## **Joaquim Soares**

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### **Education:**

Bachelor of Science in Computer Science (**First-Class Honors**)
University of Westminster, London
2018 – 2021

#### Skills:

- Programming Languages: C#, C++, HTML, CSS, JavaScript, SQL
- Frameworks & Technologies: ASP.NET Core 8, React
- Other Skills: Problem-solving, Object Oriented programming, Team Collaboration, Project Management, Communication

## **Professional Experience:**

# **Support Analytics Specialist**

Awin, London

2022 - Present

- Developed automation scripts using JavaScript/C# to streamline repetitive tasks such as web plugins which display first time responses needed for backlog tickets, resulting in significant time savings keeping all responses within less than 24 hours.
- Utilised web technologies, including JavaScript, to develop and maintain analytical tools for clients for digital marketing, such as web plugins which find specific viewed products and retarget customers, improving conversion rates by up to 30%.
- Leveraged SQL for data extraction, transformation, and analysis, providing actionable insights to drive business decisions.

#### **Software Engineering Internship**

Breast Cancer Now, London Jan, 2018 – Feb, 2018

- Conducted comprehensive testing and debugging to ensure high-quality code and optimal performance.
- Engaged in Agile methodologies, participating in sprint planning and retrospectives to drive project success.

### **Personal Projects:**

## 1. Full-stack Ecommerce Website (Github)

- Developed a feature-rich web application for online book sales using C#, ASP.NET Core MVC,
- Implemented secure user authentication and authorization functionalities using ASP.NET Core Identity.
- Entity framework as object–relational mapping framework to manage CRUD operations to the database

- Efficiently managing orders using Entity Framework to handle order processing, tracking, and status updates. Administrators have access to an intuitive dashboard to view and manage orders, update statuses, and generate reports.

2. Full-stack Task Management System

- Created a comprehensive task management system with C#, .NET Core, facilitating efficient task tracking and allowed utilization of agile methodology in your projects.
- Implemented RESTful APIs to support CRUD operations and user management functionalities.
  - Designed and optimized database schemas for improved performance and scalability.

## References:

Available upon request.