

## Citi® Diamond Preferred® Card



## TOM A BRESEE

Member Since 2016 Account number ending in: 3661

Billing Period: 07/11/19-08/12/19

www.citicards.com

Customer Service 1-800-823-4086

TTY-hearing-impaired services only 1-800-325-2865

BOX 6500 SIOUX FALLS, SD 57117

## AUGUST STATEMENT

Minimum payment due: **\$158.43**New balance as of 08/12/19: **\$5,163.75**Payment due date: **09/08/19**

See the last page of this statement for important information about how to avoid paying interest on purchases.

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to \$39 and your APRs may be increased up to the Penalty APR of 29.99%.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

| If you make no additional charges using this card and each month you pay... | You will pay off the balance shown on the statement in about... | And you will end up paying an estimated total of... |
|---|---|---|
| Only the minimum payment  | 19 year(s)  | \$14,136  |
| \$203   | 3 year(s)   | \$7,308<br>(Savings = \$6,828)                      |

For information about credit counseling services, call 1-877-337-8187.

## Account Summary

|                  |            |
|------------------|------------|
| Previous balance | \$5,008.12 |
| Payments         | -\$800.00  |
| Credits          | -\$0.00    |
| Purchases        | +\$849.20  |
| Cash advances    | +\$0.00    |
| Fees             | +\$0.00    |
| Interest         | +\$106.43  |

**New balance** **\$5,163.75**

## Credit Limit

Credit limit **\$8,400**

Includes \$900 cash advance limit

Available credit **\$3,236**

Includes \$900 available for cash advances

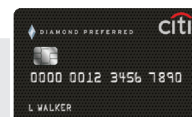
P.O. Box 6004  
Sioux Falls, SD 57117-6004

Your Statement Is Inside

Pay your bill from virtually anywhere  
with the Citi Mobile® App and Citi® Online



To download:  
Text 'App15' to MyCiti (692484)  
or go to your device's app store.  
Or visit [www.citicards.com](http://www.citicards.com)



## Savings Spotlight

Your Diamond Preferred Lifetime Savings:

**\$488.65**

See page 2 to view your  
Savings Summary.

Minimum payment due **\$158.43**New balance **\$5,163.75**Payment due date **09/08/19**Amount enclosed: \$ 

Account number ending in 3661

TOM A BRESEE  
6209 LOUISVILLE DR  
FRISCO TX 75035-8331CITI CARDS  
PO BOX 78045  
Phoenix, AZ 85062-8045

TOM A BRESEE

**Account Summary**

| Trans.<br>date | Post<br>date | Description | Amount |
|----------------|--------------|-------------|--------|
|----------------|--------------|-------------|--------|

**Payments, Credits and Adjustments**

|  |       |                           |           |
|--|-------|---------------------------|-----------|
|  | 07/19 | ONLINE PAYMENT, THANK YOU | -\$800.00 |
|--|-------|---------------------------|-----------|

**Standard Purchases**

|       |       |  |          |
|-------|-------|--|----------|
| 07/09 | 07/11 | USCONNECT ACCNT MRKT PFLUGERVILLE TX   | \$2.04   |
| 07/10 | 07/11 | USCONNECT ACCNT MRKT PFLUGERVILLE TX   | \$10.14  |
| 07/11 | 07/11 | ABC*COWBOYS FIT 888-8279262 TX         | \$74.80  |
| 07/13 | 07/13 | RACETRAC 581 00005819 PLANO TX         | \$32.31  |
| 07/14 | 07/14 | STONBRIAR O STORE FRISCO TX            | \$48.71  |
| 07/15 | 07/15 | USCONNECT ACCNT MRKT PFLUGERVILLE TX   | \$3.47   |
| 07/18 | 07/18 | LOWES #01059* FRISCO TX                | \$12.93  |
| 07/21 | 07/21 | PROCTORU INC. 205-8708122 CA           | \$12.00  |
| 07/23 | 07/23 | MANJU R GOYAL MD PSYCH 9725980285 TX   | \$15.00  |
| 07/24 | 07/24 | CVS/PHARMACY #02899 ORANGE BEACH AL    | \$30.00  |
| 07/25 | 07/25 | SQ *SQ *SWEET CONE ALA Orange Beach AL | \$8.25   |
| 07/25 | 07/25 | SQ *SQ *SWEET CONE ALA Orange Beach AL | \$18.37  |
| 07/25 | 07/25 | ALVIN'S ISLAND#780 ORANGE BEACH AL     | \$38.21  |
| 07/29 | 07/29 | USCONNECT ACCNT MRKT PFLUGERVILLE TX   | \$4.20   |
| 07/29 | 07/29 | RACETRAC 2382 00023820 FRISCO TX       | \$9.60   |
| 07/29 | 07/29 | U OF M ENROLLMENT DEPO 734-764-2543 MI | \$300.00 |
| 07/30 | 07/30 | USCONNECT ACCNT MRKT PFLUGERVILLE TX   | \$1.50   |
| 07/30 | 07/30 | 7-ELEVEN 39165 FRISCO TX               | \$11.27  |
| 07/30 | 07/30 | EXXONMOBIL 48225247 FRISCO TX          | \$85.09  |
| 08/01 | 08/01 | USCONNECT ACCNT MRKT PFLUGERVILLE TX   | \$4.08   |
| 08/02 | 08/02 | USCONNECT ACCNT MRKT PFLUGERVILLE TX   | \$6.84   |
| 08/03 | 08/03 | Amazon web services aws.amazon.co WA   | \$37.55  |
| 08/08 | 08/08 | USCONNECT ACCNT MRKT PFLUGERVILLE TX   | \$8.04   |
| 08/11 | 08/11 | ABC*COWBOYS FIT 888-8279262 TX         | \$74.80  |

