

Scenario:

You are a student at the University of South Carolina, and you are not feeling too well. Even though you have been taking safety precautions, one of your roommates has just come back with a positive test. You want to be sure so you would like to get yourself checked out by a doctor.

Task 1: download the app and create an account

Task 2: Check to see if there are any available appointments available

Task 3: set up your transportation to and from your doctors appointment

Notes:

3 things I should add:

- 1) A back button
- 2) Direct message to the driver
- 3) A survey of how sick you feel

3 things I should keep the same:

- 1) The format of the app
- 2) The convenience of creating an appointment
- 3) Being able to provide transportation