**Joshua Morgan**

**Contact Details**

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**Qualifications**

*2017 - 2020*

BSc Computer Science (2:1)

*2015 – 2017*

Level 3 National Diploma in Information Technology (D\*D\*D)

*2013 – 2014*

NVQ Diploma in Performing Engineering Operations with Engineering Practices (Pass)

City & Guilds Diploma in Electrical Installations; Buildings and Structures (Pass)

*2013*

8 GCSEs (Including English and Mathematics)

**Technical Skills**

**Tools and Technologies**

* Knowledge of C++
* Swift for iOS
* Java for Android Mobile Applications
* Microsoft Office Suite (Word, Excel etc.)
* HTML5 + CSS3
* Knowledge of JavaScript
* Knowledge of Python
* Adobe XD

**Interpersonal Skills**

* Customer Service
* Problem Solving
* Public Speaking
* Teamworking
* Communications
* Organizational Skills

**Work Experience**

***Course Representative for Final Year Students***

*09/2019 – 06/2020*

I liaised with students throughout the year to resolve any issues that were raised about the course or the lack of resources. I put forward potential solutions and pushed for software plugins such as OpenDyslexic for those students that could be struggling with their projects. This will also aid future students who choose to study the course. My role became particularly important in helping my peers manage the complications caused by the Coronavirus pandemic. I ensured that tools and resources were made available when the university closed for lockdown.

***ICT Technician, JPS Technical Services LTD***

*07/2016 – 05/2020*

I worked with JPS Technical Services as required by the company. I volunteered to help if an extra team member was necessary to complete a large assignment. Whilst working for JPS, I would provide general IT support and administration, such as setting up and configuring desktop computers for new offices and companies. I also learnt how to run and install category 5/6 cabling through office buildings into their corresponding servers.

***Warehouse Operative, Bearmach***

*06/2016 - 04/2017*

During my National Diploma qualification, I successfully worked part-time at Bearmach. I was a consistent member of the team and had to be very resourceful in my work, especially when it came to complex orders and packing and shipping high-value land rover components. Whilst working as a warehouse operative, I developed my team working and problem-solving skills. My time management skills improved notably over the course of the year due to balancing the National Diploma alongside working part-time in the evening.

**Personal Details**

Driving License: Full/Clean

Health: Excellent; Non-smoker