





PLANS STARTING AT \$395

AC INCLUDED IN ALL PLANS

LOW \$65 SERVICE FEES

**RE-KEY SERVICES** 

HVAC TUNE-UPS

SECURITY SYSTEM DISCOUNTS

FILTER DELIVERY PROGRAM

WE USE ALL BUYER CREDITS



### ABOUT ACCLAIMED

#### HOME OWNERSHIP IS RISKY BUSINESS.

When you buy a home, you are investing in your life, those "firsts" you will experience with those you love most. With this investment comes unknowns. Suddenly you are responsible for repairs and upkeep. If the plumbing starts leaking or the furnace breaks, you're on the hook to initiate a fix. When worse comes to worse, what are you going to do?

As it turns out, you don't have to make those fixes alone. We started Acclaimed Home Warranty so you could focus on the moments that matter, not the ones that create mayhem.

With our home warranty coverage, you have a partner in addressing unexpected appliance or major system failures. When a covered item breaks without warning, we're there for you with a quick fix - anyday, anytime.

No more worrying about unexpected repair costs or time wasted looking for a reputable contractor. By providing quality contractors, faster fixes, and 1 to 1 customer service, we're there to give you the peace of mind you deserve.

So go ahead - purchase your home with confidence. This is where those "firsts" will frame your story. As far as everything else, you can say, "I'm covered by Acclaimed Home Warranty."

#### OUR PROMISE



#### FASTER FIXES | HASSLE-FREE CLAIMS

with quality contractors available 24/7, 365 days a year.



#### SEVERAL GREAT PLANS AND PRICING

Coverage options that cater to your best interests.



#### **CUSTOMER CARE**

Your needs first, with understanding and attention you deserve.



#### **LOCALLY MANAGED**

Already a resource in your community, understanding the needs of you and your neighbors.



#### SUPPORT OF LOCAL CHARITIES

A portion of all proceeds from every order goes towards a local cause. By ordering with us, YOU GIVE BACK!

# PLANS & PRICING

	SELLERS	STANDARD	PREMIUM	ULTIMATE
AIR CONDITIONING AND HEATING  AIR CONDITIONING SYSTEM HEATING SYSTEM / FURNACE HEAT PUMP THERMOSTAT DUCT FROM HEATING OR COOLING UNIT DISPOSABLE FILTERS GRILLS HEAT LAMPS FREON RECOVERY/RECAPTURE/RECHARGE WINDOW UNITS REGISTERS DUCTLESS/MINI-SPLIT R22 CONVERSION FREON COVERAGE	FREE	\$395/YR	\$495/YR	\$575/YR
APPLIANCES BUILT-IN MICROWAVE DISHWASHER GARBAGE DISPOSAL KITCHEN EXHAUST FANS OVEN/RANGE/COOKTOP TRASH COMPACTOR CENTRAL VACUUM KITCHEN REGRIGERATOR W/ICE MAKER WASHER/DRYER PROF. SERIES - APPLIANCE - KITCHEN	\ \ \ \ \ \	\ \ \ \ \ \ \	*/ */ */ */ */ */	* * * * * * * * * * * * * * * * * * *
ELECTRICAL INTERIOR ELECTRICAL SYSTEMS PANELS AND SUBPANELS GARAGE DOOR SYSTEM ATTIC FANS	√ √ √	√ √ √	**************************************	V V V
PLUMBING PLUMBING SYSTEM TOILET (PARTS) DRAIN LINE STOPPAGES WATER HEATER (1) (UP TO 75 GALLONS) ANGLE STOP AND GATE VALVES TOILET REPLACEMENT INTERIOR HOSE BIBS SHOWER HEADS / ARMS FAUCETS WATER HEATER FAILURES DUE TO SEDIMENT INSTANT HOT / COLD WATER DISPENSER	√ √ √	*/ */ */	*	*
NO FAULT COVERAGE MISMATCHED SYSTEMS IMPROPER INSTALLATION HAUL AWAY CRANE CODE VIOLATIONS PERMITS			\ \ \ \ \ \	\ \ \ \ \ \
PREMIUM COVERAGE UPGRADE Over 40 Items Added to Standard Coverage		<b>√</b>	<b>√</b>	✓
SERVICES AIR CONDITIONING TUNE-UP HEATING TUNE-UP GARAGE DOOR REPROGRAMMING RE-KEY SERVICE SUBTERRANEAN TERMITE TREATMENT	<b>√</b> √	\ \ \ \	\ \ \ \ \	\ \ \ \ \
AWESOME MEMBER BENEFITS (\$65 service fee required per service call) (Condo, townhome, mobile home \$25 discount) *MAY NOT BE AVAILABLE IN ALL AREAS	HVAC	ey Service - up Tune-Ups terly Furnace I ge Remote Rep	Filter Deliver	y

#### **DISCOUNTED HOME SECURITY**

**No Money Down** 

As low as \$40/month

FREE Ring Doorbell or Nest Thermostat w/service signup—a \$250 value!

