























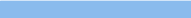

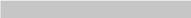



































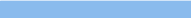

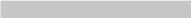













































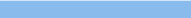

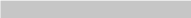
















ID		Task Mode	Task Name	Work	Baseline Start	Baseline Finish
1			CRM_ATIVIDADES	702,4 hrs	Thu 16/10/25	Thu 26/03/26
2			CONSTRAINTS CHART	0 hrs	Thu 16/10/25	Thu 16/10/25
3	✓		3.1 Aprovação do inicio do projeto	0 hrs	Thu 16/10/25	Thu 16/10/25
4	✓		3.2 Apovação do plano inicial	0 hrs	Thu 16/10/25	Thu 16/10/25
5	✓		3.3 Equipamento eletronico disponivel	0 hrs	Thu 16/10/25	Thu 16/10/25
6	✓		3.4 Dependência do fornecedor CRM	0 hrs	Thu 16/10/25	Thu 16/10/25
7			3.5 RGPD antes do Go Live	0 hrs	Thu 16/10/25	Thu 16/10/25
8			3.6 Aprovação da gerencia	0 hrs	Thu 16/10/25	Thu 16/10/25
9			CRM WBS	702,4 hrs	Thu 16/10/25	Thu 26/03/26
10			1. Gestão do Projeto	44,8 hrs	Thu 16/10/25	Thu 26/03/26
11	✓		1.1 Iniciação do Projeto (Project Charter)	8 hrs	Thu 16/10/25	Thu 16/10/25
12	✓		1.2 Planeamento do Projeto(Plano de Gp)	28 hrs	Fri 17/10/25	Mon 27/10/25
13	✓		1.2.1 Identificar stakeholders e as suas necessidades	12 hrs	Fri 17/10/25	Mon 20/10/25
14	✓		1.2.2 Desenvolver Plano	16 hrs	Fri 24/10/25	Mon 27/10/25
15	✓		1.3 Acompanhamento Do Projeto	3,2 hrs	Tue 28/10/25	Tue 28/10/25
16	✓		1.3.1 Plano GP	0,8 hrs	Tue 28/10/25	Tue 28/10/25
17	✓		1.3.2 Relatórios de Progresso	0,8 hrs	Tue 28/10/25	Tue 28/10/25
18	✓		1.3.3 Reuniões de Controlo	1,6 hrs	Tue 28/10/25	Tue 28/10/25
19			1.4 Encerramento do Projeto	5,6 hrs	Wed 25/03/26	Wed 25/03/26
20			1.4.1 Relatório de Fecho	3,2 hrs	Wed 25/03/26	Wed 25/03/26
21			1.4.2 Lições Aprendidas	2,4 hrs	Wed 25/03/26	Wed 25/03/26
22			RESERVA	0 hrs	Thu 26/03/26	Thu 26/03/26
23			2. Desenvolvimento e implementação do sistema CRM	657,6 hrs	Tue 28/10/25	Wed 25/03/26

