles of the client and server in email, investigating email crimes and violations, understanding email servers, using specialised email forensic tools.	15 hours
	Cell Phone and Mobile Device Forensics: Understanding mobile device forensics, understanding acquisitions procedures for cell phones and mobile devices, I – Phone forensics.	

MINOR: COMPUTER FORENSICS PRACTICAL			Semester – 2	2	
Course Title: COMI	PUTER FORENSICS PRACTICAL	Cou	rse Code: T24	4MNP	
Lectures per week (1 Lecture is 60 minutes)			2		
Total number of Hours in a Semester			30		
Credits			1		
Evaluation System Practical Examination			urs	50 marks	

List OF	PRACTICAL
1.	Using Steganography tools.
2.	Capturing and analyzing network packets using Wireshark.
3.	Using Traffic Capturing and Analysis tools.
4.	Using Email Forensic tools.
5.	Using Password cracking tools.
6.	Using Forensic Toolkit (FTK).
7.	Using Data Acquisition tools.
8.	Preparing a case Report.
9.	Using Mobile Forensic tools.
10.	Forensic investigation using EnCase.



#### **TEXT BOOKS:**

- 1. Computer Forensics, Computer Crime Investigation by John R, Vacca, Firewall Media, New Delhi.
- 2. Computer Forensics and Investigations by Nelson, Phillips Enfinger, Steuart, CENGAGE Learning.

#### **REFERENCE BOOKS:**

- 1. Real Digital Forensics by Keith j.Jones, Richard Bejitlich, Curtis W.Rose, Addison-Wesley Pearson Education
- 2. Forensic Compiling, A Tractitioneris Guide by Tony Sammes and Brain Jenkinson, Springer International edition.
- 3. Computer Evidence Collection & Presentation by Chrostopher L.T. Brown, Firewall Media.
- 4. Homeland Security, Techniques& Technologies by Jesus Mena, Firewall Media.
- 5. Software Forensics Collecting Evidence from the Scene of a Digital Crime by Robert M.Slade ,TMH 2005
- 6. Windows Forensics by chad Steel, Wiley India Edition.

OE: ENTREPRENEURSHIP DEVELOPMENT	Semester – 4
COURSE TITLE: ENTREPRENEURSHIP DEVELOPMENT	Course Code: TOE401

#### COURSE OBJECTIVES

- 1. Understand the concept of entrepreneurship, including its meaning, types, traits, and factors promoting or hindering entrepreneurial ventures.
- 2. Recognize the stages in the entrepreneurial process, comprehend the importance of an entrepreneurial culture.
- 3. Learn to apply various methods for developing successful business ideas.
- 4. Analyse the process of opportunity identification and evaluation and assess the feasibility of project

#### COURSE OUTCOMES:

- 1. Students will demonstrate the ability to generate a diverse range of creative and innovative ideas for addressing real-world problems and identifying potential business opportunities.
- 2. Students will be able to critically analyze complex problems, reframe them from different perspectives, and identify underlying needs and opportunities for innovation, thereby enhancing their problem-solving skills.



- 3. Students will be equipped with techniques for validating the viability and feasibility of proposed solutions or business ideas through market research and user feedback.
- 4. Students will develop the capability to create comprehensive business models.

Lectures per week (1 Lecture is 60 minutes)	2
<b>Total number of Hours in a Semester</b>	30
Credits	2

Credits			
	UNIT I:		
UNIT 1	Chapter 1: An overview of ENTREPRENEURSHIP Introduction, Definition of Entrepreneurship, Evolution of Entrepreneurship in India, Determinants of Entrepreneurship, Entrepreneurship and Economic Development, Models of Entrepreneurship, Entrepreneurial ecosystem, Entrepreneurial competencies, Dimensions of entrepreneurship - Introduction, Rural, Social, Ecopreneurship, Techno Entrepreneurship, Women Entrepreneurship.		15 hours
	Chapter 2: Business Opportunity Identificat Business Opportunity Identification, Trends, A of Business Ideas- Internal Sources- External S Generation, Scanning and Screening of Busines Workable Business Ideas, New Product Develor Canvas Model, Legal/Ethical issues- Patents	Good Business Idea, Sources ources, Techniques of Idea ass Ideas, Selection of opment Process, <b>Business</b>	
UNIT 2	UNIT II: Chapter 3: Business incubators and Acceleration of Business Incubation Stages of Business Incubations, Networking Facilities, Support Service Incubator-Corporate Incubators, Private Invest Incubators, Local Economic Development Incubaccelerators	bation-Physical Facility es. <b>Types of Business</b> tors' Incubators, Academic	15 hours
	Chapter 4: Funding Sources of Finance-Introduction, Importance of funding for startup (seed, angel, venture capital, etc.), Bootstrappin advantages, Crowd funding: Types of crowdfur based, donation-based), Angel Investors: Role ecosystem, Venture Capital: Understanding ven for venture capital investment, Corporate Funding-Benefits, How to approach corporate investors grants and incentives for startups.	ng- Definition and nding (reward-based, equity- of angel investors in startup ture capital funding, Criteria ing and Strategic Partnerships	



