

# Tim Jockusch

DATA SCIENCE AND ANALYTICS STUDENT

Grand Rapids, Michigan

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## Education

### Grand Valley State University

MASTER OF SCIENCE IN DATA SCIENCE AND ANALYTICS

- Utilizing R, SAS, and Python to solve real world data problems.

Grand Rapids, Michigan

Jan 2021 - Present

### Grand Valley State University

BACHELOR OF SCIENCE IN STATISTICS

- Math and Stats club
- Deans List: Fall 2017, Winter 2019, Winter 2020

Grand Rapids, Michigan

Aug 2016 - Apr 2020

## Experience

### Enterprise-Rent-A-Car

CUSTOMER SERVICE REPRESENTATIVE

- Handled up to 300+ customers a day, with duties including communicating detailed contracts, rental policies, and procedures.
- Used selling techniques to maximize profit for the company.
- Helped Enterprise achieve increasing customer service scores each month.

Grand Rapids, Michigan

May 2017- August 2019

### Grand Valley State University

STUDENT STATISTICAL CONSULTANT

- Analyzed the impact of Activity-based learning on students' attitudes towards Mathematics.
- Used excel, SAS, SPSS, and Tableau to analyze Likert scale survey data.
- Analyzed and compared multiple one-tailed paired sample t-tests and data trends.
- Presented results at Student Scholars Day GVSU.

Allendale, Michigan

January 2019- April 2019

## Skills

### Programming Languages

R, SAS, SQL, JAVASCRIPT, PYTHON, TABLEAU

### Microsoft Office

EXCEL, WORD, POWERPOINT

### Version Control

GIT

### Data Analysis

DATA CLEANING, VISUALIZATION, MODELING, MACHINE LEARNING, WEB SCRAPING, R SHINY

### Strong analytical and problem-solving skills

### Team-Player with excellent communication skills

### Strong desire to learn

## Languages

### English

FLUENT

### German

FLUENT

# Certifications

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## Dec 2020

- Cleaning Data In R with Tidyverse and Data.table

Udemy

## Nov 2020

- Data Science and Machine Learning Bootcamp with R
- Master SQL for Data Science

Udemy

## Oct 2020

- Data Analysis with Pandas and Python
- Python For Data Science and Machine Learning Bootcamp
- SAS Programming BASE Certification course

Udemy

## Aug 2020

- SQL for Data Analysis
- The Complete SQL Bootcamp 2020

Udemy

## Jul 2020

- R Programming: Advanced Analytics in R For Data Science
- Microsoft Excel - Data Analysis With Excel Pivot Tables

Udemy