

UTAH



AC & HEATING INCLUDED IN ALL PLANS

PLANS STARTING AT \$285

LOW \$60 SERVICE FEES

FREE REKEY ON ULTIMATE PLANS

NEW: UNLIMITED HVAC COVERAGE

SECURITY SYSTEM DISCOUNTS

R22 CONVERSION COVERAGE

WE USE ALL BUYER CREDITS

I'm "Covered" By...



ACCLAIMED HOME WARRANTY

ABOUT ACCLAIMED

HOME OWNERSHIP IS RISKY BUSINESS.

When you buy a home, you are investing in your life, those “firsts” you will experience with those you love most. With this investment comes unknowns. Suddenly you are responsible for repairs and upkeep. If the plumbing starts leaking or the furnace breaks, you’re on the hook to initiate a fix. When worse comes to worse, what are you going to do?

As it turns out, you don’t have to make those fixes alone. We started Acclaimed Home Warranty so you could focus on the moments that matter, not the ones that create mayhem.

With our home warranty coverage, you have a partner in addressing unexpected appliance or major system failures. When a covered item breaks without warning, we’re there for you with a quick fix - anyday, anytime.

No more worrying about unexpected repair costs or time wasted looking for a reputable contractor. By providing quality contractors, faster fixes, and 1 to 1 customer service, we’re there to give you the peace of mind you deserve.

So go ahead - purchase your home with confidence. This is where those “firsts” will frame your story. As far as everything else, you can say, “I’m covered by Acclaimed Home Warranty.”

OUR PROMISE



FASTER FIXES | HASSLE-FREE CLAIMS
with quality contractors available
24/7, 365 days a year.



SEVERAL GREAT PLANS AND PRICING
Coverage options that cater
to your best interests.



CUSTOMER CARE
Your needs first, with understanding
and attention you deserve.



LOCALLY OWNED AND MANAGED
Already a resource in your community,
understanding the needs of you
and your neighbors.



SUPPORT OF LOCAL CHARITIES
A portion of all proceeds from every order
goes towards a local cause. By ordering with
us **YOU GIVE BACK!**

PLANS & PRICING

COVERAGE OPTIONS	CONDO	STANDARD \$300	PREMIUM + \$400	PREMIUM + ONE \$450	ULTIMATE \$500
Free ReKey on Ultimate plans					✓
A/C Swamp Cooler		✓	✓	✓	✓
Heating System / Furnace		✓	✓	✓	✓
Heat Pump		✓	✓	✓	✓
Radiant Heating			✓	✓	✓
Thermostat		✓	✓	✓	✓
Duct from Heating or Cooling Unit		✓	✓	✓	✓
Toilets (Parts)		✓	✓	✓	✓
Drain Line Stoppages		✓	✓	✓	✓
Water Heater (1)		✓	✓	✓	✓
Shower and Diverter Valves		✓	✓	✓	✓
Plumbing Leaks (Water, Drain, Gas, or Vent)		✓	✓	✓	✓
Electrical System		✓	✓	✓	✓
Panels and Subpanels		✓	✓	✓	✓
Exhaust Fans		✓	✓	✓	✓
Circuit Breakers		✓	✓	✓	✓
Ceiling Fans		✓	✓	✓	✓
Garage Door System		✓	✓	✓	✓
Oven		✓	✓	✓	✓
Range / Cook Top		✓	✓	✓	✓
Dishwasher		✓	✓	✓	✓
Built in Microwave		✓	✓	✓	✓
Garbage Disposal		✓	✓	✓	✓
Trash Compactor		✓	✓	✓	✓
Central Vacuum		✓	✓	✓	✓
Registers		✓	✓	✓	✓
Grills		✓	✓	✓	✓
Heat Lamps		✓	✓	✓	✓
Angle Stops and Gate Valves		✓	✓	✓	✓
Toilet Replacement		✓	✓	✓	✓
PRV (Pressure Release Valves) inside homes		✓	✓	✓	✓
Interior Hose Bibs		✓	✓	✓	✓
Shower Heads		✓	✓	✓	✓
Shower Arms - Faucets		✓	✓	✓	✓
Premium Coverage Update (adds over 40 items to standard coverage)		✓	✓	✓	✓
Refrigerator		✓	✓	✓	✓
No Fault (code upgrades & mismatched systems)		✓	✓	✓	✓
Exterior Hose Bibs			✓		✓
Washer and Dryer				✓	
R-22 Conversion					✓

CONDO COVERAGE \$50 OFF UPGRADED PLANS (STANDARD COVERAGE \$285)

DISCOUNTED HOME SECURITY

No Money Down
As low as \$40/month
FREE Ring Doorbell or
Nest Thermostat w/service signup \$250 value

SUBMITTING A CLAIM IS SIMPLE AND PAIN-FREE

PEACE OF MIND
Sleep safe knowing that your investment is covered from unexpected expenses.

