

Joseph Thompson

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EDUCATION:

University of North Carolina at Charlotte, Charlotte, NC

August 2021

Bachelor of Arts in Computer Science | Concentration: Information Technology | Minor: American Studies

GPA: 3.17/4.0

TECHNICAL SKILLS:

Languages & Technologies: HTML, CSS, JavaScript, JSON, Java, C#, Command Line, Linux, MacOS, Git, Database

Fundamental Concepts: Agile Development, Scrum, Client Relations, Software Engineering, Project Management, Software Testing, Object-Oriented Programming

WORK HISTORY:

Wells Fargo

January 2022 - Current

Technology Analyst, Charlotte, NC

- **Collaborated and** in Enterprise Jira to ensure stories were met and completed
- **Engaged in** Agile and Scrum methodologies via Daily Stand-ups and Sprint Retrospectives.
- **Collaborated** in Enterprise Jira to track user stories to completion to ensure all requirements were satisfied before end of sprint.
- **Created and maintained** documentation to better assist users in repositories.
- **Shadowed team members** to gain new skills in software development and satisfying business requirements.

Mission Baseball Athletics Association

December 2019 – January 2022

Web Developer, Stallings, NC

- **Created and designed** a modern, agile, and interactive website using the Bootstrap framework which allowed for clients to easily gain access to information as well as sign up for camps which resulted in a 75% increase in camp registrations.
- **Engaged and collaborated** with coaches to ensure accurate and up to date information on team rosters.
- **Utilized and implemented** an Apache web server with certbot to ensure a responsive and secure website.
- **Migrated** current system over to WordPress for a more flexible environment.

Greenway Chemical Systems & Services

January 2012 – January 2022

IT Systems Administrator, Belmont, NC

- **Accelerated the growth** of a small startup into a multi-state industrial water treatment company that serves the greater southeast region.
- **Redesigned and developed** multiple websites that brought in new clients and improved customer relations through more available information.
- **Migrated** current system over to WordPress for a more flexible environment.
- **Collaborated** with the operations manager to enhance the office by adding custom built equipment, security systems, custom record keeping programs, as well as managing the social media accounts.
- **Boosted client relations** through routine check in to ensure the client was not having any issues with their controller as well as program any controllers as needed.
- **Maintain and manage** the entire offices local network as well as the security it uses to ensure a secure and efficient network.

- **Assisted** in operating seminars to customers to ensure the technology was running properly.
- **Increased office productivity** through developing and maintaining office computers and networks to ensure a seamless and stress-free work environment.

COURSE PROJECTS:

Web Based App Design and Development – Final Website Project (UNC Charlotte) August 2019 – December 2019

- **Created and developed** a website using HTML5, CSS3, JavaScript.
- **Implemented** jQuery, AJAX and JSON components to display various data across the website.

Software Engineering – Know Social (UNC Charlotte) August 2019 – December 2019

- **Worked and collaborated** with a group of 4 others to design and develop an application that pulls data from twitter analyzes the tweets and displays whether the sentiment of the tweet is positive or negative.
- **Implemented technologies** such as Java, JavaFX, JDBC, SQL, and various APIs to pull data from Twitter and analyze the tweets.

Database Design and Implementation – Database Project (UNC Charlotte) August 2020 – December 2020

- **Developed and created** a database using the MySQL language, workbench, as well as and database design methodologies.
- **Designed** relational models and EERD diagrams using DRAW.IO to demonstrate the relationships between objects in the database design.

Software Development Senior Capstone Project – 9erPark (UNC Charlotte) January 2021 – Current

- **Collaborated** on an iOS application with a team of 5 to display UNC Charlotte parking deck data to the user.
- **Programmed** the application with the Swift programming language as well as the Xcode IDE.
- **Conceptualized and designed** lo-fi and hi-fi prototypes using Balsamiq and Figma.
- **Collaborated and maintained** using Git and GitHub for version control management.