

JODENE PATRICE GARVEY

Results-driven Data Analyst and Web Developer with hands-on experience in ASP.NET Core, SQL, Power BI, and Tableau. Adept at transforming data into actionable insights and building responsive, full-stack web applications. Recognized for problem-solving, adaptability, and delivering reliable, data-informed business solutions.

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KEY SKILLS

Web Development - ASP.NET Core, C#, Bootstrap, HTML/CSS

Data Analytics: Excel, SQL, Python, Tableau, Microsoft Power BI, Power Query

Soft Skills: Detailed-Oriented, Eager to Learn, Organized, Self-Motivated

EDUCATION

Bachelor of Science in Computing (Major: Computer Science)

University of Technology, Jamaica | Jan 2016 – Jan 2021

PROJECTS

E-commerce Pet Store Web App - Built a full-stack ASP.NET Core app with C#, SQL & Bootstrap; included user and admin dashboards.

E-commerce Bag Store Web App - Developed responsive ASP.NET Core app for online purchases using C#, HTML/CSS, JavaScript, and SQL.

E-commerce Car Rental Web App - Created an ASP.NET MVC-based system for booking cars to rent and admin management of rentals.

Airbnb Data Analytics Dashboard | Tableau, Excel, SQL - Developed an Airbnb analytics dashboard in Tableau using cleaned datasets to reveal pricing patterns, revenue trends, and insights by zip code and bedroom type.

EXPERIENCE

Customer Service Associate – *Sutherland Global Services, Jamaica (2022 – 2024)*

- Handled 50+ customer calls daily, providing accurate assistance and resolving inquiries efficiently
 - Delivered tailored solutions within company guidelines, ensuring customer satisfaction
 - Collaborated with supervisors to resolve complex issues and enhance service quality
 - Applied attention to detail and technical communication—skills now leveraged in data analytics and web development projects
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