

Remote Work and Job Applicant Diversity: Evidence from Technology Startups

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Received: November 2, 2022

Revised: July 6, 2023; October 12, 2023

Accepted: October 22, 2023

Published Online in Articles in Advance:
April 15, 2024

<https://doi.org/10.1287/mnsc.2022.03391>

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Abstract. A significant element of managerial post-COVID job design regards remote work. In an era of renewed recognition of diversity, employers may wonder how diverse (gender and race) and experienced job applicants respond to remote job listings, especially for high-skilled technical and managerial positions. Prior work has shown that while remote work allows employee flexibility, it may limit career promotion prospects, so the net effect of designating a job as remote-eligible is not clear from an applicant interest standpoint, particularly when recruiting females and underrepresented minorities (URM). We analyze job applicant data from a leading startup job platform that spans long windows before and after the COVID-19 pandemic-induced shutdowns of March 2020. To address the empirical challenge that remote job designation may be codetermined with unobserved job and employer characteristics, we leverage a matching approach (and an alternative method which leverages the sudden shutdowns) to estimate how applicant characteristics differ for otherwise similar remote and onsite job postings. We find that offering remote work attracts more experienced and diverse (especially URM) job applicants, with larger effects in less diverse geographic areas. A discrete change in job posting to *remote* status (holding all else constant) is associated with an approximately 15% increase in applicants who are female, 33% increase in applicants with URM status, and 17% increase in applicant experience. Using the application data, we estimate an average estimated compensating wage differential for remote work that is about 7% of posted salaries in this labor market.

History: Accepted by Olav Sorenson, organizations.

Funding: This work was supported by Mack Institute for Innovation Management at the University of Pennsylvania.

Supplemental Material: The online appendix and data files are available at <https://doi.org/10.1287/mnsc.2022.03391>.

Keywords: remote work • startup technical labor markets • racial and gender diversity • COVID-19

1. Introduction

Remote work, also known as working-from-home (WFH), is not a new phenomenon. The 2010 U.S. Census reported that approximately 10% of Americans in the work force conducted remote work at least one day a week, and about 5% exclusively practiced WFH.¹ A much wider share of the world experienced remote work from 2020–2022, during the COVID-19 pandemic due to government-mandated shutdowns, with global remote-eligible job listings in that period rapidly scaling (Brynjolfsson et al. 2020, Hansen et al. 2023), yet demand for remote work still exceeding supply world-wide (Aksoy et al. 2022). These behavioral changes by both employers and workers, aided by information technology platforms, give rise to a key managerial decision in the postpandemic world: what WFH policies should firms adopt when they are no longer forced to do so?

The prior academic literature in this domain concentrates on an important question informing the managerial choice of offering remote work, that of worker productivity for those randomized to a WFH condition within an organization. These field experiments mostly (though not exclusively, as we detail in the literature review below) find a positive individual productivity effect caused by the remote work condition within the subject organizations.

Another important aspect of the decision to offer remote-eligible work, however, is how the applicant pool responds to such work (Hensvik et al. 2021). This perspective has received much less attention in the literature, yet is important particularly in tight labor markets, such as the one we study (technology ventures). In addition, the appeal of job flexibility through remote work may manifest differently depending on worker

status and circumstance. While substantial contemporaneous popular press discussion points to a cost- or employee-based rationale for WFH policies, such as economizing on office space or employee productivity or retention-based motivations, we investigate a potential *unintended consequence/benefit* to WFH policies, namely the ability to attract gender- and race-diverse applicants. After all, if one barrier to job applicant diversity is flexibility, allowing remote work may be an important job design decision. We therefore pose the following research question related to the labor market: do employers attract more diverse (gender and race) and experienced talent when they designate a job as remote-eligible?

To study this question, we analyze a new data set, from AngelList Talent (rebranded as Wellfound since November 2022), that covers activity from both sides of the startup labor market (employer job postings and applications to those postings), collected before and after the COVID-19 induced shutdowns of March 2020. We believe this data set is unique in that it captures both supply and demand behavior in the labor market at considerable scale and granularity (prior studies using detailed market data from the full-time market typically analyze one side of the market or the other). Furthermore, because the AngelList Talent platform caters to the growth-oriented, early-stage startup labor market, our sample mitigates undesirable heterogeneity. This labor market also complements the type of work and jobs featured in prior field studies on worker productivity resulting from remote work, which largely (though not exclusively) examine tasks with quite objective performance criteria such as data entry and call center performance.

Our first analysis considers the jobs listed as remote-eligible and the organizations which list them, prior to and extending after the COVID-19 shutdowns. We pay particular attention to portraying descriptive patterns because there has been limited descriptive evidence on these patterns documented across a large number of organizations and jobs in the prior literature. We incorporate the detailed nature of our job listing data, and characterize the organizations and jobs associated with the likelihood a given job is listed as remote-eligible.

This sets up the main analysis we conduct to address the research question of whether organizations attract more experienced and diverse talent if they designate a job as WFH. Because we know (and show in our analysis) that remote job listings are not randomly offered, analyzing job market attraction to remote job listings should ideally endogenize the job design decision to aid inference. Our main empirical strategy is a matching approach, in which we match job postings by week of posting (to account for sharp differences in remote eligibility over time, especially over the course of the COVID-19 pandemic), job title (to recognize that certain

types of jobs may be more or less amenable to remote work), and geography (reflecting, among other things, competitive work practices including flexible job design).² An alternative empirical strategy (which we summarize in the text but present in more detail in the Online Appendix) is to identify jobs before the shutdowns which were largely onsite, but because of the shutdowns were forced to be remote conditional on hiring aspirations. We analyze applicant behavior for these jobs to triangulate our main empirical strategy. These approaches allow us to mitigate a common confound in the job design literature, namely that job design and firm characteristics can be codetermined with the decision to offer remote work in ways which are unmeasured and/or unobserved. Within the limitations of these estimation approaches, we find that offering remote work affords organizations more experienced applicants as well as applicants drawn from more diverse gender and (especially) race backgrounds. A final analysis examines the heterogeneity of these patterns across labor markets which themselves differ by diversity and quantifies the intensity of remote preferences for applicants via a compensating wage differential analysis.

2. Literature

Two streams of prior work relate to our research question. While both address the shifting organization of work, the first domain takes the employer perspective about considerations when offering remote work (and emphasizes productivity effects). The second domain takes the employee perspective and examines drivers of their preference for/against applying for remote-eligible jobs. We discuss themes within each literature in turn, especially as they relate to our empirical work, which puts together both sides of the market.

2.1. Employers and the Decision to Offer Remote Work

The literature on employers' decisions to offer remote work centers on employee productivity. Both Bloom et al. (2015), in the setting of a call center operation in China, as well as Choudhury et al. (2021), in the setting of U.S. Patent and Trademark Office (USPTO) examiners study remote work. The call center study found a 13% increase in employee productivity, mainly due to reduced commute-, break- and sick-time, as well as a quieter work environment (and employees were 50% less likely to quit as well, though their likelihood of subsequent promotion declined). The patent examiner study found a 4.4% boost in output without need for re-work when allowed to work from anywhere.

With the caveat that the field experimental evidence is drawn from only a handful of organizations, one puzzle which arises is: if offering remote work increases employee productivity, why do all employers not offer

it? A possible explanation involves career concerns in which employees may be wary of remote work's impact on their promotion possibilities, even if they prefer the flexibility. In a call center work setting before and after the COVID-19 shutdown, Emanuel and Harrington (2023) find more productive workers do not want to pool with (latently) less productive ones. They find that the reason is because of the lower promotion rates, consistent with Bloom et al. (2015), which also uses a call center empirical setting. More generally, Cullen and Perez-Truglia (2023) presents quasi-experimental evidence of social interactions, facilitated by face-to-face interactions (employee-manager smoking breaks), leading to career progression. Another explanation to the puzzle challenges the premise that remote work increases employee productivity in the first place. Using sociometric badges, Wu et al. (2008) find that face-to-face interactions have a positive productivity effect for many tasks. Similarly, using smartphone geolocation data, Atkin et al. (2022) find that face-to-face interactions significantly boost knowledge spillovers (measured via patent citations) within Silicon Valley. In a field experiment of data-entry work in India where performance and error rates can be precisely measured, Atkin et al. (2023) find a positive on-site treatment effect, and evidence that the most capable employees sort into formal office settings. These findings are consistent with recent remarks by JP Morgan Chase's CEO Jamie Dimon that remote work does not work well "for those who want to hustle" (Benoit 2021). The negative WFH productivity effect could also arise from behavioral origins, in that workers may not wish to shirk when working remotely, but because of self-control issues (Kaur et al. 2015), managerial oversight in an on-site capacity can help impose worker self-discipline.

While there is considerable focus in the literature on worker productivity effects of remote work, less discussed is the ability of firms to manage a remote workforce. This relates to the degree of managerial intensity and skills required to manage in the virtual environment. Intertwined with this are job characteristics and the nature of the work demanded; if work is relatively modular, managerial intensity may be lower. Dingel and Neiman (2020), in an analysis of U.S. occupations, find that about 37% of jobs can be done at home and that jobs that fall into this category tend to be higher paying. Notably, the authors find that 100% of "computer and mathematical occupations," and 87% of "management occupations" which together characterize the majority of jobs in our empirical sample, can be performed remotely, though the productivity of WFH jobs depends on firms' digital technology adoption (Bai et al. 2021) among other factors. Unfortunately these same factors are difficult to observe and measure at scale, which presents a host of empirical

challenges we aim to overcome (which we will discuss at more length in the data section).

2.2. Employees and the Decision to Engage in Remote Work

Here, we discuss employee perspectives in shaping preferences for remote work. Within the context of STEM-related work, women and URM are underrepresented in these jobs relative to their numbers in the overall labor market according to the U.S. Bureau of Labor Statistics.³ The literature has highlighted a multitude of factors including background preparation for such jobs, access to typical hiring channels, disparities in retention rates (especially given extra-work obligations), discrimination in the job market, and self-selection into job applications.⁴ In this section, we discuss three channels through which underrepresented groups (women and URM) in particular may assess remote work: time flexibility, locational flexibility, and face-to-face workplace interactions. While the first two of these emphasize beneficial attributes of remote work, the third category highlights both benefits and costs.