HASSLE-FREE
Acclaimed Home Warranty takes the hassle out of finding quality contractors and getting repairs completed

FAST
When a covered item breaks and you need service fast - we are there for you! We accept claims 24 hours a day, 7 days a week.

SUBMITTING A CLAIM IS SIMPLE AND PAIN-FREE

1. Call 888-494-9460 or go online to www.acclaimedhw.com and let us know when a covered item is not working.
2. Once we receive your service request, we'll have a local service contractor contact you to arrange a convenient time to provide the service you need.
3. The contractor will diagnose and fix your item per your service contract.
4. We will follow up with you to make sure you are satisfied and the service work was done right.

AWESOME MEMBER BENEFITS

(\$60 service fee required per service call)
*MAY NOT BE AVAILABLE IN ALL AREAS
Re-key service - Up to 6 locks/4 keys
HVAC Tune - Ups
Furnace Filter Delivery
Garage Remote Reprogramming*

ADDITIONAL COVERAGE ITEMS

MULTI FAMILY HOMES

<input type="checkbox"/> Duplex	\$595
<input type="checkbox"/> Triplex.....	\$795
<input type="checkbox"/> Fourplex	\$995
*Standard coverage including (1) Kitchen Refrigerator Per Unit	
*Upgrade w/Premium Coverage per unit	\$75

NEW CONSTRUCTION

Years 1, 2, & 3, or 2, 3, & 4	\$525
*Standard coverage - Upgrade costs multiply by 3	

COVERAGE UPGRADES (Optional Buyers Coverages)

multiply price by number of units if multi-unit property	
<input type="checkbox"/> Kitchen Refrigerator.....	\$50
<input type="checkbox"/> Additional Refrigerators/Freezers	\$40
<input type="checkbox"/> Casita.....	\$150

<input type="checkbox"/> Second Kitchen (all built in appliances not fridge)	\$1000 additional coverage.....	\$85
<input type="checkbox"/> Appliance Limits Increase	(additional \$1000 coverage on built in kitchen appliances).....	\$85
<input type="checkbox"/> Enhanced Pipe Coverage		\$100
<input type="checkbox"/> Roof Leak Repair.....		\$100
<input type="checkbox"/> Additional Water Heater.....		\$50
<input type="checkbox"/> Water Softener.....		\$50
<input type="checkbox"/> Washer/Dryer.....		\$85
<input type="checkbox"/> Well Pump		\$100
<input type="checkbox"/> Grinder Pump		\$155
<input type="checkbox"/> Septic System/Pumping.....		\$100
<input type="checkbox"/> Swimming Pool/Hot Tub		\$175
<input type="checkbox"/> Swimming Pool/Hot Tub Salt.....		\$350
<input type="checkbox"/> Premium Coverage Upgrade		\$75
<input type="checkbox"/> Discount Pre Paid Service Fee		\$50

ORDER ONLINE TODAY AT ACCLAIMEDHW.COM

PLANES Y PRECIOS

OPCIONES DE COBERTURA	CONDÓ	STANDARD \$300	PREMIUM + \$400	PREMIUM + ONE \$450	ULTIMATE \$500
ReKey gratis en los planes Ultimate					✓
A/C Enfriador de pantano		✓	✓	✓	✓
Sistema de calefacción / Horno		✓	✓	✓	✓
Bomba de calor		✓	✓	✓	✓
Calefacción radiante			✓	✓	✓
Termostato		✓	✓	✓	✓
Conducto de la unidad de calefacción o refrigeración		✓	✓	✓	✓
Los aseos (piezas)		✓	✓	✓	✓
Detención de línea de drenaje		✓	✓	✓	✓
Calentador de agua (1)		✓	✓	✓	✓
Ducha y Válvulas de desvío		✓	✓	✓	✓
Fugas de fontanería (agua, drenaje, gas o ventilación)		✓	✓	✓	✓
Sistema eléctrico		✓	✓	✓	✓
Paneles y subpaneles		✓	✓	✓	✓
Ventiladores de escape		✓	✓	✓	✓
interruptores de circuito		✓	✓	✓	✓
ventilador de techo		✓	✓	✓	✓
Sistema de puerta de garaje		✓	✓	✓	✓
Horno		✓	✓	✓	✓
Gama / Tapa de cocción		✓	✓	✓	✓
Lavavajillas		✓	✓	✓	✓
Construido en microondas		✓	✓	✓	✓
triturador de basura		✓	✓	✓	✓
Compactador de basura		✓	✓	✓	✓
Vacio central		✓	✓	✓	✓
Registros			✓	✓	✓
Parillas			✓	✓	✓
Lámparas de calor			✓	✓	✓
Paradas de ángulo y válvulas de compuerta			✓	✓	✓
Reemplazo de aseo			✓	✓	✓
PRV (Válvulas de Liberación de Presión) dentro de los hogares			✓	✓	✓
Bibs de manguera interior			✓	✓	✓
Regaderas			✓	✓	✓
Brazos de ducha - Grifos			✓	✓	✓
Actualización de cobertura premium (añade más de 40 artículos a la cobertura estándar)			✓	✓	✓
Refrigerador			✓	✓	✓
Sin fallas (actualizaciones de código y sistemas no coincidentes)				✓	✓
Tirantes de manguera exterior					✓
Lavadora y secadora					✓
Conversión R-22					✓
Cobertura de condominio \$50 fuera de los planes actualizados (cobertura estándar \$285)					

