

ARIZONA



PLANS STARTING AT \$350

AC INCLUDED IN ALL PLANS

LOW \$65 SERVICE FEES

RE-KEY SERVICES

HVAC TUNE-UPS

SECURITY SYSTEM DISCOUNTS

FILTER DELIVERY PROGRAM

WE USE ALL BUYER CREDITS

I'm "Covered" By...



ACCLAIMED HOME WARRANTY

ABOUT ACCLAIMED

HOME OWNERSHIP IS RISKY BUSINESS.

When you buy a home, you are investing in your life, those "firsts" you will experience with those you love most. With this investment comes unknowns. Suddenly you are responsible for repairs and upkeep. If the plumbing starts leaking or the furnace breaks, you're on the hook to initiate a fix. When worse comes to worse, what are you going to do?

As it turns out, you don't have to make those fixes alone. We started Acclaimed Home Warranty so you could focus on the moments that matter, not the ones that create mayhem.

With our home warranty coverage, you have a partner in addressing unexpected appliance or major system failures. When a covered item breaks without warning, we're there for you with a quick fix - anyday, anytime.

No more worrying about unexpected repair costs or time wasted looking for a reputable contractor. By providing quality contractors, faster fixes, and 1 to 1 customer service, we're there to give you the peace of mind you deserve.

So go ahead - purchase your home with confidence. This is where those "firsts" will frame your story. As far as everything else, you can say, "I'm covered by Acclaimed Home Warranty."

OUR PROMISE



FASTER FIXES | HASSLE-FREE CLAIMS
with quality contractors available
24/7, 365 days a year.



SEVERAL GREAT PLANS AND PRICING
Coverage options that cater
to your best interests.



CUSTOMER CARE

Your needs first, with understanding
and attention you deserve.



LOCALLY MANAGED

Already a resource in your community,
understanding the needs of you
and your neighbors.



SUPPORT OF LOCAL CHARITIES

A portion of all proceeds from every order
goes towards a local cause. By ordering with
us **YOU GIVE BACK!**

PLANS & PRICING

COVERAGE OPTIONS	CONDO	STANDARD \$350	PREMIUM \$450	ULTIMATE \$550	NEW CONSTRUCTION \$575
Pre-season Tune-Ups for Heating and A/C Units (sf applies)	Condo, townhome, mobile home coverage standard plan \$300 or \$50 off upgraded plans	✓	✓	✓	✓
Pest Control / Termite Treatment		✓	✓	✓	✓
A/C incl swamp coolers no overall limits		✓	✓	✓	✓
Furnace no overall limits		✓	✓	✓	✓
Heat Pumps			✓	✓	✓
Thermostat		✓	✓	✓	✓
Duct from Heating or Cooling Units		✓	✓	✓	✓
Toilets (Parts)		✓	✓	✓	✓
Drain Line Stoppages		✓	✓	✓	✓
Water Heaters		✓	✓	✓	✓
Shower and Diverter Valves		✓	✓	✓	✓
Plumbing Leaks (Water, Drain, Gas, or Vent)		✓	✓	✓	✓
Electrical System		✓	✓	✓	✓
Panels and Subpanels		✓	✓	✓	✓
Exhaust Fans		✓	✓	✓	✓
Circuit Breakers		✓	✓	✓	✓
Ceiling Fans		✓	✓	✓	✓
Garage Door System		✓	✓	✓	✓
Oven		✓	✓	✓	✓
Range / Cook Top		✓	✓	✓	✓
Dishwasher		✓	✓	✓	✓
Built in Microwave		✓	✓	✓	✓
Garbage Disposal		✓	✓	✓	✓
Trash Compactor		✓	✓	✓	✓
Central Vacuum			✓	✓	
Registers			✓	✓	
Grills			✓	✓	
Heat Lamps			✓	✓	
Angle Stops and Gate Valves			✓	✓	
Toilet Replacement			✓	✓	
Interior Hose Bibs			✓	✓	
Exterior Hose Bibs			✓	✓	
Shower Heads			✓	✓	
Shower Arms - Faucets			✓	✓	
Premium Coverage Update (adds over 40 items to standard coverage)			✓	✓	
Radiant Heaters - Broilers (up to \$1000)			✓	✓	
Beverage Dispenser			✓	✓	
Ice maker water line			✓	✓	
Pressure Relief Valve inside home			✓	✓	
Expansion Tanks			✓	✓	
No Fault (Code Upgrades, Mismatched Systems, Cranes)			✓	✓	
Refrigerator			✓	✓	
Instant hot/cold water dispenser			✓	✓	
Washer and Dryer				✓	
Ductless systems/mini splits				✓	
R-22 Conversion to 410A				✓	

DISCOUNTED HOME SECURITY

No Money Down
FREE Ring Doorbell
 or Nest Thermostat w/service sign up of
 home security \$250 Value

SUBMITTING A CLAIM IS SIMPLE AND PAIN-FREE

PEACE OF MIND

Sleep safe knowing that your investment is covered from unexpected expenses.