# SUBMITTING A CLAIM IS SIMPLE AND PAIN-FREE

#### **PEACE OF MIND**

Sleep safe knowing that your investment is covered from unexpected expenses.

#### **HASSLE-FREE**

Acclaimed Home Warranty takes the hassle out of finding quality contractors and getting repairs completed

#### **FAST**

When a covered item breaks and you need service fast - we are there for you! We accept claims 24 hours a day, 7 days a week.

# SUBMITTING A CLAIM IS SIMPLE AND PAIN-FREE

- Call 888-494-9460 or go online to www.acclaimedhw.com and let us know when a covered item is not working.
- Once we receive your service request, we'll have a local service contractor contact you to arrange a convenient time to provide the service you need.
- 3. The contractor will diagnose and fix your item per your service contract.
- We will follow up with you to make sure you are satisfied and the service work was done right.

#### ADDITIONAL COVERAGE ITEMS

#### 

#### **COVERAGE UPGRADES** (Optional Buyers Coverages)

multiply price by number of units if multi-unit property

multiply price by number of units it multi-unit property	
☐ Additional Kitchen Appliances (each additional)	. \$45
☐ Booster Pump (House)	.\$75

#### Order Online @ Acclaimedhw.com

☐ Casita/Guest House	\$150
☐ Discount Pre-Paid Service Call	\$55
☐ Enhanced Pipe Coverage	\$85
Grinder Pump	\$155
Outdoor Kitchen	\$175
☐ Professional Series Appliances - Kitchen (included in Ultimate Plan,	\$85
☐ <b>Refrigerator</b> (included in Premium & Ultimate Plan)	\$55
☐ Septic System/Pumping/Sewer Ejector Pump	\$65
☐ Standalone Fridge, Freezer, Wine Cooler or Ice Maker	\$45
Swimming Pool/Hot Tub	\$175
☐ Swimming Pool/Hot Tub Salt	\$195
■ Washer/Dryer (included in Ultimate Plan)	\$85
■ Washer/Dryer & Kitchen Refrigerator (Combo included in Ultimate Plan	ı) <b>\$95</b>
■ Water Heater (each additional)	\$55
☐ Water Softener	\$65
☐ Well Pump	\$75

# LANES Y PRECIO

	SELLERS	STANDARD	PREMIUM	ULTIMATE
AIRE ACONDICIONADO Y CALEFACCIÓN	FREE	\$395/YR	\$495/YR	\$575/YR
SISTEMA DE AIRE ACONDICIONADO SISTEMA DE CALEFACCIÓN / HORNO BOMBA DE CALOR TERMOSTATO CONDUCTO DE LA UNIDAD DE CALEFACCIÓN O REFRIGERACIÓN FILTROS DESECHABLES PARRILLAS LÁMPARAS DE CALOR RECUPERACIÓN / RECUPERACIÓN DE FREÓN / RECARGA UNIDADES DE VENTANA REGISTROS MINI-SPLIT / SIN DUCTOS CONVERSIÓN R22 COBERTURA DE FREÓN	*/ */ */ */	*	*	* * * * * * * * * * * * * * * * * * *
ELECTRODOMESTICOS  MICROONDAS INCORPORADO LAVAPLATOS  ELIMINACION DE RESIDUOS EXTRACTORES DE COCINA HORNO / COCINA / ANAFE COMPACTADOR DE BASURA ASPIRADORA CENTRAL NEVERA DE COCINA C / MÁQUINA DE HIELO LAVADORA/SECADORA SERIE PROF ELECTRODOMÉSTICOS - COCINA	\ \ \ \ \	\ \ \ \ \ \ \	* * * * * * * * * * * * * * * * * * *	\ \ \ \ \ \ \ \ \ \ \
ELÉCTRICO RED ELÉCTRICA INTERIOR PANELES Y SUBPANELES SISTEMAS DE PUERTAS DE GARAJE VENTILADORES DE ÁTICO	√ √ √	√ √ √	√ √ √	✓ ✓ ✓
PLOMERÍA				
SISTEMAS DE TUBERÍAS INODORO (PARTES) DETENCIONES DE LA TUBERÍAS DE DRENAJE CALENTADOR DE AGUA (1) (HASTA 75 GALONES) VALVULAS DE CIERRE ANGULAR DE COMPUERTA REEMPLAZO DE INODORO GRIFOS DE INTERIOR PARA MANGUERA CABEZALES DE DUCHA / AGARRADERAS LLAVES FALLAS EN EL CALENTADOR DE AGUA DEBIDO AL SEDIMENTOS DISPENSADOR INSTANTÁNEO DE AGUA FRÍA / CALIENTE	√ √ √	V V V	* * * * * * * * * * * * * * * * * * *	\ \ \ \ \ \ \ \ \ \
PRESTACIÓN DE TODO RIESGO				
SISTEMAS INCOMPATIBLES INSTALACIÓN DEFECTUOSA REMOLCAR GRÚA VIOLACIONES DE CÓDIGO AUTORIZACIONES			√ √ √ √ √	\ \ \ \ \
MEJOR DE LA COBERTURA DE PRIMAS	,	,	,	,
MÁS DE 40 ARTÍCULOS AÑADIDOS A LA COBERTURA ESTÁNDAR	<b>√</b>	<b>√</b>	<b>√</b>	✓
SERVICIOS PUESTA A PUNTO DEL AIRE ACONDICIONADO PUESTA A PUNTO DE CALEFACIÓN PROGRAMACIÓN DE LA PUERTA DEL GARAJE RE-SERVICIOS CLAVE TRATAMIENTO DE TERMITAS SUBTERRÁNEAS	<b>*</b>	√ √ √ √	√ √ √ √ √	√ √ √ √
BENEFICIOS PARA LOS MIEMBROS (Se requiere una cargo por servicio de \$ 65 por cada llamada de servicio) (Condominio, casa adosada, casa móvil, descuento de \$ 25) **PLIEDE NO ESTAP DISPONIBLE EN TODAS LAS ÁPEAS	Puesta Entreg	o de LLaves - Has A Punto de Sisto a Trimestral de l	emas de Climat Filtro de Calent	ización ador

