

Tier and Priority

Tier is a concept used in fulfillment and pricing. Priority is a concept used in several areas in EVP. How priority is applied varies slightly per function.

Tier & Priority in Fulfillment and Pricing

Tier and Priority are used in fulfillment and repricing, and are applied on a supplier location level. Tier is used to segment supplier locations into preferred groups. The lower the number, the “better” the Tier. (1 is the best, 2 is next best, etc.) Tier is an exclusionary level, meaning that any Tier 1 option is always considered better than any Tier 2 option. Priority is used to make fulfillment decisions about different options in the same Tier. Higher priority numbers (ex. 999) are considered before lower priority numbers (ex. 1).

Attribute Maps

When multiple attribute maps are defined for the same attribute, the highest priority (ex. 999) map with a value is used.

Dynamic Restrictions

Although Dynamic Restrictions can have a priority set, there is no real practical impact for this setting. If any restriction matches, the item will be restricted.

Item Relationships

When multiple virtual item relationships are mapped, the highest priority (ex. 999) valid relationship is used.

Order Action Rules

Order Action Rules are processed in ascending order (1 first, 2 next, etc.). Every rule that matches will be applied.

Pricing Bands

Pricing bands are processed in ascending order (1 first, 2 next, etc.).

Pricing Policies

When assigning a shipping policy to a listing, the policies are sorted in ascending order by priority (ex. 1 at the top of the list, 999 at the bottom). The first valid policy that matches is applied to the listing.

Shipping Policies

When assigning a shipping policy to a listing, the policies are sorted in descending order by priority (ex. 999 at the top of the list, 1 at the bottom). The first valid policy that matches is applied to the listing.

Shipping Services for Native Shipping

The highest priority valid shipping service (ex. 999) will be rate shopped automatically when an order is opened. The remaining shipping services will be in the drop-down box in descending order by priority.