HASSLE-FREE

Acclaimed Home Warranty takes the hassle out of finding quality contractors and getting repairs completed.

FAST

When a covered item breaks and you need service fast - we are there for you! We accept claims 24 hours a day, 7 days a week.

SUBMITTING A CLAIM IS SIMPLE AND PAIN-FREE

1. Call 888-494-9460 or go online to www.acclaimedhw.com and let us know when a covered item is not working.
2. Once we receive your service request, we'll have a local service contractor contact you to arrange a convenient time to provide the service you need.
3. The contractor will diagnose and fix your item per your service contract.
4. We will follow up with you to make sure you are satisfied and the service work was done right.

AWESOME MEMBER BENEFITS

(\$65 service fee required per service call)
 *MAY NOT BE AVAILABLE IN ALL AREAS
 Re-key service - Up to 6 locks/4 keys
 Garage Reprogramming (remotes/pad)
 Bi Annual HVAC Tune Ups (heating fall, A/C spring)
 Yearly Furnace Filter Delivery (1 filter every 3 months to your door)

MONTHLY COVERAGE OPTIONS AVAILABLE

Condo Standard.....\$30/month
 Standard.....\$35/month
 Premium.....\$40/month
 Ultimate.....\$54/month

ADDITIONAL COVERAGE ITEMS

MULTI FAMILY HOMES

- ☐ Duplex.....Standard \$695 - Premium \$795 - Ultimate \$995
☐ Triplex.....Standard \$895 - Premium \$1045 - Ultimate \$1145
☐ Fourplex.....Standard \$1095 - Premium \$1245 - Ultimate \$1445
 *Standard coverage including (1) kitchen refrigerator per unit

NEW CONSTRUCTION

Years 1,2,& 3 or 2,3,& 4.....\$575

*Standard coverage-Upgrade costs multiply by 3

ADDITIONAL COVERAGE ITEMS

Multiple units multiple by number of units

- ☐ Refrigerators/Freezers.....(up to \$2500 limit).....\$50
☐ Additional Refrigerators/Freezers....(up to \$1000 additional limits ea add on).....\$40
☐ Casita.....\$150

ADDITIONAL COVERAGE ITEMS - CONTINUED

Multiple units multiple by number of units

- ☐ Discount Pre Paid Service Call.....\$55
☐ Enhanced Pipe Coverage.....(up to \$1000 limit).....\$100
☐ No Fault Coverage....(incl in premium, ultimate).....\$60
☐ Roof Leak Repair.....(up to \$500 limit).....\$100
☐ Water Softner.....(up to \$500 limit).....\$60
☐ Washer/Dryer.....(up to \$2000 limit).....\$85
☐ Well Pump.....(up to \$1500 limit).....\$100
☐ Grinder Pump.....(up to \$1000 limit).....\$155
☐ Septic System/Pumping.....(up to \$500 limit).....\$75
☐ Swimming Pool/Hot Tub.....(up to \$1000 limit).....\$175
☐ Swimming Pool/Hot Tub Salt.....(up to \$1500 limit).....\$325

ORDER ONLINE TODAY AT ACCLAIMEDHW.COM

ARIZONA - EXAMPLE CONTRACT TERMS – ACCLAIMED HOME WARRANTY

COVERAGE OVERVIEW

1. Coverage under this Contract includes service on listed covered systems or appliances as outlined located and installed within the boundary of the foundation of the main living quarters or attached or detached garage (excepting, where applicable coverage has been selected, well pump, air conditioner units, septic tank, and pool/spa equipment)
2. **PRE-EXISTING CONDITIONS** or defects occurring or known prior to the Effective Date of this Contract are excluded from coverage under this Contract. Coverage under this contract includes unknown pre-existing conditions or defects if the pre-existing condition or defect would not have been detectable through a visual inspection or simple mechanical test. For example, a simple mechanical test would be turning on an item and making sure it is operating correctly without causing damage, irregular sounds, or other abnormalities.
3. **AHW will not reimburse you for services or work performed without prior approval from AHW.**

