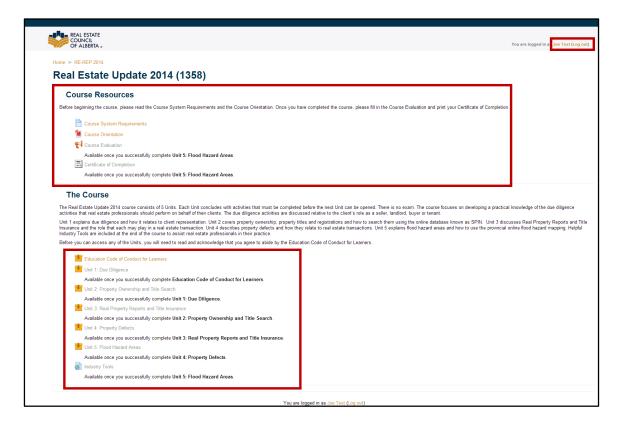
## **COURSE ORIENTATION**

This orientation explains the key features and functions of this course.

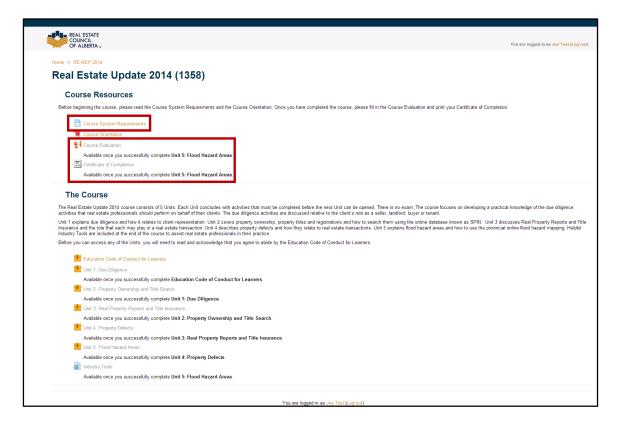
## **Course Homepage**

You will access the various parts of the course from the course homepage, including the Course Resources, the Education Code of Conduct for Learners, all the Units, and the Industry Tools. You will also logout of the course from the homepage.



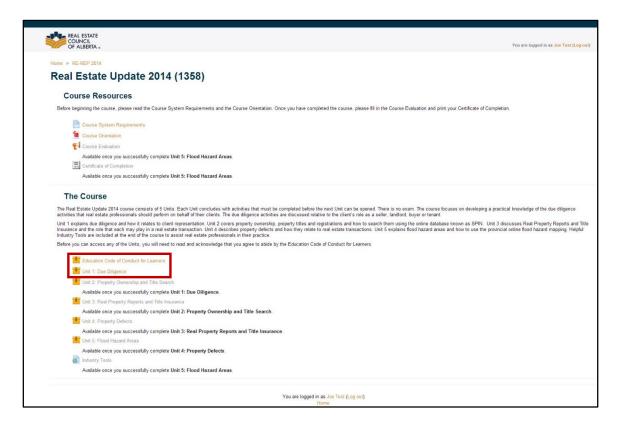
## **Course Resources**

The Course Resources include a link to the Course System Requirements which has the minimum and recommended requirements for running the course on your computer or mobile device. You will also see that the Course Evaluation and Certificate of Completion are greyed out. You will be able to access these links once you have completed the course.

