## JESSICA VORDERSTRASSE

# PROFESSIONAL SUMMARY

Beginner Web Developer with passion for creating attractive and interactive websites meeting customer needs and exceeding expectations. Well-versed in HTML, CSS, JavaScript and SQL.

#### **SKILLS**

**Customer Satisfaction** 

**Creative Solutions** 

**Complex Problem-Solving** 

**Troubleshooting** 

Responsive design

CSS

**Clear Verbal Communication** 

**Active Learning** 

**Microsoft Office** 

Wireframe development

HTML

**JavaScript** 

### **WORK HISTORY**

**EMPLOYEE** 11/2023 to Current **Hobby Lobby**, Muncie, IN

- Customer service.
- Knowledge of store and products.
- Skilled at working independently and collaboratively in a team environment.
- Self-motivated, with a strong sense of personal responsibility.
- Proven ability to learn quickly and adapt to new situations.

#### **DOG TRAINER** 12/2022 to 10/2023

Ridgeside K9, Summerville, SC

- Instructed owners and dogs on basic obedience commands using different techniques to match dogs' drives for reward.
- Consulted with owners to discuss behavioral concerns and determine final goals.
- Observed dogs in various settings to determine behavioral concerns and problems in order to formulate possible solutions.
- Conferred with owners about methods for continuing training and reinforcing methods taught.
- Enhanced dogs' obedience levels by implementing customized training programs tailored to their specific needs.

#### **TEMP WORKER** 08/2022 to 07/2023

The Employment Place, Ridgewood, NJ

- Remotely completed data entry tasks with accuracy and efficiency.
- Organized, sorted, and checked input data against original documents.
- Communicated with supervisors and colleagues to process data quickly and resolve

discrepancies.

- Entered data into various computer systems accurately using Microsoft Office.
- Verified accuracy of data entered into system to produce error-free reports.
- Created spreadsheets for more efficient recordkeeping.

#### **DOG TRAINER** 03/2018 to 10/2022

### Pride And Prejudoodles, Lynchburg, VA

- Raised and trained puppies to get them ready to be adopted.
- Provided mental and physical stimulation for dogs in my care.
- Maintained clean puppies, kennels, and training area.
- Kept detailed training and health records.
- Instructed owners and dogs on basic obedience commands using different techniques to match dogs' drives for reward.
- Provided aid to any client who experienced difficulties or needed extra assistance with their new puppy.

#### **EDUCATION**

Rutgers, The State University of New Jersey, New Brunswick, NJ

Coding Bootcamp, Expected in 08/2024

**Liberty University**, Lynchburg, VA **Bachelor of Science**, Zoo And Wildlife Biology, 12/2016

**LANGUAGES** 

**English** 

German

Native or Bilingual

**Limited Working**