

# Joanne Pyo

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## EDUCATION

### **Queens College, City University of New York (CUNY)**

Bachelor of Technology in Computer Systems Technology | GPA: 3.2/4.0

Queens, NY

Graduated Jun 2023

#### Relevant Coursework:

Intro to Algorithm, Problem Solving, OOP in C++, OOP in Java, Discrete Structures, Comp Org & Assembly Language, Data structures, Theory of Computer, Computer Architecture, Database, D&A of Algorithm, Software Engineering, Data analysis.

### **Queensborough Community College, City University of New York (CUNY)**

Associated degree in Liberal Arts and Sciences

Queens, NY

Graduated 2015

## SKILLS

**Programming:** Python, JavaScript, Java, HTML, CSS, C++

**Technologies:** Git/GitHub, Visual Studio Code, Android Studio, PyCharm, IntelliJ IDEA, Google Colab, Eclipse,

**Certifications:** Codecademy's JavaScript (Aug 2022); Codecademy's HTML (Aug 2022), CUNY Tech Prep (Jun 2023)

**Spoken Languages:** Korean (Conversational)

## PROJECTS

### Wellness Fit

Jun 2023

- Developed a website-based application that allow individuals to check their BMI, search for exercises, and track their workout routines.
- Used Javascript, HTML, and scss to create workout tracker website.

### FloorIconManager

May 2022

- Implemented a web-based application in a team of 5, which supports employees to add, edit, and delete inventory, as well as allow customers to search products.
- Developed the user interface using **Java** and **Android Studio in order for** employees and customers can easily use the app.

### HIV AIDS

JUN 2021

- Implemented a data analysis in a team of 3 which found out some facts about HIV in NYC (2010 through 2013). Data set represents HIV/AIDS diagnoses by Neighborhood, Sex, and Race/Ethnicity.
- Utilized **Python** and **Google Colab** to create histogram, countplot, boxplot, and barplot for checking the data types, unique values, missing values, and zero values., which place and who had higher risk to be exposed to HIV.

## RELEVANT EXPERIENCE

### **CUNY Tech Prep**

New York, NY

Fellow, Software Development

Aug 2022 – Present

- Collaborated with software developers to learn in-demand technologies like React, MongoDB, Node, Express, and PostgreSQL and create deployable applications.
- Discovered optimal industry practices for design, implementation, and deployment such as MVC, version control with Git/GitHub, test driven development, and CI/CD
- Selected from a highly competitive technical training program (150 students from 1000 + applicants) that aims to provide technical skills to students from traditionally underrepresented communities.

## EXPERIENCE

### **Kanghan Medical Center P.C.**

Queens, NY

Medical Receptionist and Medical Assistant

April 2016 – Present

- Answering 20+ incoming calls and 50+ confirming patients' appointments.
- Prepared 30+ charts confirmed coverage and obtained pre-authorization.
- Released medical records to persons or agencies according to regulations.

### **M2S-Illy Coffee Shop**

Queens, NY

Cashier and Barista

Aug 2014 - 2016

- Greeted customers and provide positive interaction in a friendly and courteous manner.
- Took 50+ customer orders and processed payment.
- Prepared and served hot or cold beverages, including teas and espresso-based drinks by using an espresso machine, and drip coffee machine.