

JESSIE GROGAN

Front-End Developer



Available Upon Request



Jessie.Grogan@outlook.com



Orlando, FL



Github.com/Jmgro



Portfolio

EXPERIENCE

Barista

Starbucks

9/2017 – 8/2019

Orlando, FL

- Interacted with customers from diverse cultures and backgrounds
- Worked in a fast-paced environment
- Maintained a clean, organized, and prepared store environment
- Ensured that any complaints are entertained in a positive manner

Outdoor Adventure Attendant

Recreation and Wellness Center, University of Central Florida

4/2014 – 12/2016

Orlando, FL

- Communicated, and enforced University rules and regulations to students and their guests
- Maintained records, files, and inspected the facility in appropriate logs
- Provided information, answered to complaints, prepared incident and injury reports
- Kept facility, storage and recreation area clean, safe and organized
- Planned, coordinated and managed events and reservations for 50+ patrons and student organizations
- Employee of the Month

EDUCATION

Bachelor of Arts in Film

Minor in Creative Writing

University of Central Florida

2014 – 2016

Orlando, FL

Associates of Arts – General Education

Indian River State College

2011 – 2013

Fort Pierce, FL

PROFESSIONAL SUMMARY

A highly driven and motivated team player with more than 5 years of experience in customer service. Seeking to diversify my skills in front-end web development that will utilize my leadership and eagerness to learn new languages to benefit mutual growth and success both individually and professionally.

TECHNICAL SKILLS



CREATIVE SKILLS



ACHIEVEMENTS

Adaptable

Grasp new ideas and adapt to changing circumstances and environments



Problem Solver

Analytical skills, creative and logical thinker



Communication

Articulate complex ideas, emphatic listener, great writing ability