SEGURIDAD PARA EL HOGAR CON DESCUENTO

Sin Enganche | Precios bajos desde \$40/mes
Timbre para puerta de marca Ring o termostato Nest GRATIS al contratar el servicio (valor de \$250)

PRESENTAR UN RECLAMO ES SIMPLE Y SIN INCONVENIENTES

PAZ MENTAL
Duerma Seguro sabiendo que su inversión está cubierta de gastos inesperados.

SIN PROBLEMAS
La aclamada garantía del hogar elimina la molestia de encontrar contratistas de calidad y conseguir que las reparaciones se hagan a medida

RÁPIDO
Cuando un artículo cubierto se rompe y usted necesita un servicio rápido - aceptamos reclamos a toda hora del día, los 7 días a la semana

PRESENTAR UN RECLAMO ES SIMPLE Y SIN INCONVENIENTES

1. Llame al 888-494-9460 o visite acclaimedhw.com y avísenos cuando un artículo cubierto no esté funcionando.

2. Una vez que recibamos su solicitud de servicio, un contratista de servicio local lo contactará para concertar una cita y proporcionarle el servicio que necesita.

3. El contratista diagnosticará y arreglará su artículo por contrato de servicio.

4. Lo contactaremos para asegurarnos de que está satisfecho y de que el trabajo de servicio se ha realizado correctamente.

BENEFICIOS PARA LOS MIEMBROS

(Se requiere un cargo por servicio de \$65 por cada llamada de servicio)

*puede no estar disponible en todas las áreas.

Servicio de llaves - hasta 6 cerraduras/4 llaves

Puesta a punto de sistemas de climatización

Entrega trimestral de filtro de calentador

Re-programación de garaje automatizado*

COBERTURAS ADICIONALES

CASAS MULTIFAMILIARES

<input type="checkbox"/> Dúplex	\$595
<input type="checkbox"/> Triplex.....	\$795
<input type="checkbox"/> Cuadruplex.....	\$995

*Cobertura estándar que incluye (1) refrigerador de cocina por unidad

*Actualización con Cobertura Premium por unidad..... \$75

NUEVA CONSTRUCCIÓN

1, 2, 3 y 4 Años	\$525
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*Cobertura estándar: los costos de actualización se multiplican por 3.

ACTUALIZACIONES DE COBERTURA (cobertura opcional para compradores)

multiplique el precio por el número de unidades si es una propiedad de varias unidades

<input type="checkbox"/> Refrigerador De Cocina	\$50
<input type="checkbox"/> Refrigeradores/Congeladores Adicionales	\$40
<input type="checkbox"/> Casita.....	\$150

<input type="checkbox"/> Segunda Cocina (todos los electrodomésticos incorporados no refrigerador) \$1000 cobertura adicional.....	\$85
<input type="checkbox"/> Aumentan Los Límites De Los Electrodomésticos (cobertura adicional de \$1000 en electrodomésticos de cocina incorporados)	\$85
<input type="checkbox"/> Mejorar La Cobertura De Tuberías	\$100
<input type="checkbox"/> Reparación De Goteras En El Techo.....	\$100
<input type="checkbox"/> Calentador De Agua Adicional	\$50
<input type="checkbox"/> Descalcificador	\$50
<input type="checkbox"/> Lavadora/Secadora	\$85
<input type="checkbox"/> Bomba De Pozo.....	\$100
<input type="checkbox"/> bomba De Picado	\$155
<input type="checkbox"/> Sistema Séptico/Bomba.....	\$100
<input type="checkbox"/> Piscina/Tina De Agua Caliente.....	\$175
<input type="checkbox"/> Sal Para Piscinas Y Bañeras De Hidromasaje.....	\$350
<input type="checkbox"/> Actualización De Cobertura Premium	\$75
<input type="checkbox"/> Descuento Por Servicio Prepagado	\$50

