

Jiyaad Bhuiyan

• Amherst, New York • jiyaadbhuiyan@gmail.com • [LinkedIn](#)

EDUCATION

SUNY University At Buffalo

Amherst, NY

Computer Science BS

Graduating May 2026

Relevant Coursework: Introduction to Computer Science I & Introduction to Computer Science II (Python, Javascript, Scala, and Java), Data Structures

SKILLS

Technical Skills: Java (Highly Proficient), Python (Highly Proficient), HTML/CSS/JS(Intermediate), Scala (Intermediate)

Tools/Frameworks: Microsoft Visual Studio, IntelliJ, Replit, Math Plotlib, Excel

EXPERIENCE

DSW

December 2021 - September 2022

- Demonstrated strong customer service skills by efficiently processing transactions and enrolling customers in the rewards program, enhancing customer loyalty and satisfaction.
- Exhibited adaptability and sales proficiency by alternating roles between cashier and sales associate; provided expert guidance in shoe selection and assisted customers in locating specific products to meet their needs.
- Skilfully executed merchandise management by categorizing and arranging products into full-price and clearance sections, aiding in efficient inventory management and enhancing the shopping experience.

H&M

January 2023 - January 2024

- **Sales and Customer Engagement Expertise:** Spearheaded a dynamic customer service initiative, leading to a 20% increase in customer satisfaction scores. Demonstrated proficiency in understanding customer needs and preferences, resulting in a more personalized shopping experience and enhanced brand loyalty for H&M.
- **Innovative Visual Merchandising:** Pioneered creative visual merchandising strategies that aligned with H&M's brand aesthetics. This initiative led to a 15% increase in foot traffic and a noticeable boost in sales of featured products. Expertly balanced the art of display with commercial practicality, ensuring both aesthetic appeal and sales effectiveness.
- **Team Leadership and Development:** Successfully led a diverse team of 15 associates, fostering a collaborative and inclusive work environment. Implemented staff development programs that enhanced team skills and performance, contributing to a 30% improvement in overall team efficiency and a significant reduction in staff turnover rates.

Projects

- **Kendrick Lamar Website** -> Developed a website about the famous Hip-Hop artist named Kendrick Lamar listing all his accomplishments during my Intro to Web Development Code Path Course. Constructed the site entirely from scratch while utilizing HTML/CSS/Javascript: [Here](#)
- **Media Review Platform** -> Developed an object-oriented Java application facilitating user interactions with a media library, including movies and songs. Implemented custom data structures for efficient data management and a feature to calculate connections between media entities. Designed a rating and review system, allowing users to provide feedback on media items, and created a suite of tests to ensure software robustness: [Here](#)

ACTIVITIES

Intro To Web Development

February 2023 - May 2023

- Learned how to utilize **HTML/CSS/JavaScript** and create a website about Kendrick Lamar from scratch
- Applied design principles for aesthetic appeal, enhanced user experience through intuitive navigation, and ensured cross-browser compatibility responsiveness.

AWARDS/Certificates

- [Code Path Intro to Web Development Course Certificate](#)