Grand Rapids, Michigan

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# **Education**

# **Grand Valley State University**

Grand Rapids, Michigan

Jan 2021 - Present

MASTER OF SCIENCE IN DATA SCIENCE AND ANALYTICS

• Utilizing R, SAS, and Python to solve real world data problems.

#### **Grand Valley State University**

Grand Rapids, Michigan

BACHELOR OF SCIENCE IN STATISTICS

Aug 2016 - Apr 2020

- Math and Stats club
- Deans List: Fall 2017, Winter 2019, Winter 2020

# **Experience**

# **Enterprise-Rent-A-Car**

Grand Rapids, Michigan

CUSTOMER SERVICE REPRESENTATIVE

May 2017- August 2019

- · Handled up to 300+ customers a day, with duties including communicating detailed contracts, rental policies, and procedures.
- Used selling techniques to maximize profit for the company.
- Helped Enterprise achieve increasing customer service scores each month.

#### **Grand Valley State University**

Allendale, Michigan January 2019- April 2019

STUDENT STATISTICAL CONSULTANT

• Analyzed the impact of Activity-based learning on students' attitudes towards Mathematics.

- Used excel, SAS, SPSS, and Tableau to analyze Likert scale survey data.
- Analyzed and compared multiple one-tailed paired sample t-tests and data trends.
- Presented results at Student Scholars Day GVSU.

# Skills

#### **Programming Langauges**

R, SAS, SQL, JAVASCRIPT, PYTHON, TABLEAU

### **Microsoft Office**

EXCEL, WORD, POWERPOINT

#### **Version Control**

GIT

#### **Data Analysis**

Data Cleaning, Visualization, Modeling, Machine Learning, Web Scraping, R Shiny

# Strong analytical and problem-solving skills

## Team-Player with excellent communication skills

#### Strong desire to learn

# Languages\_

### **English**

FLUENT

# German

FLUENT



#### **Dec 2020**

Udemy

Udemy

Udemy

• Cleaning Data In R with Tidyverse and Data.table

#### Nov 2020

Data Science and Machine Learning Bootcamp with R

• Master SQL for Data Science

#### Oct 2020

Data Analysis with Pandas and Python

- Python For Data Science and Machine Learning Bootcamp
- SAS Programming BASE Certification course

## Aug 2020

Udemy Company of the Company of the

- SQL for Data Analysis
- The Complete SQL Bootcamp 2020

#### Jul 2020

R Programming: Advanced Analytics in R For Data Science

• Microsoft Excel - Data Anlaysis With Excel Pivot Tables

June, 2021 Tim Jockusch · Curriculum Vitae