ORDENA EN LÍNEA HOY EN ACCLAIMEDHW.COM

UTAH - EXAMPLE CONTRACT TERMS – ACCLAIMED HOME WARRANTY

COVERAGE OVERVIEW

1. Coverage under this Contract includes service on listed covered systems or appliances as outlined located and installed within the boundary of the foundation of the main living quarters or attached or detached garage (excepting, where applicable coverage has been selected, well pump, air conditioner units, septic tank, and pool/spa equipment)
2. **PRE-EXISTING CONDITIONS** or defects occurring or known prior to the Effective Date of this Contract are excluded from coverage under this Contract. Coverage under this contract includes unknown pre-existing conditions or defects if the pre-existing condition or defect would not have been detectable through a visual inspection or simple mechanical test. For example, a simple mechanical test would be turning on an item and making sure it is operating correctly without causing damage, irregular sounds, or other abnormalities.
3. **AHW will not reimburse you for services or work performed without prior approval from AHW.**

CUSTOMER SERVICE/REPORTING A CLAIM

1. **We accept service/claims requests 24 hours a day, 365 days a year. In the event a covered item fails, place a service request by calling us at 888-494-9460 or place a service request online at www.acclaimedhw.com.** The contractor will call you to schedule an appointment during normal business hours. The services will be initiated under normal circumstances within 48 hours of your service request to AHW. In cases of emergency, we will make reasonable efforts to expedite service calls within 24 hours. **An emergency situation is defined as a failure of a covered item resulting in 1) a condition that immediately endangers health and safety; 2) a system failure that is causing ongoing damage to the home; 3) plumbing failure that causes interior leaking; and 4) a complete loss of heat or air conditioning in extreme temperatures.** AHW shall not be held liable for any damage or injury caused by any failure or delay in providing repair service. AHW will accept your request to expedite scheduling of a non-emergency service when a service contractor is available, however, you will be responsible for payment of additional fees, including overtime.
2. **AHW shall have the right and discretion to select its own service contractors. AHW will not reimburse any costs or fees incurred by your own contractor without express written prior authorization by AHW.**
3. **There is a \$60.00 SERVICE CALL FEE** due for each trade call. You are required to pay to the service call fee to the service contractor at the time of service.

LIMITS OF LIABILITY AND EXCLUSIONS

1. AHW's liability is limited to failures due to normal wear and tear during the term of the Contract. AHW reserves the right to obtain a second opinion at no additional cost to you. The maximum amount of AHW's liability is detailed in each individual section of this service contract. Seller coverage limits \$1500 aggregate.
2. AHW reserves the right to offer cash in lieu of repair or replacement of a covered system or appliance in the amount of AHW's actual cost to repair or replace such system or appliance.

MISCELLANEOUS PROVISIONS

1. **CANCELLATION** You may cancel this Contract at any time. If you cancel the Contract within the first 30 days of the coverage period and no service has been performed, you shall be entitled to a full refund of the contract proceeds less an administrative fee of \$50. If you cancel this Contract after the first 30 days of the coverage period, then you shall be entitled to a pro rata refund of the paid contract fee for the unexpired term, less an administrative fee of \$50 and any actual service costs incurred by AHW.

STANDARD COVERAGE

Coverages below are included in ALL plans. If it is not listed it is not covered. Please call for all questions 888-494-9460

1. PLUMBING SYSTEM

Covered: toilet tanks, bowls, and working mechanisms (replaced with white builders standard if necessary) - wax seal - drain line stoppages which can be cleared with a standard sewer cable (up to 125 feet from access point) through an existing, accessible, ground level cleanout without excavation - electric or gas water heater (up to 50 gallons) - tankless water heater - tub and shower valves and diverter - angle/straight stop shut off valves - gate/ball valves - built-in bathtub whirlpool motor and pump - cartridges - permanently installed sump pump (ground water only) - leaks and breaks of water, drain, gas or waste lines within the perimeter of the main foundation, except if caused by freezing or roots See item 17 for additional coverages in our \$400, \$450 & \$500 plans.

Limits: The diagnosis, repair or replacement limited to \$1,500 per contract term. **Sellers coverage limit \$500.**

2. HEATING SYSTEM

Covered: primary gas, oil, or electric heater - radiant heater - heat pump - thermostat - heating elements - heat exchangers - switches - wiring - relays - motors - vent blower assembly. This Contract only covers heating systems that are the main source of heat to the home, designed for residential use, and have a capacity not exceeding five (5) tons per unit. See item 17 for additional coverages in our \$400, \$450 & \$500 plans. No contract maximum on HVAC coverage. **Seller coverage limits \$500.**

3. AIR CONDITIONING/COOLER SYSTEM

Covered: central air conditioning system (ducted) - electric wall air conditioning system (ducted) - electric water evaporative coolers - compressor - pumps - motors - condensers - evaporator coils - air handler - thermostat - refrigerant line - leaks or stoppages in accessible condensate drain lines - wiring - breakers - fuses - disconnect box - valves - float assembly - pulleys - belts. See item 17 for additional coverages in our \$400, \$450 & \$500 plans. **Sellers coverage limit \$500.**

4. DUCTWORK

Covered: duct from heating or cooling unit to point of attachment at registers or grills

Limits: The access, repair, or replacement of the ductwork is limited to a \$500 maximum per contract term.

