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# Nyerere, Julius Nyambok

Data Analyst

Portfolio: [julius-nyerere.dev](https://julius-nyerere.dev)  
[github.com/Jnyambok](https://github.com/Jnyambok)  
[linkedin.com/in/julius-nyerere](https://linkedin.com/in/julius-nyerere)

## SKILLS

<b>Programming Proficiency</b>	Python, SQL, R, Tableau, Power BI, Microsoft Azure, Microsoft Excel Data Visualization, Excellent written, verbal, and presentation skills, Setting up CI/CD pipelines, Cloud Computing architecture design, Strong analytical and problem-solving skills, Experiment Design and Evaluation
<b>Orchestration</b>	Azure Databricks, Azure Data Factory
<b>CI/CD tools</b>	GitLab, GitHub Actions, Git
<b>Frameworks</b>	Cross Industry Standard for Data Mining (CRISP-DM), Node.js, PyTorch, Scikit-learn
<b>Versioning</b>	DVC, ML-Flow, Docker
<b>Cloud Computing</b>	Azure Machine Learning, AWS SageMaker, Docker and Infrastructure as code tools such as Terraform

## TECHNICAL EXPERIENCE

### SERVICE DESK ANALYST

March 2023 - Present

Kenya Commercial Bank (KCB) Group LTD

Nairobi, Kenya

- Engaged stakeholders in gathering project user requirements, documented user needs and performed data checks on project management data of over 11,000 employees.
- Created, designed and maintained interactive dashboards using Power BI to enable various cross functional teams track projects and experiments progress which led to a 50% increase in reporting efficiency.
- Spearheaded the re-engineering of standard operating procedures using tools such as Python, SQL and Microsoft Power Automate that led to the improvement of 4 key functional areas
- Analysed call resolution data to identify bottlenecks and provided data-driven insights utilized in the Service Delivery Department.

### GRADUATE DATA ANALYST

August 2022 - January 2023

Tropical Heat LTD

Ndenderu, Kiambu

- Developed and maintained sales dashboards using Microsoft Excel that improved reporting of 20 million KSH worth of sales with 97% on-time delivery.
- Supported the sales field team in providing technical assistance and front-line support to the 30+ agents across the country.
- Engaged cross-functional teams across the organization by clearly defining goals, metrics and success criteria leading to 20% upturn in sales in the year ending 2022

### DATA ANNOTATOR/ ANALYST

April 2021 - August 2022

Cloudfactory LTD

Remote, Worldwide

- Collected, cleaned and analyzed large datasets for clients such as Ibotta to determine customer preferences based on various experiments and identified anomalies in product purchases..
- Sorted and prepared over 1000 documents, bills, and receipts for data entry. Achievements included being ranked in the top 50 agents in the Cloudfactory agent leaderboard for the whole year of 2021.

## EDUCATION

**Bachelor of Informatics and Computer Science (Second Class Upper Honors)** majoring in Data Science, *Strathmore University*  
2019-2022

## ACHIEVEMENTS AND OTHER WORKS

Certifications include **Google Data Analytics certificate** and **IBM Data Scientist certificate**  
Intermediate Data Mentor at **Everything Data** - mentoring young inquisitive data enthusiasts  
Currently pursuing a certification in **Microsoft Azure Data Scientist Associate** certification  
Data Science article writer for **TowardsAI** and **Dev Genius** publications on Medium.com