CUSTOMER SERVICE/REPORTING A CLAIM

1. **We accept service/claims requests 24 hours a day, 365 days a year. In the event a covered item fails, place a service request by calling us at 888-494-9460 or place a service request online at www.acclaimedhw.com.** The contractor will call you to schedule an appointment during normal business hours. The services will be initiated under normal circumstances within 48 hours of your service request to AHW. In cases of emergency, we will make reasonable efforts to expedite service calls within 24 hours. **An emergency situation is defined as a failure of a covered item resulting in 1) a condition that immediately endangers health and safety; 2) a system failure that is causing ongoing damage to the home; 3) plumbing failure that causes interior leaking; and 4) a complete loss of heat or air conditioning in extreme temperatures.** AHW shall not be held liable for any damage or injury caused by any failure or delay in providing repair service. AHW will accept your request to expedite scheduling of a non-emergency service when a service contractor is available, however, you will be responsible for payment of additional fees, including overtime.
2. **AHW shall have the right and discretion to select its own service contractors. AHW will not reimburse any costs or fees incurred by your own contractor without express written prior authorization by AHW.**
3. **There is a \$65.00 SERVICE CALL FEE** due for each trade call. You are required to pay to the service call fee to the service contractor at the time of service.

LIMITS OF LIABILITY AND EXCLUSIONS

1. AHW's liability is limited to failures due to normal wear and tear during the term of the Contract. AHW reserves the right to obtain a second opinion at no additional cost to you. The maximum amount of AHW's liability is detailed in sections F-G of this service contract. Seller coverage limits \$1500 aggregate.
2. AHW reserves the right to offer cash in lieu of repair or replacement of a covered system or appliance in the amount of AHW's actual cost to repair or replace such system or appliance.

MISCELLANEOUS PROVISIONS

1. **CANCELLATION** You may cancel this Contract at any time. If you cancel the Contract within the first 30 days of the coverage period and no service has been performed, you shall be entitled to a full refund of the contract proceeds less an administrative fee of \$50. Upon cancellation of this Contract by AHW, you shall be entitled to the pro rata unearned premium of this Contract, less an administrative fee of up to \$50.00 not to exceed 10% of the amount paid by the contract holder, and all service costs incurred by AHW. If listing coverage is cancelled after service has been performed, and the contract fee has not been paid, you will be responsible for purchase of the Contract, or reimbursement to AHW of service costs incurred, whichever is less.

STANDARD COVERAGE

Coverages below are included in ALL plans. If it is not listed it is not covered. Please call for all questions 888-494-9460

1. PLUMBING SYSTEM

Covered: Toilet tanks, bowls, and working mechanisms (replaced with white builders standard if necessary) - wax seal - drain line stoppages which can be cleared with a standard sewer cable (up to 125 feet from access point) through an existing, accessible, ground level cleanout without excavation - electric or gas water heater (up to 70 gallons) - tankless water heater (up to \$800 limit) - tub and shower valves and diverter - angle/straight stop shut off valves - gate/ball valves - built-in bathtub whirlpool motor and pump - cartridges - permanently installed sump pump (ground water only) - leaks and breaks of water, drain, gas or waste lines within the inside perimeter of the main foundation, except if caused by freezing or roots See item 17 for additional coverages in our premium & ultimate plans. AHW will pay no more than \$1500 in the aggregate during the term of this Contract for any and all plumbing repairs. Sellers coverage limit \$500.

2. HEATING SYSTEM

Covered: Primary gas, oil, or electric heater - radiant heater (limit \$1,000 in aggregate)- heat pump - thermostat - heating elements - heat exchangers - switches - wiring - relays - motors - vent blower assembly. See item 17 for additional coverages in our premium & ultimate plans. Seller coverage limits \$500.

