

NO18, FATAIKADIRISTREET FOLA AGOROSHOMOLU
LAGOS STATE.

PHONE 08175598180 • E-MAIL JMEZZSOPRANO@GMAIL.COM

KELECHIJOANNAOJELAB

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PERSONAL DATA

SEX: Female

DATE OF BIRTH: 17 March, 1995

MARITAL STATUS: Married

STATE OF ORIGIN: Anambra State

NATIONALITY: Nigerian

OBJECTIVE

To be a pragmatic team worker in a challenging and value driven environment with opportunities for career and self development.

EDUCATION

- 2013 – 2016 University of Lagos

B.A (Music)

- 2012 University of Lagos

. Diploma in English Language

- 2005 – 2011 Great Michael's Comprehensive College,
Shasha Lagos

Senior Secondary School Leaving Certificate

WORK EXPERIENCE

August 2020 - Till Date: Chief Operating Officer Treasure Life Centre

Jan 2020 - March 2020: Financial Sales Advisor WAPIC Insurance Plc

August 2019 - December 2020: Business Development Executive

ZedVance Limited

December 2018 - July 2019: Customer Service Executive I-FLO
Technologies Ltd, Lagos state.

PROFESSIONAL TRAININGS AND CERTIFICATIONS

CCSP ID: **LA/17A/208009**

2018 – Certified Service Delivery Professional (Contact Centre Support Professionals)

2018– Customer Service Excellence (Contact Centre Support
Professionals)

2018 – Associate Call Center Professional Certification (Contact Centre Support Professionals)

2018- Social Media Customer Relationship Management (Contact Centre Support Professionals)

INTEREST/SKILLS

- Good Interpersonal and Communication Skills.
- Ability to function properly and effectively without or with little supervision.
- Eager and willing to be part of a Team.
- Sound knowledge of computer essentials.

HOBBIES

Traveling, reading, music, Reading, Brainstorming, Listening to music, Meeting people, enjoying nature, traveling and watching sports.

REFERENCES

- Barrister Ifeoma Adeniyi

SMADAC Securities Ltd

08033211723

- Tina Abi - Abiola

Impact Business Consulting Services

08033041002