

Joseph Kubeshesky

635 Abbot Rd., East Lansing, MI 48823 | 734-776-1719 | kubeshes@msu.edu | www.joekubeshesky.com

EDUCATION

Michigan State University, Communication Arts and Sciences May 2023
East Lansing, MI
Master of Arts, Media and Information
Focus Area: Human-Computer Interaction/UX and Usability

Michigan State University, Communication Arts and Sciences May 2022
East Lansing, MI
Bachelor of Arts, Information Science
Minor in Information Technology
GPA: 3.9; National Society of Collegiate Scholars
Kevin R. Markwardt Scholarship Recipient; Dean's list: All eligible semesters

EXPERIENCE

Henry Ford, West Bloomfield, MI May-Aug 2021
Health Screener

- Determined if patients were having Covid-19 related symptoms
- Measured temperatures and asked a series of symptom-related questions to more than 50 patients daily
- Established a safe environment for staff workers and patients

Rycaco, Inc., Bacco Ristorante, Southfield, MI May-Aug 2019
Server assistant

- Assisted servers and met customer needs
- Developed an efficient communication flow of teamwork with servers
- Enhanced customers' dining experiences and helped ensure dining flows
- Aided in closing the restaurant by directing other employees

Einstein Bros. Bagels, Northville, MI Jun 2017 - Feb 2019
Customer service

- Trained new employees to work the computer system
- Assisted more than 75 customers daily with high level of satisfaction feedback
- Established effective communication best practices with customers and team members
- Maintained a fast-paced environment that satisfied customers

ACTIVITIES

MSU Intramural Football, *Team manager*
MSU Chess Club, *Member*

SKILLS PROFILE

UI/UX: Usability testing & reports, web design, paper & interactive prototyping, accessibility principles

Technical: HTML5, CSS, JavaScript (beginner), GitHub, proto.io

Management: Project management, social media management