## **EVP Usage Documentation**

- Help Center Usage
  - Jira Issue Submission
    - Jira Issues
  - Policies and Guidelines
    - Support Availability Guidelines
    - User Access Policy for EVP and Help Center
    - Understanding How Support is Billed
  - Login Support
    - Change Your EVP Password (Web App)
    - Change Your EVP Password (EVP RDP App)
- Accessing EVP
  - Downloading EVP RDP Files
  - Launching EVP from Windows
  - Launch EVP from macOS
  - Set up Multi-Factor Authentication (MFA) for Remote Desktop Microsoft Authenticator App
  - Set up Multi-Factor Authentication (MFA) for Remote Desktop Phone Call
  - Establish Single Sign On (SSO) Login with Multi-Factor Authentication (MFA) for Web App
  - Establish Single Sign On (SSO) Login for Web App
  - Access Your FTP File Locations
- EVP Introductory Material
  - EVP Core Concepts
  - Introduction to RDP Navigation
  - EVP Sales Order Hold Codes
  - Basic Item Details
  - UOM Basics
- EVP Order Management Tools
  - Order Action Rules Basics
- EVP Catalog Management Tools
  - Catalog Management Basics
  - Catalog Source
    - Catalog Source Introductory Material
    - Catalog Source TechEdge Recording
    - Catalog Source Basic Concepts Assessment Questions
  - Dynamic Auto Matcher
    - Dynamic Auto Matcher Introductory Material

- Dynamic Auto Matcher TechEdge Recording
- Dynamic Auto Matcher Criteria & Best Practices
- Item Creators
  - Item Creators Introductory Material
- Manufacturer Data Management
  - EVP Manufacture Data Management
- EVP Shipping Tools
  - Shipping Cost Models
    - Shipping Cost Models Introductory Material
  - Shipping Service Levels
    - Shipping Service Levels Introductory Material
- EVP Repricing
  - Repricing Basics
    - Repricing Introductory Material
    - Repricing Recording
    - Repricing Basic Concepts Assessment Questions
  - Repricing 201
    - Repricing 201 Recording
  - Amazon Min/Max & Business Pricing
- EVP Additional Features
  - Listing Lifecycle Management
    - MCI Changes for LCM
  - FBA Inventory Reset
  - FBA Shipping Fees Calculation
  - Simplified Fulfillment Publishing
  - Replenishment
    - Replenishment Recording
- How Tos
  - Install TSPrint
  - Save a File to Your Local Machine from Remote Desktop
  - Adding AddSignatureRequirement OrderOption to Taxonomy
- Reference Data
  - Availability Publication
    - Latency Selection Mode
    - Min/Max Publication Quantity
    - Publish Quantity Mode
  - Selection Order
  - Rounding Mode
  - Tier and Priority

- Sales Order Hold Codes Defined
- Variant Images
- Amazon Competitive Analysis
- Multi Channel Import (MCI) Template
- TechEdge Webinar Recordings
  - Rapid Fire: 10 Value-Add Features in EVP
    - Rapid Fire: 10 Value-Add Features in EVP Recording
- EVP Solution Reference Guide
  - Channel Based Architecture (CBA)
    - CBA-CT-SALC: Sales Channel
      - CBA-CT-SALC: Sales Channels Capability Summary for Brands
      - CBA-CT-SALC: Sales Channels Capability Summary for 3PLs
      - CBA-CT-SALC: Sales Channels Capability Summary for Online Resellers
      - CBA-CT-SALC: Shopify Sales Channel Capabilities
      - Sales Channels: How-To Procedures
    - CBA-CT-SUPC: Supplier Channel
    - CBA-CT-INTC: Integration Channel
    - CBA-CT-BUSC: Business System
    - CBA-CT-CONC: Content Channel
    - CBA-CT-FULC: 3PL/WMS Channel Model
    - CBA-CT-API: EVP API
  - Catalog Management (CATM)
    - CATM: Sales Channel Publishing (SCP)
    - CATM: Dynamic Pricing Engine (DPE)
    - Catalog Management: How-To Procedures
      - Virtual Item Template via Email Submission
      - Kit Template via Email Submission
      - Sales Listing Template via Email Submission
  - Order Management System (OMS)
    - OMS: Distributed Inventory Management (DIM)
    - OMS: Replenishment Management (REPL)
    - OMS: Purchase Order Management (POM)
    - OMS: Inventory Control (IC)
      - Item Label Merchant Fields
    - OMS: Carrier Routing Guide (CRG)
      - Setup Guide: Creating Sales Order Views
      - Setup Guide: How to Void a Shipment
      - Setup Guide: Fuel Surcharge Adjustments
      - Setup Chrome Kiosk Mode for Native Shipping

- OMS: Distributed Order Management (DOM)
- OMS: Order Fulfillment Management (OFM)
  - How-to Procedures: Order Fulfillment Management
    - Cancel Sales Order (Zero Shipment)
    - Complete Sales Order (Partial Shipment)
    - Edit Sales Order Shipping Address
    - Review Out of Stock Sales Orders
    - Supplier Portal Shipping Exceptions
- OMS: Returns Management (RTNM)
- EVP System Management (ESM)
  - ESM: Desktop User Interface (DTUI)
  - ESM: Web User Interface (WUI)
  - ESM: Issue Management Framework (IMF)
  - ESM: Analytics & Data (AAD)
  - ESM: Service Level Agreement Metrics (SLAM)
  - ESM: System and Process Monitoring (SPM)