

# JESSIE GROGAN

## Front-End Developer



Available Upon Request



Jessie.Grogan@outlook.com



Orlando, FL



## EXPERIENCE

### Barista

Starbucks



9/2017 – 8/2019



Orlando, FL

- Interacted with customers from diverse cultures and backgrounds
- Worked in a fast-paced environment
- Maintained a clean, organized, and prepared store environment
- Ensured that any complaints are entertained in a positive manner

### Outdoor Adventure Attendant

Recreation and Wellness Center, University of Central Florida



4/2014 – 12/2016



Orlando, FL

- Communicated, and enforced University rules and regulations to students and their guests
- Maintained records, files, and inspected the facility in appropriate logs
- Provided information, answered to complaints, prepared incident and injury reports
- Kept facility, storage and recreation area clean, safe and organized
- Planned, coordinated and managed events and reservations for 50+ patrons and student organizations
- Employee of the Month

## EDUCATION

### Bachelor of Arts in Film

### Minor in Creative Writing

University of Central Florida



2014 – 2016



Orlando, FL

### Associates of Arts – General Education

Indian River State College



2011 – 2013



Fort Pierce, FL

## PROFESSIONAL SUMMARY

A highly driven and motivated team player with more than 5 years of experience in customer service. Seeking to diversify my skills in front-end web development that will utilize my leadership and eagerness to learn new languages to benefit mutual growth and success both individually and professionally.

## TECHNICAL SKILLS



## CREATIVE SKILLS



## ACHIEVEMENTS



### Adaptable

Grasp new ideas and adapt to changing circumstances and environments



### Problem Solver

Analytical skills, creative and logical thinker



### Communication

Articulate complex ideas, emphatic listener, great writing ability