2.2.1. Time Flexibility.

While time flexibility is generally valued by the workforce at large,⁵ one important theme in the literature is that women, especially those with young children and families (e.g., Barbulescu and Bidwell 2013, Mas and Pallais 2017, Atkin et al. 2023) disproportionately value time flexibility in their jobs, including the ability to conduct remote work, in part due to societal expectations of family roles. In the archival study by Barbulescu and Bidwell (2013) of female job applicants to managerial positions, expectations of future job demands factor into their choice of whether to apply in the first place for a job. This pattern is not true for male applicants, and therefore the difference may reflect anticipated obligations in professional and family life (and the balance between the two). As the empirical setting is the first jobs of business school graduate candidates, whose average age reflects typical child-rearing years, the job flexibility explanation is especially salient.

Not only do women's expectations of family duties influence sorting to jobs, when unexpected circumstances arise with regard to child care shortfalls after employment, women tend to disproportionately bear the cost. During the COVID-19 pandemic, in a survey of scientists, Myers et al. (2020) found that female scientists and those with child dependents experienced a substantial decline in time devoted to research. Given these disparities, it may be the case that the flexibility accompanying remote work may be especially appealing to women with young children at home. The preference for flexibility may also be manifested in the lower willingness of women to commute as far to

their workplaces as compared with men (Le Barban-chon et al. 2021).⁶

2.2.2. Locational Flexibility. Another context in which women, even those not caring for young children, may value flexible job arrangements such as remote work is the case of dual-earner couples seeking to be spatially colocated (the “two-body problem”). Especially for such couples who are in specialized skill professions as would be the case in the empirical context we examine, the job market may not be equally “thick” for each individual. Indeed, Benson (2014) notes that women tend to be segregated into geographically dispersed occupations (especially so for more specialized science- and engineering-based occupations), and so such geographic constraints may relate to household relocation decisions. This constraint may be loosened under remote work. In addition, Sorenson and Dahl (2016) note that a contributing factor to the gender wage gap is due to couples often giving greater weight to men’s careers in their location choices. As a result, the gender wage gap may reflect colocation decisions in labor markets which may not be as well-matched for the female as compared with the male partner. With the possibility of remote work, especially if such work is de-stigmatized as may be the case in the postpandemic environment, dual-earner couples may have expanded possibilities for organizing their work and household lives.

URM candidates may also value flexibility afforded by remote-eligible job positions. Consider that just five cities (Boston, San Diego, San Francisco, Seattle, and San Jose) accounted for approximately 90% of the growth of technology-sector jobs between 2005 through 2017, according to Atkinson et al. (2019). The affordability (including real estate and cost of living) of these locales has become less accessible to all households, especially for URM demographic groups who have not had the same historic opportunities for wealth accumulation. This can contribute to URM candidates selecting living locations distant from the best employment opportunities, whether that is across- or within-cities. Especially in the within-city context, the seminal work of Kain (1968) suggests the upshot is worse economic outcomes for URM stemming from worse information about the best employment opportunities, a higher likelihood of racial discrimination, and higher direct commuting costs of reaching the desired employment establishment. Collectively, these deleterious effects have become known as the spatial mismatch theory. The general consequence in our empirical setting is a potential mismatch between technology job opportunity locales and geo-spatial residence patterns for URM. Remote work holds the potential for mitigating such mismatches and therefore may elevate job applicant interest from URM candidates.⁷

2.2.3. Limiting Face-to-Face Interactions. Unlike time and locational flexibility which are generally considered beneficial, especially to underrepresented workers, face-to-face interactions may be a double-edged sword. On the one hand, remote work could be valued by diverse job candidates due to *limiting* face-to-face interactions. URM may face higher costs of in-person work interactions relative to others. Racial “microaggressions” have been defined as “brief and commonplace verbal, behavioral, and environmental indignities, whether intentional or unintentional, that communicate hostile, derogatory, or negative racial slights and insults toward people of color” Sue et al. (2007). Studies (e.g., Harwood et al. 2012) have found that in-person informal work interactions can sometimes result in microaggressions. In the context of a university environment closing as a result of the COVID-19 pandemic, Cho and Brassfield (2022) in their field work found that remote work brought a sense of relief to some URM both because of the potential for microaggressions on premises, but also because of the threatening conditions in the physical travel to the facility. In a parallel effect for women, it may be the case that one reason remote work may be preferred by some women is because some organizational contexts may be more permissive of sexual misconduct (Holland et al. 2020).

On the other hand, the literature has also discussed detrimental career progression effects of limited face-to-face workplace interactions (as would be the case with remote work). While workers may prefer the flexibility of remote work in the short term, the literature has also documented that such a work arrangement may be detrimental to the employee from the standpoint of promotion prospects. For example, in the Bloom et al. (2015) field experiment, eligible workers who opted for remote work were about 8.5% less likely to be promoted over the next 20 months. Possible reasons for this include less “soft” information about an employee which might otherwise be garnered through in-person informal social interactions (including the possibility of being “out of sight, out of mind” for promotion consideration). In addition, remote employees might face higher costs of on-the-job training (including potentially fewer opportunities to develop interpersonal skills which might be especially important in being promoted to managerial positions).

Concerns regarding career progression may be particularly important for those with URM status, as such individuals may be less equipped to utilize the external job market if their internal career progression in their current employer is hampered. Since being referred to a job is an important method of hiring, and because racial minorities are both less entrenched and represented in organizations, there is less opportunity for coethnic referrals as a channel for such racial minorities (Fernandez and Fernandez-Mateo 2006). More generally, URM

individuals tend to react to their job market headwinds *not* by self-selecting into segments of the job market to avoid discrimination, but by engaging in wider job searches (Pager and Pedulla 2015). In recognition of the difficulty of engaging in the external job market, it is not clear how URM might value remote work on net, as they may encounter a range of frictions in the external job market should their internal career progression stall.

For women, the potential career progression costs of remote work may instead be more related to lower quality of feedback on their work product. In the empirical context of female software engineers in a Fortune 500 firm, Emanuel et al. (2023) find that onsite work, particularly for females, is associated with greater feedback on their work product and lower incidence of separation from the firm.⁸

The net effect of how workers of various types value remote work is therefore ambiguous, with flexibility (along the time and locational dimensions discussed) being potentially traded off against career progression. We therefore consider the question of whether the introduction of remote-eligible jobs will increase the number of gender and ethnically diverse applicants to be largely an empirical one.

3. Data

There are two empirical difficulties in examining how making jobs remote-eligible is likely to impact the composition of the applicant pool. First, there are a number of unobserved and unmeasured factors on both sides of the marketplace which make a typical observational study difficult. Second, the methodology of many of the recent studies in this literature relies on field experiments, which enhance causal interpretation, but have the drawback of being unable to generalize across field sites (organizations) and are not suited to studying labor *markets*. In this section, we describe the data, variables, and empirical strategy we use to address these dual challenges.

3.1. Overview

We analyze data from AngelList Talent, a leading online platform for startup labor market activity for entrepreneurial ventures. This job marketplace is part of a larger AngelList platform catering to the startup ecosystem (AngelList Venture, for example, is a financial capital marketplace). Although not exclusive to technical occupations, most of the activity on AngelList Talent is for positions in technical or technical-adjacent positions, such as machine learning engineers, data scientists, or product managers, together with associated management and sales/marketing positions.⁹ Importantly for our study, prospective employers on the platform are asked to explicitly designate whether

the job being posted is “remote”, which is a relatively unique feature among labor market platforms.

AngelList Talent has since its inception in 2011 attracted some 62,000 companies to post over 215,000 jobs. The site has had approximately 3.6M unique job candidates upload profiles to their platform, and has connected about 1M applicants to jobs. We do have further information about the applicants, including their applications to job postings from within the platform, as well as limited information through the platform about activity further down the hiring funnel (such as mutual employer interest). However, we do not have information about hiring offers or applicant mobility events (such activities take place outside of the platform).

While the AngelList Talent data span historical job postings since the platform’s inception since 2011, we concentrate our attention on job postings and applicant behavior, aggregated to the weekly level, for the two years before and after the COVID-19 shutdowns (which we take to be March 15, 2020, the first workday after the date on which the United States declared a federal emergency). From this platform, we have job listing data on all of the job postings employers made to the platform including a description of the firm, open position titles, remote work designation, and compensation details (wages and equity). From the applicant data, we have information on demographics, some information on prior experience, and job listings that they applied to (including details of timing). To engage on the platform, job candidates fill in their profile information (such as race and gender, job preferences, and resume data, including educational history, skills, and prior employers).

The gender and race field we analyze are self-reported by website participants, who can choose whether to disclose these fields. In this data set, about 42% of applications are from applicants who report their race, and about 70% are from applicants who choose to report their gender. The choice of whether to disclose race or gender may be correlated with remote work preferences. In Online Appendix D, we evaluate the effects of this missing demographic data on our analysis. This Online Appendix reports detailed distributions of applicants by gender and race and then compares them with the distributions produced when using applicant names to infer race and gender for a large subsample of applicants.¹⁰ We also report the results of an analysis that recreates our main analysis on a narrower time window during which we have both self-reported and name-inferred race and gender information, and we find that the point estimates are similar when using either source of demographic data.

On this labor platform, applicants are able to search for positions (and can filter their searches by role, compensation, location, skills required, startup size, etc.)

and can apply for a position. Examining both the labor demand and supply sides of this market together allows us to: (1) characterize organizational and job characteristics associated with remote-eligible job listings, and (2) analyze how a shift in the characteristics of job listings (remote-eligible) induced by the pandemic is met by a change in applicant composition.