3. AIR CONDITIONING/COOLER SYSTEM

Covered: Central air conditioning system (ducted) - electric water evaporative coolers - compressor - pumps - motors - condensers - evaporator coils - air handler - thermostat - refrigerant line - leaks or stoppages in accessible condensate drain lines - wiring - breakers - fuses - disconnect box - valves - float assembly - pulleys - belts - evaporative coolers. Note: If AHW determines that replacement of the air conditioning component is required, AHW will replace the unit in failure that meet the current federal, state, and/or local government efficiency standards. In order to retain operational compatibility and efficiency when the replacement of the component is necessary, AHW is only responsible for the cost of the component that is in failure. This Contract only covers air conditioning/cooler systems that are the main source of air conditioning for the home, designed for residential use, and have a capacity not exceeding five (5) tons per unit.

Reflected in Ultimate Coverage -HVAC Conversion: If AHW determines that replacement of the air conditioning unit or any covered component is required, AHW will replace the unit or any covered component with units or components that meet the current federal, state, and/or local government efficiency standards. In order to retain operational compatibility and efficiency when the replacement of the condenser is necessary, AHW will replace any covered component as well as modify the indoor electrical, plenum, air handling transition, duct connections as necessary per the manufacture's specifications. If the unit or covered component is below 14 SEER requirements and/or R-410A equipment and AHW is unable to repair or replace such equipment at the current SEER rating or with R-22 equipment, such repair or replacement will be performed with 14 SEER/R-410A equipment. This Contract only covers air conditioning that are the main source of air conditioning for the home, designed for residential use, and have a capacity not exceeding five (5) tons per unit. See item 17 for additional coverages in our premium & ultimate plans. Sellers coverage limit \$500.

4. DUCTWORK

Covered: Duct from heating or cooling unit to point of attachment at registers or grills

Limits The access, repair, or replacement of the ductwork is limited to a \$500 maximum per contract term.

5. INTERIOR ELECTRICAL SYSTEMS

Covered: Wires - switches and fuses - plugs - panels and subpanels - junction boxes - conduit - exhaust fans - circuit breakers - ceiling fans (replaced with builder standard when necessary)

Limits AHW will pay no more than \$2,000 in the aggregate during the Contract term. Seller's Coverage Limits \$250 max.

6. KITCHEN APPLIANCES

Covered: Oven - range - cooktop - dishwasher - garbage disposal - microwave oven - trash compactor

Limits \$2,500 maximum per contract term. Seller's Coverage Limits \$500 maximum.

7. GARAGE DOOR SYSTEMS

Covered: Wiring - switches - motor - eye sensors - track drive assembly - receiver unit - carriage - push arm

STANDARD COVERAGE - CONTINUED

8. PRE-SEASON TUNE UPS FOR HEATING AND AIR CONDITIONING UNITS

AHW will perform one A/C pre-season tune up and one heating pre-season tune up in accordance with the following. \$65 first unit \$30 additional units. Dates for A/C tune-up are March 1st through May 1st. Dates for heating tune-up are September 1st through December 1st

9. RE-KEY SERVICE

Covered: Re-Key up to six (6) locks inside the main confines of the home or garage up to four (4) new keys. A service fee of \$65 is required at the time of service. Travel fees may apply if outside the coverage area.

10. CENTRAL VACUUM

Covered: All mechanical system components and parts that affect operation.