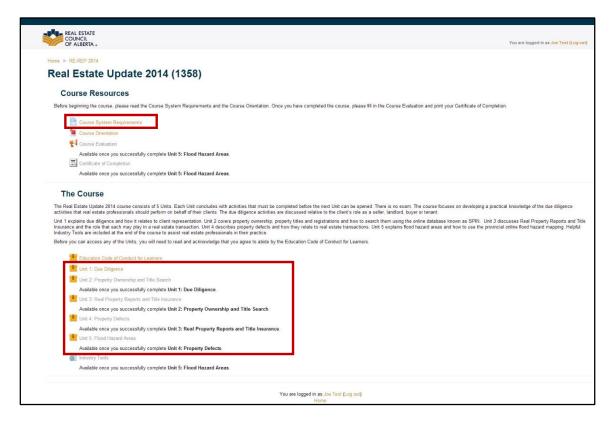


## **Course Navigation**

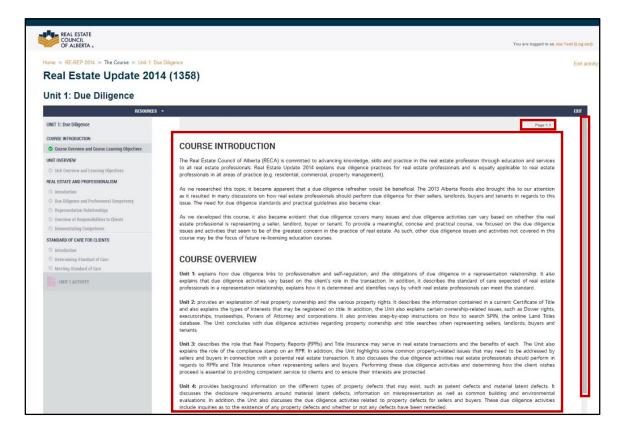
Once you have read this Orientation, you will need to click the Education Code of Conduct for Learners to read and acknowledge that you agree to abide by it. Following this, you will be able to begin the course by clicking Unit 1: Due Diligence.



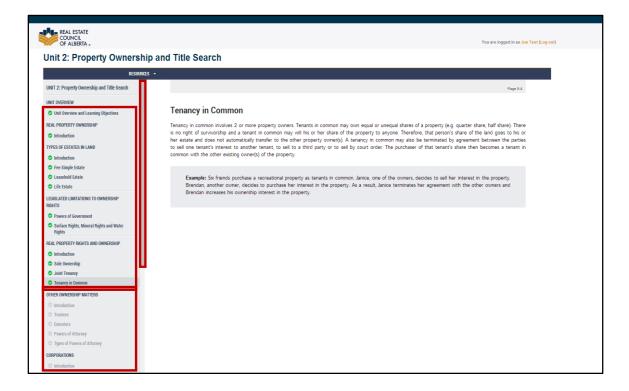
The course has 5 Units and you must complete each Unit before you can access the next Unit. A message appears under each Unit to advise you of what is required to be able to access the next Unit. If a blank screen appears when you open any Unit, check that your computer or mobile device meets the Course System Requirements. This information is under the Course Resources on the course homepage.



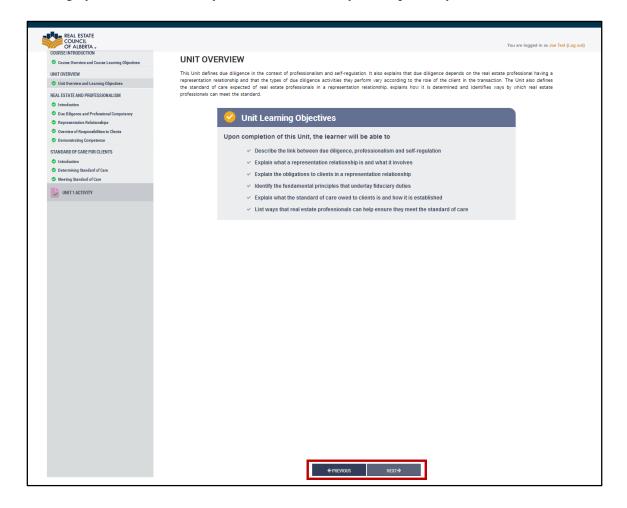
When you open a Unit, the content will be displayed as shown. Each Unit contains a number of web pages for you to read. The page number is displayed in the upper right corner of the page. You may need to use the vertical scroll bar to read all the content on some pages. The scrollbar is located on the right side of the page.



The Unit table of contents located on the left side of the page displays the different sections of each Unit. The sections must be read in the order they appear in the table of contents. In some Units, you may have to use the vertical scroll bar to be able to view all the Unit sections listed in the table of contents. For these Units, the scroll bar is located on the right side of the table of contents. A green checkmark will appear beside each section in the table of contents once you have read the pages and moved to the next section. Sections in the table of contents which you have not read are greyed out. You can also use the table of contents to revisit pages within a section or move between sections that have a green checkmark. You cannot use the table of contents to access Unit sections or activities that are greyed out.