3.2. Data Description and Variables

In this section, we provide a high-level description of (a) job listings and (b) applicant characteristics. Before doing so, however, we characterize the types of organizations listing on the AngelList Talent platform (not just in our sample window). In total, of the approximately 214,000 organizations posting jobs on the platform, about 63% of the organizations have an employee headcount of less than 501 people, with 19% of organizations on the platform belonging to the larger than 50 but less than 201 employee category. The remaining 37% of the overall sample of organizations are larger than 500 employees, with the largest segment (almost 22%) within that being the over 1,000 but less than 5,001 category.¹¹

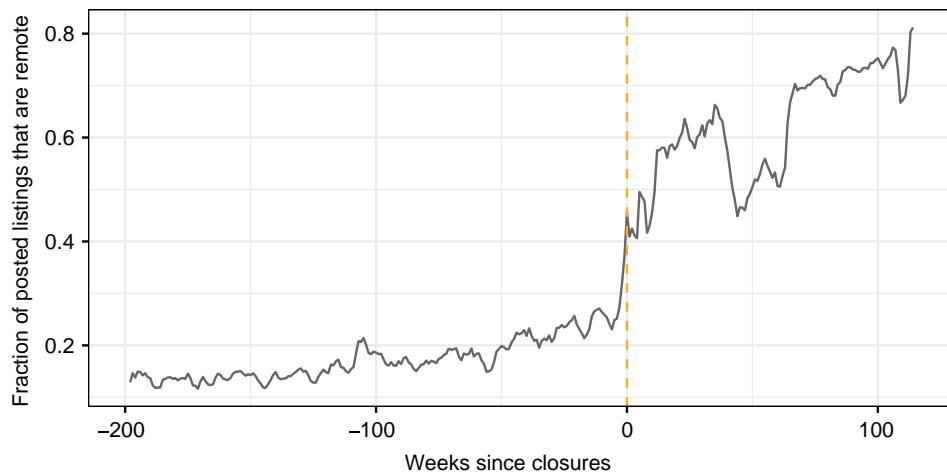
AngelList Talent's platform covers job listings from around the world (though for our sampling purposes, we exclude international locations in an effort to stem undesirable heterogeneity), with the top two locations being San Francisco and New York City which together comprise well over half of the total job listings on the platform since 2011. This may not be surprising given both the locus of venture capital backed startup activity and potential home bias in AngelList's headquarters (which is located in San Francisco).

We examine two areas empirically, with the first area laying the groundwork for the main analysis tied to our research question (listed as the second area): (1) factors shaping the likelihood a job is listed as remote-eligible (before and after the COVID-related shutdowns in the United States, March 15, 2020), and (2) how WFH job status influences job applications from those with gender and racial diversity, and from different experience levels.

3.2.1. Description of Remote Listings. In our job listings data set, the top four job titles are: software engineer (14,750), senior software engineer (13,758), product manager (10,147), and sales development representative (7,168). Figure 1 shows the fraction of all posted full-time jobs designated as being remote, where each x -axis tick corresponds to a week. The illustration spans the period beginning four years prior to the pandemic closures and another two years after the closures. There is a gradual rise in the fraction of jobs listed as remote in the years leading up to the pandemic, with a sharp jump corresponding to the period in which companies were forced to go fully remote, in the latter part of 2020. We can also see that, after a brief dip in the fraction of remote jobs (corresponding to the period in which COVID rates had begun to subside but the Delta variant was just beginning to spread), the incidence of jobs listed as remote continued to rise. By the end of our sample, almost 80% of jobs were listed as remote.

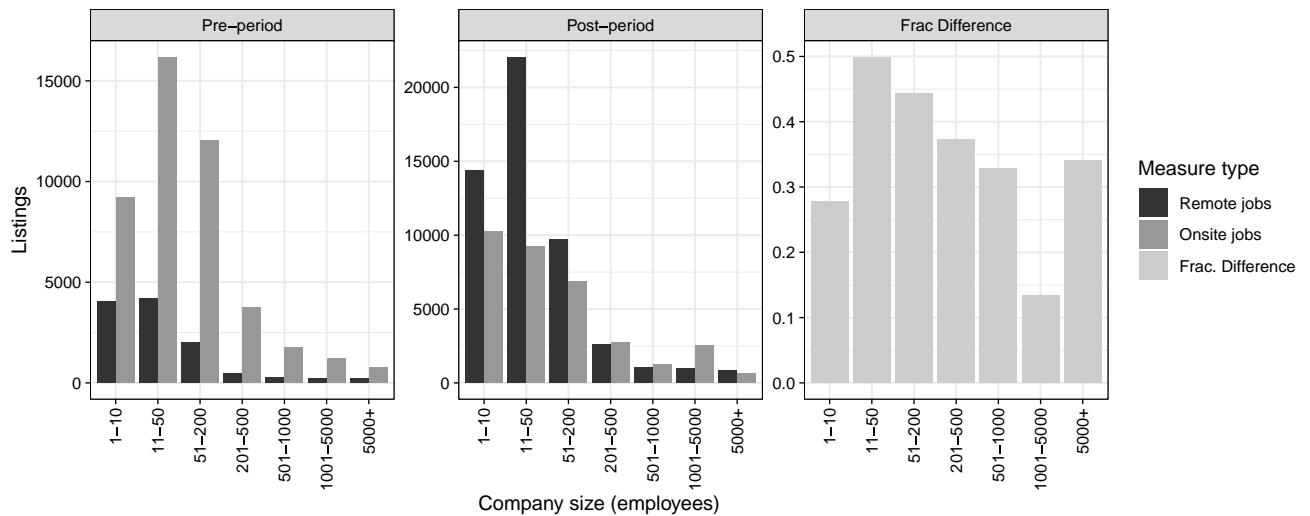
Jobs listed as remote-eligible are heterogeneous by firm size, though. Figure 2 is a histogram of listings by firm size before and after the pandemic (as well as the differences displayed in the final panel), where the

Figure 1. (Color online) Time Series of Jobs Listed as Remote



Notes. This chart illustrates the fraction of full-time, U.S.-based job listings in our sample that are tagged as remote-eligible. The x -axis denotes the number of weeks since the March 15, 2020 mandated COVID closures with the orange line indicating the date of closure. The y -axis is the 15-day rolling mean of the fraction of listings that are remote-eligible.

Figure 2. Employer Size and Remote-Eligible Jobs



Notes. These charts report changes in the distribution of full-time, US job listings by company size before and after the pandemic-induced shutdowns in March 2020. The preperiod in panel 1 includes dates from January 1, 2018 through March 15, 2020. The postperiod in panel 2 are dates after March 15, 2020. The gray bars designate the number of onsite listings, and the black bars designate the number of remote-eligible listings. Panel 3 reports the change in the fraction of overall listings accounted for by remote listings from the preperiod to the postperiod.

fraction of remote jobs in each category is shaded differently. The figure indicates that the distribution of listings posted on this platform shifts toward smaller firms after the pandemic. The shift in fraction of jobs listed as remote is particularly pronounced, with listings from smaller firms (less than 200 employees) comprising the most notable share of all remote listings.

Figure 3 is a heat map that characterizes—before and after the pandemic-induced shutdowns—the degree of remote work in listings for jobs in different occupations and salary brackets. Before the pandemic, we see that about 20% of jobs are listed as remote. The lowest incidence of remote work is in jobs in the highest wage bracket, over \$500,000, and jobs with wages less than \$50,000 had the highest incidence of remote work. Among these, it appears that management positions have consistently lower degrees of remote work, across all wage brackets. Among all listings, positions for management and marketing in the lower wage brackets had the lowest incidence of remote work eligibility.

The heat map changes significantly in the postclosure period. As expected, all cells are lighter, indicating a much higher incidence of remote work across all job categories and wage brackets. Management positions are listed with a higher incidence of remote eligibility than engineering or operations jobs across most wage categories. Again, jobs in the highest wage bracket are the least likely to be listed as remote, although in the lower wage brackets, there is less of a clear pattern in which occupation-wage combinations are most likely to support remote work.

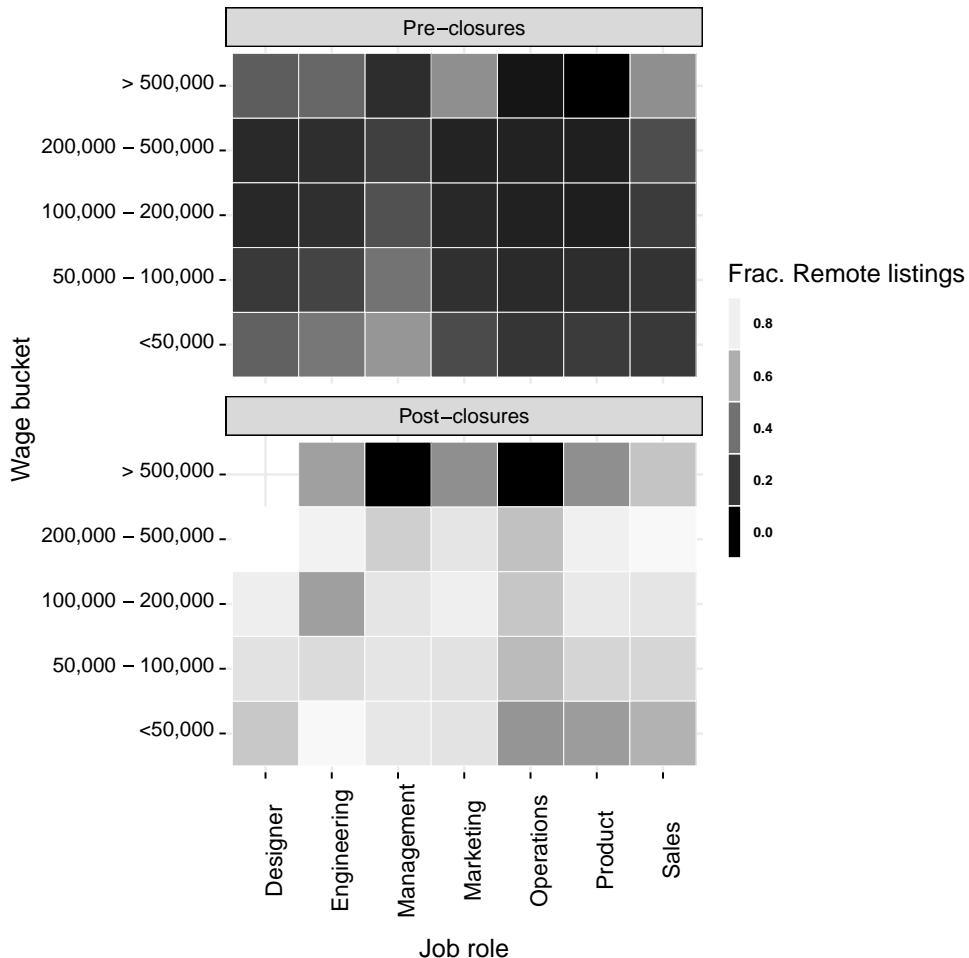
We now embed factors associated with remote-eligible jobs in a multivariate framework. In Table 1, we present correlations between organizational and job characteristics and whether a job is listed as remote or onsite. The first column restricts the sample to listings from 2018–2019 which, of course, predates any pandemic-induced forced closures. During this period, we can see that smaller firms are more likely to list jobs as remote (firms with 10 or fewer employees constitute the reference category¹²), although this pattern reverses for the largest firms which are most likely to have the organizational infrastructure in place to support remote work. Consistent with the descriptive patterns, product and operations roles are less likely to be remote ('designer' is the reference job role category). Finally, salary and equity move in opposite directions—higher wage jobs are less likely to be remote. Higher equity positions are *more* likely to be remote, perhaps because younger, smaller firms which tend to offer remote jobs and tend not to have large physical footprints are also likely to grant more equity for early stage employees.

