



# AMEH JOSEPH OCHE

## IT SPECIALIST

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### CONTACT

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### EDUCATION

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2022-2024

FEDERAL POLYTECHNIC BAUCHI

- Higher National Diploma
- GPA: 3.44 / 4.0

2018-2020

FEDERAL POLYTECHNIC BAUCHI

- National Diploma
- GPA: 3.65 / 4.0

### TECHNICAL SKILLS

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- Computer Troubleshooting
- PC Assembly & Maintenance
- Operating System Installation
- System Formatting & Driver Installation
- Software Installation & Configuration
- Data Backup & Recovery

### SOFT SKILLS

- Problem-Solving/ Attention to Detail
- Time Management
- Technical Support & User Assistance
- Communication Skills
- Ability to Work Independently

### PROFILE

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Results-driven IT Specialist with hands-on experience in computer hardware troubleshooting, system installation, and website development. Skilled in diagnosing technical issues, and optimizing system performance. Adept at working independently and collaboratively to support business operations through reliable IT infrastructure and creative technical solutions.

### WORK EXPERIENCE

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**Federal Ministry Of Budget And Economy Planning**

2025 - 2026

IT Support Officer

- Provided technical support to staff by diagnosing and resolving hardware and software issues.
- Installed, configured, and maintained Windows operating systems and essential office applications.
- Set up and maintained desktop computers, printers, and network devices.
- Performed routine system maintenance and updates to ensure optimal performance.
- Assisted in troubleshooting network connectivity issues within the office environment.
- Responded promptly to IT support requests and maintained accurate service records.

**Sunny Global Computers**

2017 - 2024

Computer Engineer

- Diagnosed and repaired computer hardware issues including motherboards, power supplies, RAM, HDD/SSD, and peripherals.
- Installed and configured operating systems (Windows 10/11) and essential drivers.
- Performed system formatting, upgrades, and performance optimization.

### REFERENCE

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Available upon request.