Seller's Coverage Limits: \$200 maximum

5. INTERIOR ELECTRICAL SYSTEMS

Covered: wires - switches and fuses - plugs - panels and subpanels - junction boxes - conduit - exhaust fans - circuit breakers - ceiling fans (replaced with builder standard when necessary)

Limits: AHW will pay no more than \$1,500 in the aggregate during the Contract term

Seller's Coverage Limits: \$250 max

6. KITCHEN APPLIANCES

Covered: Oven - range - cooktop - dishwasher - garbage disposal - microwave oven - trash compactor

Limits: \$1,000 maximum per contract term. See item 17 for additional coverages in our \$400, \$450 & \$500 plans.

Seller's Coverage Limits: \$500 maximum

7. GARAGE DOOR SYSTEMS

Covered: Wiring - switches - motor - eye sensors - track drive assembly - receiver unit - carriage - push arm

Limits: The diagnosis, repair or replacement limited to \$1,000 maximum in the aggregate for the contract term. See item 17 for additional coverages in our \$400, \$450 & \$500 plans.

Seller's Coverage Limits: \$250 maximum

8. PRE-SEASON TUNE UPS FOR HEATING AND AIR CONDITIONING UNITS

AHW will perform one A/C pre-season tune up and one heating pre-season tune up in accordance with the following. \$60 first unit \$30 additional units. **Dates for A/C tune-up are March 1st through May 1st. Dates for heating tune-up are September 1st through December 1st.**

9. RE-KEY SERVICE

Covered: Re-Key up to six (6) locks inside the main confines of the home or garage up to four (4) new keys. A service fee of \$60 is required at the time of service. Travel fees may apply if outside the coverage area. Included now in all Ultimate plans.

10. CENTRAL VACUUM

Covered: All mechanical system components and parts.

OPTIONAL HOME BUYER COVERAGE

The following optional coverages are available at the option of the home buyer (Buyer's Coverage) and cover only items specifically identified herein as "Covered or Included"

1. KITCHEN REFRIGERATOR | \$50

Covered: All mechanical parts and components that affect the operation of the cooling system. Limits: *The diagnosis, repair or replacement of any kitchen refrigerator (including built in refrigerators) is limited to \$1,500 maximum in the aggregate for the contract term.* Coverage is subject to parts being available. See item 17 for additional coverages in our \$400, \$450 & \$500 plans. **Seller's Coverage Limits:** \$500 maximum

2. ADDITIONAL REFRIGERATION UNITS | \$40

Limits: *The diagnosis, repair or replacement of any additional refrigeration units is limited to \$1,000 maximum in the aggregate for the contract term.* Coverage is subject to parts being available. Sellers coverage NA.

3. SECOND KITCHEN ADDED COVERAGE | \$85

Covered: Limits: \$1000 additional for built in appliance in second kitchen (not including refrigerator) Same coverage terms as applies in #6 Kitchen Appliances. Seller's Coverage N/A

4. APPLIANCE INCREASED LIMITS | \$85

Covered: increases appliance limits by an additional \$1,000 in the aggregate. Sellers coverage NA.

5. CASITA / GUEST HOUSE | \$150 (per unit)

Covered: all items listed under (standard coverage). Sellers Coverage NA

6. WASHER AND DRYER | \$85 (per set)

Covered: Components and parts which affect the operation of the units. Limits: *The diagnosis, repair or replacement of the washer and dryer covered above is limited to a \$1,500 maximum (per set) per contract term.* **Seller's Coverage Limits:** \$250 maximum

7. SEPTIC SYSTEM/TANK PUMPING | \$100 (per tank up to 2,500 gallons)

Covered: Aerobic pump - jet pump - sewer ejector pump - septic tank and line from house to tank. If a stoppage occurs due to a septic tank back up, AHW will pump the septic tank one time during the contract term. Limits: *The diagnosis, repair or replacement of the septic system and covered items outlined above is limited to a \$1000 maximum (per tank) per contract term.* Sellers coverage NA.

8. WELL PUMP | \$100 (one pump per coverage term)

Covered: This coverage option covers a well pump utilized for the main dwelling only. Limits: *The access, diagnosis, repair or replacement of any well pump or any covered items outlined above is limited to a \$1000 maximum in the aggregate per contract term.* Sellers coverage NA.

