Jennik Asare

Washington DC-Baltimore Area

jkasare525@gmail.com

linkedin.com/in/jennik-asare-3102020

Summary

Information Technology Professional with 10 years' experience planning, installing, configuring, maintaining, securing, troubleshooting, and optimizing IT infrastructures to achieve high availability and performance across Windows, Linux, Mac, Virtual, and Cloud platforms. Work well independently, collaborate with teams to complete projects, and ensure effective written and verbal communication with all levels of management, teams, customers, and vendors.

Experience

Help Desk Specialist
Patriot LLC
Jul 2022 - Present (1 year 7 months)

System Administrator
NOVA Computer Solutions
Nov 2021 - Jul 2022 (9 months)

IT Field Engineer
Data Business Systems
Jul 2016 - Nov 2021 (5 years 5 months)

IT Support Engineer
Federal Business Systems
Jul 2015 - Jul 2016 (1 year 1 month)

IT Client Associate
Networking Technologies and Support, Inc.
Aug 2014 - Jul 2015 (1 year)

Education

Capella University
Master of Science - MS, Information Systems and Technology Management
2016 - 2019

University of London
Master of Arts - MA, Education, Gender, and International Development
2008 - 2009

Kwame Nkrumah University of Science and Technology, Kumasi

Bachelor of Science - BS, Biochemistry

1999 - 2003

Licenses & Certifications

Accredited Project Manager - International Organization for Project Management™ (IO4PM™)

Certified Scrum Master - International Scrum Institute™ (Scrum Institute)

CompTIA Security+ - CompTIA

CompTIA Network+ - CompTIA

CompTIA IT Fundamentals+ - CompTIA

Certificate of Cloud Security Knowledge (CCSK) - Cloud Security Alliance

Certified Information Security Manager (CISM) - ISACA

MTA: Windows Server Administration Fundamentals - Microsoft

Performing a Technical Security Audit and Assessment - LinkedIn

Essential New Skills in IT Administration - LinkedIn

Skills

System Administration • Information Security • Server Administration • Active Directory • Network Administration • Technical Support • Firewalls • Virtual Private Network (VPN) • Troubleshooting • Operating Systems