#### **REFERENCES:**

Books and References:						
Sr. No.	Title	Author/s	Publisher	Edition	Year	
1.	Entrepreneurship, A South Asian Perspective Sangeeta Sharma,	Kuratko and Rao	Cengage Learning	First Edition	2012	
2.	Entrepreneurship Development	Khanka S.S.,	PHI Learning Pvt Ltd		2017	
3	Entrepreneurial Development	S.Chand	& Co. Ltd., New Delhi		2001.	
4	Entrepreneurship: Text & Cases	Reddy	Cengage, New Delhi			

SEC: ADVANCED MOBILE PROGRAMMING.	Semester – 4
COURSE TITLE: ADVANCED MOBILE PROGRAMMING.	Course Code: TSEC401

#### COURSE OBJECTIVES:

- 1. Understand the Android activity lifecycle and its significance in managing application state and user interactions.
- 2. Explore various layout types in Android and learn to design intuitive user interfaces.
- 3. Understand the role of activities and fragments in Android applications.
- 4. Explore database integration using Firebase and SQLite in Android.

#### **COURSE OUTCOMES:**

- 1. Student will be to set up the Android development environment and create basic applications.
- 2. Capability to design user-friendly interfaces using various layout types and widgets in Android.
- 3. Implementing activity and fragment functionality to create dynamic and interactive user interfaces.
- 4. Competence in performing CRUD operations to manage application data seamlessly and efficiently.



	_	ecture is 60 minutes)			1	
Total nu	umber of Hours	s in a Semester			15	
Credits	T				1	
UNIT 1	Understanding Android Activity Lifecycle: Explanation of the Android activity lifecycle and its various states. Significance of lifecycle methods in managing application state and user interactions.				15 hours	
SEC		ons using Firebase Real-time Databate D MOBILE PROGRAMMING.	ase or SQ	Lite.	Semester – 4	
		ANCED MOBILE PROGRAMM	ING.		se Code:	
Lectu	res per week (1	Lecture is 60 minutes)			2	
		urs in a Semester			30	
Credi	its				1	
Evalu	ation System	Practical Examination		2 Hou	rs	
<b>List of</b> 1	Practical: Write a progra	m to demonstrate the android activit	y lifecyclo	e		
2	Creating a sim	ple application to display Hello Wor	ld			
3	Write a progra	m to demonstrate the use of layouts.				
4	Write a progra Radio button, o	m to demonstrate the use of widget (calendar etc.)	button, T	ext vie	w, Checkbox,	
5	Write a program	m to implement activity and fragmen	nts.			
6	Write a progra	m to perform CRUD operations usin	g FIREB	ASE/S	QL lite.	



#### **REFERENCES:**

Books an Sr. No.	Title	Author/s	Publisher	Edition	Year
1.	Android App Development	Michael Burton	Wiley	3 <sup>rd</sup>	2015
	for Dummies				
2.	Java for Android Development	Jeff Friesen	Apress	2 <sup>nd</sup>	2013

AEC: TECHNICAL WRITING	Semester – 4
Course Title: TECHNICAL WITING	Course Code: TAEC401

#### **COURSE OBJECTIVES:**

- 1. Understand the ethical and professional constraints of audience, style, and content for writing situation.
- 2. To inculcate research integrity
- 3. Understanding of publication ethics

#### **COURSE OUTCOMES:**

- 1. The student will be able to practice audience analysis and develop effective communication strategies for a variety of audiences
- 2. The students will be able to practice open access publications and research metrics
- 3. The students will be able to know basics of research integrity and publication ethics in general

Lectures per week (1 Lecture is 60 minutes)	2
Total number of Hours in a Semester	30
Credits	2

UNIT 1	INTRODUCTION TO TECHNICAL WRITING: Five steps to successful writing, writing for the web, Content Management, Context, Ethics in Writing, Global communication, Collaborative writing, Conflict, outlining.	15 hours
UNIT 2	Research and Documentation, Copyright, Literature Reviews, Plagiarism Questionnaires, Research	15 hours
	<b>Managing intellectual property</b> : Intellectual property, Trade secrets, An introduction to patents, Trademarks, Brand names, Copyright	



## **REFERENCES:**

Books and References:						
Sr. No.	Title	Author/s	Publisher	Edition	Year	
1.	Handbook of Technical writing	Gerald J. Aldred, Charles T brusaw, Walter E	Bedford/St. Martin's	9 <sup>th</sup> edition	2008	
2	Technical Communication	Mike Markel	Bedford/St. Martin's	11	2014	
3	Innovation Management and New Product Development	Paul Trott	Pearson	6	2017	
4	Technical Writing 101: A Real-World Guide to Planning and Writing Technical Content	Alan S. Pringle and Sarah S. O'Keefe	scriptorium	3	2009	