9. BOOSTER PUMP | \$85 (one pump per coverage term)

Covered: This coverage option covers a well pump or booster pump utilized for the main dwelling only. Limits: *The access, diagnosis, repair or replacement of any well pump/booster pump or any covered items outlined above is limited to a \$1000 maximum in the aggregate per contract term.* Sellers coverage NA

10. SWIMMING POOL AND/OR SPA EQUIPMENT | \$175 (one pump per coverage term)

Covered: above ground components and parts of the heating, pumping, and filtrations system as follows: filter - filter housing - timers - heater - motor - filter - gaskets - blower - back flush valve - pool pump - pool sweep motor and pump (booster pump - above ground and accessible plumbing and electrical).

Note: Both pool and spa equipment (exterior hot tub and whirlpool) are covered if they utilize common equipment.

Limits: *The access, diagnosis, repair or replacement of swimming pool and/or spa equipment or any covered items as outlined above is limited to a \$1,000 maximum in the aggregate per contract term.* Sellers coverage NA

11. SALT WATER SWIMMING POOL EQUIPMENT | \$350

Covered: salt water control unit - salt cell - flow sensor for the salt water chlorinator

Limits: *The access, diagnosis, repair or replacement of salt water circuit board, salt cell or other salt water swimming pool equipment or any covered items for the salt water option as outlined above is limited to a \$2,000 maximum in the aggregate per contract term.* Sellers coverage NA

12. GRINDER PUMP | \$155 (one pump per coverage term)

Covered: This coverage option covers a sewage grinder pump (up to 2 HP) utilized for the main dwelling only. Limits: *The diagnosis, repair or replacement of any sewage grinder pump or any covered items outlined above is limited to a \$1,000 maximum in the aggregate per contract term.* Not available for condos or multi-unit buildings. Sellers coverage NA.

OPTIONAL HOME BUYER COVERAGE (CONTINUED)

13. ENHANCED EXTERNAL PIPE LEAK COVERAGE | \$100

Covered: This coverage option provides coverage for external pipe leaks that are concrete encased or underground pipe leaks located outside the foundation of the covered structure, including water, gas and drain lines that service the main home or other structure covered under this Contract. Limits: *The coverage outlined above is limited to a \$1,000 maximum in the aggregate per contract term for access, diagnosis, repair and replacement. AHW shall not be responsible or liable to replace or restore landscaping as a result of accessing the underground plumbing/pipes. Sellers coverage NA.*

14. WATER SOFTNER | \$50

Covered: This coverage option provides coverage for water softener mechanical parts and components that affect the operation of the unit. Limits: *The coverage outlined above is limited to a \$500 maximum in the aggregate per contract term for access, diagnosis, repair and replacement. Sellers coverage NA.*

15. WATER HEATER (Gas and/or Electric) | \$50 per additional unit over (1)

Covered: All components and parts, including circulating pumps, tankless water heaters up to 50 Gal capacity. Limits: *The access, diagnosis, repair and replacement of any water heater/heating combination unit, hot water heating system or steam circulating heating system(s) is limited to \$1000.00 aggregate per system or unit per contract term. See item 17 for additional coverages in our \$400, \$450 & \$500 plans. Sellers coverage NA*

16. ROOF LEAK REPAIR | \$100

Covered: AHW will repair roof leaks in rolled, asphalt shingle, or clay tile roof structures only. AHW will repair leaks that occur in the roof of the structure covered by this Contract, provided such leaks are the result of normal wear and tear and deterioration, and the roof was in good condition without leaks on the effective date of the Contract. This option is only available for purchase as part of a real estate transaction. Limits: *The coverage for roof leak repairs outlined above is limited to a \$500 maximum in the aggregate per contract term for access, diagnosis, parts, materials, repair and replacement. In the event that the roof has deteriorated to such an extent that the leak cannot be repaired or that the roof must be replaced, coverage will not apply. Sellers coverage NA.*

17. NO FAULT COVERAGE (incl in Premium + One Plan & Ultimate)

Covered: This coverage option provides coverage for failures due to mismatched systems, improper installations, code violations, crane costs, for systems or appliances that have failed, as set forth hereafter. AHW will not be responsible for replacement service if permits cannot be obtained. Limits: *The coverage for the No Fault Coverage Upgrade outlined above is limited to a \$250 maximum in the aggregate per contract term for items related to the No Fault Coverage Upgrade. Sellers coverage NA.*

18. DISCOUNTED PRE-PAID SERVICE CALL FEE | \$50

This coverage option provides one pre-paid service call.