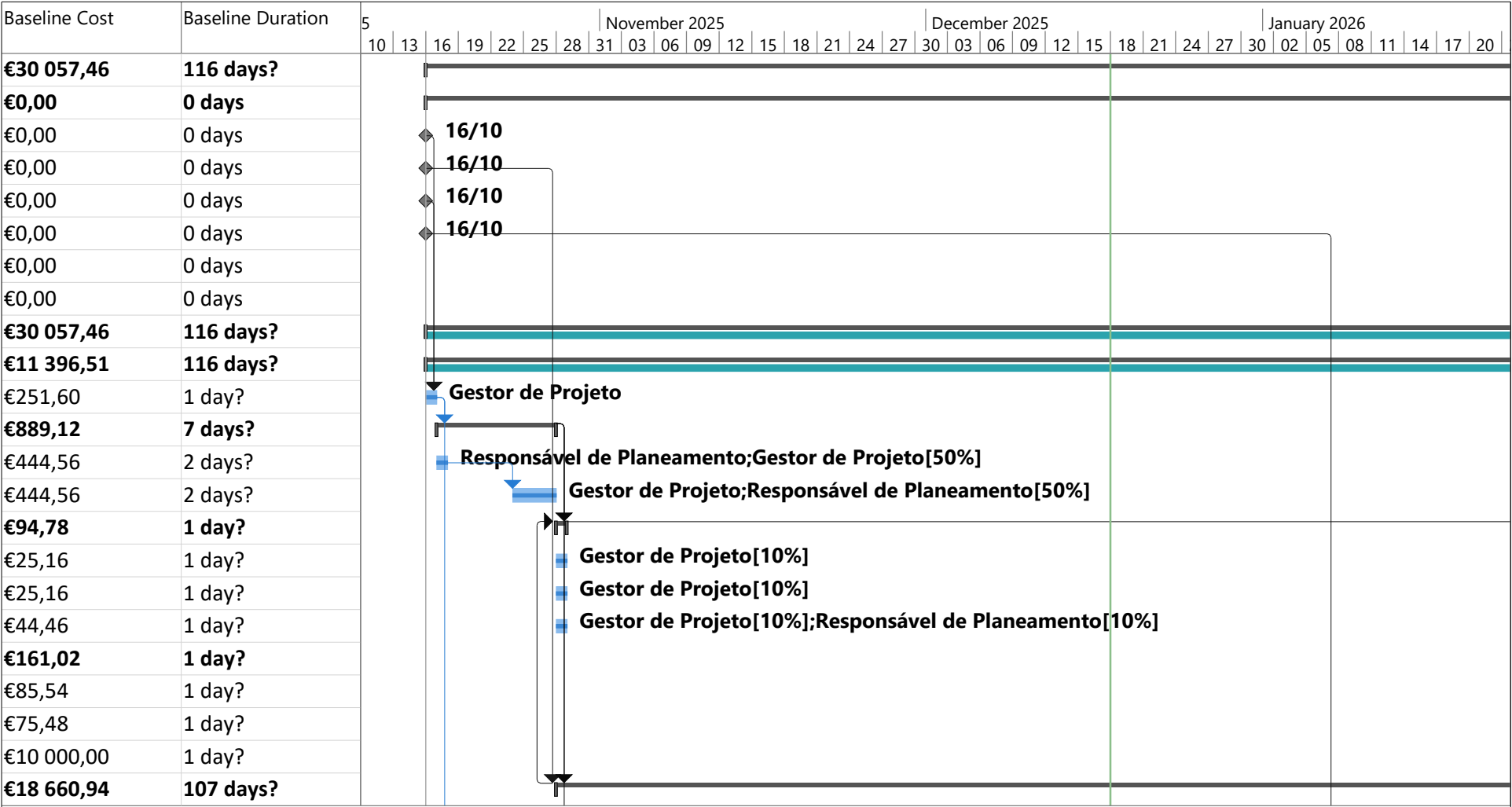
Project: ms project-CRM (igpe g Date: Thu 18/12/25)	Task		Inactive Summary		External Tasks	
	Split		Manual Task		External Milestone	
	Milestone		Duration-only		Deadline	
	Summary		Manual Summary Rollup		Progress	
	Project Summary		Manual Summary		Manual Progress	
	Inactive Task		Start-only			
	Inactive Milestone		Finish-only			

ID		Task Mode	Task Name	Work	Baseline Start	Baseline Finish
24			2.1 Criação e Estruturação da Base de Dados	272 hrs	Tue 28/10/25	Wed 07/01/26
25			2.1.1 Levantamento e limpeza de dados	74 hrs	Tue 28/10/25	Mon 10/11/25
26			2.1.1.1 Extrair ficheiros	42 hrs	Tue 28/10/25	Mon 03/11/25
27	✓		2.1.1.2 Normalizar formatos	32 hrs	Tue 04/11/25	Mon 10/11/25
28	✓		2.1.2 Estruturação da base de dados	48 hrs	Tue 11/11/25	Thu 20/11/25
29	✓		2.1.2.1 Criar modelo relacional	24 hrs	Tue 11/11/25	Fri 14/11/25
30	✓		2.1.2.2 Definir campos	24 hrs	Mon 17/11/25	Thu 20/11/25
31	✓		2.1.3 Migração e importação(2.1.3.1 Testar importação)	150 hrs	Fri 21/11/25	Wed 07/01/26
32			2.2 Configuração e Personalização do Sistema	156 hrs	Thu 08/01/26	Thu 05/02/26
33			2.2.1 Instalação	60 hrs	Thu 08/01/26	Mon 19/01/26
34			2.2.1.1 Instalar o software CRM no servidor	16 hrs	Thu 08/01/26	Fri 09/01/26
35	✓		2.2.1.2 Criar contas de utilizador	20 hrs	Mon 12/01/26	Thu 15/01/26
36			2.2.1.3 Verificar ligação à base de dados	24 hrs	Fri 16/01/26	Mon 19/01/26
37			2.2.2 Personalização da interface(2.2.2.1 Configurar layout)	24 hrs	Tue 20/01/26	Mon 26/01/26
38			2.2.3 Testes	72 hrs	Tue 27/01/26	Thu 05/02/26
39			2.2.3.1 Criar plano de testes	24 hrs	Tue 27/01/26	Fri 30/01/26
40			2.2.3.2 Executar testes	32 hrs	Mon 02/02/26	Tue 03/02/26
41			2.2.3.3 Corrigir Bugs	16 hrs	Wed 04/02/26	Thu 05/02/26
42			2.3 Garantia de Qualidade e RGPD	64 hrs	Fri 06/02/26	Thu 19/02/26
43			2.3.1 Plano de Qualidade	48 hrs	Fri 06/02/26	Tue 17/02/26
44			2.3.1.1 Definir critérios	24 hrs	Fri 06/02/26	Wed 11/02/26
45			2.3.1.2 Estabelecer indicadores	24 hrs	Thu 12/02/26	Tue 17/02/26
46			2.3.2 Relatório de Conformidade(2.3.2.1 Redigir relatório)	16 hrs	Wed 18/02/26	Thu 19/02/26