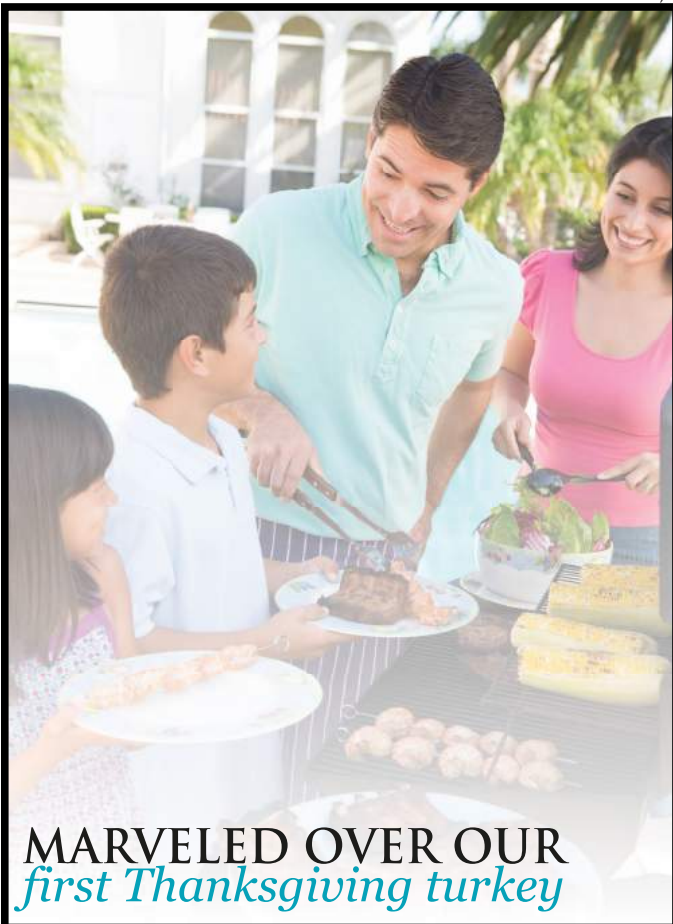
11. PEST CONTROL

Treated for: Ants: roaches: crickets: spiders: silverfish: millipedes; centipedes: pill bugs: round beetles: earwigs: clover mitts: and sow bugs Not Covered: Fungus; wood-destroying organisms, including termites and any pest not listed above; infested areas outside the perimeter of the main house foundation; repair of past, existing, or future damage to the property caused by any wood-destroying insect or organism

10. SUBTERRANEAN TERMITE TREATMENT

Covered: Subterranean termite infestation treatment located in the interior of the home or exterior of the main foundation/perimeter of the home and attached garage. Excluded: Decks, fences, and infestation or treatment of any area farther than 24 inches away from the main foundation/perimeter of the home; any repairs or damages due to subterranean termites Limit \$750 maximum in the aggregate for the contract term NOTE: Applicable service call fee (\$65) if no treatment occurs. \$200 service call fee if treatment occurs.

LIFE'S MOMENTS HAPPEN AT HOME, LET US FIX YOUR UNEXPECTED REPAIRS.



OPTIONAL HOME BUYER COVERAGE - (NOT AVAILABLE ON SELLER'S COVERAGE)

The following optional coverages are available at the option of the home buyer (Buyer's Coverage) and cover only items specifically identified herein as "Covered or Included". No coverage for sellers coverage.

1. KITCHEN REFRIGERATOR | \$50 (incl in premium, ultimate plans & multi family plans)

Covered: Mechanical components and parts that effect the cooling operations including: refrigerant - recovery - recharge - ice maker - ice maker water line (if accessible) - Freon Not Covered: beverage dispensers and associated equipment- ice crusher - ice maker water lines - filters- wine chillers - racks - lights - shelves - refrigerant - roller - handles - spoiled food - - knobs - trim kits - baskets - buckets - trays - stand-alone freezer - internal thermal shells/insulation - multi-media centers - touch pads - any removable component that does not affect the primary function - refrigerators outside of the kitchen area. *Limits The diagnosis, repair or replacement of any kitchen refrigerator (including built in refrigerators) is limited to \$2,500 maximum in the aggregate for the contract term. Coverage is subject to parts being available.*

2. ADDITIONAL REFRIGERATION UNITS | \$40 (additional fridge, freezer, ice maker or wine cooler)

Covered: Mechanical components and parts that effect the cooling operations including; refrigerant - recovery - recharge - ice maker - ice maker water line (if accessible) -Beverage Dispenser - Freon. *Limits The diagnosis, repair or replacement of any additional refrigeration units is limited to \$1,000 maximum in the aggregate for the contract term. Coverage is subject to parts being available.*

3. CASITA / GUEST HOUSE | \$150 (per unit)

Covered: All items listed under section F (standard coverage).

4. WASHER AND DRYER | \$85 (per set)

Covered: Components and parts which affect the operation of the units. *Limits The diagnosis, repair or replacement of the washer and dryer covered above is limited to a \$2,000 maximum (per set) per contract term.*

5. SEPTIC SYSTEM/TANK PUMPING | \$75 (per tank up to 2,500 gallons)

Covered: Aerobic pump - jet pump - sewer ejector pump - septic tank and line from house to tank. If a stoppage occurs due to a septic tank back up, AHW will pump the septic tank one time during the contract term *Limits The diagnosis, repair or replacement of the septic system and covered items outlined above is limited to a \$500 maximum (per tank) per contract term.*

6. WELL PUMP | \$100 (one pump per coverage term)

Covered: This coverage option covers a well pump utilized for the main dwelling only. *Limits The access, diagnosis, repair or replacement of any well pump or any covered items outlined above is limited to a \$1000 maximum in the aggregate per contract term.*

7. SWIMMING POOL AND/OR SPA EQUIPMENT | \$175 (one pump per coverage term)

Covered: Above ground components and parts of the heating, pumping, and filtrations system as follows: filter - filter housing - timers - heater - motor - filter - gaskets - blower - back flush valve - pool pump - pool sweep motor and pump (booster pump - above ground and accessible plumbing and electrical.