#### DESCUENTO EN LA SEGURIDAD DE CASA

Sin Engache

Precios bajos desde \$40/mes

**GRATIS** al contrar el servicio (valor de \$250)

#### ES FACIL HACER UNA RECLAMACION EN UNA FORMA SIMPLEY SIN COMPLICACIONES

#### **PAZ MENTAL**

Duerma seguro sabiendo que su inversión está cubierta de gastos inesperados.

#### **SIN MOLSTIOS**

"Acclaimed Home Warranty" le quita la molestia de tener que encontrar a trabajadores capacitados para hacer sus reparaciones

#### **RÁPIDO**

Estaremos ahi por usted en case de que algo se rompa y necesite un servicio rapido! Aceptamos reclamos las 24 horas del día, 7 días a la semana.

#### FORMA SIMPLEY SIN COMPLICACIONES

- 1. Llame al 888-494-9460 o por internet www.acclaimedhw.com y avísenos cuando un objeto en su cobertura no funcione.
- 2. Una vez que recibamos su reclamacion un contratista local se pondrá en contacto con usted para hacer una cita en un tiemp conveniente para darle el service que solicitó.
- 3. El contratista revisará y arreglará el objecto como se especifica en el contrato.
- 4. Se le dará seguimiento para asegurarnos de que esté satisecho con el trabajo.

Ordene en Linea @ Acclaimedhw.com

\*PUEDE NO ESTAR DISPONIBLE EN TODAS LAS ÁREAS

Re-Programación de Garaje Automatizado\*

#### **OPCIONES ADICIONALES DE COBERTURA**

#### **CASAS MULTIFAMILIARES** STANDARD | PREMIUM \$875 □ Dúplex......\$675 \$1,035 ☐ Triplex......\$935 ☐ Cuadruplex......\$1,195 \$1,395 \*Cobertura estándar que incluye (1) refrigerador de cocina per unidad **NUEVA CONSTRUCCIÓN** 2, 3, y 4 Años......\$595 \*Cobertura estándar: los costes de actualización se multiplican por 3

#### ACTUALIZACIONES DE COBERTURA (cobertura opcional para compradores)

Multiplique el precio por el número de unidades si es una propiedad de varias unidades

	☐ Electrodomésticos Adicionalies de Cocina\$4	5
ı	☐ Bomba Auxiliar\$7	5

☐ Casita/Guest House       \$150         ☐ Servicio prepago con descuento Llame       \$55         ☐ Mejorar La Cobertura de Tuberías       \$85	
☐ Bomba de Picado\$155	
☐ Cocina al aire libre\$175	
Serie Profesional - Electrodomésticos de Cocina (incl. en el plan Ultimate)\$85	
☐ <b>Refrigerador</b> (incluido en el plan Premium y Ultimate)\$55	
☐ Sistema séptico/Bomba de Bombeo/Bomba de Explusión Alcantarilla\$65	
Refrigerador, Congelador, Cava de Vina o Máquina de Hielo independiente \$45	
☐ Piscina/Tina de Agua Caliente\$175	
☐ Sal Para Piscinas y Bañeras de Hidromasaje\$195	
☐ Lavadora/Secadora (incluida en el plan Ultimate)\$85	
☐ Lavadora/Secadora y Refrigerador de Cocina (Combo induido en el Ultimate Plan). \$95	
☐ Calentador de agua (ea adicional)\$55	
Descalcificador\$65	
☐ Bomba de pozo\$75	