The second column shifts the sample to a postclosure period. In the later sample period, many of the coefficient estimates on organizational and job characteristics are no longer significant, as might be expected because due to the forced workplace closures, jobs being listed as remote are less likely to be selected on characteristics.

3.2.2. Empirical Design Examining the Consequences of Remote Listing.

In our focal analysis, we examine how a host of job applicant characteristics relate to (and

Figure 3. Heat Map of Remote Listings by Job Role and Wage



Notes. These heat maps illustrate the fraction of full-time, U.S.-based job listings that are designated as remote. Each cell illustrates the fraction of job listings that are remote by wage bracket and job role. The top panel includes job listings posted before or on March 15, 2020, and the bottom panel is job listings posted after that date.

are induced by) the managerial decision to make jobs remote-eligible. In this analysis, our outcome variables center on applicant reactions to job postings, and span the following: (1) *applicant experience* is the number of years of work experience in the current job role among applicants to a job; (2) *number of female applicants* is the average number of applications sent by female applicants to job postings; and (3) *number of URM applicants* is the average number of applicants to a given job which are likely to belong to an underrepresented minority group. Table 2 contains the summary statistics for these variables.

The explanatory variables are *postclosure*, an indicator for after the COVID-induced shutdowns; and *remote* is a dummy variable for whether a job is listed as remote-eligible. An important control variable we include in the empirical specifications is *number of applications*, which is the count of the total number of applications sent to a

job listing. Most of our specifications include fixed-effects for weeks since posting the listing and job type and Online Appendix B reports additional tests that add fixed-effects for primary city and/or employer.

To mitigate the issues around endogenous remote-eligible job listings, our empirical strategy matches job listings by detailed observable characteristics. In this coarsened exact matching (CEM) procedure, we balance the “treated” (remote) observations with the “control” observations on week of job listing, job title, salary and equity. This matching approach (details are contained in Online Appendices A and B, which also present results of a more extensive matching approach with firm characteristics, which when included, yields qualitatively similar estimates but drops the sample size by over 90%—and so we offer those results as robustness tests) helps improve inference attributed to the *remote* job effect on applicant characteristics.

Table 1. Logit Predictions of Remote Designation for Job Listings

Sample	2018–2019		2021–2022	
	Coef	Std. Err.	Coef	Std. Err.
Model	(1)		(2)	
Variables				
Employees (11–50)	−0.425***	(0.054)	0.062	(0.078)
Employees (51–200)	−0.824***	(0.081)	−0.312*	(0.185)
Employees (201–500)	−0.823***	(0.110)	−0.489	(0.298)
Employees (501–1,000)	−0.339**	(0.170)	0.438	(0.484)
Employees (1,001–5,000)	−0.843***	(0.166)	−0.268	(0.525)
Employees (5,000+)	0.412**	(0.170)	0.002	(0.367)
Engineering role	0.034	(0.070)	−0.079	(0.102)
Management role	−0.071	(0.107)	−0.277*	(0.155)
Marketing role	−0.124*	(0.074)	−0.062	(0.111)
Operations role	−0.381***	(0.072)	−0.871***	(0.113)
Product role	−0.532***	(0.103)	−0.084	(0.127)
Sales role	0.037	(0.077)	−0.144	(0.118)
Log(Salary)	−0.300***	(0.016)	−0.129***	(0.031)
Log(Equity)	0.487***	(0.032)	0.011	(0.059)
Mean values (Remote)	0.2201		0.8101	
Observations	36,900		14,705	
Squared Correlation	0.068		0.017	

Notes. The models in all columns are logit regressions with each observation corresponding to a job posting and the dependent variable indicating whether the job is designated as remote. Post indicates whether the job is posted after March 15, 2020. The omitted category for firm size is 1–10 employees, and for job role, it is Designer. The first column is restricted to listings posted in 2019. The second column is restricted to listings posted from 2021 onwards. Standard errors are clustered on employer. * $p < 0.1$, ** $p < 0.05$, *** $p < 0.01$.

4. Results

4.1. Talent Attracted to Remote Job Listings

We begin our analysis in this section with descriptive patterns of the applicants pre- and postshutdowns. Figure 4 depicts the total applications sent to jobs in the two years before and two years after the March 2020

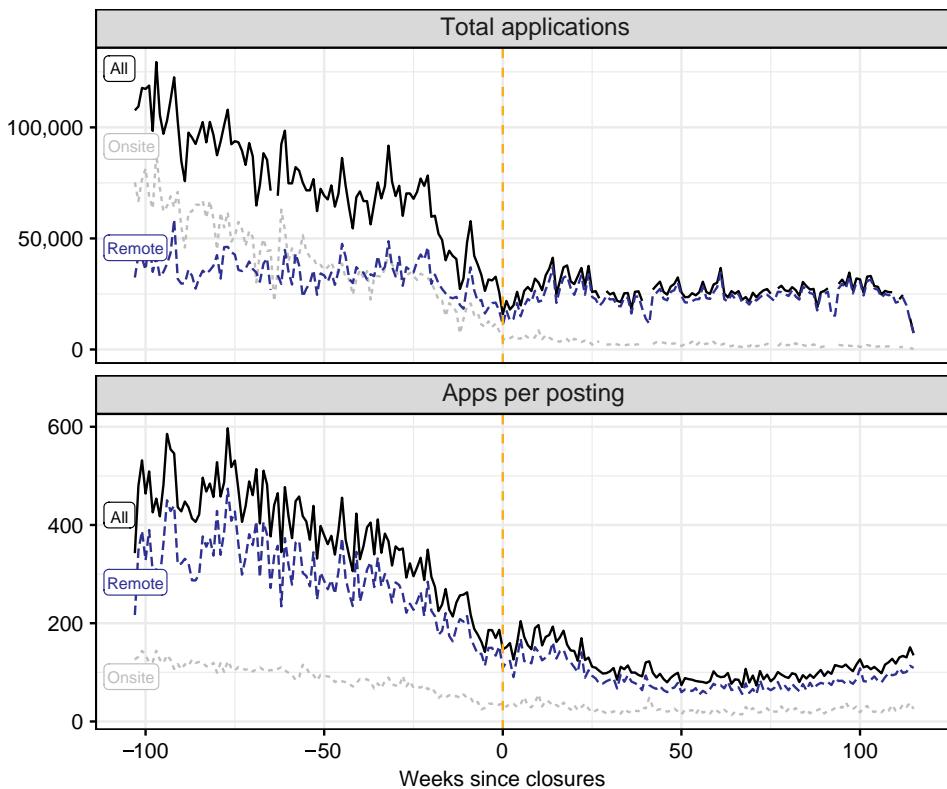
shutdowns, also disaggregated by applications to onsite and remote jobs. The pattern is dramatic. Figure 4 demonstrates that before the shutdowns, the fraction of applications sent to remote job listings as a share of all applications is essentially flat and stable. Applications sent to onsite jobs appear to be slowly declining as an

Table 2. Characteristics of Job Listings

Var	All	Onsite	Remote
Number of apps	50.72 (138.219)	31.247 (87.672)	80.448 (187.277)
Number of female apps	10.205 (29.915)	6.247 (17.16)	15.807 (41.123)
Number of URM apps	7.584 (22.441)	3.827 (9.955)	12.548 (31.539)
Mean experience in years	5.611 (2.398)	5.469 (2.571)	5.811 (2.114)
Salary (thousands of USD)	120.71 (55.437)	118.563 (52.111)	123.328 (59.135)
Equity	1.898 (5.519)	1.306 (4.603)	2.62 (6.388)
Observations	465,865	184,387	281,478

Notes. This table reports means and standard deviations for key variables used in the analysis sample. Odd (even) rows report means (standard deviations). The first (second) row is applications submitted to job listings. The third (fourth) row is number of female applicants to each listing, for those applications where gender is reported. The fifth (sixth) row is number of applicants that are submitted by URM candidates, from those applications where users report race (42% of the sample of job applications). The seventh (eighth) row is years of experience of applicants for job listings that received at least one application. The ninth (tenth) row is salary and the eleventh (twelfth) row is equity figures (reported in percentage points).

Figure 4. (Color online) Applications Sent to Remote and Onsite Job Listings



Notes. This figure illustrates changes in numbers of applications to US, full-time job listings in our sample over the time window spanning two years before the pandemic-induced closures and about two years after the closures. The solid line is total number of applications to all job openings in this time window. The short-dotted line is applications to onsite applications only. The long-dotted line is applications to remote positions only. The dashed vertical line at the “0” indicator is the week corresponding to March 15, 2020. The top facet illustrates all applications and the bottom facet illustrates applications per posting.

overall proportion. After the shutdowns, the corresponding percentage for onsite applications collapses, and the vast majority of applications are those that are sent to remote positions (which also reflects job postings increasingly listed as remote over time).¹³