Note: Both pool and spa equipment (exterior hot tub and whirlpool) are covered if they utilize common equipment. *Limits The access, diagnosis, repair or replacement of swimming pool and/or spa equipment or any covered items as outlined above is limited to a \$1000 maximum in the aggregate per contract term.*

8. SALT WATER SWIMMING POOL EQUIPMENT | \$350

Covered: Salt water control unit - salt cell - flow sensor for the salt water chlorinator. *Limits The access, diagnosis, repair or replacement of salt water circuit board, salt cell or other salt water swimming pool equipment or any covered items for the salt water option as outlined above is limited to a \$1500 maximum in the aggregate per contract term.*

9. GRINDER PUMP | \$155 (one pump per coverage term)

Covered: This coverage option covers a sewage grinder pump (up to 2 HP) utilized for the main dwelling only. *Limits The diagnosis, repair or replacement of any sewage grinder pump or any covered items outlined above is limited to a \$1,000 maximum in the aggregate per contract term. Not available for condos or multi-unit buildings.*

10. ENHANCED EXTERNAL PIPE LEAK COVERAGE | \$100

Covered: This coverage option provides coverage for external pipe leaks that are concrete encased or underground pipe leaks located outside the foundation of the covered structure, including water, gas and drain lines that service the main home or other structure covered under this Contract. *Limits The coverage outlined above is limited to a \$1,000 maximum in the aggregate per contract term for access, diagnosis, repair and replacement. AHW shall not be responsible or liable to replace or restore landscaping as a result of accessing the underground plumbing/pipes.*

11. WATER SOFTNER | \$60

Covered: This coverage option provides coverage for water softener mechanical parts and components that affect the operation of the unit. *Limits The coverage outlined above is limited to a \$500 maximum in the aggregate per contract term for access, diagnosis, repair and replacement.*

UPGRADE COVERAGE CONTRACT TERMS (EXAMPLE) - CONTINUED

12. ROOF LEAK REPAIR | \$100

Covered: AHW will repair roof leaks in rolled, asphalt shingle, or clay tile roof structures only. AHW will repair leaks that occur in the roof of the structure covered by this Contract, provided such leaks are the result of normal wear and tear and deterioration, and the roof was in good condition without leaks on the effective date of the Contract. *Limits The coverage for roof leak repairs outlined above is limited to a \$500 maximum in the aggregate per contract term for access, diagnosis, parts, materials, repair and replacement. In the event that the roof has deteriorated to such an extent that the leak cannot be repaired or that the roof must be replaced, coverage will not apply.*

13. NO FAULT COVERAGE (incl in Premium & Ultimate)

Covered: This coverage option provides coverage for failures due to mismatched systems, improper installations, code violations, crane costs, for systems or appliances that have failed, as set forth hereafter. AHW will not be responsible for replacement service if permits cannot be obtained. *Limits The coverage for the No Fault Coverage Upgrade outlined above is limited to a \$250 maximum in the aggregate per contract term for items related to the No Fault Coverage is included in Premium & Ultimate plans.*

14. DISCOUNTED PRE-PAID SERVICE CALL FEE | \$55

This coverage option provides one pre-paid service call.

15. PREMIUM COVERAGE UPGRADE (included in Premium & Ultimate Plans)

Covered: coverage for the following items that are normally excluded from the Standard Coverage plan:

- **Heating System:** registers - disposable filters - grills - heat lamps – radiant heater / boilers (up to \$1000)
- **Plumbing:** toilet replacement with like for like up to \$600 per occurrence – inside pressure regulator valve - Instant hot/cold water dispenser- interior hose bibs - shower heads - shower arms - faucets (replaced with chrome builder standard when necessary)
- **Air Conditioner:** window units – registers
- **Refrigerator:** ice maker water line – beverage dispenser
- **Water Heater:** failures due to sediment – expansion tanks
- **Garage Door Opener:** springs - hinges - remote transmitter - keypad
- **Dishwasher:** rollers - baskets - racks - dials - door seals - hinges
- **Trash Compactor:** key assemblies - locks - removable bucket
- **Oven/Range Cooktop:** racks - clocks - rotisseries - knobs - dials - hinges - handles
- **Built in Microwave Oven:** shelves - clock

