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| **Walang makuhang paglalarawan.NIKKO m.** CASABA  BLK 8 LOT 37 Green Mark Homes 2  Malagasang 2B Imus, Cavite  0966-706-9051 / 0916-340-6213  [nikocasaba@gmail.com](mailto:nikocasaba@gmail.com) |
| A consistent and organized individual with knowledge of Customer Service, and ability to learn quickly. Desiring to work as a Customer or Tech Support Representative to utilize my communication and problem-solving skills in providing effective assistance to customers. |

# Experience

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| 2022- 2023 (6months)Technical support representative AMAZON ManilaI was Responsible for handling Bookings(customers) providing services in terms of troubleshooting steps. I handle Different accounts and mode of services/blended.2021- 2022 (8 months)Customer care support representative SYKES SITEL ALABANGI was Responsible for handling tickets of the Fans(customers) providing services, the time of the event in ticketing inquiry, sTATUS OF THE TICKETS. |

# Education

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| 2021-on going (3rd Year college undergraduate)BS INFORMATION TECHNOLOGY, Philippine Christian University Dasmariñas University Scholar and Consistent Dean’s Lister. |
| 2016-2018Senior High School, lyceum of the phillipines university cavite Consistent with Honors Student from Grade 11 up to Grade 12 With a Final Average of: 94 |