19. PREMIUM COVERAGE UPGRADE | \$75 (Included plans Premium +, Premium + One & Ultimate Plans)

Covered: coverage for the following items that are normally excluded from the Standard Coverage plan: **Heating System:** registers - disposable filters - grills - heat lamps **Plumbing:** toilet replacement with like for like up to \$400 per occurrence - interior hose bibs - shower heads - shower arms - faucets (replaced with chrome builder standard when necessary) -interior hose bibs **Air Conditioner:** Freon recovery, recapture and recharge up to \$20 per lb. (not included in Tune Up service) - window units – registers **Water Heater:** failures due to sediment **Garage Door Opener:** springs - hinges - remote transmitter - keypad **Dishwasher:** rollers - baskets - racks - dials - door seals - hinges **Trash Compactor:** key assemblies - locks - removable bucket **Oven/Range Cooktop:** racks - clocks - rotisseries - knobs - dials - hinges - handles **Built in Microwave Oven:** shelves - clock (seller limits apply)

20. ACCLAIMED PREMIUM PLUS COVERAGE UPGRADE | \$100 (\$65 for Condominium, Townhome, Mobile Home)

Covered: This coverage upgrade includes the Premium Coverage Upgrade and Kitchen Refrigerator

21. ACCLAIMED PREMIUM PLUS ONE COVERAGE UPGRADE | \$150 (\$115 for Condominium, Townhome, Mobile Home)

Covered: This coverage upgrade includes the Premium Coverage Upgrade, No Fault Coverage and Kitchen Refrigerator

22. ACCLAIMED ULTIMATE COVERAGE UPGRADE | \$200 (\$165 for Condominium, Townhome, Mobile Home)

Covered: This coverage upgrade includes the Premium Coverage Upgrade plus the additional items outlined below, **No Fault Coverage, Kitchen Refrigerator, Washer Dryer, HVAC Compatibility Coverage** which means if AHW determines that replacement of the air conditioning unit or any covered component is required, AHW will replace the unit or any covered component with units or components that meet the current federal, state, and/or local government efficiency standards. In order to retain operational compatibility and efficiency when the replacement of the condenser is necessary, AHW will replace any covered component as well as upgrade the indoor unit to meet manufacturer's specifications. **Plumbing:** main shut off valve (inside of the home) - recirculating pumps - pressure regulator valves (PRV) -exterior and interior hose bibs **Water Heater:** pans, power vent water heaters
Refrigerator: Beverage Dispenser. (seller limits apply)

UNDERSTANDING YOUR HOME WARRANTY



ABOUT HOME WARRANTIES

Home warranties are provided to help greatly reduce or eliminate the major costs of repair or replacement of your homes major systems. We cover what is on the inside of your home such as A/C, Heating, Plumbing, Electrical, Built in Kitchen Appliances, Refrigerators, Freezers, Washer/Dryers & Garage Door Systems. Additional coverages can be added with an Acclaimed Home Warranty Plan such as: Pool, Well, Septic etc. *refer to price list for options*

When purchasing with Acclaimed you are not just a number, you are part of our family! We respond quickly when you call and most claims are completed within 72 hours – emergencies 24 hours. It's easy to make claims by calling us at 888-494-4960 or going online to our website acclaimedhw.com 24/7/365.

Check out all the other helpful tips below.



READ THE CONTRACT

Not reading the contract details is a common mistake made by many. Make sure you read the inclusions and exclusions of each system so you know in advance if something is covered or not; this way you won't be disappointed if a claim is denied. We will do our best to assure that you are well taken care of, even if we are unable to cover the claim.



WHAT IS CONSIDERED PRE-EXISTING

Acclaimed Home Warranty covers unknown pre-existing conditions. If the pre-existing condition or defect would not have been detectable through a visual inspection or simple mechanical test, for example, a simple mechanical test would be turning on an item and making sure it is operating correctly without causing damage, irregular sounds, or other abnormalities.



IT IS NOT HOMEOWNER INSURANCE

Home Warranties are often confused for homeowner's insurance. While homeowner's insurance covers personal belongings and the overall structure of a home, home warranties cover major systems and appliances including plumbing, electrical, HVAC, refrigerators, stoves, garbage disposals and more. Warranties do not cover the repair or replacement of damaged floors, walls, or the general foundation of the house. At Acclaimed, we will cover a portion of wall repair if drywall needs to be removed to access repair point.



KEEP APPLIANCES AND SYSTEMS UP TO CODE

Home warranty companies require that you keep your appliances and systems up to code, or the warranty on that system may become voided. Another important aspect of home warranty coverage is to know that you must properly maintain your systems. If you fail to do so, it may result in the denial of a claim if it breaks down. Acclaimed offers biannual HVAC tune-up's with a required service fee. This is also a great way to have your furnace and/or A/C units inspected and in some cases green stickered (great option for Seller's coverage).



UNDERSTAND SERVICE FEES

A service fee is always a requirement of any claim. Make sure you know what the cost of the service fee is for the company you are choosing. Here at Acclaimed we are only \$60, best thing is we only charge per trade – so this means if you have two appliance claims at the same time only one fee is required.