16. ACCLAIMED PREMIUM COVERAGE UPGRADE | \$100 (\$150 for Condominium, Townhome, Mobile Home)

Covered: This coverage upgrade includes Refrigerator & Premium Coverage Upgrade (incl: Radiant Heaters – Broilers - Beverage Dispenser - Ice Maker water line - Pressure Relief Valve inside home - Expansion Tanks - Code Upgrades, Mismatched Systems, Cranes)

17. ACCLAIMED ULTIMATE COVERAGE UPGRADE | \$200 (\$250 for Condominium, Townhome, Mobile Home)

Coverage for the following items that are normally excluded from the Standard Coverage plan:

Covered: This coverage upgrade includes the **Premium Coverage Upgrade** plus the additional items outlined below, **No Fault Coverage, Kitchen Refrigerator, Washer Dryer, HVAC Compatibility Coverage** which means if AHW determines that replacement of the air conditioning unit or any covered component is required, AHW will replace the unit or any covered component with units or components that meet the current federal, state, and/or local government efficiency standards. In order to retain operational compatibility and efficiency when the replacement of the condenser is necessary, AHW will replace any covered component as well as upgrade the indoor unit to meet manufacture's specifications.

- **Air Conditioner:**
HVAC Compatibility Coverage
Ductless systems/mini splits
Freon recovery, recapture and recharge up to 2lbs. (not included in Tune Up service)

UNDERSTANDING YOUR HOME WARRANTY



IT IS NOT HOMEOWNER INSURANCE

Home Warranties are often confused for homeowner's insurance. While homeowner's insurance covers personal belongings and the overall structure of a home, home warranties cover major systems and appliances including plumbing, electrical, HVAC, refrigerators, stoves, garbage disposals and more. Warranties do not cover the repair or replacement of damaged floors, walls, or the general foundation of the house. At Acclaimed, we will cover a portion of wall repair if drywall needs to be removed to access repair point.



ABOUT HOME WARRANTIES

When purchasing a home warranty through Acclaimed, you have a partner in addressing unexpected appliance or major system failures. To learn the ins and outs of what that means, check out the helpful tips below!



READ THE CONTRACT

Not reading the contract details is a common mistake made by many. Make sure you read the inclusions and exclusions of each system so you know in advance if something is covered or not; this way you won't be disappointed if a claim is denied. We will do our best to assure that you are well taken care of, even if we are unable to cover the claim.



WHAT IS CONSIDERED PRE-EXISTING

Acclaimed Home Warranty covers unknown pre-existing conditions. If the pre-existing condition or defect would not have been detectable through a visual inspection or simple mechanical test, for example, a simple mechanical test would be turning on an item and making sure it is operating correctly without causing damage, irregular sounds, or other abnormalities.



KEEP APPLIANCES AND SYSTEMS UP TO CODE

Home warranty companies require that you keep your appliances and systems up to code, or the warranty on that system may become voided. Another important aspect of home warranty coverage is to know that you must properly maintain your systems. If you fail to do so, it may result in the denial of a claim if it breaks down. Acclaimed offers biannual HVAC tune-up's with a required service fee. This is also a great way to have your furnace and/or A/C units inspected and in some cases green stickered (great option for Seller's coverage).



UNDERSTAND SERVICE FEES

A service fee is always a requirement of any claim. Make sure you know what the cost of the service fee is for the company you are choosing. Here at Acclaimed, our service fee is \$65. A fee will be required for each separate contractor that is called to diagnose each claim.



USING HOME WARRANTY CONTRACTORS

It is important to understand that most home warranty companies require you to call in your claim and then they will send out their approved contractor. Claims will most likely not be paid if you do not call them first to diagnose and repair covered claims. If you have questions regarding our contractors, feel free to contact us directly. We are happy to share who we are contracted with.

APPLICATION INFORMATION (ARIZONA)

This can also be ordered online @ www.acclaimedhw.com or phone 888-494-9460.