#### **CONTRACT TERMS (EXAMPLE)**

#### **COVERAGE OVERVIEW**

- 1. Coverage under this contract includes service on listed covered systems or appliances as outlined located and installed within the boundary of the foundation of the main living quarters or attached or detached garage (excepting, where applicable coverage has been selected, well pump, air conditioner units, septic tank, and pool/spa equipment).
- 2. PRE-EXISTING CONDITIONS or defects occurring or known prior to the effective date of this contract are excluded from coverage under this contract. Coverage under this contract includes unknown pre-existing conditions or defects if the pre-existing condition or defect would not have been detectable through a visual inspection or simple mechanical test. For example, a simple mechanical test would be turning on an item and making sure it is operating correctly without causing damage, irregular sounds, or other abnormalities.
- 3. AHW will not reimburse you for services or work performed without prior approval from AHW.

#### **CUSTOMER SERVICE/REPORTING A CLAIM**

- 1. We accept service/claims requests 24 hours a day, 365 days a year. In the event a covered item fails, place a service request by calling us at 888-494-9460 or place a service request online at www.acclaimedhw.com. The contractor will call you to schedule an appointment during normal business hours. The services will be initiated under normal circumstances within 48 hours of your service request to AHW. In cases of emergency, we will make reasonable efforts to expedite service calls within 24 hours. An emergency situation is de¬fined as a failure of a covered item resulting in 1) a condition that immediately endangers health and safety; 2) a system failure that is causing ongoing damage to the home; 3) plumbing failure that causes interior leaking; and 4) a complete loss of heat or air conditioning in extreme temperatures. AHW shall not be held liable for any damage or injury caused by any failure or delay in providing repair service. AHW will accept your request to expedite scheduling of a non-emergency service when a service contractor is available, however, you will be responsible for payment of additional fees, including overtime.
- 2. AHW shall have the right and discretion to select its own service contractors. AHW will not reimburse any costs or fees incurred by your own contractor without express written prior authorization by AHW.
- **3.** There is a **\$65.00 SERVICE CALL FEE** due for each trade call. You are required to pay to the service call fee to the service contractor at the time of service.

#### **LIMITS OF LIABILITY AND EXCLUSIONS**

- 1. AHW's liability is limited to failures due to normal wear and tear during the term of the Contract. AHW reserves the right to obtain a second opinion at no additional cost to you. The maximum amount of AHW's liability is detailed in sections F-G of this service contract. Seller coverage limits \$1500 aggregate.
- 2. AHW reserves the right to offer cash in lieu of repair or replacement of a covered system or appliance in the amount of AHW's actual cost to repair or replace such system or appliance.

#### **MISCELLANEOUS PROVISIONS**

1. CANCELLATION You may cancel this contract at any time. If you cancel the contract within the fi¬rst 30 days of the coverage period and no service has been performed, you shall be entitled to a full refund of the contract proceeds less an administrative fee of \$50. If you cancel this Contract after 30 days of the coverage period, then you shall be entitled to a pro rated refund of the paid contract fee for the unexpired term, less an administrative fee of \$50 and any actual service costs incurred by AHW.

<sup>\*</sup> Please see our full contract for more information

#### STANDARD COVERAGE (EXAMPLE)

Coverages below are included in ALL plans. If it is not listed it is not covered. Please call for all questions 888-494-9460

#### 1. PLUMBING SYSTEM

Covered: Toilet tanks, bowls, wax seal and working mechanisms (replaced with white builders standard if necessary) - drain line stoppages which can be cleared with a standard sewer cable (up to 125 feet from access point) through an existing, accessible, ground level cleanout without excavation - electric or gas water heater (up to 70 gallons) - tankless water heater, power vent, direct vent (up to \$800) - valves for shower, tub, and diverter angle/ straight stop shut off – gate/ball - built-in bathtub whirlpool motor and pump – cartridges - permanently installed sump pump (ground water only) – interior hose bibs - leaks and breaks of water, drain, gas, waste or vent lines within the inside perimeter of the main foundation, except if caused by freezing or roots.

**Limits:** AHW will pay no more than \$1,500 in the aggregate during the term of this Contract for any and all plumbing repairs required due to rust and corrosion. AHW will pay no more than \$800 in the aggregate during the term of this contract for any and all tankless water heater power vent, direct vent or combo repairs. Seller's coverage maximum \$500

#### 2. HEATING SYSTEM

Covered: Primary gas, oil, or electric heater - radiant heater - Boilers - (limit \$1,000 in aggregate) - heat pump - thermostat - heating elements - heat exchangers - switches - wiring - relays - motors - vent blower assembly.