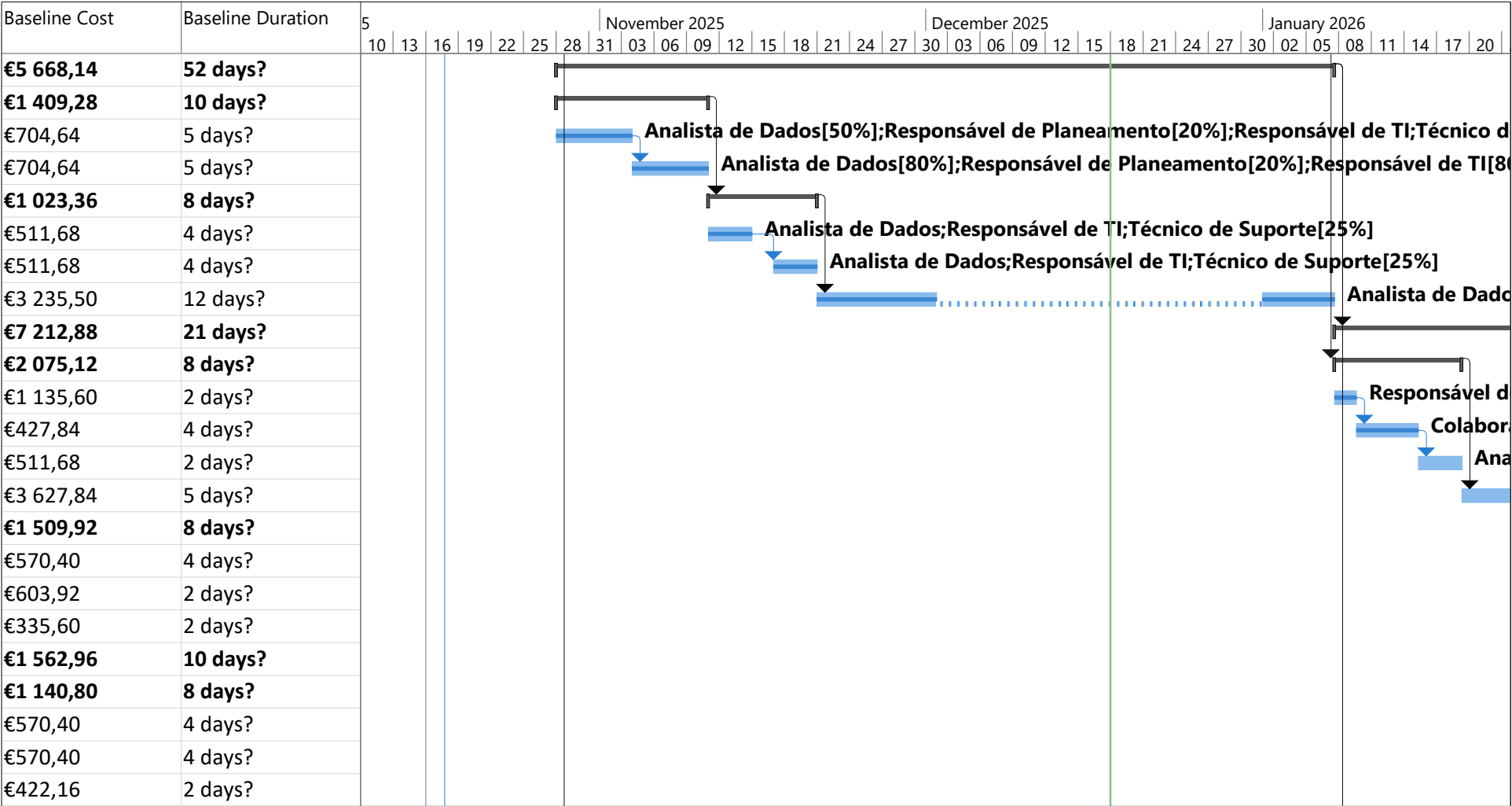
Project: ms project-CRM (igpe g Date: Thu 18/12/25	Task		Inactive Summary		External Tasks	
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	Inactive Task		Start-only			
	Inactive Milestone		Finish-only			