To move between pages, use the NEXT and PREVIOUS buttons at the bottom of the page. If the NEXT button is greyed out, it means that you have a Unit Activity to complete or you are at the end of the Unit.

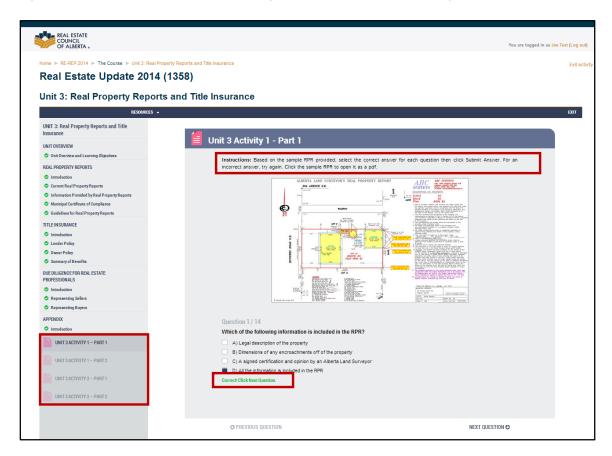


Each Unit has a Resource Tab located in the bar above the table of contents and includes key information about the course. Click the tab to access the following resources:

- Unit eBook: Each Unit has an electronic version (.pdf file) of its content available as an eBook. As the online Unit pages are not print-friendly, the Unit eBooks can be downloaded and/printed for easy reference
- Course Q & As: The Course Q & As have helpful information about the course features and functions. If you have a course question, please check the Course Q & As for the answer
- Course Orientation: If you want to review any course feature or function, you can review this orientation any time during the course
- Contact RECA: If you require more information or need assistance than provided in the course Q & As, click Contact RECA for ways to contact the Education Helpdesk. Email and phone messages are monitored by the Helpdesk and responded to in the order they are received. To help us reply, please ask your specific question and provide the course name and your contact information. If your inquiry is content related, please include in your email, the Unit number and page reference

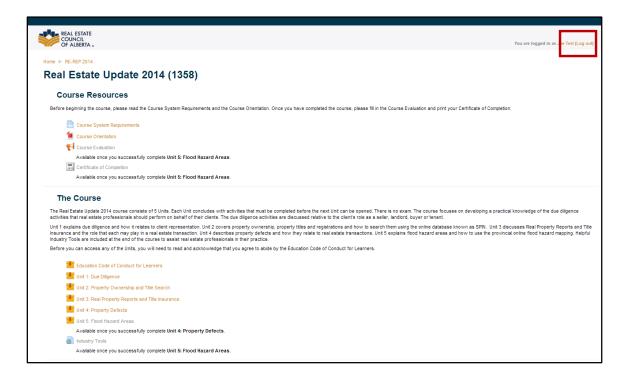


Various Activities are located at the end of each Unit. You need to complete these Activities before you can access the next Unit. The Activities require you to apply the Unit content to practical situations which help you self-assess a command of the information. Instructions are provided for each Activity and you will receive immediate feedback on your success with each Activity.