**Limits:** Coverage for diagnosis, access, repair, or replacement of any hot water or steam circulating system, hot water, glycol heating system, and geothermal system and/or water source heat pump is limited to a \$1,000 aggregate maximum per contract term. This Contract only covers heating systems that are the main source of heat to the home, designed for residential use, and have a capacity not exceeding five (5) tons per unit. Seller's coverage maximum \$500

#### 3. AIR CONDITIONING/COOLER SYSTEM (Coverage under this Contract unlimited units)

Covered: Central air conditioning system (ducted) - electric water evaporative coolers - compressor - pumps - motors - condensers - evaporator coils - air handler - thermostat - refrigerant line - leaks or stoppages in accessible condensate drain lines - wiring - breakers - fuses - disconnect box - valves - float assembly - pulleys - belts - evaporative coolers. Note: If AHW determines that replacement of the air conditioning component is required, AHW will replace the unit in failure that meet the current federal, state, and/or local government efficiency standards. In order to retain operational compatibility and efficiency when the replacement of the component is necessary, AHW is only responsible for the cost of the component that is in failure. This Contract only covers air conditioning/cooler systems that are the main source of air conditioning for the home, designed for residential use, and have a capacity not exceeding five (5) tons per unit..

\*\*Ultimate Coverage Only:\* If AHW determines that replacement of the air conditioning unit or any covered component is required, AHW will replace the unit or any covered component with units or components that meet the current federal, state, and/or local government efficiency standards. In order to retain operational compatibility and efficiency when the replacement of the condenser is necessary, AHW will replace any covered component as well as modify the indoor electrical, plenum, air handling transition, duct connections as necessary per the manufacture's specifications. If the unit or covered component is below 14 SEER requirements and/or R-410A equipment and AHW is unable to repair or replace such equipment at the current SEER rating or with R-22 equipment, such repair or replacement will be performed with 14 SEER/R-410A equipment. This Contract only covers air conditioning that are the main source of air conditioning for the home, designed for residential use, and have a capacity not exceeding five (5) tons per unit. Seller's coverage maximum \$500

#### 4. DUCTWORK

**Covered:** Accessible duct from heating or cooling unit to point of attachment at registers or grills

Limits: The access, repair, or replacement of the ductwork is limited to a \$500 maximum per contract term. Seller's coverage maximum \$200

#### **5. INTERIOR ELECTRICAL SYSTEMS**

Covered: Oven - range - cooktop - dishwasher - garbage disposal - microwave oven - trash compactor.

Limits: AHW will pay no more than \$2,000 in the aggregate during the Contract term. Seller's coverage maximum \$200

#### **6. KITCHEN APPLIANCES**

Covered: Oven - range - cooktop - built in dishwasher - garbage disposal - built in microwave oven - trash compactor

**Limits:** The diagnosis, repair or replacement of any and all kitchen appliances is limited to \$2,500 maximum for the contract term (unless optional "Professional Series Appliance" coverage is selected) - electromagnetic induction cooktops or sensi-heat burners will only be replaced with Builder's Standard when necessary. Seller's coverage maximum \$500

#### 7. GARAGE DOOR SYSTEMS

Covered: Wiring - switches - motor - eye sensors - track drive assembly - receiver unit - carriage - push arm.

**Limits:** The diagnosis, repair or replacement limited to \$1,000 maximum in the aggregate for the contract term. See item 17 for additional coverages in our \$400, \$450 & \$500 plans. Seller's coverage maximum \$500

#### 8. PRE-SEASON TUNE UPS FOR HEATING AND AIR CONDITIONING UNITS

AHW will perform one A/C pre-season tune up and one heating pre-season tune up in accordance with the following. \$65 first unit \$30 additional units. Dates for A/C tune-up are March 1st through May 1st. Dates for heating tune-up are September 1st through December 1st.

#### 9. RE-KEY SERVICE

Covered: Re-Key up to six (6) locks inside the main confines of the home or garage up to four (4) new keys. A service fee of \$65 is required at the time of service.

#### **10. CENTRAL VACUUM**

**Covered:** All mechanical system components and parts.

Limits: \$400 per contract term. Sellers coverage NA.

#### UPGRADE COVERAGE CONTRACT TERMS (EXAMPLE)

#### OPTIONAL HOME BUYER COVERAGE (Not Available on Seller's Coverage)

The following optional coverages are available at the option of the home buyer (Buyer's Coverage) and cover only items specifically identified herein as "Covered or Included". No coverage for sellers coverage.