ID		Task Mode	Task Name	Work	Baseline Start	Baseline Finish
47			2.4 Relatórios e Dashboards	60 hrs	Fri 20/02/26	Thu 05/03/26
48			2.4.1 Relatórios Automáticos(2.4.1.1 Configurar relatório)	24 hrs	Fri 20/02/26	Wed 25/02/26
49			2.4.2 Criação Dashboards(2.4.2.1 Escolher Kpis)	16 hrs	Thu 26/02/26	Fri 27/02/26
50			2.4.3 Manual Do Utilizador	20 hrs	Mon 02/03/26	Thu 05/03/26
51			2.5 Formação	64 hrs	Fri 06/03/26	Thu 19/03/26
52			2.5.1 Planeamento das Formações	32 hrs	Fri 06/03/26	Mon 16/03/26
53			2.5.1.1 Planear cronograma	20 hrs	Fri 06/03/26	Wed 11/03/26
54			2.5.1.2 Notificar colaboradores	12 hrs	Wed 11/03/26	Mon 16/03/26
55			2.5.2 Execução das Formações	32 hrs	Mon 16/03/26	Thu 19/03/26
56			2.5.2.1 Acompanhar exercicios	12 hrs	Mon 16/03/26	Tue 17/03/26
57			2.5.2.2 Registar presenças	12 hrs	Tue 17/03/26	Wed 18/03/26
58			2.5.2.3 Avaliação das formações	8 hrs	Wed 18/03/26	Thu 19/03/26
59			2.6 Go live	17,6 hrs	Thu 19/03/26	Fri 20/03/26
60			2.7 Monitorização Pós-Implementação	24 hrs	Fri 20/03/26	Wed 25/03/26
61			MILESTONES CHART	0 hrs	Thu 16/10/25	Wed 25/03/26
62			4.1 Inicio de Projeto	0 hrs	Thu 16/10/25	Thu 16/10/25
63			4.2 Plano de Projeto aprovado	0 hrs	Mon 27/10/25	Mon 27/10/25
64			4.3 Base de Dados concluída	0 hrs	Wed 07/01/26	Wed 07/01/26
65			4.4 Sistema CRM configurado e testado	0 hrs	Thu 05/02/26	Thu 05/02/26
66			4.5 Plano de Qualidade e RGPD validados	0 hrs	Thu 19/02/26	Thu 19/02/26
67			4.6 Relatórios e Manual concluídos	0 hrs	Thu 05/03/26	Thu 05/03/26
68			4.7 Formação concluída	0 hrs	Thu 19/03/26	Thu 19/03/26
69			4.8 Evento Go Live (arranque oficial)	0 hrs	Fri 20/03/26	Fri 20/03/26

Project: ms project-CRM (igpe g Date: Thu 18/12/25)	Task		Inactive Summary		External Tasks	
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Project: ms project-CRM (igpe g
Date: Thu 18/12/25

