

John Loria Alfaro

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EXPERIENCE

THERADYNE | Network Admin

November 2018 – Present

- Operation and Personnel management
- Customer Service, Court coordination
- Metrics and Report management

Brocade tac | Technical Assistance Center

November 2017

- Access ports, Trunk ports, VLANs, VTP (in Brocade is called GVRP), STP, RSTP, PVST, security (RADIUS/TACACS(+), port-security, ACL, prefix lists, filter lists, SSH), OSFP, RIP, BGP, VRRP, VRRP-e (Brocade proprietary, is equal as HSRP), PIM (DM and SM), configure devices to accept management features such as: OpenFlow, sFlow, SNMP, SDN controllers. TFTP, FTP, SCP, licenses, etc.

Hewlett Packard | It Admin

Feb 2014

- Make sure that hardware, software and connectivity systems worked properly.
Support and troubleshoot agent's work-tools like headsets, telephones, computers, etc. Make sure that Servers were up (internet access) and full connectivity to the different internal services.
- Support Cisco Team when they were busy (at that time I didn't have the CCNA Modules but I knew of Networking studying by myself).

EDUCATION

CCNA

Universidad de Costa Rica

BCNE

Brocade Certified Networking Engineer

LINUX

Universidad de Costa Rica

High School

Liceo Edgar Cervantes

SKILLS

- CCNA, LINUX,
- Multitasking, I can do several tasks at the same time.
- Customer Service, developed at previous job and English classes.
- Good at meeting deadlines, I like to have always good metrics.
- Microsoft Office and Windows
- Driver License A2
- **B2** Pre Intermediate English