#### 1. KITCHEN REFRIGERATOR | \$55

**Covered:** All mechanical components that affect the operations including: recovery – recharge- ice maker - ice maker water line (if accessible) of the cooling system, except for items listed as "Not Covered" herein.

**Limits:** The diagnosis, repair or replacement of any kitchen refrigerator (including built in refrigerators) is limited to \$2,500 maximum in the aggregate for the contract term. Coverage is subject to parts being available.

#### 2. ADDITIONAL REFRIGERATION UNITS | \$45

**Covered:** This option provides coverage for up to four additional refrigeration systems including wet bar refrigerator, wine refrigerator, freestanding freezer and freestanding ice maker.

**Limits:** The diagnosis, repair or replacement of any additional refrigeration units is limited to \$1,000 maximum in the aggregate for the contract term. Coverage is subject to parts being available.

#### 3. PROFESSIONAL SERIES KITCHEN APPLIANCES | \$85 (Included in Ultimate plan)

**Limits:** *Increases appliance limits (section F6) by an additional \$1,000 in the aggregate, including refrigerator in main kitchen.* 

#### 4. WASHER AND DRYER | \$85 (per set)

Covered: Components and parts which affect the operation of the units.

**Limits:** The diagnosis, repair or replacement of the washer and dryer covered above is limited to a \$1,500 maximum (per set) per contract term.

#### 5. CASITA / GUEST HOUSE | \$150 (located on same property but separate foundation)

Covered: All items listed under section F (standard coverage).

#### **6. SEPTIC SYSTEM/TANK PUMPING** | \$85 (per tank up to 2,500 gallons)

**Covered:** Aerobic pump - jet pump - sewer ejector pump - septic tank and line from house to tank. If a stoppage occurs due to a septic tank back up, AHW will pump the septic tank one time during the contract term.

**Limits:** The diagnosis, repair or replacement of the septic system and covered items outlined above is limited to a \$500 maximum (per tank) per contract term.

#### **7. WELL PUMP** | \$75 (one pump per coverage term)

Covered: This coverage option covers a well pump utilized for the main dwelling only.

**Limits:** The access, diagnosis, repair or replacement of any well pump or any covered items outlined above is limited to a \$1500 maximum in the aggregate per contract term.

#### **8. BOOSTER PUMP** | \$75 (one pump per coverage term)

Covered: This coverage option covers a well pump or booster pump utilized for the main dwelling only.

**Limits:** The access, diagnosis, repair or replacement of any well pump/booster pump or any covered items outlined above is limited to a \$1000 maximum in the aggregate per contract term.

#### 9. SWIMMING POOL AND/OR SPA EQUIPMENT | \$175 CHLORINE | \$195 SALT (one pump per coverage term)

10. Covered: This coverage option provides coverage for the above ground components and parts of the heating, pumping, and filtrations system as follows: timers - heater - motor - filter - gaskets - blower - pump - filter timer - pool sweep motor and pump - above ground and accessible plumbing and electrical.

Salt Covered: Salt water control unit - salt cell - flow sensor for the salt water chlorinator

**Limits:** The access, diagnosis, repair or replacement of swimming pool and/or spa equipment or any covered items as outlined above is limited to a \$1,000 maximum.

**Salt Limits:** The access, diagnosis, repair or replacement of salt water circuit board, salt cell or other salt water swimming pool equipment or any covered items for the salt water option as outlined above is limited to a \$2,000 maximum. Sellers coverage NA

#### UPGRADE COVERAGE CONTRACT TERMS (EXAMPLE) CONTINUED

#### ...continued

#### 11. GRINDER PUMP | \$155 (one pump per coverage term)

Covered: This coverage option covers a sewage grinder pump (up to 2 HP) utilized for the main dwelling only.

**Limits:** The diagnosis, repair or replacement of any sewage grinder pump or any covered items outlined above is limited to a \$1,000 maximum in the aggregate per contract term. Not available for condos or multi-unit buildings.

#### 12. ENHANCED EXTERNAL PIPE LEAK COVERAGE | \$85

**Covered:** This coverage option provides coverage for external pipe leaks that are concrete encased or underground pipe leaks located outside the foundation of the covered structure, including water, gas and drain lines that service the main home or other structure covered under this Contract.

**Limits:** The coverage outlined above is limited to a \$1,000 maximum in the aggregate per contract term for access, diagnosis, repair and replacement. AHW shall not be responsible or liable to replace or restore landscaping as a result of accessing the underground plumbing/pipes.

#### 13. WATER SOFTENER | \$65

**Covered:** This coverage option provides coverage for water softener mechanical parts and components that affect the operation of the unit.

**Limits:** The coverage outlined above is limited to a \$500 maximum in the aggregate per contract term for access, diagnosis, repair and replacement.