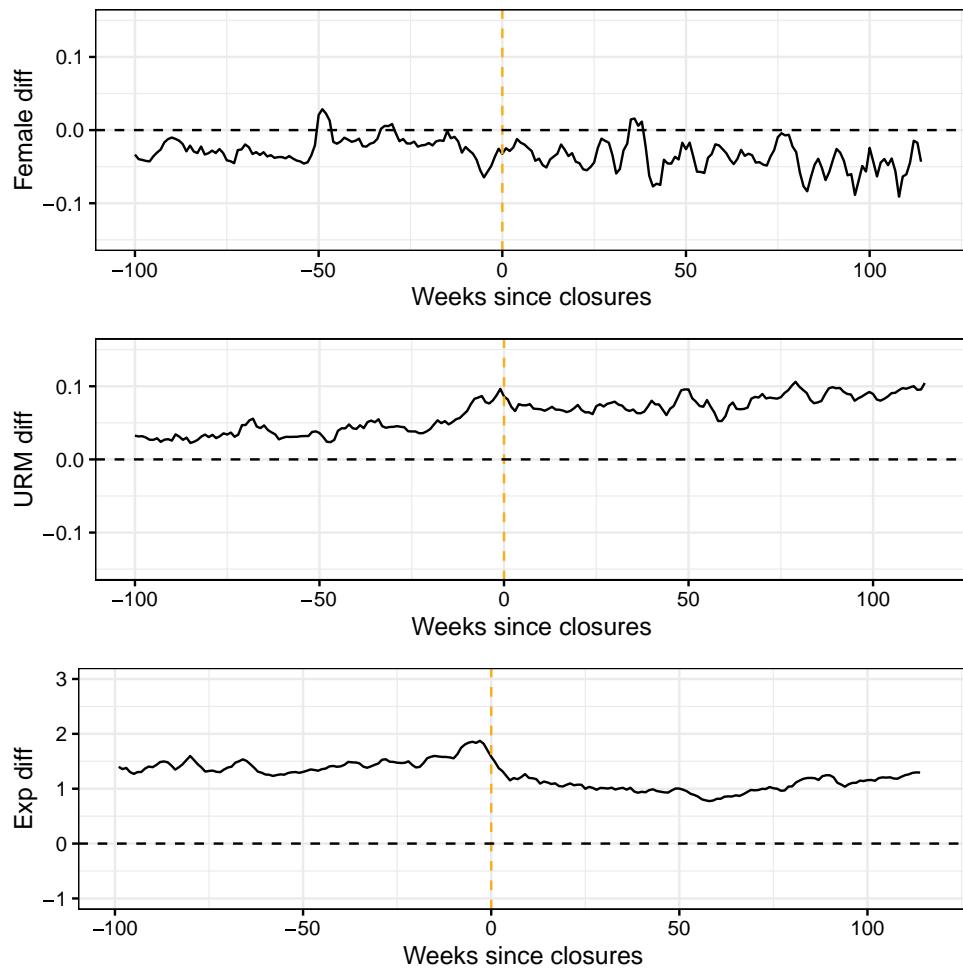
In Figure 5, we plot applicants’ industry experience and diversity (number of female applicants and number of URM applicants) over time (again, the dashed vertical lines denote the temporal closure boundary). Throughout the figure, we difference (remote minus onsite) the fraction of applications which are from female applicants (top panel), URM candidates (middle panel), and by experience (bottom panel). While females throughout the time horizon in general seem to apply more to onsite job listings, the opposite is true for URM candidates and those with more experience. For females, the number of applicants to job listings appears to be slightly higher for on-site as compared with remote jobs before the closures. That pattern is somewhat amplified after the closures, with a higher fraction of female applicants to onsite jobs. For URM-status applicants, the trend is more pronounced. There

is a higher proportion of URM applicants to remote job listings before the closure, but this difference clearly widens after the closures. The prepost pattern on the difference in applicant experience appears consistent. As is true for all patterns shown in this table, no empirical strategy has yet been employed, and so should be interpreted as purely descriptive.

Our next step is to examine these results within a more complete OLS regression framework in which we do not yet tackle the issue of endogenous remote job listings. In Figure 6, we examine the correlates of applicant characteristics received to job listings, where the sample can include a window of time that includes the pandemic closures. The key specification we estimate is $y_i = \text{remote}_i + \log(\text{salary})_i + \log(\text{equity})_i + \log(\text{numapps})_i + \gamma_i + \epsilon_i$ where y_i is logged women applications, logged URM applications, or logged years’ experience of the applicant pool for each job posting i and γ_i is a vector of job listing fixed effects that includes job title and week of posting.

Each row in each panel corresponds to a separate analysis, and shows the point estimate and 95% confidence

Figure 5. (Color online) Differences in Characteristics of Applicant Pools to Remote and Onsite Jobs



Notes. These trend lines illustrate the time-series of the differences in the fraction of applicant types to remote and onsite work. In each panel, the sample of jobs is limited to full-time, U.S. listings. The top panel plots the difference in the fraction of female applicants to remote and onsite listings over the sample period. Most of the series is below zero, suggesting more female applicants to onsite relative to remote jobs. The second panel plots the difference in the fraction of URM applicants to remote and onsite listings during the sample period, where the application sample is limited to cases where applicants report race. The third panel is the difference in industry experience of applicants to remote and onsite listings. In all panels, the y -axis is the difference between remote and onsite jobs. In all panels, the x -axis represents weeks since closures and the vertical dashed line is March 15, 2020, the date of the pandemic-induced closures.

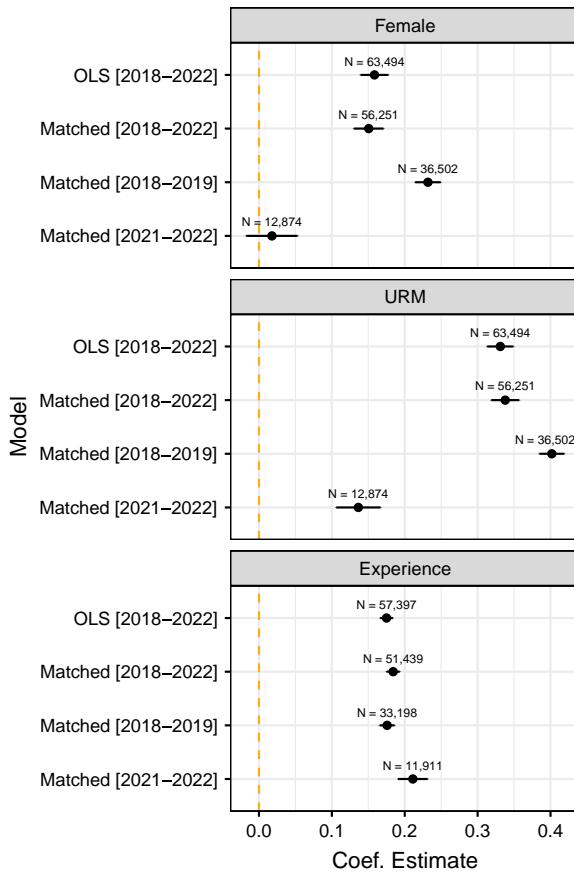
interval for the remote coefficient (together with the sample size). Standard errors are clustered by weeks since posting and employer. The top point estimate in each of the three panels in the figure is from the OLS regression shown above and indicates a positive correlation between remote listings and the logged number of female applicants, URM applicants, and average experience, respectively.

The second through fourth row of each panel are coefficient estimates when using matched samples (as an empirical strategy of addressing endogenous remote listings). The second row uses the same time window as the first, but constructs a sample that includes remote listings and onsite listings that are matched on weeks since posting, job role, wages, and equity, where job role is an exact match, and wages, equity, and

weeks since posting are allowed to be coarsened matches.¹⁴ Then the specification described above is estimated on the restricted matched sample. The second row in each panel indicates that constructing a matched sample does not significantly alter the point estimate on the remote coefficient compared with the (unmatched) OLS estimates from the first row in each panel.

The implied economic effects of the estimates from the second row, in which matching takes place over the entire time window (2018–2022), are significant. A discrete change in job posting to *remote* status (holding all else constant) is associated with approximately 15% increase in applicants who are female, 33% increase in applicants with URM status, and 17% increase in applicant experience.

Figure 6. (Color online) OLS and Matched Sample Estimates of Remote Coefficient



Notes. These figures illustrate the results of OLS and matching tests. The sample is limited to U.S. full-time job listings from 2018 to 2022. The reported point estimate is the coefficient estimate on the *remote* indicator in the specification: $y_i = \text{remote}_i + \log(\text{salary})_i + \log(\text{equity})_i + \log(\text{apps})_i + \gamma_i + \epsilon_i$. Here, y is the logged measure shown in the panel header (female apps, URM apps, average experience of applicants), γ is a vector of fixed effects including week of posting and job role, and i indexes job listings. In each panel, the first row is the OLS estimate on the full sample. The last three rows are estimates from samples matched on salary, equity, job role, and week of posting with *remote* indicated as the treatment. These last three rows show estimates produced from matched samples drawn from the whole sample, only 2018 and 2019, and only 2021 onwards, respectively. The error bars on each point estimate indicate a 95% confidence interval and standard errors are clustered on employer and week of posting.

The third and fourth rows in each panel construct matched samples from the 2019 data and then the 2021–2022 data, respectively. These time periods were chosen because 2019 predates any of the changes associated with the pandemic, and 2021–2022 excludes the 2020 adjustment period in which employers and applicants were uncertain about future policies.

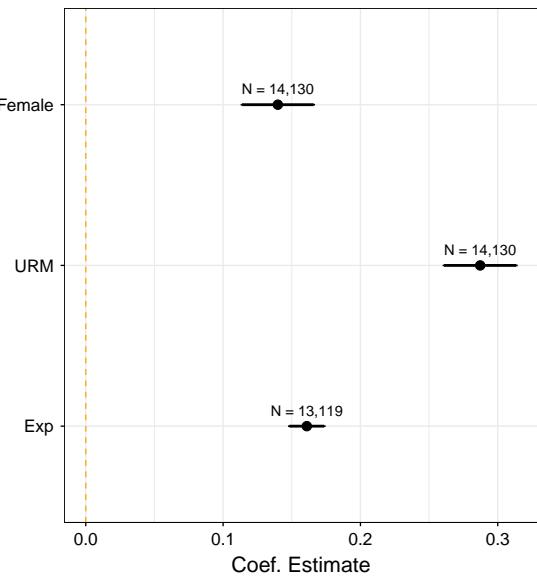
We can see that the diversity of the applicants (fraction of female and URM applicants) is higher, in that there is greater representation of female and URM applicants for remote listings, in the 2018–2019 preperiod.

The final row in each panel shows that in the postclosure period, when remote listings become more prevalent, these diversity differences are attenuated (there is less separation of applicants into jobs by demographic). However, as before, the estimated economic effect of remote work in attracting URM applicants is greater compared with female applicants. The effects of remote listing on applicant experience are similar before and after the closures, even when using the matched sample.

The estimates from these regressions on both matched and unmatched samples support the interpretation that designating a job opening as remote-eligible is associated with a labor pool that has more female, URM, and experienced candidates. The magnitudes of the point estimates from these models are consistent with the interpretation that remote listings receive 1–2 more applications from URM or female candidates, after conditioning on the total number of applications received by the posting.