**Fees charged**

|  |               |
|--|---------------|
| <b>Total fees charged in this billing period</b> | <b>\$0.00</b> |
|--|---------------|

**Interest charged**

| Date  | Description                        | Amount   |
|-------|------------------------------------|----------|
| 08/12 | INTEREST CHARGED TO STANDARD PURCH | \$106.43 |

|  |                 |
|--|-----------------|
| <b>Total interest charged in this billing period</b> | <b>\$106.43</b> |
|--|-----------------|

**2019 totals year-to-date**

|                                |                 |
|--------------------------------|-----------------|
| Total fees charged in 2019     | <b>\$106.00</b> |
| Total interest charged in 2019 | <b>\$573.31</b> |



## Savings Spotlight

Your Citi® Diamond Preferred® Savings Summary

Citi Diamond Preferred  
Lifetime Savings

Interest: \$488.65



CITI DIAMOND PREFERRED  
LIFETIME SAVINGS:  
**\$488.65**

**See Account Messages  
for more information about  
Savings Spotlight**

**Citi Easy Deals<sup>SM</sup>**

To find out your current tier:  
Visit [citieasydeals.com](http://citieasydeals.com) or call the  
number provided above.

Deals you can access, by tier:

**Base Tier**

- Minimum Annual Purchases: \$0.00
- Coupons for local dining and shopping

**Enhanced Tier**

- Minimum Annual Purchases: \$100
- Base tier benefit
- Plus deals on gift cards and magazines

**Plus Tier**

- Minimum Annual Purchases: \$500
- Base and Enhanced tier benefits
- Plus deals on merchandise, travel and daily deals

» **For complete details, go to  
[citieasydeals.com](http://citieasydeals.com)**

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| Interest charge calculation  |                              |                                  | Days in billing cycle: 33 |
|--|------------------------------|----------------------------------|---------------------------|
| Your Annual Percentage Rate (APR) is the annual interest rate on your account. |                              |                                  |                           |
| Balance type   | Annual percentage rate (APR) | Balance subject to interest rate | Interest charge           |
| PURCHASES  |                              |                                  |                           |
| Standard Purch   | 23.99% (V)                   | \$4,906.70 (D)                   | \$106.43                  |
| ADVANCES   |                              |                                  |                           |
| Standard Adv   | 27.24% (V)                   | \$0.00 (D)                       | \$0.00                    |

Your Annual Percentage Rate (APR) is the annual interest rate on your account. APRs followed by (V) may vary. Balances followed by (D) are determined by the daily balance method (including current transactions).

## Account messages

### SAVINGS SPOTLIGHT DETAILS

**INTEREST:** If you have promotional balances on your account, we have estimated your savings. This savings is the difference between the interest that was assessed against the promotional balances using the promotional APRs and the estimated interest that would have been assessed against these same balances using the Enhanced Purchase APRs. This savings amount does not include any balance transfer fees. This savings is from your billing period covered by this statement.

**CITI EASY DEALS:** If you made a purchase on Citi Easy Deals, your savings is the difference between the retail price and the price you paid. This savings is from the prior calendar month.

**CITI DIAMOND PREFERRED LIFETIME SAVINGS:** The savings from interest, Citi Easy Deals since you became a Citi Diamond Preferred cardmember. This savings amount does not include any balance transfer fees.

Please be sure to pay on time. If you submit your payment by mail, we suggest you mail it no later than 09/01/2019 to allow enough time for regular mail to reach us.