#### 14. WATER HEATER (Gas and/or Electric) | \$55 per additional unit over (1)

**Covered:** All components and parts, including circulating pumps, tankless water heaters, units up to 70 gallon capacity. **Limits:** The access, diagnosis, repair and replacement of any water heater/heating combination unit, hot water heating system or steam circulating heating system(s) is limited to \$1,500 aggregate per system or unit per contract term.

#### **15. OUTDOOR KITCHEN** | \$175 (included in Unlimited coverage plan)

**Covered:** Mini refrigerator-wine refrigerator- and freezer (not to exceed six cubic feet) built in cooktop/Barbeque-garbage disposal Includes above ground plumbing and electrical that serve outdoor kitchen only. Above ground piping for water and gas, outlets, and ceiling fans. Faucet replaced with chrome builder standard.

**Limits:** The access, diagnosis, repair and replacement of any covered outdoor appliance is limited to \$1,500 aggregate per system or unit per contract term.

#### **16. NO FAULT COVERAGE | \$55** (included in Premium and Ultimate coverage plans)

**Covered:** This coverage option provides coverage for failures due to mismatched systems, improper installations, code violations, crane costs, haul away service for systems or appliances that have failed, as set forth hereafter.

**Limits:** AHW will pay no more than \$250 in the aggregate during the coverage period for any mismatched systems as outlined in full contract.

#### 17. DISCOUNTED PRE-PAID SERVICE CALL FEE | \$55 This coverage option provides one pre-paid service call.

#### 18. ACCLAIMED PREMIUM COVERAGE UPGRADE | \$75 (Included in Premium & Ultimate Plans)

**Covered:** This coverage upgrade includes Kitchen Refrigerator, No Fault Coverage, and the following items that are excluded from the Standard plan:

- ✓ Heating System: registers- disposable filters grills heat lamps
- ✓ Plumbing System: toilet replacement with like kind and quality \$600 per occurrence interior hose bibs shower heads shower arms faucets (replaced with chrome builder standard when necessary) basket strainers pressure regulator valves (PRV)-main water shut-off
- ✓ Water Heater: failures due to sediment
- ✓ Electrical: attic fans
- ✓ Trash Compactor: key assemblies locks removable bucket
- ✓ Air Conditioner: Freon recovery, recapture and recharge up to \$20 per lb. (not included in Tune Up service) window units registers
- ✓ **Refrigerator:** Freon recovery, recapture and recharge ice maker
- ✓ **Dishwasher:** rollers baskets racks dials door seals hinges
- ✓ Oven/Range/Cooktop: racks clocks rotisseries knobs dials handles hinges
- ✓ **Built in Microwave Oven:** shelves clock. Seller limits apply
- ✓ Garage Door System: springs hinges remote transmitter keypad

#### 19. ACCLAIMED ULTIMATE COVERAGE UPGRADE | \$75 (Included in Premium & Ultimate Plans)

**Covered:** This coverage upgrade includes the Premium Coverage Upgrade, Kitchen Refrigerator, Washer/Dryer, Professional Series – Appliance – Kitchen plus:

- ✓ Air Conditioner: Ductless/mini splits First 2 pounds of freon R-22 Conversion to 410A
- ✓ Plumbing System: Insta hot/cold water dispenser

This can also be ordered online @ www.acclaimedhw.com or phone 888-494-9460.

#### **PROPERTY ADDRESS SELLER'S INFORMATION** Seller's Name Street Address Unit # City Phone Email Zip State **BUYER'S INFORMATION** Seller's Agent Email Buyer's Name(s) Real Estate Company TITLE/ESCROW INFORMATION Phone **Email** Close Date Title/Escrow Company Buyer's Agent Phone **Buyers Agent Email Real Estate Company** Closing Officer Fmail

#### **COVERAGE OPTIONS** □ PREMIUM PLAN ......\$495 Includes 40 additional coverage points **ULTIMATE PLAN ......\$575** Includes 40 additional points + Fridge + Washer/Dryer □ NEW CONSTRUCTION ......\$595 Standard Coverage yrs 2, 3 & 4 CONDO/TOWNHOME/MOBILE HOME......\$25 DISCOUNT **MULTI FAMILY HOMES STANDARD | PREMIUM** □ DUPLEX.....\$675 \$695 □TRIPLEX.....\$935 \$1,035 □ FOURPLEX ......\$1,195 \$1,395 Standard coverage including (1) Kitchen Refrigerator Per Unit

Payment/Order Processing
☐I DESIRE the home warranty coverage and options I have marked above. ☐I WILL have my title company send in a check for the payment above. ☐I WILL be paying for this myself and will call in to make the payment.
Signature Date

