

JOSEPH KASEKE

SYSTEMS ADMIN/SOFTWARE DEVELOPER

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[<https://www.hyperiondev.com/portfolio/JK23120012827>]

SUMMARY

Highly motivated and results-driven Systems Administrator and Software Developer with extensive experience in ERP systems, network administration, cybersecurity, and web maintenance. Committed to leveraging strong analytical and communication skills to excel in collaborative IT environments. Eager to apply adaptability and problem-solving abilities, having gained proficiency in ERP systems, network administration, and software development.

EXPERIENCE

PULSE PHARMACEUTICALS • SYSTEMS ADMIN/SOFTWARE DEVELOPER 2018 - TO DATE

- Integrated Microsoft Power BI into the ERP system, enhancing data analytics, streamlining operations, and improving debtors' management and sales.
- Successfully implemented third-party tools like Salesforce and Figjam Automotive into the ERP for real-time inventory access, order placement, and sales reporting.
- Spearheaded system optimizations to eliminate manipulation risks and fraud, resulting in significant cost savings and increased process integrity.
- Leading the implementation of a next-generation Odoo ERP system to integrate CRM, warehousing, mobile sales, and advanced analytics.
- Responsible for maintaining and updating the company website, ensuring brand alignment, optimal user experience, and implementing security updates.
- Leveraged Microsoft Power BI integration for actionable insights within Sage Pastel ERP, optimizing sales performance and identifying bottlenecks.
- Strengthened internal controls and workflows within Sage Pastel ERP to reduce theft and manipulation risks.

HITEC TECHNOLOGIES • IT ADMINISTRATOR / SALES/IT AND NETWORK TECHNICIAN 2014 - JANUARY 2017

- Implemented basic host, data, and network security protocols.
- Performed diagnosis and resolution of desktop, application, networking, and infrastructure issues.
- Maintained system backups and logs of all detected problems.
- Provided comprehensive support for Windows OS (Vista-10), MS Office, and Windows Server.

SYSTEM DESIGNS • IT ADMINISTRATOR / IT AND NETWORK SUPPORT 2017 - APRIL 2018

- Performed preventive maintenance and troubleshooting on personal computers for a varied client base.
- Managed and maintained Windows operating systems, including DNS/DHCP, TCP/IP, Ethernet, wireless router, and Firewall Configurations.
- Collaborated with software suppliers to resolve operational issues and supplied IT products.

DATRONICS HITEC HARARE & BULAWAYO • IT/NETWORK SUPPORT/TECHNICIAN

- Troubleshoot advanced hardware and software problems for a wide client base.
- Maintained and repaired all IT related equipment, including software upgrades.
- Provided network and IT technical support, including livestreaming and data recording for organizations.

EDUCATION

FULL STACK DEV/SOFTWARE ENGINEER • HyperionDev • CISCO IT ESSENTIALS CERTIFIED • St Georges CISCO CCNA 4 MODULES CERTIFIED • St Georges Network Academy

PROJECTS

- **ERP System Integration & Optimization:**
 - Spearheaded the integration of Microsoft Power BI into ERP systems, enhancing data analytics and streamlining operations.
 - Successfully implemented third-party tools (Salesforce, Figjam Automotive) for real-time field operations within the ERP system.

- Led system optimizations to eliminate manipulation risks and fraud, resulting in significant cost savings.
- **Next-Generation ERP System Implementation:**
 - Currently leading the implementation of an Odoo ERP system to unify CRM, warehousing, mobile sales, and business analytics, targeting seamless integration.

SKILLS

Technical Skills: ERP Systems (Sage Pastel, Odoo, Microsoft Power BI, Salesforce, Figjam Automotive) • Network Administration (DNS/DHCP, TCP/IP, Ethernet, Wireless, Firewalls) • Software Development • Cybersecurity • System Backup • Web Maintenance • Windows Operating Systems • SQL • Hardware Troubleshooting
Soft Skills: Teamwork • Adaptability • Problem-Solving • Communication • Diagnostics • End User Support • System Optimization • Problem Identification

ACCOMPLISHMENTS

- Achieved significant cost savings and increased process integrity through spearheading system optimizations.
- Enhanced data analytics and streamlined operations by integrating Microsoft Power BI into the ERP system.
- Enabled real-time field operations by successfully implementing third-party tools (Salesforce, Figjam Automotive).
- Consistently maintained and updated company websites, ensuring alignment with organizational goals.

SELF STUDY

- SQL COURSE • Udemy
- SOPHOS ENGINEER NETWORK CERTIFICATE • Sophos Central

REFERENCES

- PULSE PHARMACEUTICALS
 - Mr. V Katsande (IT MANAGER)
 - Tel: 0773 154 915
- DATRONICS HITEC BULAWAYO
 - Mr. J. Mkanganwi

- Tel: 0714391585
- SYSTEMS DESIGNS
 - Mrs. Sandra Garikai
 - Tel: 0772 285 005
- HI TECH TECHNOLOGIES
 - Mr. Joseph Mkanganwi
 - Tel:0714 391 585/0772 391 585