

JODENE PATRICE GARVEY

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GitHub: <https://github.com/JodeneGarvey> Website: <https://jodenegarvey.github.io>

Results-driven web developer and data analyst with hands-on experience in building full-stack applications and data-driven dashboards using ASP.NET Core, React, SQL, Power BI, and Tableau. Proven ability to transform complex data into actionable insights and deliver responsive, scalable applications. Recognized for strong problem-solving skills, adaptability, and a commitment to building reliable, user-focused digital solutions.

Technical Skills

- *Web Development* - ASP.NET Core, C#, React, Bootstrap, HTML, CSS, JavaScript
- *Data Analytics*: Excel, SQL, Python, Tableau, Microsoft Power BI, Power Query
- Tools: Git, GitHub, Visual Studio, VS Code

Soft Skills

- Detailed-Oriented
 - Eager to Learn
 - Organized
 - Self-Motivated
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EDUCATION

Bachelor of Science in Computing (Major: Computer Science)

University of Technology, Jamaica | Jan 2016 – Jan 2021

PROJECTS

- *E-commerce Pet Store Web App* - Built a full-stack ASP.NET Core application using C#, SQL, and Bootstrap, featuring secure authentication, user and admin dashboards, product management, and order processing functionality.
 - *E-commerce Bag Store Web App* - Built a full-stack ASP.NET Core application using C#, SQL, and Bootstrap, featuring secure authentication, user and admin dashboards, product management, and order processing functionality.
 - *E-commerce Juice Web App* - Built a full-stack ASP.NET Core application using C#, SQL, and Bootstrap, featuring secure authentication, user and admin dashboards, product management, and order processing functionality.
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EXPERIENCE

Customer Service Associate – Sutherland Global Services, Jamaica (2022 – 2024)

- Handled 50+ customer calls daily, providing accurate assistance and resolving inquiries efficiently
 - Delivered tailored solutions within company guidelines, ensuring customer satisfaction
 - Collaborated with supervisors to resolve complex issues and enhance service quality
 - Applied attention to detail and technical communication—skills now leveraged in data analytics and web development projects
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