

JOSEPH THOMPSON

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CAREER SUMMARY

IT Systems Administrator • IT Help Desk • Software Engineer

- **A Determined and persistent systems administrator** with 8 years of experience adapting business to technology driving revenue growth through innovative strategy, software creation, and strong work persistence.
- **A “best of both worlds” technologist** with deep expertise across both software development process, and an ability to understand business aspects of a company from working playing many roles in a company.
- **A Persistent web designer** who created and redesigned a website that brought in new and more informed clients as well as received positive feedback from clients.
- **A current computer science student** who has 4 years of experience working with teams in class developing and maintaining software through teamwork and cooperation. Specifically interested in meshing these areas of expertise to deliver value as a software engineer within a team-based environment.

AREAS OF EXPERTISE

- Java, HTML, CSS, JavaScript, JSON, jQuery/AJAX, Python, C/C++, Agile/Scrum, Client Relations, Git, CLI, Project Management, Database Management, SQL

PROFESSIONAL EXPERIENCE

Greenway Chemical Systems & Services, Belmont, NC

2012 – Present

Industrial Water Treatment Service that serves the greater Southeast Region of the United States.

IT Systems / Service

Recruited into a multi-part role to bring my knowledge and passion for technology to help guide, develop, and ensure the success of a new startup company. Gaining experience through working in all aspects of setting up and ensuring a successful company.

- **Accelerated the growth of a small startup** into a multi-state industrial water treatment company that serves the greater southeast region.
- **Designed and developed** a new website that brought in new clients and improved customer relations through more available information.
- **Boosted client relations** through routine check in to ensure the client wasn't having any issues with their controller.
- **Increased office productivity** through developing and maintaining office computers and networks to ensure a seamless and stress-free work environment.

EDUCATION

Bachelor of Arts, Computer Science

August 2021

The University of North Carolina at Charlotte, Charlotte, NC

Key Projects

- **Created and developed** a website using HTML5, CSS3, JavaScript, jQuery & Ajax
- **Worked and collaborated** with a group of 4 others to design and develop an application using Java, JavaFX, SQL, and various APIs
- **Developed and created** a database using MySQL Workbench and the SQL language

Certifications

- CompTIA A+ Certified