The specifications that have been used to this point use fixed-effects for broad job roles, which come from a taxonomy specified by the job provider. Figure 7 substitutes fixed-effects for fine-grained job titles included in the job listings. Because of the long tail of job listings that appears in this sample, we limit the sample to listings that fall into the 1,000 most common job titles reported in these postings. We replicate our baseline

Figure 7. (Color online) Finer Grained Job Title Controls on Matched Sample



Notes. This chart illustrates the estimate on the remote coefficient using the same specification as in Figure 6, but instead of broad job categories, we substitute fixed-effects for specific job titles. The sample is limited to postings where the posted job title is one of the 1,000 most frequently appearing job titles.

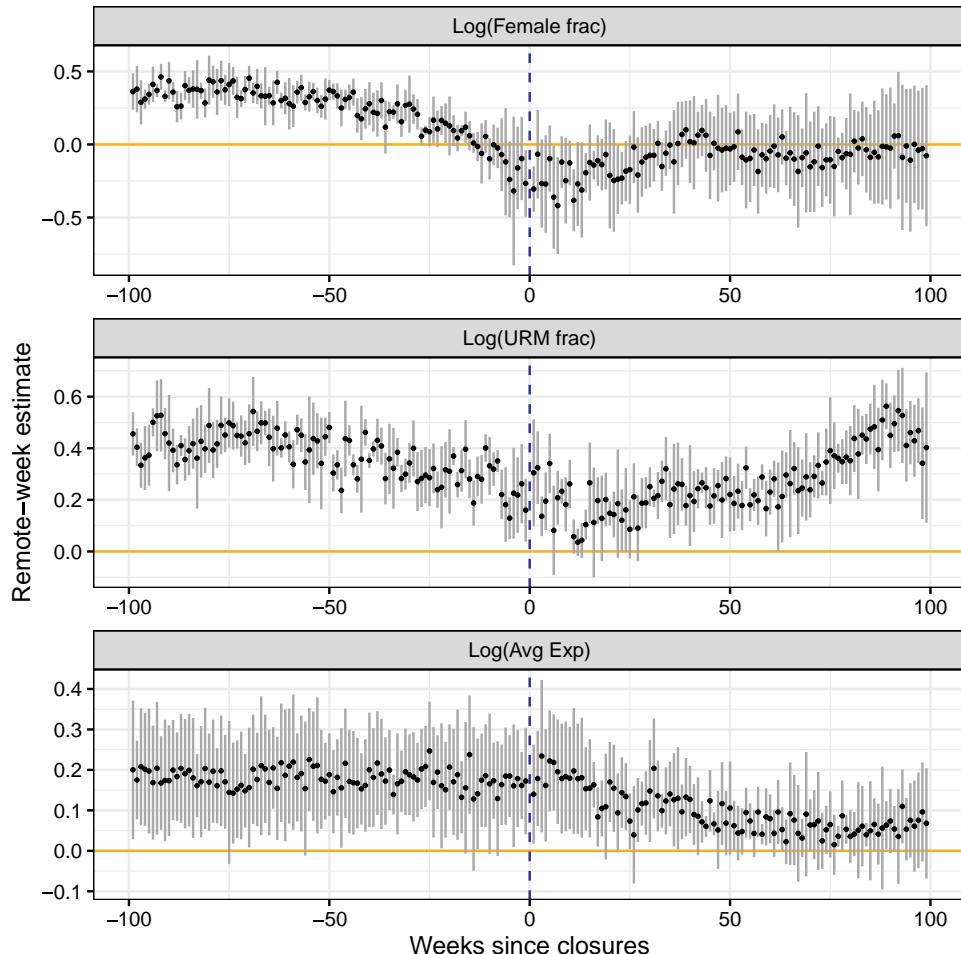
matched sample specification using fixed effects for week of posting and job title (where we use title now instead of job category) along with salary, equity, and number of applications to the listing. This substitution does not impact the sign or significance of our *remote* coefficient although the magnitude of the estimates is smaller than in Figure 6, which suggests that some, but not all, of the demographic differences in remote jobs can be attributed to job title heterogeneity. When holding job title fixed, we still observe a positive association between *remote* posting and the fraction of URM and women applicants, as well as applicant experience.

Online Appendix B reports further results from specifications using a more complete panel of fixed-effects, including location and employer, at the expense of restricting the sample size. In general, the results from these specifications show that within the restricted

sample, these effects are robust to accounting for time-invariant firm and employer characteristics, such as firm size, industry, or the geographic location of the job.

Rather than estimating a single effect as in Figure 6, we can alternatively estimate a distributed lag model, which has the benefit of tracing out the evolution of changes in applicant behavior, at the expense of having many more parameters to estimate. To illustrate how applicant behavior changes in the two years before and after the March 2020 closures, consider Figure 8, which again uses the matched sample. This figure plots the estimated coefficient on the interaction term between *remote-week* in which the outcome variables are the (logged) fraction of female applications, fraction of URM applications, and applicant experience. The control variables in the OLS specification include (logged)

Figure 8. (Color online) Distributed Lag Model Estimates of Remote Effects

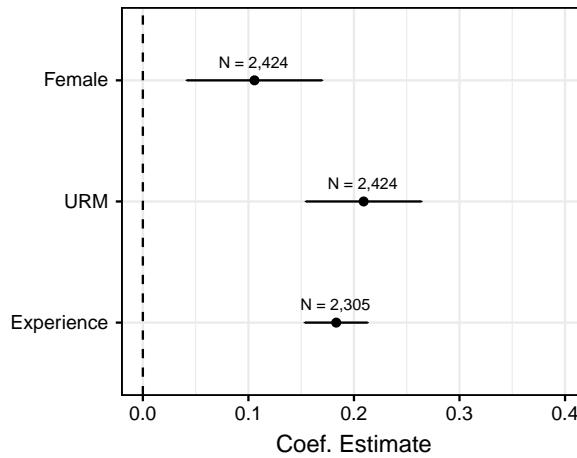


Notes. This figure illustrates the coefficient estimate on $\text{remote}_i \times \text{week}_i$ from the following specification: $y_i = \text{remote}_i \times \text{week}_i + \log(\text{salary})_i + \log(\text{equity})_i + \log(\text{apps})_i + \gamma_i + \epsilon_i$ where week_i is the number of weeks since the pandemic closures and γ_i includes job-role fixed effects and i indexes the job posting. The sample is the same used in Figure 6. The lines in grey indicate 95% confidence intervals. y_i is the logged fraction of female applications, the logged fraction of URM applications, and the logged average experience of applicants in the first, second, and third panels, respectively. The time period in each panel is limited to 100 weeks before and 100 weeks after the pandemic-induced closures.

salary, equity, number of applicants, and job-role fixed effects. The vertical dashed line designates the closure week, and Figure 8 illustrates the week-by-week patterns (with the point estimate designated with a dot, and the vertical black bar displaying the 95% confidence interval). This figure provides a visual representation of the temporal evolution of applicant response to remote-eligible jobs. The pattern seems most pronounced for URM candidates.

A separate, nonmatching based empirical approach focuses our analysis on jobs that have onsite characteristics, but were forced into the remote condition due to changes in the pandemic business environment. This allows us to estimate applicant interest for jobs which *would have been on-site but for the pandemic closures*—and so are instead remote. In this manner, we estimate the change in applicant characteristics (diversity and experience) stemming from the exogenous switch to remote work in a way that is separate from our main matching approach and so allows us to triangulate the results. We briefly describe the set-up and results here, but present details in Online Appendix C. In the first step, we specify a logistical regression model on job listings posted in 2019 to predict onsite status. The explanatory variables are job characteristics. This allows us to conduct the analysis of interest, estimating female, URM, and experience effects on job listings which we predicted would have been onsite prepanemic but postpandemic, are largely remote. The results are in Figure 9, and are consistent with the results from the earlier matching approach. In summary, the *remote* coefficient is highly statistically significant and the estimates suggest that such job status is

Figure 9. Estimates Using Listings That Would Have Been Onsite Prepanemic



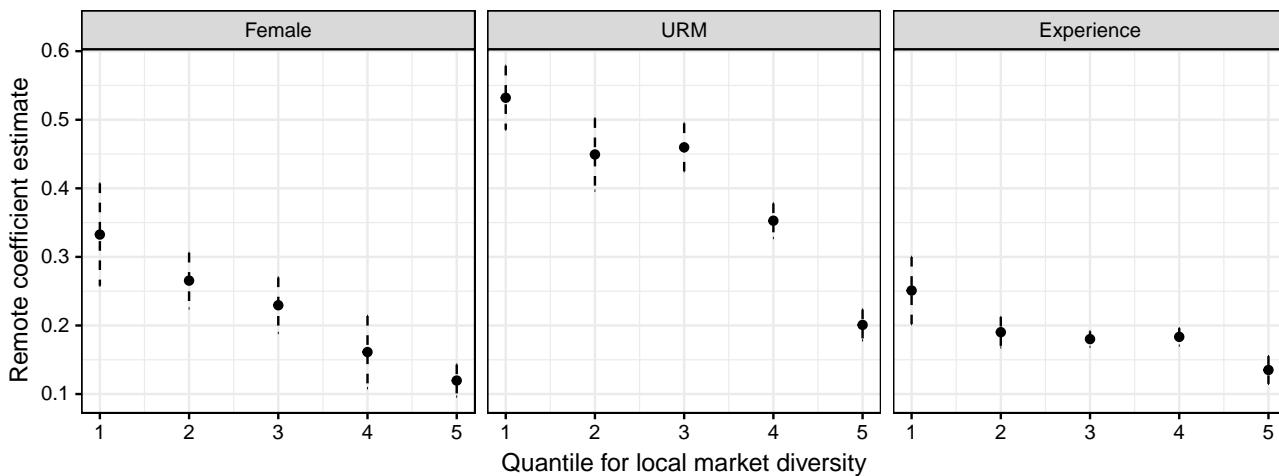
Notes. This figure estimates the model $y_i = \text{Remote}_i + \text{Log}(\text{Salary}) + \text{Log}(\text{Equity}) + \text{Log}(\text{Apps}) + \gamma_i + \epsilon_i$ but it is restricted to a sample of listings that were posted after the pandemic and would have been predicted to be onsite, based on job characteristics and activity in the preperiod. Further details of how this comparison was constructed can be found in Online Appendix C. Standard errors are clustered on employer and week of posting.

associated with a 10%, 21%, and 18% increase in female applicants, URM applicants, and applicant experience, respectively.

