

Client Name: Judy Rust

1. What use is the current system for?

- Registering donated item + selling items
- Storing donator and employee information
- Storing store's receipts of previous transactions

2. What is the current system?

1. Donator offers an item to be donated
2. Member of staff assess the item. If too poor quality, it is rejected
3. If accepted, donator's name, address <sup>and</sup> phone number is written on a sheet of notepad paper.  
The staff member writes a description of the item on the paper too, along with their initials, the date and a random 5 digit number. The item is then transported to the store room with the paper stuck to it

4. Later, the item is assessed for its price, which is then written on the paper. The item is then transferred to the store front.

5. When the item is sold, the paper attached to the item is then transfer to a lock box labeled "Receipts"

Employee records are created when somebody new is employed

3. What are some issues to do with the current system?

- Extremely tedious
- Lack of security for data
- Badly organized
- Inconsistent records
- Different item descriptors from different people
- Paper layout is different everytime, making it difficult to read

4. What would you like to see in a new system?

- Centralized database
- Ease of use
- Fast
- All staff members can use it
- Simple
- Information is easy to observe
- Secure

5. What elements would you like to keep from the current system?

- Keeping all the same information
- Paper back-ups of receipts

## 6. Extra Relevant Information :

- The 5 digit code is called the item's "Donation Code"
- There are no hardware constraints, as Judy has a desktop machine with all the relevant peripherals, and is running Windows 7 Home Edition with 320 gigabytes of available data. All this will be more than enough - Monitor is 1920 x 1080.
- Donator records are removed every 12 months

I Judy Rwb have given Liam Johnson information to the best of my ability and knowledge to assist him in analysing the currently employed system

Signed: Judy Rwb