

Scenario #1

short hand flow

online store home screen

click "search" button

Search bar

user searches for a shirt

user sees item

user adds a shirt to cart

✓ user sees item added to cart

user clicks on cart



user sees checkout option

user checks out as guest

user logs into account and checks out

enters payment information and checks out

Login screen

submit valid username / password

submit invalid username / password

checks out screen

buys item

retry login

user creates account
and checks out

clicks forgot password →



forgot password
screen

reset
password

submit email



create account screen

enters Email and
password

enter payment
detail screen

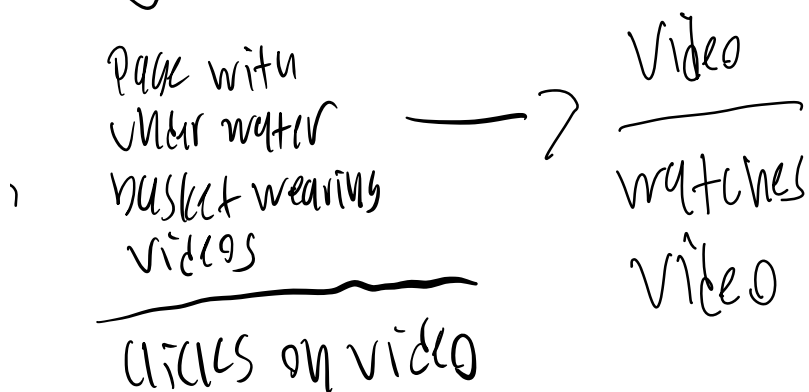
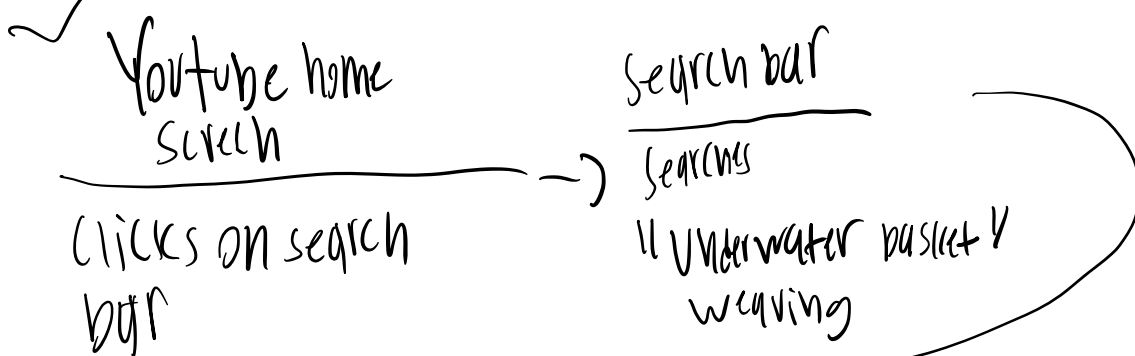
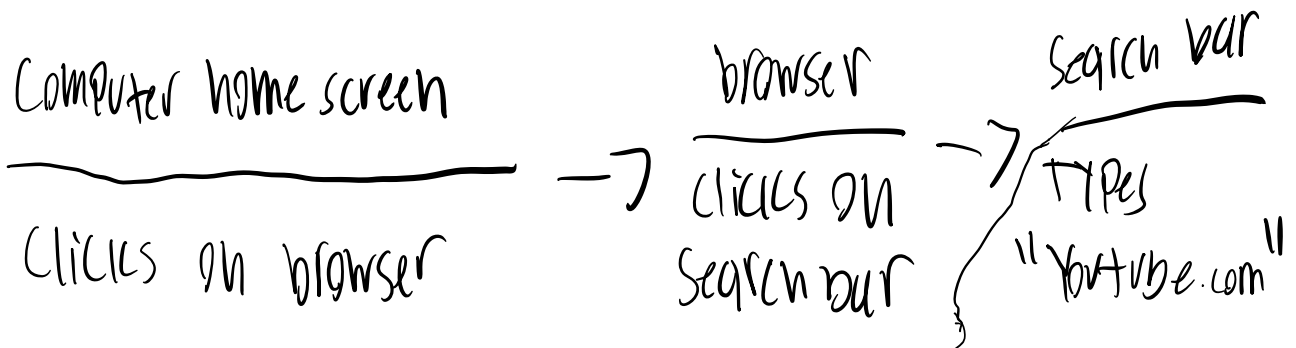
enters payment
details for account



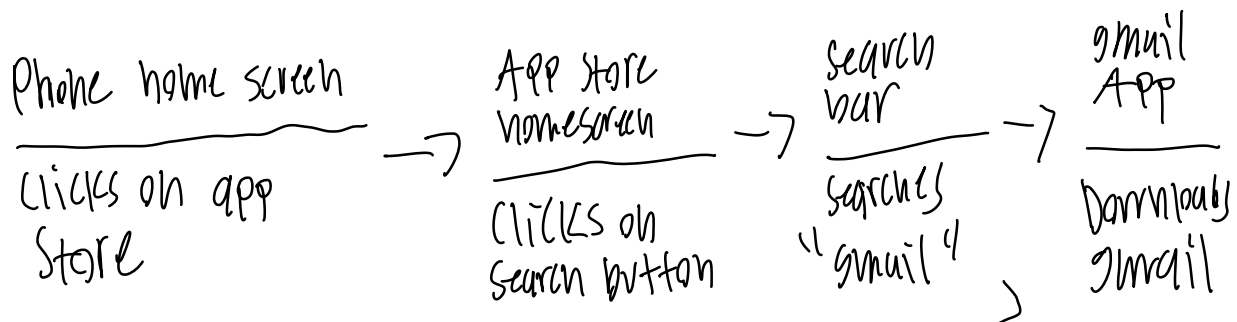
checkout
screen

user checks
out

Scenario #2



Scenario #3



Downloaded
gmail App

clicks on gmail
app

gmail login / create
screen

logs in with
email/password

enters correct
login

Invalid email/password

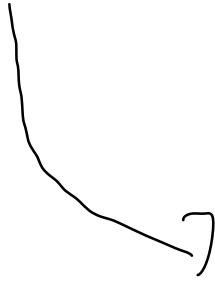
forgot password
screen

resets password

Creates new
gmail account



Enter details screen
Creates new
email / password



gmail homepage

user logs into
account