4.2. Remote Effects by Geographic Location

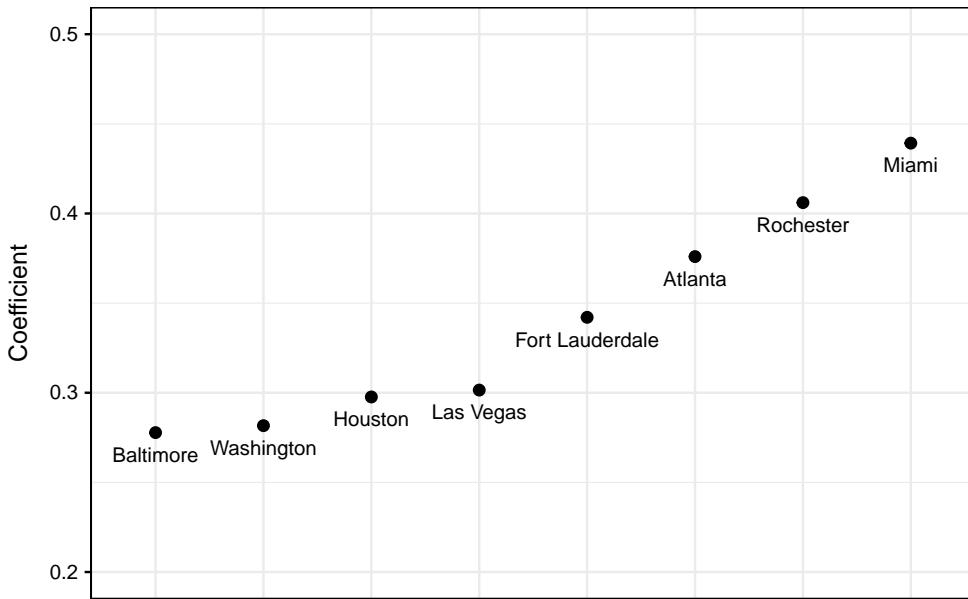
We also explore remote-diversity effects by local labor market pool diversity in Figure 10. To prepare the data,

Figure 10. Remote Effect by Quantile of Local Market Diversity



Notes. This chart indicates the *remote* coefficient estimate from the specification used in Figure 6 but with the sample divided into five quantiles according to levels of diversity in the local market, proxied by the demographic content of applications to onsite jobs. For this analysis, we only retain markets that received at least 40 onsite applications. For the URM analysis, the lowest quantile (1) includes the least diverse URM markets (Boulder, Seattle, Menlo Park, Redwood City, Somerville, Berkeley, Pittsburgh, Minneapolis, Sunnyvale, Bellevue, Cincinnati, Madison) and the highest quantile (5) includes the most diverse markets (New York, Dallas, Orlando, Atlanta, Miami, San Antonio, Las Vegas, Houston, Indianapolis, Baltimore, Tampa, and West Hollywood).

Figure 11. Top URM Donor Cities for Least Diverse Local Markets



Notes. This figure plots the eight largest city fixed-effects from the regression $urm_i = jobtype_i + city_i + \epsilon_i$ on a sample of all applications to remote jobs posted in the least diverse cities (Quantile 1) from Figure 10. The sample is also restricted to applications that originate from a city that is different than the one in which the job is being posted, and to originating cities that produce at least 500 job applications in this sample.

we sort city labor markets by local applicant diversity, proxied by the composition of applicants to onsite jobs.¹⁵ For the URM case, the lowest group, quintile 1, represents the least URM diverse markets, while quintile 5 is the most URM diverse markets. We take the same approach when arraying labor markets into gender diversity and experience quintiles. The figures plot the regression coefficients and 95% confidence intervals for each quintile separately using the OLS estimating equation associated with Figure 6. The pattern for URM candidates is clear: the estimated effect of listing a job as remote-eligible in geographies which have the least diverse local markets is highest, whereas the locales with the most diverse local markets experience much smaller benefits in terms of applicant diversity. We find muted effects for gender, and none for experience, which may be as expected because the literature has principally emphasized geography and migration costs in the context of ethnicity.

Figure 11 shows which “donor” cities are most responsible for the increased URM representation for remote listings in the lowest quintile of the URM panel in Figure 10. We restrict the data to only include applicants to job listings posted in the lowest quintile markets. We then estimate whether an applicant is likely to be URM based on job role and city of applicant. Figure 11 plots the magnitudes of the eight largest city fixed-effects. Miami, Rochester, and Atlanta have the three largest coefficients, and are all cities that are well known for the sizes of their URM communities.

4.3. Compensating Differentials for Remote Work

The job search preferences reported by workers along with the wage fields in these job postings data allow us to compute preferences for remote work as well as the revealed compensating wage differential (if any) that workers associate with remote jobs as compared with onsite positions.

The results of these analyses are shown in Table 3. First, column (1) shows the results of workers’ self-reported preferences for remote work. When workers join the platform, they submit profile information about themselves, including the types of jobs they would prefer, their preferences for remote work, and as discussed above, their demographic information. Column (1) analyzes the relationships between demographics and preferences for remote work. A logit specification that tests which workers prefer remote work (workers in this category had to specify that they would exclusively consider remote positions) shows that women and URM candidates both have a preference for remote work, conditional on job role and experience levels.

Column (2) estimates compensating wage differentials based on the application choices of workers. If workers have different wage thresholds at which they are willing to consider remote and onsite work, we might observe this in the jobs to which they apply. In column (2), the unit of observation is a job application, and we estimate how much lower posted wage levels tend to be when the targeted job is remote. Our compensating differential estimates for remote work indicate

Table 3. Remote Work Preferences and Compensating Differentials by Demographic

Dep. Var Model	Remote (1) Logit	Log(Salary)	
		(2) OLS	(3) OLS
Variables			
URM	0.162*** (0.045)	-0.036*** (0.007)	
Remote × URM		-0.016*** (0.004)	
Female	0.571*** (0.131)	-0.043*** (0.006)	
Remote × Female		-0.010 (0.008)	
Postclosure	0.248** (0.107)		
Log(Years experience)	0.401** (0.169)		
Remote		-0.075*** (0.019)	-0.041*** (0.001)
Fixed-effects			
Year posted		Yes	Yes
Applicant			Yes
Job role	Yes	Yes	
<i>Fit statistics</i>			
R ²		0.167	0.365

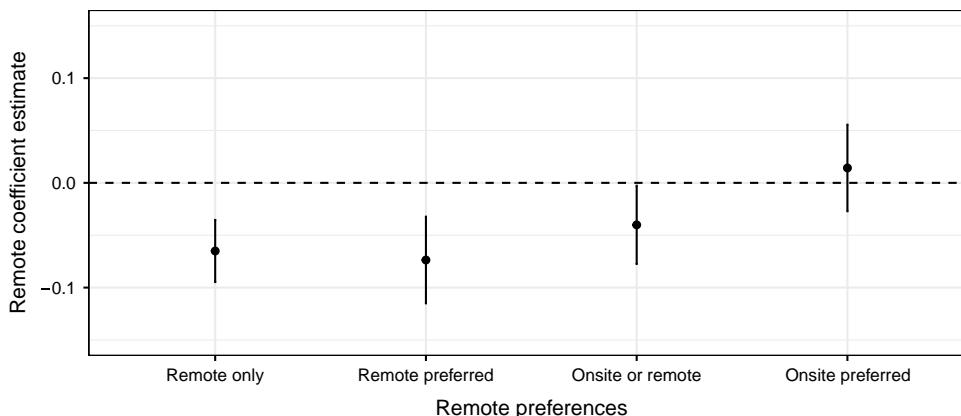
Notes. This table analyzes preferences for remote work based on data submitted by job-seekers on this platform. The first column is a logit model using stated preferences for remote work as the dependent variable. The second column estimates how the salaries in postings that applicants apply to differ for remote jobs. The third column adds applicant fixed-effects. The number of observations is 50,594 for column (1), is 3,328,354 for column (2), and is 3,527,276 for column (3). * $p < 0.1$, ** $p < 0.05$, *** $p < 0.01$.

posted wages that are about 7.5% lower when remote jobs are targeted.¹⁶ The muted effects on the interaction terms between remote and URM/gender suggest that conditional on jobs being remote, shifting the wage level does not have a large impact on the composition of the applicant pool. These estimates are due to differences in preferences both within and across applicants for remote

jobs. In column (3), we add applicant fixed-effects to investigate how much workers are willing to give up to work remotely after accounting for heterogeneity in applicant preferences, and find that the size of the compensating differential falls by about half.

We can also leverage the stated preferences of applicants for remote work in our analysis. Figure 12 compares

Figure 12. Remote Effect by Stated Preferences for Remote Work



Notes. This chart indicates the *remote* coefficient estimate from the specification used in column (3) of Table 3 but with the sample stratified by the stated remote preferences of workers.

the remote coefficient in column (4) of Table 3 when the sample is restricted to groups with the following stated preferences: “Remote only”, “Remote preferred”, “Onsite or remote”, or “Onsite preferred”. The compensating differential is largest for applicants with preferences for remote work, and falls to zero for applicants who prefer onsite work. Online Appendix E conducts further analyses with preferences and applicant level behavior and shows that the stated preferences of remote work by female and URM applicants are consistent with their application behavior and that a shift in applications to remote work was driven by within-user changes in preferences. This Online Appendix also reports the results of an analysis that evaluates, at an application level, whether remote designation on a job predicts applicant demographics and how this shifts in the pre- and postperiods.

5. Discussion

While the basic technological infrastructure ingredients enabling remote work may have been in place prior to the COVID-19 pandemic, the added behavioral shift (on the part of both employees and employers) facilitated by the prolonged work-from-home environment gave more individuals direct WFH experience. As the United States emerges from the pandemic, a salient managerial decision is job design, including the scale and scope of remote work. This paper is a window into what might happen in the startup labor market, particularly in terms of applicant diversity and experience, should employers elect to make jobs remote-eligible.

Given the competitiveness and importance of the talent pool, especially for startups (whose assets are typically disproportionately intangible and knowledge-based), our findings on women and especially URM job applications spurred (15% for the former group, 33% for the latter) by the job design decision of making a job remote-eligible are notable. Our compensating wage differential analysis quantifies this preference (7% of wages for women, 9% of wages for URM). Given the disproportionately technical and managerial nature of jobs typically listed on the platform from which we draw data, however, the generalizability of the results to other types of jobs remains to be seen.

