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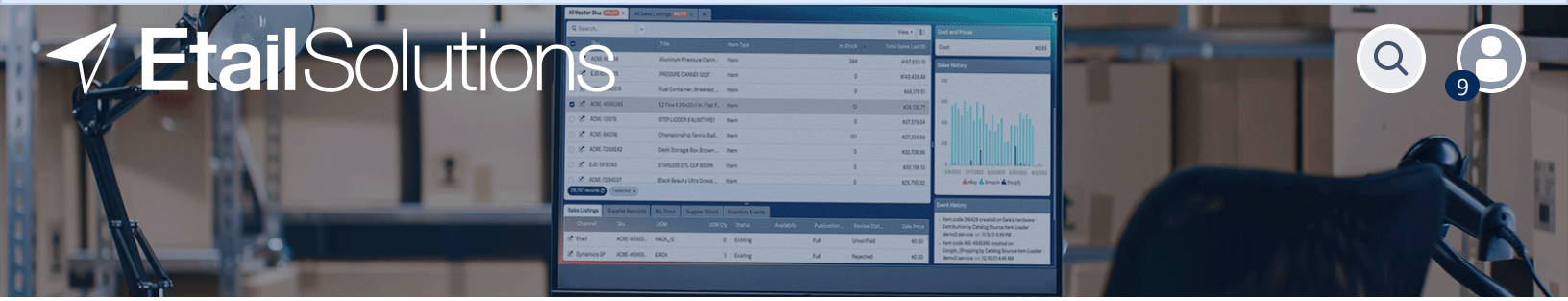


Change Your EVP Password (Web App)

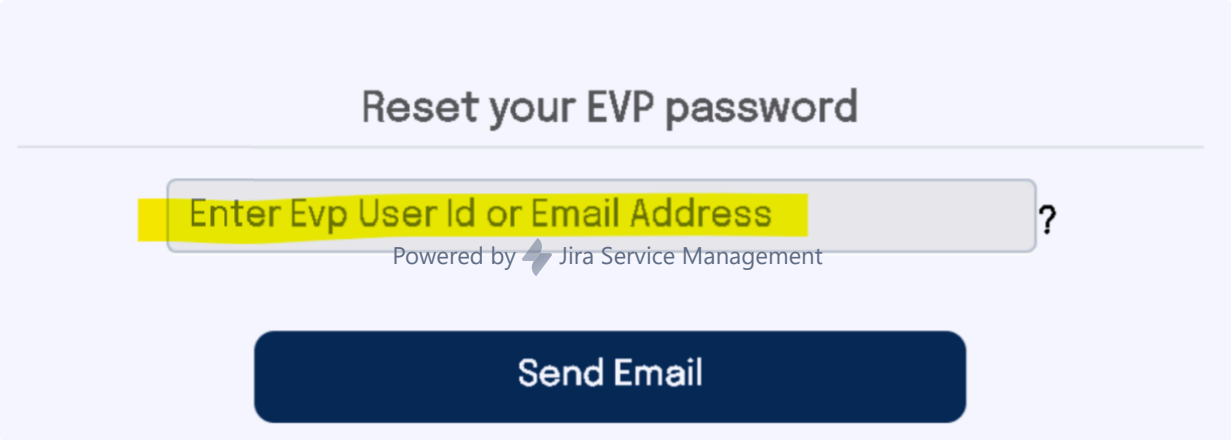
Users may log into the EVP Web Application using one of three methods:

- An external email address and an EVP Web App password
- An Etail user id and EVP password (in the format etail\<abbr>.<username>)
- An external Email Address using their organization's Single Sign On (SSO) Provider

Users that use one of the first two methods above who have an email address on file may reset/change their own passwords.

To change a password:

1. Visit https://start.etailsolutions.com/forgotpassword
2. Enter your email address or user id and click the Send Email button.



3. Follow the instructions in the email to reset the password

Users that use their organization's SSO provider must follow the instructions to change their password and should contact their internal IT department for assistance.

Did this article help? Yes No

Need to raise a request? Contact us.