Task

Split

Milestone

Summary

Project Summary

Inactive Task

Inactive Milestone

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Inactive Summary

Manual Task

Duration-only

Manual Summary Rollup

Manual Summary

Start-only

Finish-only

External Tasks

External Milestone

Deadline

Progress

Manual Progress




















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Baseline Cost	Baseline Duration
€1 643,32	10 days?
€553,52	4 days?
€352,16	2 days?
€737,64	4 days?
€1 684,36	9,67 days?
€788,48	6,67 days?
€520,04	3,33 days?
€268,44	3,33 days?
€895,88	3 days?
€397,72	1 day?
€266,56	1 day?
€231,60	1 day?
€377,60	1 day?
€511,68	3,33 days?
€0,00	114 days
€0,00	0 days
€0,00	0 days
€0,00	0 days
€0,00	0 days
€0,00	0 days
€0,00	0 days
€0,00	0 days
€0,00	0 days
€0,00	0 days
€0,00	0 days
€0,00	0 days
€0,00	0 days

The Gantt chart displays tasks as horizontal bars above a timeline grid. The timeline spans from early October 2025 to late January 2026.

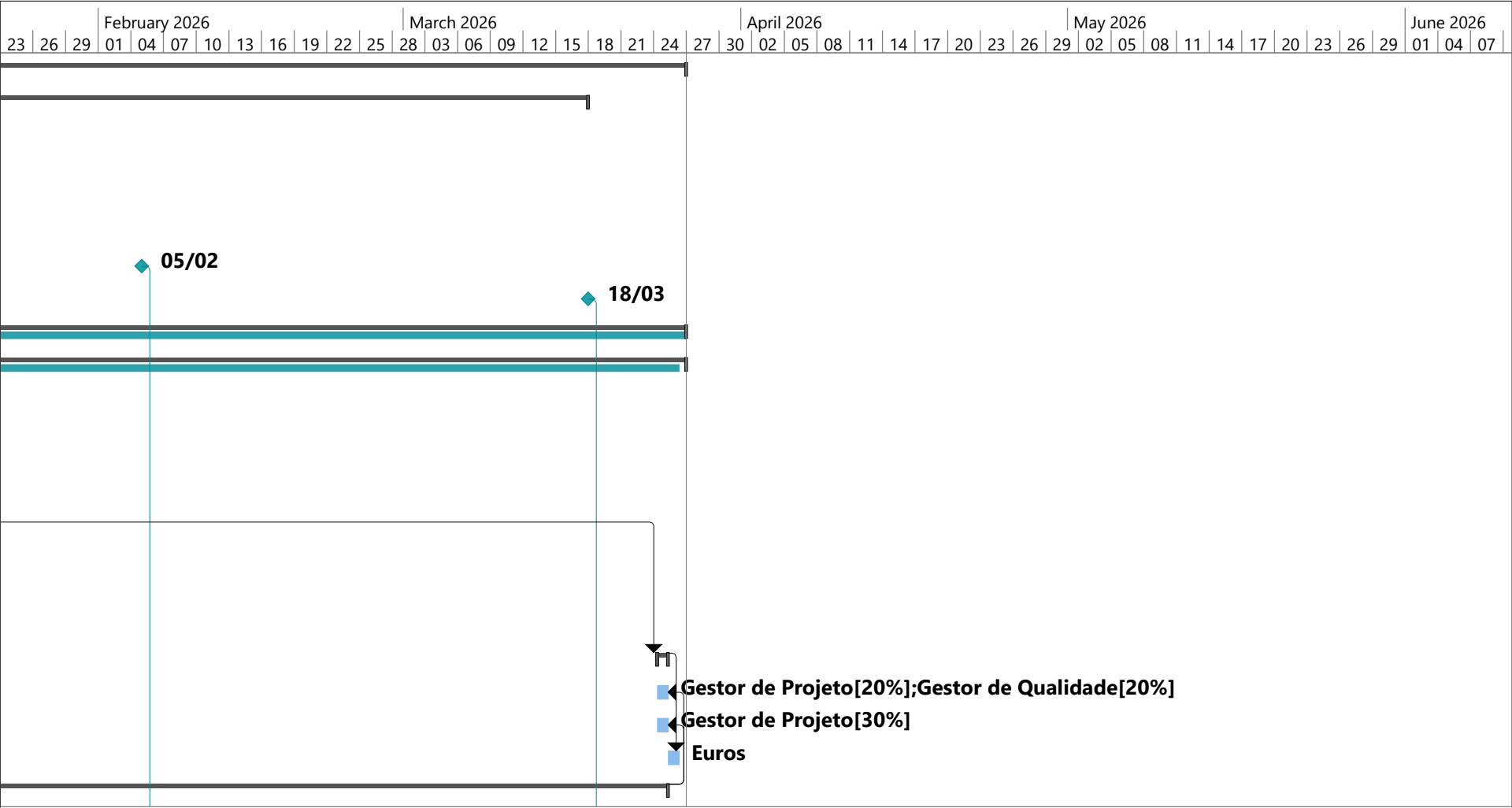
- A vertical blue arrow points down at approximately Oct-16-2025, labeled "16/10".
- A vertical black arrow points down at approximately Nov-27-2025, labeled "27/10".
- A vertical green line marks Dec-18-2025.
- A vertical black arrow points down at Jan-07-2026, labeled "07/01".

