

Joanavel Pascual

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WORK/VOLUNTEER EXPERIENCE

New York City Department of Health & Mental Hygiene

February 2023 - Present

30-30 47th Ave, Long Island City, NY 11101 10032

(929) 810-6172

Position: Community Health Liaison

- Coordinated tuberculosis (TB) screening events in New York City community and congregate settings, including shelters
- Supported onsite data collection, TB education, administrative functions, and TB test administration as applicable
- Entered testing data into BTBC's electronic surveillance and case management system (Maven) following testing events
- Ensured that test results were received and entered into Maven, and sent test result letters to clients in appropriate languages
- Collaborated with DOHMH Chest Centers and community healthcare providers to schedule appointments for chest x-ray (CXR) and medical evaluation as needed
- Called individuals who had positive TB test results and/or TB symptoms, introducing role as (CHW)/patient navigator (PN)
- Informed individuals of their TB test results and educated them on recommended next steps, including CXR and medical evaluation
- Scheduled clients for TB evaluation at appropriate facilities and obtained consent to continue follow-up calls if necessary
- Logged each follow-up call with the client in Maven, including client's preferred means of contact, availability for a follow-up visit, means of transportation, contact information for clinic and clinician providing follow-up care, and any barriers in follow-up for LTBI evaluation and treatment.

New York-Presbyterian-Audubon Primary Care Practice

November 2022 – February 2023

21 Audubon Ave, New York, NY 10032

(212) 342-2000

Position: Patient Greeter

- Greet and direct patients and visitors to the appropriate line for entry.
- Assist patients and visitors to complete self-screening or complete screening or complete screening with patients and visitors, including asking medical questions and logging their temperature.
- Greet and direct patients and visitors to the appropriate line for entry.
- Miscellaneous office work (faxing, answer phones, filing, etc.)

NYC Administration for Children Services

April 2018-February 2019/ April 2021-August 2022

1200 Waters Place, Bronx, NY10461

(718) 239-5220

Position: Child Protective Specialist

- Complete field visits to investigate allegations of abuse and/or neglect.
- Engage in a strength-based approach with families in order to assess their individual and collective strengths and needs.
- Interview family members and others who interact with the family to assess child safety and well-being.
- Assess the risk of future abuse or neglect of children in the family.
- Coordinate a team of family members, staff and service providers to evaluate safety and identify interventions that can reduce risks to children.
- Remove children into protective custody or foster care, when children are found to be in imminent danger.
- Enter and maintain accurate and timely computerized records of all case information.
- Help families navigate government agencies and access entitlement benefits.
- File petitions and testify in family court and other legal proceedings as necessary.

The Children's Village (Unidos por un Sueño) US Program

February 2020-April 2021

1 Echo Hills Rd, Dobbs Ferry, NY 10522

(914)693-0600

Position: Staff Secure Case Manager

- To ensure the safe and expedited release of UCs (Unaccompanied Children) to potential sponsors that meet the ORR criteria for release.
- The Case Manager, in consultation with the Clinician, is responsible for assessing the needs of each UC in care.
- Work with Clinician to also develop, implement and coordinates Individual Service Plans (ISP) for UCs. These plans are oriented toward safe family reunification, preparation for return to the country of origin, transfer to a higher level of care or a less restrictive setting, or transition to an alternative living arrangement once legal immigration status has been obtained.
- Consistently documents the provision of services in each UC's case file.
- With assistance of assigned lead Case Manager, collaborates with the Department of Homeland Security (DHS) and with the child's country of origin Consulate or Embassy to facilitate the issuance of travel documents for the child to return to his or her country.
- Responsible for timely entry into UC Portal, ORR database in regards to accurate placement and reunification information for all UC on their caseload

Atlantic Group (Good Shepherd Services)

December 2019- February 2020

1995 Jerome Ave Bronx, NY 10453

(718) 716-1110

Position: Care Coordinator

- Responsible for the overall management of the patient's Individualized Plan of Care. Through the creation of an Individual Plan of Care the Care Manager is able to coordinate the enrollee's provision of services including as per their acuity level, Support adherence to treatment recommendations and Monitor and evaluate a patient's needs, including prevention, wellness, medical, mental health, care transitions, and social and community services where appropriate.
- Meets Care Management documentation requirements in a timely and accurate manner by effectively utilizing designated Care Management Portal (Medicaid Analytics Performance Portal; MAPP) and Electronic Health Records (EHRs) as needed
- Educate the child/caregiver on care of chronic conditions, immunization, screening and other preventive interventions.
- Helps clients to obtain and maintain public benefits necessary to gain health care services, including Medicaid and cash assistance eligibility, Social Security, SNAP, housing, legal services, employment and training supports, and others.
- Identifies available community-based resources and actively manages appropriate referrals, access, engagement, follow-up and coordination of services
- In the event of hospital admissions, actively engages in the discharge planning process ensuring that the patient has all recommended post discharge services in place prior to discharge.

NYC Dept of Corrections (George R. Vierno Center)

February 2019- November 2019

Position: Correction Officer

09-09 Hazen St, East Elmhurst, NY 11370

(718) 546-2000

- Supervises inmate meals, visits, recreational programs, and other congregate activities.
- Inspects assigned areas for conditions which threaten safety and security; conducts searches in order to detect contraband.
- Completes forms and reports; maintains appropriate logs.
- Communicates with other area Correction Officers to exchange pertinent information.
- Issues verbal orders, announcements and explanations to inmates.
- Observes inmates and makes recommendations concerning medical and/or psychiatric referrals.
- Safeguards Departmental supplies and equipment.
- Escorts inmates within and outside of the facility including their transportation in department vehicles.

YAI National Institute

September 2013-February 2018

Position: Community Habilitation Specialist

460 W 34th St, New York, NY 10001

(212) 273-6299

- Work in the home with children, adolescents, and adults with developmental and learning disabilities in various neighborhoods.
- Assist individuals in meeting their goals as identified in their community/respite habilitation plan and maintain daily documentation.
- Offer appropriate encouragement and support to individuals in achieving their outcomes while ensuring their health and safety as outlined in their clinical assessment, ISP, respite habilitation plans, behavior plans, etc.
- Engage in meaningful activities within the home environment, as well as travel with the consumers to off-site and community locations.
- Participate in interdisciplinary team meetings to provide input in planning and advocacy.

EDUCATION

CUNY York College
Queens, NY

Spring14- Spring 2016
Bachelors of Arts (Sociology)

CUNY Bronx Community College
Bronx, NY

Spring11- Spring 2013
Associates (Human Services)

INTERNSHIPS

NYC Department of Youth & Community Development

June 2009- August 2009

Position: Field Supervisor

156 William Street, 3rd Floor New York, NY 10038

- Investigate discrepancies related to enrollment program participation and pay allocations
- Monitor the programs and conduct site assessments and provide assistance to participants, parents, worksites, and DYCD contractors to help resolve SYEP related problems,
- Respond to inquiries and clearly communicate SYEP policies/procedures/rules and regulations/ file review/audits

SKILLS

- Bilingual, fluent in reading, writing, speaking and translating English and Spanish
- Basic Knowledge in Microsoft Office Suite
- Solution Based Casework certified
- Completed specialized training in firearms proficiency (9MM), Chemical Agents (MK4), Defensive Tactics and Fire Safety Gear and Equipment.