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## About Interest Charges

**How We Calculate Interest.** We calculate it separately for each balance shown in the Interest Charge Calculation table. We use the daily balance method (including current transactions) if the Balance Subject to Interest Rate is followed by (D). We figure the interest charge by multiplying the daily balance by its daily periodic rate each day in the billing period. To get a daily balance, we take the balance at the end of the previous day, add the interest on the previous day's balance and new charges, subtract new credits or payments, and make adjustments. The Balance Subject to Interest Rate is the average of the daily balances. We use the average daily balance method (including current transactions) if the Balance Subject to Interest Rate is followed by (A). To get an average daily balance, we take the balance at the end of the previous day, add new charges, subtract new credits or payments, and make adjustments. We add all the daily balances and divide by the number of days in the billing period. We figure the interest charge by multiplying the average daily balance by the monthly periodic rate, or by the daily periodic rate and by the number of days in the billing period, as applicable.

**Minimum Interest Charge.** If we charge interest, it will be at least \$0.50.

**How to Avoid Paying Interest on Purchases.** Your due date is at least 23 days after the close of each billing cycle. We will not charge you interest on purchases if you pay your monthly Citi Flex Plan Payment Amount (if any) plus your New Balance, excluding any Citi Flex Plan balances, by the due date each month. If you do not pay your monthly Citi Flex Plan Payment Amount plus your New Balance, excluding any Citi Flex Plan balances, by the due date each month, you will pay interest on your purchases from the date they're posted to your account until you pay such amount in full for two billing periods in a row. We will begin charging interest on cash advances and balance transfers on the transaction date. We will begin charging interest on a Citi Flex Plan balance at the start of the billing cycle following the billing cycle during which you created the Citi Flex Plan.

## Your Rights

**What To Do If You Find A Mistake On Your Statement.**

If you think there is an error on your statement, write to us at the address for billing inquiries and correspondence shown on the front of your statement. In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

IBSCSR-0519

**Your Rights if You Are Dissatisfied With Your Credit Card Purchases.**

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these is necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us online or in writing at the Customer Service address shown on front of statement.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

## Other Account and Payment Information

**When Your Payment Will Be Credited.** If we receive your payment in proper form at our processing facility by 5 p.m. local time there, it will be credited as of that day. A payment received there in proper form after that time will be credited as of the next day. Allow 5 to 7 days for payments by regular mail to reach us. There may be a delay of up to 5 days in crediting a payment we receive that is not in proper form or not sent to the correct address. The correct address for regular mail is the address on the front of the payment coupon. The correct address for courier or express mail is the Express Payments Address shown below.

**Proper Form.** For a payment sent by mail or courier to be in proper form, you must:

- Enclose a valid check or money order. No cash or foreign currency please.
- Include your name and the last four digits of your account number.

**How to Report a Lost or Stolen Card.** Call the Customer Service number at the top of the page.

**Balance Transfers.** Balance Transfer amounts are included in the "Purchases" line in the Account Summary.

**Membership Fee.** Some accounts are charged a membership fee. To avoid paying this fee, notify us that you are closing your account within 30 days of the mailing or delivery date of the statement on which the fee is billed.

**Credit Reporting Disputes.** We may report information about your account to credit bureaus. If you think we've reported inaccurate information, please write to us at Citi Brands Credit Bureau Disputes, PO Box 6241, Sioux Falls, SD 57117.

## Payment Amount

You may pay all or part of your account balance at any time. However, you must pay, by the payment due date, at least the minimum payment due.

## Payments other than by mail

**Online.** See the front of your statement on how to make a payment.

**Phone.** For phone payments, you authorize Citi to electronically debit your specified bank account by an ACH transaction in the amount and on such date that you indicate on the phone. You also authorize Citi to automatically debit your specified bank account every month, in the amount and on the same date each month that you indicate on the phone, until you withdraw your authorization. You may cancel a one-time phone payment or withdraw your authorization for automatic debits by calling the number on the front of your statement within the timeframe disclosed to you on the phone.

**AutoPay.** Visit [autopay.citicards.com](http://autopay.citicards.com) to enroll in AutoPay and have your payment amount automatically deducted each month on your payment date from the payment account you choose.

**Express mail.** Send payment by express mail to:

Citi Cards  
Attention: Bankcard Payments Department  
6716 Grade Lane  
Building 9, Suite 910  
Louisville, KY 40213

**Crediting Payments other than by Mail.** The payment cutoff time for Online Bill Payments, Phone Payments, and Express mail payments is midnight Eastern time. This means that we will credit your account as of the calendar day, based on Eastern time, that we receive your payment request.

If you send an eligible check with this payment coupon, you authorize us to complete your payment by electronic debit. If we do, the checking account will be debited in the amount on the check. We may do this as soon as the day we receive the check. Also, the check will be destroyed.