

The logo for The Bank of Carbondale eStatements. It features the bank's name in a serif font with "The" in red, "BANK" in large red letters, and "of Carbondale" in a smaller red font. Below this, the word "eStatements" is written in a green sans-serif font, with the "e" being significantly larger and more stylized than the other letters.

The **BANK** of Carbondale eStatements

eStatements Enrollment Form

This enrollment form asks for your consent so that we can provide monthly account statements and disclosures to you in an electronic format rather than a paper format. The receipt of electronic disclosures is a condition or requirement of our various accounts.

Before accepting below, please read the following disclosures and requirements for accessing electronic disclosures.

About Monthly Internet Statements and Disclosures: eStatements provide all information available on paper statements. An e-mail message will contain a PDF attachment of your statement and check images. The statement can be saved to your computer for long-term storage or easily printed.

Disclosures related to our Internet Banking Service may also be provided to you in an electronic format. Such disclosures may include change-in-terms notices, notices regarding fee changes, amendments to our Internet Banking Agreements, privacy notices, and other required deposit account disclosures. We may send these disclosures to you at the email address you provide on this form. The email that we send may include a link to these disclosures and/or we may send them as an email attachment. We may also respond to your account inquiries via our secure messaging service accessible through our Online Banking Service. We may send you an email to let you know that you have a secure message.

If you choose to receive information electronically, and we have not yet developed the means for electronic delivery of that information, we will continue providing that information on paper until available electronically.

PLEASE NOTE: To access monthly account statements and disclosures electronically, you **must** have:

1. A Bank of Carbondale checking or savings accounts
2. An Internet connection
3. An e-mail address capable of receiving PDF attachments
4. A PDF viewer (available free online, see www.tboc.com/estatemnts for details)
5. A printer capable of printing disclosures for your records

If you're lacking any of these requirements and want to receive eStatements, please contact us and we'll help get you set up.

- Send us an email at estatemnts@tboc.com
- Call us at 618-549-2181; or
- Write to us at PO Box 2287, Carbondale, IL 62902

If you change your mind about eStatements in the future: You can always request paper copies. If a special need arises, we can prepare a paper-based version of any of the electronic records you receive for up to five years after the date it was created (fees may apply for this service). You can change back to all paper based disclosures and statements; however, if your account is a student checking account, you will be asked to convert your account to another type of account of your choice as eStatements are required for student accounts. In order to change your disclosure format from electronic to paper just contact us via any of the options shown above.

To receive statements and disclosures over the Internet, please complete and submit this form via mail PO Box 2287, Carbondale, IL 62902. You may also bring the form in to one of our four locations.

Are You A Current Online Banking Customer? ☐ Yes ☐ No

Name: _____

Social Security Number: _____ - _____ - _____

Telephone: _____

E-mail Address(es): _____

Account Type: ☐ Checking ☐ Savings

Account Number(s): _____

Statement Password: _____ (minimum 4 characters)

Customer Signature: _____

To Change Your e-mail Address or Information Option. To update your e-mail address, you may submit a request via a message on our Online Banking system or visit one of our four locations.

By accepting below I certify that I have read the above disclosures and want electronic disclosures including monthly account statements. I have access to a computer that meets the technical requirements set forth above, and I have access to a printer, or the ability to download information in order to keep copies for my records. I will notify you of any changes in my electronic address, or if I no longer want to receive disclosures electronically.

Please print a copy of this agreement for your records.

INTERNAL USE ONLY

CSPI Handled By: _____ Date: _____

AutoMail Handled By: _____ Date: _____

Referred By Employee: _____