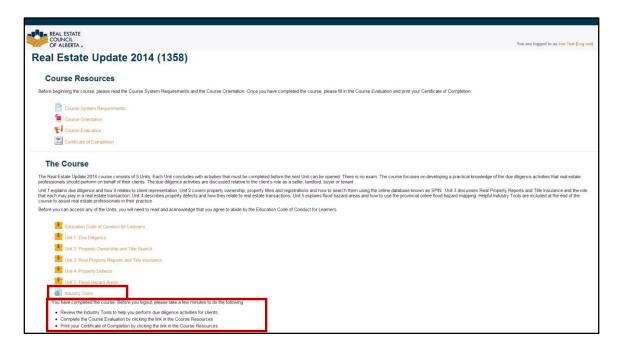


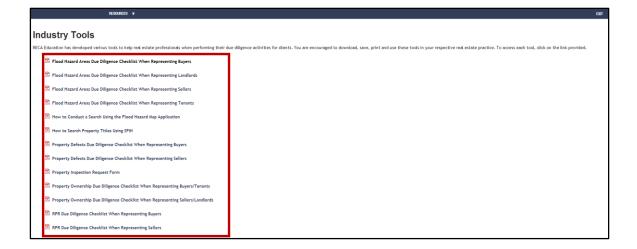
The course automatically tracks your progress which allows you to start and stop the course to suit your schedule. When you want to leave the course, click the EXIT button in the top right corner of the page to return to the course homepage where you will need to click Logout. You must properly exit the Unit and logout from the course to save your progress. This ensures that when you return, you will automatically start at the page where you left off. If you want to leave the course while working on an Activity, you must complete the Activity before exiting and logging out for your work to be saved. Otherwise, you will have to redo that Activity when you return to the Unit.



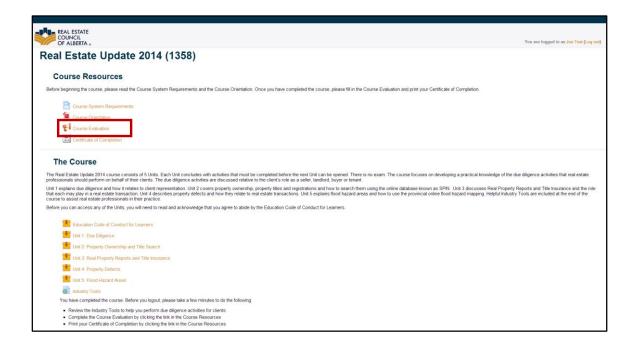


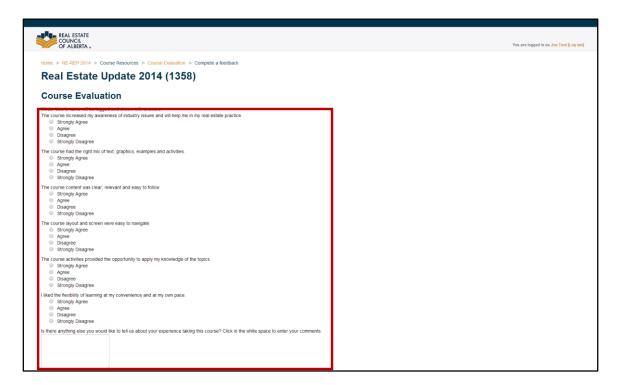
A completion message appears once you have completed all Units in the course. You will then be able to access the Industry Tools. RECA Education has developed these tools to help you with your due diligence activities when representing clients.



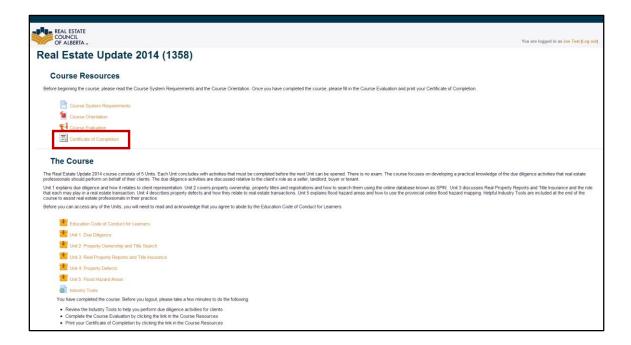


Once you have completed the Units and viewed the Industry Tools, you will be returned to the course homepage. Once there, click the Course Evaluation link to provide your feedback on the course. This link is under the Course Resources.





After completing the Course Evaluation, you will be returned to the course homepage where you can access your Certificate of Completion (.pdf file) by clicking the link under Course Resources. Be sure to print your Certificate for your personal records. Your RECA education record will be updated once you have completed the course.





This concludes the Course Orientation. Please close this .pdf file to return to the course homepage. To continue in the course, click the Education Code of Conduct for Learners link.