USING HOME WARRANTY CONTRACTORS

It is important to understand that most home warranty companies use their own approved contractors. You must call to discuss the claim so one can be assigned. We find it vital that all contractors go through our application and approval process and they are licensed and bonded so we give you the best service possible. Approval to use someone outside our contractor list will need approval first so please call.

APPLICATION INFORMATION (UTAH)

This can also be ordered online @ www.acclaimedhw.com or phone 888-494-9460.

PROPERTY ADDRESS

Street Address _____ Unit # _____

City _____ State _____ Zip _____

BUYER'S INFORMATION

Buyer's Name(s) _____

Phone _____ Email _____

Buyer's Agent _____ Phone _____

Buyers Agent Email _____ Real Estate Company _____

SELLER'S INFORMATION

Seller's Name _____

Phone _____ Email _____

Seller's Agent _____ Email _____

Real Estate Company _____

TITLE/ESCROW INFORMATION

Title/Escrow Company _____

Closing Officer _____ Email _____

COVERAGE OPTIONS

STANDARD PLAN \$300

PREMIUM PLUS PLAN \$400

Includes 40 additional points + Fridge

PREMIUM + ONE \$450

Includes 40 additional points + Fridge + No Fault

ULTIMATE PLAN \$500

includes Premium upgrade, no fault, Free rekey, R22 conversion coverage

NEW CONSTRUCTION \$525

Standard Coverage yrs 1, 2 & 3 or 2, 3 & 4

MULTI FAMILY HOMES

DUPLEX \$595

TRIPLEX \$795

FOURPLEX \$995

Standard coverage including (1) Kitchen Refrigerator Per Unit

UPGRADE W/PREMIUM COVERAGE PER UNIT \$75

COVERAGE UPGRADES (Optional Buyer's Coverage)

Kitchen Refrigerator \$50

Additional Refrigerators/Freezers \$40

Casita \$150

Second Kitchen (all built in appliances not fridge) \$1000 additional coverage \$85

Appliance Limits Increase (additional \$1000 coverage on built in kitchen appliances) \$85

Enhanced Pipe Coverage \$100

Roof Leak Repair \$100

Additional Water Heater \$50

Water Softener \$50

Washer/Dryer \$85

Well Pump \$100

Grinder Pump \$155

Septic System/Pumping \$100

Swimming Pool/Hot Tub \$175

Swimming Pool/Hot Tub Salt \$350

Premium Coverage Upgrade \$75

Discount Pre Paid Service Fee \$50

PAYMENT/ORDER PROCESSING

I DESIRE the home warranty coverage and options I have marked above.

I WILL have my title company send in a check for the payment above.

I WILL be paying for this myself and will call in to make the payment.

Signature _____

Date _____

TOTAL DUE AT CLOSE OF SALE \$ _____

Mail Payment to :
Acclaimed Home Warranty, LLC
 P.O.Box 9720
 Salt Lake City, Utah 84109
hello@acclaimedhw.com

SELLERS COVERAGE

SELLERS/LISTING COVERAGE INFORMATION

- No money is required up front
- If you make a claim a \$60 service fee will be required
- Listing coverage is not used for items required to be fixed at inspection
- Overall coverage limits \$1500
- Please refer to contract for seller coverage limits
- Please call us for any questions 888-494-9460

LISTING/SELLER'S COVERAGE TERMS

Listing/Seller's Coverage is effective upon receipt of application. Plan continues until expiration of the initial listing period not to exceed 180 days or until listing cancellation or close of sale, whichever occurs first. AHW, in its sole discretion, may extend coverage period. Pre-existing conditions are not covered for the Seller. Optional coverages set forth in this Contract are not available for Seller's Coverage. If a claim is made by the Seller during the listing period a service fee will be required and paid by the Seller. If the property does not close and a claim has been made during the listing period, the Seller is responsible for full payment of services rendered or full payment of the home warranty coverage plan whichever is less.

Easy to order online @ www.acclaimedhw.com

**CHOOSE FROM THE FOLLOWING PACKAGE
YOU WILL BE GIVING YOUR BUYERS AT
CLOSING:**

- Standard Coverage: \$300
- Premium Plus Coverage
(w / Fridge): \$400
- Ultimate Coverage
(w / Fridge, Washer/Dryer): \$500



NOTE: Please make sure that the offer is clear about what home warranty company is chosen upon sale. Your agent will be happy to ensure this happens.



FOCUS ON
THE
MOMENTS
THAT
MATTER
WHEN
YOU'RE

"Covered" By...



AS LOW AS \$300

TOLL-FREE
888.494.9460

LOCAL UTAH OFFICE
801.610.1556

ONLINE ORDERING
www.acclaimedhw.com

EMAIL
hello@acclaimedhw.com

 [acclaimedhomewarranty](#)



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