

JON REESE

OBJECTIVE

Highly motivated and energetic professional seeking to start a technical career leveraging my 4+ years of experience in management, customer satisfaction, and coaching.

CONTACT

864-553-5916
Greenville, SC
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EDUCATION

Bob Jones University • 2012-2016

BS in Cinematography with a minor in communications.

ACE Certified Personal Trainer

PERSONAL SKILLS

- Motivated self learner
- Professional Athlete
- Customer satisfaction
- Empathy and compassion
- Time Management
- Microsoft Suite

EXPERIENCE

Carvana December 2020 - Present

Customer Advocate

- Interacting with clients as the face of the product to promote and drive sales for a growing organization.
- Crafting memorable experiences for both new and returning clients by personalizing, sympathizing, and providing clear guidance from inquiry to delivery.
- Procuring and validating precise documentation to ensure timely and error free registration for customers.

Gaylord Palms Hotel and Convention Center 2016-2020

Recreation Supervisor and Lead FlowRider Instructor

- Ensured that all guest and team member needs were accommodated promptly and with enthusiasm.
- Trained instructors to ride, perform, and teach others in accordance with company policies and safety protocols.
- Participated in organization-wide programs that promoted health and wellbeing programs.