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Etail Solutions - Help Center / Etail Solutions Help Center / FBA Inventory Reset

FBA Inventory Reset

Occasionally, FBA inventory quantities in EVP can get out of sync with Amazon FBA inventory quantities. An FBA inventory reset updates FBA inventory quantities in EVP with the current FBA inventory quantities on Amazon.

The FBA inventory reset can be done with a task set up with the FBA Inventory Reset processor (Evp.Server.Amazon.Fba.Inventory.FbaInventorySync). This task may be run interactively or scheduled.

It is important that all other FBA tasks are disabled the prior day. Other FBA processes running at the same time as a reset can interfere in 2 different ways:

- 1. Other FBA processors may cause inventory quantities to be overwritten with incorrect numbers.
- 2. Other FBA processors may cause the inventory reset process to exceed Amazon API quotas.

A large FBA catalog may cause the process to take a few hours to complete.





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