Joseth Santamaria

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Objective

 To passionately dedicate myself to the IT & Computer Programming field, consistently delivering exceptional work and exerting maximum effort. Aspire to continuously advance my skills through hard work, while actively seeking opportunities to collaborate and learn from fellow teammates in the workplace.

Skills

Java | Python | Extensive knowledge of Windows OS | Experience with Microsoft products | Experience with Apple products| Customer Relationship Management (CRM) | Quality Management | Leadership

Experience

C & C Tech Products- **Lead Technician**   Mar 2020 - Present

- Proficient in installing and configuring PC hardware components, ensuring optimal functionality and performance.
- Skilled in diagnosing and repairing computer systems, and efficiently resolving hardware and software issues to minimize downtime.
- Experienced in customizing computers according to specific user requirements, including hardware upgrades and modifications.
- Comprehensive knowledge of various Windows operating systems, adept at troubleshooting system errors and optimizing functionality.
- Manage and supervise, the IT team, to ensure all work is done professionally and promptly
- Help clients with computer-related problems. Extensively look for the source of the problem and guide clients through the process

Education

Kean University 2023 - Current
Bachelor, Computer Science

Union College - NJ 2017 - 2020
Associate, Computer Science