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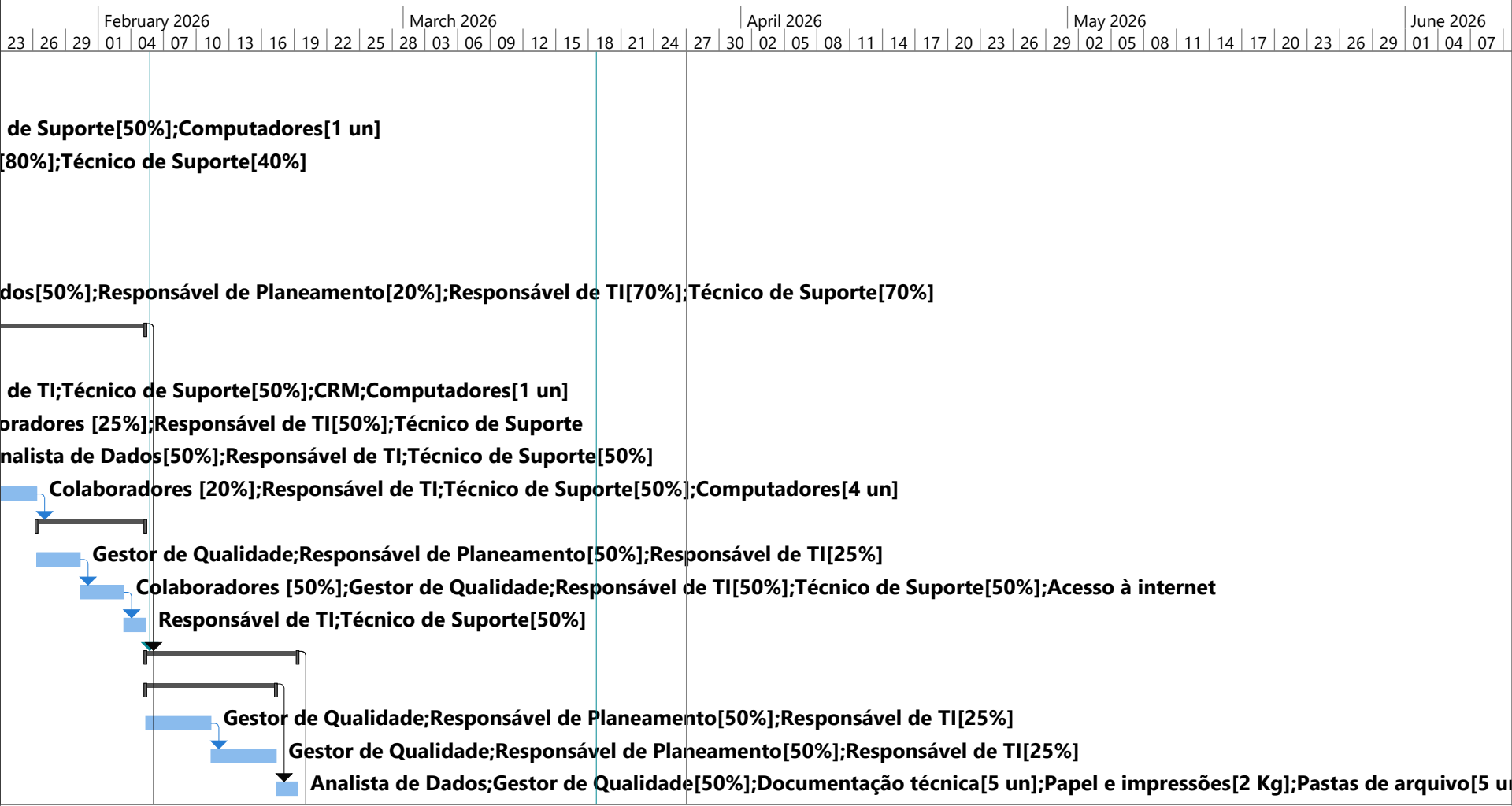
Baseline Cost	Baseline Duration	5	November 2025												December 2025												January 2026											
		10	13	16	19	22	25	28	31	03	06	09	12	15	18	21	24	27	30	03	06	09	12	15	18	21	24	27	30	02	05	08	11	14	17	20		
€0,00	0 days																																					