PROPERTY ADDRESS

Street Address _____ Unit # _____

City _____ State _____ Zip _____

BUYER'S INFORMATION

Buyer's Name(s) _____

Phone _____ Email _____

Buyer's Agent _____ Phone _____

Buyers Agent Email _____ Real Estate Company _____

SELLER'S INFORMATION

Seller's Name _____

Phone _____ Email _____

Seller's Agent _____ Email _____

Real Estate Company _____

TITLE/ESCROW INFORMATION

Title/Escrow Company _____

Closing Officer _____ Email _____

COVERAGE OPTIONS

☐ **CONDO**..... \$300

☐ **STANDARD PLAN** \$350

☐ **PREMIUM PLAN** \$450

Includes 40 additional points + Fridge

☐ **ULTIMATE PLAN** \$550

Includes Premium Upgrade, No Fault, Free Rekey, R22 Conversion Coverage

☐ **NEW CONSTRUCTION** \$575

Years 1,2,& 3 or 2,3,& 4

*Standard coverage-Upgrade costs multiply by 3

MULTI FAMILY HOMES

☐ **DUPLEX**.....Standard \$695 - Premium \$795 - Ultimate \$995

☐ **TRIPLEX**.....Standard \$895 - Premium \$1045 - Ultimate \$1145

☐ **FOURPLEX**.....Standard \$1095 - Premium \$1245 - Ultimate \$1445

Standard Coverage Including(1) Kitchen Refrigerator Per Unit

COVERAGE UPGRADES (Optional Buyer's Coverage)

☐ Refrigerators/Freezers.....(up to \$2500 limit).....\$50

☐ Additional Refrigerators/Freezers....(up to \$1000 additional limits ea add on).....\$40

☐ Casita.....\$150

☐ Discount Pre Paid Service Call.....\$55

☐ Enhanced Pipe Coverage.....(up to \$1000 limit).....\$100

☐ No Fault Coverage....(incl in premium, ultimate).....\$60

☐ Roof Leak Repair.....(up to \$500 limit).....\$100

☐ Water Softner.....(up to \$500 limit).....\$60

☐ Washer/Dryer.....(up to \$2000 limit).....\$85

☐ Well Pump.....(up to \$1500 limit).....\$100

☐ Grinder Pump.....(up to \$1000 limit).....\$155

☐ Septic System/Pumping.....(up to \$500 limit).....\$75

☐ Swimming Pool/Hot Tub.....(up to \$1000 limit).....\$175

☐ Swimming Pool/Hot Tub Salt.....(up to \$1500 limit).....\$325

TOTAL DUE AT CLOSE OF SALE..... \$ _____

PAYMENT/ORDER PROCESSING

☐ I DESIRE the home warranty coverage and options I have marked above.

☐ I WILL have my title company send in a check for the payment above.

☐ I WILL be paying for this myself and will call in to make the payment.

Signature _____ Date _____

Mail Payment to:

Acclaimed Home Warranty, LLC

P.O.Box 9720

Salt Lake City, Utah 84109

hello@acclaimedhw.com

LOOK WHAT I OFFER ON YOUR LISTING... SELLERS COVERAGE

SELLERS/LISTING COVERAGE INFORMATION

- No money is required up front
- If you make a claim a \$65 service fee will be required
- Listing coverage is not used for items required to be fixed at inspection
- Overall coverage limits \$1500
- Please refer to contract for seller coverage limits
- Please call us for any questions 888-494-9460

LISTING/SELLER'S COVERAGE TERMS

Listing/Seller's Coverage is effective upon receipt of application. Plan continues until expiration of the initial listing period not to exceed 180 days or until listing cancellation or close of sale, whichever occurs first. AHW, in its sole discretion, may extend coverage period. Pre-existing conditions are not covered for the Seller. Optional coverages set forth in this Contract are not available for Seller's Coverage. If a claim is made by the Seller during the listing period a service fee will be required and paid by the Seller. If the property does not close and a claim has been made during the listing period, the Seller is responsible for full payment of services rendered or full payment of the home warranty coverage plan whichever is less.

Easy to order online @ www.acclaimedhw.com



NOTE: Please make sure that the offer is clear about what home warranty company is chosen upon sale. Your agent will be happy to ensure this happens.

FOCUS ON
THE
MOMENTS
THAT
MATTER
WHEN
YOU'RE
"Covered" By...



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P.O. BOX 9720
Sandy, Utah 84109



JULIE SMITH
Arizona Brand Manager



Text or call: 480-490-3497
Orders & Claims: 888-494-9460
Claims 24/7 call or go online
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