

# JODENE PATRICE GARVEY

Results-driven Data Analyst and Web Developer with hands-on experience in ASP.NET Core, SQL, Power BI, and Tableau. Adept at transforming data into actionable insights and building responsive, full-stack web applications. Recognized for problem-solving, adaptability, and delivering reliable, data-informed business solutions.

(876) 566-9134  
jodenepatrice@hotmail.com  
<https://github.com/JodeneGarvey>  
[linkedin.com/in/jodene garvey 95140812b](https://www.linkedin.com/in/jodene-garvey-95140812b)  
<https://jodenegarvey.github.io>

---

## KEY SKILLS

*Web Development* - ASP.NET Core, C#, Bootstrap, HTML/CSS

*Data Analytics*: Excel, SQL, Python, Tableau, Microsoft Power BI, Power Query

*Soft Skills*: Detailed-Oriented, Eager to Learn, Organized, Self-Motivated

---

## EDUCATION

**Bachelor of Science in Computing (Major: Computer Science)**

*University of Technology, Jamaica | Jan 2016 – Jan 2021*

---

## PROJECTS

*E-commerce Pet Store Web App* - Built a full-stack ASP.NET Core app with C#, SQL & Bootstrap; included user and admin dashboards.

*E-commerce Bag Store Web App* - Developed responsive ASP.NET Core app for online purchases using C#, HTML/CSS, JavaScript, and SQL.

*E-commerce Car Rental Web App* - Created an ASP.NET MVC-based system for booking cars to rent and admin management of rentals.

*Airbnb Data Analytics Dashboard | Tableau, Excel, SQL* - Developed an Airbnb analytics dashboard in Tableau using cleaned datasets to reveal pricing patterns, revenue trends, and insights by zip code and bedroom type.

---

## EXPERIENCE

**Customer Service Associate** – *Sutherland Global Services, Jamaica (2022 – 2024)*

- Handled 50+ customer calls daily, providing accurate assistance and resolving inquiries efficiently
  - Delivered tailored solutions within company guidelines, ensuring customer satisfaction
  - Collaborated with supervisors to resolve complex issues and enhance service quality
  - Applied attention to detail and technical communication—skills now leveraged in data analytics and web development projects
-