

SABUJ MONDAL

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PROFESSIONAL EXPERIENCE

AIR INDIA Gurugram, India

Automation Product Manager

May 2024 – Present

- Delivered ₹10+ Cr annualized cost savings through 10+ automations and real-time operational dashboards; received Dream Team Award across 14K+ users
- Led Agentic AI workshops across 8 sub-departments identifying 6+ automation opportunities impacting 15+ stakeholders and 30 Cr+ potential savings

Key Product Initiatives:

- Report Sick/Fit Automation: Spearheaded end-to-end digitization eliminating manual tracking for 14K+ crew; integrated Tata 1MG API for medical certificate verification (₹5 Cr/year, 12K+ tickets/month auto-resolved, 90% automation)
- Crew Training Planning Automation: Architected integrated solution via Power Automate & RPA connecting legacy systems, reducing 2,000 man-hrs/month by 80% and delivering ₹4 Cr/year savings through timely roster publication
- Agentic AI Roster Query Resolution: Deployed AI-powered chatbot saving 2,000+ manual hours/month, engineered intelligent routing with fallback; achieved ₹2.5 Cr/year cost reduction through intelligent query processing
- IOCC Dashboard: Launched real-time dashboard saving 1,000+ man-hrs/month; implemented instant notification system for training deallocations, generating ₹2 Cr/year savings
- Pilot Agent: Architected AI-driven agent for 4,000+ pilots post ethnographic research; streamlined review of NOTAMs, weather briefings, flight plan analysis, and scheduled recurrent training reminders
- Sky Marshal Ticketing: Designed intelligent ticketing system leveraging AI for randomized, confidentiality-compliant seat allocation with real-time API-based seat blocking; coordinated with 4+ security stakeholder groups to strengthen protocols and accelerate secure deployment
- Developed a robust per-flight crew communication system that supports over 150 active users; the platform has been credited with increasing operational efficiency and reducing document retrieval times by an average of 25 minutes per flight.

BIGBASKET Bangalore, India

Product Manager – Internship | LOR for Excellence, Presented to Co-founder

April 2023 – June 2023

- Spearheaded Computer Vision-based defect detection across 180+ SKUs reducing customer complaints by 42%; redesigned psyight testing app & store manager app using Figma, cutting manual effort by ~100 hrs/day
- Built demand forecasting model across 21 Fresho stores; overhauled checkout machine analysis (144+ machines); engineered fraud-detection tools for trader discount misuse and customer refund abuse, saving ₹50K+

EDUCATION

IIM LUCKNOW & CA FOSCARI, ITALY Lucknow / Venice

MBA | 75.84%

May 2022 – March 2024

- Earned PPO from Air India; Top 5.3% on Unstop (Global Rank 44, Jul–23–Sep’23) with 7+ podium finishes including 1st/69 teams (Eureka-IITD), 1st/104 teams (Sankriya IBS); Runner Up – Sportivo SDABAC’23, 2nd Runner Up – Strategix SVNIT’23 (377 teams)
- 1st in Kho-Kho (IIM A, B, C, L Sangharsh 2023)

IISER THIRUVANANTHAPURAM, India

BS-MS Physics | 73.4%

June 2016 – May 2021

- 3+ years experimental physics research; 5 inter-college sports medals including 3rd (Bronze) at IISM 2018; Drama lead in 8+ productions

12th WBCHSE – 90.33% (State Rank 36/780K) | 10th WBBSE – 95.43% (State Rank 15/1M)

ADDITIONAL INFORMATION

Product Skills: Product Strategy, Product Roadmapping, Backlog Prioritization, PRD Writing, Agile/Scrum, Stakeholder Management, KPI Definition, Agentic AI, Prompt Engineering, Process Automation, RPA, Power Automate, APIs, Computer Vision, Figma, ServiceNow, Operational Dashboards

Awards: Dream Team Award – Air India (2024); Unstop Global Rank 44 (Top 5.3%, 2367 participants); Best Intern – Olfamach (1 of 10)

Live Projects: Olfamach – global sensor tech competitor benchmarking (recognized Best Intern); UP Government – redesigned educational processes for 5 schools impacting 800+ students