#### COVERAGE UPGRADES (Optional Buyer's Coverage)

☐ Additional Kitchen Appliances (each additional)\$45
☐ Booster Pump (House)\$75
☐ Casita/Guest House\$150
☐ Discount Pre-Paid Service Call\$55
☐ External Pipe Coverage\$85
☐ Grinder Pump\$155
Outdoor Kitchen\$150
☐ Professional Series Appliances - Kitchen (included in Ultimate Plan) \$85
☐ Refrigerator (included in Premium & Ultimate Plan)
☐ Septic System/Pumping/Sewage Ejector Pump\$65
☐ Standalone Fridge, Freezer, Wine Cooler or Ice Maker\$45
☐ Swimming Pool/Hot Tub\$155
☐ Swimming Pool/Hot Tub/Salt\$100
☐ Washer/Dryer (included in Ultimate Plan)\$85
☐ Washer/Dryer & Kitchen Refrigerator(Combo included in Ultimate Plan) \$95
□ Water Heater (each additional)
☐ Water Softener\$65
☐ Well Pump\$75

#### TOTAL DUE AT CLOSE OF SALE.....\$

Mail Payment to:

Acclaimed Home Warranty, LLC P.O.Box 9720 Salt Lake City, Utah 84109 hello@acclaimedhw.com



AcclaimedHW.com

# YOUR HOME WARRANTY



#### IT IS NOT HOMEOWNER INSURANCE

Home Warranties are often confused for homeowner's insurance. While homeowner's insurance covers personal belongings and the overall structure of a home, home warranties cover major systems and appliances including plumbing, electrical, HVAC, refrigerators, stoves, garbage disposals and more. Warranties do not cover the repair or replacement of damaged floors, walls, or the general foundation of the house. At Acclaimed, we will cover a portion of wall repair if drywall needs to be removed to access repair point.



#### ABOUT HOME WARRANTIES

When purchasing a home warranty through Acclaimed, you have a partner in addressing unexpected appliance or major system failures. To learn the ins and outs of what that means, check out the helpful tips below!



#### **READ THE CONTRACT**

Not reading the contract details is a common mistake made by many. Make sure you read the inclusions and exclusions of each system so you know in advance if something is covered or not; this way you won't be disappointed if a claim is denied. We will do our best to assure that you are well taken care of, even if we are unable to cover the claim.



#### WHAT IS CONSIDERED PRE-EXISTING

Acclaimed Home Warranty covers unknown pre-existing conditions. If the pre-existing condition or defect would not have been detectable through a visual inspection or simple mechanical test, for example, a simple mechanical test would be turning on an item and making sure it is operating correctly without causing damage, irregular sounds, or other abnormalities.

#### **KEEP APPLIANCES AND SYSTEMS UP TO CODE**

Home warranty companies require that you keep your appliances and systems up to code, or the warranty on that system may become voided. Another important aspect of home warranty coverage is to know that you must properly maintain your systems. If you fail to do so, it may result in the denial of a claim if it breaks down. Acclaimed offers biannual HVAC tune-up's with a required service fee. This is also a great way to have your furnace and/or A/C units inspected and in some cases green stickered (great option for Seller's coverage).



#### **UNDERSTAND SERVICE FEES**

A service fee is always a requirement of any claim. Make sure you know what the cost of the service fee is for the company you are choosing. Here at Acclaimed, our service fee is \$65. A fee will be required for each separate contractor that is called to diagnose each claim.



#### **USING HOME WARRANTY CONTRACTORS**

It is important to understand that most home warranty companies require you to call in your claim and then they will send out their approved contractor. Claims will most likely not be paid if you do not call them first to diagnose and repair covered claims. If you have questions regarding our contractors, feel free to contact us directly. We are happy to share who we are contracted with.

# SELLERS COVERAGE

I'm "Covered" By

# SELLERS/LISTING COVERAGE INFORMATION

- No money is required up front
- If you make a claim a \$65 service fee will be required
- · Listing coverage is not used for items required to be fixed at inspection
- Overall coverage limits \$1500
- · Please refer to contract for seller coverage limits
- Please call us for any questions 888-494-9460

# LISTING/SELLER'S COVERAGE TERMS

Listing/Seller's Coverage is effective upon receipt of application. Plan continues until expiration of the initial listing period not to exceed 180 days or until listing cancellation or close of sale, whichever occurs first. AHW, in its sole discretion, may extend coverage period. Pre-existing conditions are not covered for the Seller. Optional coverages set forth in this Contract are not available for Seller's Coverage. If a claim is made by the Seller during the listing period a service fee will be required and paid by the Seller. If the property does not close and a claim has been made during the listing period, the Seller is responsible for full payment of services rendered or full payment of the home warranty coverage plan whichever is less.



NOTE: Please make sure that the offer is clear about what home warranty company is chosen upon sale. Your agent will be happy to ensure this happens.