An area for result interpretation in our study is the extent to which potential employers in our data decide to wait out the COVID shutdowns and forestall their hiring activities.¹⁷ While we track job postings and applicant behavior over two years after the March 2020 quarantine mandate, the full, long-term dynamic equilibrium of labor market adjustments on both sides in the aftermath of the 2020–2022 pandemic may be yet to be revealed.

With this caveat, how do the results link to our theoretical discussion of the potential channels by which

applicants might differentially value remote work? We identified three ways in which diverse talent might value remote work: time flexibility, locational flexibility, and limiting face-to-face workplace interactions (the benefits stem from limiting potentially hostile workplace reasons, but at the possible cost of career advancement).

While future research would ideally sharply test the salience of these mechanisms to diverse worker groups, this section discusses inferences on these mechanisms given our empirical results. Our first observation is that from a theoretical standpoint, certain groups of women benefit from remote-work-induced time flexibility (especially those with young families), locational flexibility (dual-career couples), and limiting face-to-face interactions (especially those at risk of workplace misconduct). For URM, the literature suggests remote-work benefits accrue mainly due to locational flexibility (URM are less likely to reside in the same location as high opportunity employers) and limiting face-to-face interactions (microaggressions). Our empirical finding that URM applicant interest is much more responsive to remote-eligible jobs relative to women suggests that the benefits to URM, while numerically fewer in categories relative to women, may apply more generally and deeply. Perhaps this is due to the remote-work benefits accruing only to women in particular situations described above. In addition, our geographic empirical evidence that URM in the least diverse cities (where URM are the minority) value remote-work much more than URM in the most diverse cities suggests that spatial mismatches between URM worker location and employment locations are an important driver of deeper interest in remote work. As a result, future research may wish to delve into this aspect more deeply (such spatial mismatches have not generally received much attention, especially in the startup technical labor market literature).

A second inference based on the empirical results centers on the labor market costs of remote work with regard to career advancement across URM and women. Our estimates of URM being more responsive in their application interest to remote work relative to women may suggest that URM incur relatively lower costs in engaging in this form of alternative work arrangement relative to women. The extant empirical evidence suggests that women suffer from feedback on their work product when they are not working on-site, while the main harm to URM in a parallel situation may be in the form of limited external labor market access (should their internal career stall). The cost to women seems more general relative to the circumstance for some URM individuals in this regard. Again, our empirical results highlighting the heterogeneity of URM applicant reaction according to city diversity are consistent with a potential conditional cost for this group. This

suggests that more generally, future work on remote and alternative work arrangements should examine differences across women and URM as well as heterogeneity within them.

With respect to additional avenues for future research, given our finding that diverse talent prefer remote jobs (all else equal) together with the finding from the literature that onsite work is associated with better career progression outcomes, follow-on work may examine the extent to which workplace policies and interventions, such as engineering social interactions for remote and hybrid workers (e.g., Choudhury et al. 2023), may mitigate damaging career promotion prospects.

While we do not observe productivity or other worker-level output measures in this study, future work in this domain would ideally compare the quality of talent recruited as well as the productivity and creativity of employees under different alternative work arrangements. Doing so would provide greater insight into the potential broader impact of the shifting applicant behavioral patterns we document, as well as expose potential managerial policy interventions. For example, an outcome of enhanced worker productivity from remote work followed by poor promotion prospects implies different policy choices as compared with the same promotion outcome, but with reduced worker productivity.

Another fruitful domain for future work would be to explore the boundary conditions of remote work and the future of organizing and managing work, especially as related to competitive (startup) labor markets. As suggested by our compensating wage differential analysis (which reinforces prior findings such as Mas and Pallais (2017) and Chen et al. (2019)), since individuals value remote work in financial terms, it may be the case that employers may be more likely to offer such job flexibility in competitive labor markets. Relatedly, we suspect that the concept of “jobs which can be effectively performed remotely” is not exogenously-given and fixed. However, it may take managerial and process investments for organizations to learn to effectively manage in such environments. For example, Srikanth and Puranam (2011) find that coordinating tacit knowledge even among geographically-distributed work teams is possible.¹⁸ Other areas to explore include organizing interdependent (as compared with modular) remote team work, the degree to which newly-hired versus existing employees are eligible for certain configurations of remote work, and more generally how to reduce conflict in geographically distributed teams (Hinds and Bailey 2003).

To conclude, it is likely that the entire category of “alternative” work and job design is going to be the subject of much experimentation going forward, probably in ways much more subtle than that which much of the world experienced during the COVID-19 shutdowns.

Hybrid work is one arena already being studied (e.g., Bloom et al. 2022, Lewandowski et al. 2022), but we believe there are a myriad of alternatives. As a result, we hope that the work presented here is a window to understanding remote work and the startup labor market, particularly with regard to gender and racial diversity, but recognize there is much work to be done to understand this aspect of the future of organizing work.

Acknowledgments

The authors are grateful for feedback from David Autor, Matthew Bidwell, Peter Cappelli, Raj Choudhury, Ananya Sen, Olav Sorenson (their editor), Bledi Taska, Vilma Todri, and seminar audiences at the Asian Innovation and Entrepreneurship Association (AIEA), Boston College, University of California-Berkeley, University of Colorado-Boulder, George Mason University, INSEAD, University of Southern California, Tulane, the Wharton People & Organizations Conference, the Workshop for Information Systems and Economics (WISE), the INFORMS Conference on Information Systems and Technology (CIST), the CMU Block Center Future of Work Conference, and the MIT IDE seminar. The authors particularly thank Kevin Laws at AngellList for data access and Remi Gabillet from Wellfound (formerly AngelList Talent) for providing data assistance.

Endnotes

¹ See <https://www.census.gov/data/tables/2010/demo/commuting/p70-132.html>.

² We present result robustness to matching approaches using a host of additional firm-level characteristics in the Online Appendix.

³ See <https://www.bls.gov/opub/reports/womens-earnings/2020/pdf/home.pdf>; <https://www.bls.gov/opub/reports/race-and-ethnicity/2020/pdf/home.pdf>.

⁴ Of course, disparate labor market outcomes can arise from both applicant as well as employer behavior. Using applicant tracking system data (information on who applies, gets a callback, an interview, and an offer), Parasurama et al. (2020) find that underrepresentation of women in information technology (IT) fields tends to be driven by choices of the worker, whereas underrepresentation of underrepresented minorities (URM) tend to arise from employer choices.

⁵ For example, in an experimental setting, Mas and Pallais (2017) estimate that workers on average accept compensating wage differentials (20% of wages to avoid a schedule set by an employer on short notice and 8% for the option to WFH) for work flexibility, though the average is skewed by outlier preferences. Note that these estimates are both for call center workers (a distinct labor market relative to the technology labor market we examine), and are estimated based on field experimental evidence of one organization (whereas our estimates stem from archival from a wide gamut of organizations).

⁶ While average female preferences for a shorter commute relative to men may reflect either individual preferences or household decision constraints (or both), there is also the possibility that decisions regarding value of time and work flexibility can be individual- and even time-of-day-specific (Chen et al. 2019).

⁷ For example, the firm Meta in their publicly-available 2022 Diversity Report stated that job candidates accepting their remote job offers were more often from under-represented groups.

⁸ Under the assumption that on-the-job social interactions with managers may be more difficult under remote work relative to on-site,

face-to-face interactions, the study by Cullen and Perez-Truglia (2023) documenting a gender pay gap resulting from lower rates of promotion is salient. Using exogenously-given managerial rotation in a large commercial bank in Southeast Asia, the authors find that employee-management socializing (in this case via smoking breaks) importantly predicts promotion and wage growth. Since female smokers are relatively rare at the focal firm, the authors mainly study male-male employer-manager interactions.

⁹ The COVID-19 induced recession of 2020 affected workers unequally, with demand for technology workers, such as those working for venture capital-backed startups, remaining robust (e.g., Gompers et al. 2022), while the economic situation for all small businesses on average has been characterized as much more precarious and financially fragile (e.g., Bartik et al. 2020).

¹⁰ We obtained applicant names for a large sub-set of these workers for this comparison. However, because we only have names for a subset of workers, we prioritize the self-reported race and gender information for our main analysis.

¹¹ Organizations listing on the AngelList platform since its inception are typically relatively early stage, with the top two highest attained funding stages (at the time of listing) as Series A, with about 24% of the sample, and seed stage (16%).

¹² Based on anecdotes from the popular press and conversations with the data team at AngelList Talent, these very small companies have no physical footprint (they are least likely to have the financial means to spend on renting a dedicated office), so it is natural that they post remote jobs before they establish a physical business location.

¹³ The secular trend of total applications and applications per job post has been trending down on the platform, even before the pandemic shutdowns. The pattern may reflect relatively high platform engagement in the 2018 time frame in which certain technology domains, such as “web3”, were peaking. In addition, it appears that the onset of the pandemic dampened employer job recruiting behavior, perhaps due to challenges of onboarding new hires. Because we are matching on week of job posting in our CEM approach, this secular trend may be less important in our result interpretation.

¹⁴ Details about the matching and the covariate balance within the matched sample are in Online Appendix A.

¹⁵ To ensure that this method of sorting cities did not generate results mechanically, we also employed an alternative sorting approach based on Census data on cities’ racial composition. This approach produced very similar results.

¹⁶ These estimates are in line with those reported by Mas and Pallais (2017) who find a compensating differential of 7% within their call center empirical context. That study makes use of a wider set of control variables for worker demographic characteristics relative to what is available in our setting. This also motivates our inclusion of worker fixed effects in the final specification of the table.

¹⁷ If such behavior were randomly distributed among hiring firms net of the controls (recall that our specifications include fixed effects for location, time, and organization), this would not present a problem. However, if such firms’ job posting behavior is systematically related to their beliefs about their ability to successfully manage remote work and/or the job skills they are recruiting for (in ways which we do not measure and control), our results may be biased.

¹⁸ While we only consider individual demographics within the context of race and gender based diversity, there are other areas of diversity to consider, such as tenure and functional diversity. Elevating the level of analysis to teams along the expanded set of diversity dimensions and considering both behavior and performance also merits future study as they relate to remote teams.

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