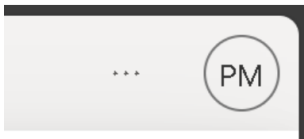


Set up Multi-Factor Authentication (MFA) for Remote Desktop - Phone Call

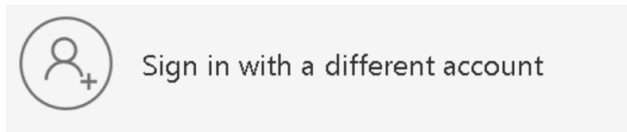
Delete any *EVP.rdp shortcuts you previously downloaded from your local machine.

If you were previously using the Microsoft Authenticator App on a device, open the app and delete the “Etail.rs” entry (select it and click “remove”). Log in via web browser to reset your authentication. <https://aka.ms/MFASetup>

IF it automatically signs you in with a different Microsoft account, click the icon in the upper right corner of the web page



select



Sign in with your Etail username (omit etail\) @etailsolutions.us

example <abbr.username>@etailsolutions.us



Sign in

phone.mfa@etailsolutions.us

Enter your etail.rs password

Sign-in



← phone.mfa@etailsolutions.us

Enter password

.....

[Forgot my password](#)

Sign in

Next



phone.mfa@etailsolutions.us

More information required

Your organization needs more information to keep your account secure

[Use a different account](#)

[Learn more](#)

Next

Click "I want to set up a different method"

Microsoft Authenticator



Start by getting the app

On your phone, install the Microsoft Authenticator app. [Download now](#)

After you install the Microsoft Authenticator app on your device, choose "Next".

[I want to use a different authenticator app](#)

Next

[I want to set up a different method](#)

Select Phone

Choose a different method ×

Which method would you like to use?

Phone ✓

Cancel

Confirm

Add the phone number, format 9999999999 (without hypens), add extension (if required)

Next

Phone ×

You can prove who you are by answering a call on your phone.

What phone number would you like to use?

United States (+1) ✓

Enter phone number

Extension:

Enter phone extension

☒ Call me

Message and data rates may apply. Choosing Next means that you agree to the [Terms of service](#) and [Privacy and cookies statement](#).

You should receive a phone call on the phone number provided. It will prompt you to click the # sign if you are attempting sign in.

Respond # to the call

Next

Phone

We just sent a 6 digit code to +[REDACTED]. Enter the code below.

000000

[Resend code](#)

Back

Next

Next

Phone



Verification complete. Your phone has been registered.

Next

Done

Success!

Great job! You have successfully set up your security info. Choose "Done" to continue signing in.

Default sign-in method:



Phone

+1 603 421 [REDACTED]

Done

Your choice here...



phone.mfa@etailsolutions.us

Stay signed in?

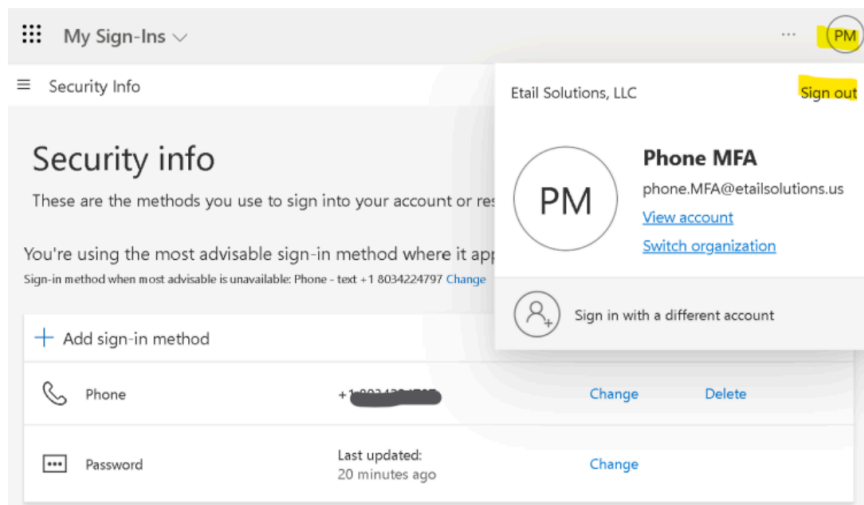
Do this to reduce the number of times you are asked to sign in.

☐ Don't show this again

No

Yes

Click icon in upper right hand corner and “Sign Out”



Launch RDWeb from local web browser

<https://gwe1.etailsolutions.com>

Log in using your etail\<abbr.username> and password

Domain\user name: etail\phone.mfa

Password:

Security

Warning: By logging in to this web page, you confirm that this computer complies with your organization's security policies.

Click on your EVP App Icon

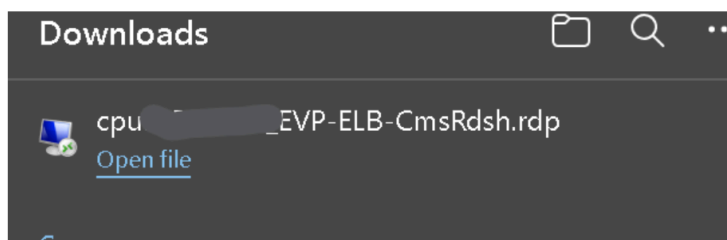
RemoteApp and Desktops

Current folder: /



Most web browsers will download to local \Downloads folder

You can select Open File



Note: You may cut\copy paste from downloads to a more convenient local location such as your desktop Enter your username & password to log in

Enter your credentials

Type your user name and password to connect to
GWE1.ETAILSOLUTIONS.COM

Microsoft MFA will call the phone you setup prompting for confirmation you are attempting to log in. Once you click #, EVP will open.