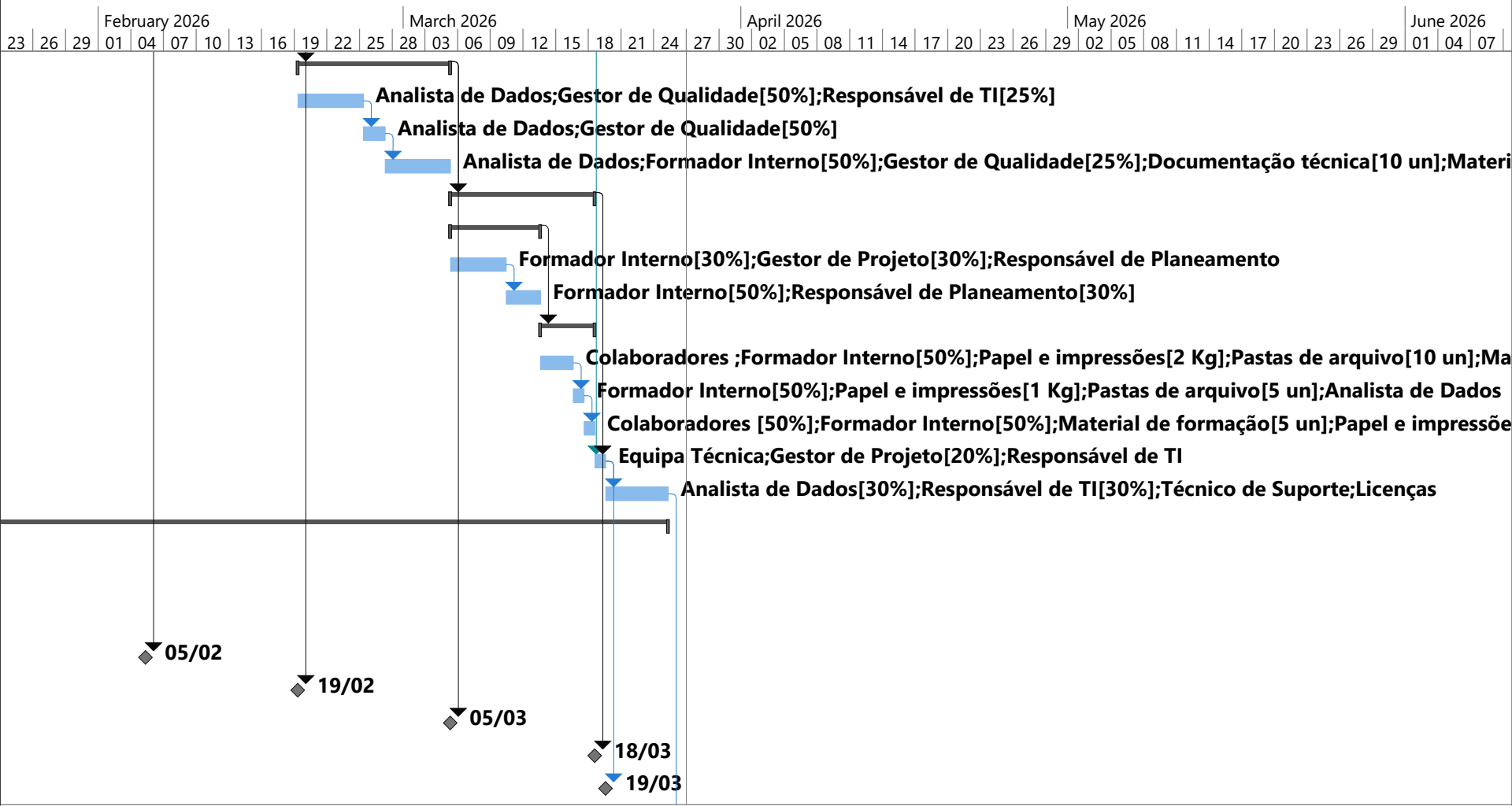
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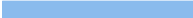

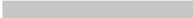















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