

Catalog Source - Introductory Material

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Section 1 - Basic Concept of Channel Structure

This document contains the basic concepts and usage details of the EVP feature Catalog Source (CS).

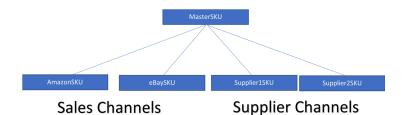
The primary function of the CS is to import catalog data updates. It can also be used to create MasterSKUs and Channel records when needed.

It can also be used to These updates typically include one of the following:

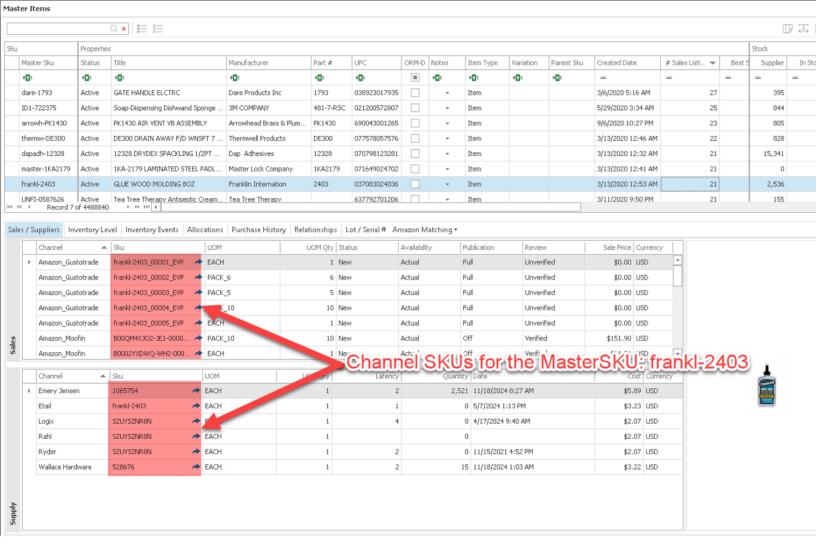
- · Inventory Updates
- Cost Updates
 - UPP
 - MAP
 - MSRP
 - Price
 - Cost
- · Catalog Data Updates
 - Titles
 - Descriptions
 - Attribute Data

A core concept to understand when utilizing the catalog source is the MasterSKU-ChannelSKU relationship. This is important because Catalog Sources are Channel Specific. Any Catalog Source can update MasterSKU details; however, it can only update channel-specific data for the channel it was created for (e.g., an eBay Channel Catalog Source cannot update Amazon attribute data).

NOTE: Channel Record (Sales or Supplier) means the representation of a SKU on a single channel (e.g., the Amazon Channel Record, eBay Channel Record, Supplier X Channel Record). These individual channel records tie back to a single MasterSKU.

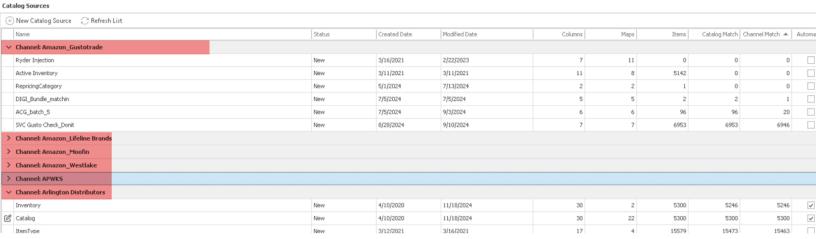


This hierarchical structure can be seen on the Master Items screen in EVP.



MasterSKU to Channel SKU Example

On the Catalog Source screen in EVP, catalog sources are grouped based on the Channel they are configured for.

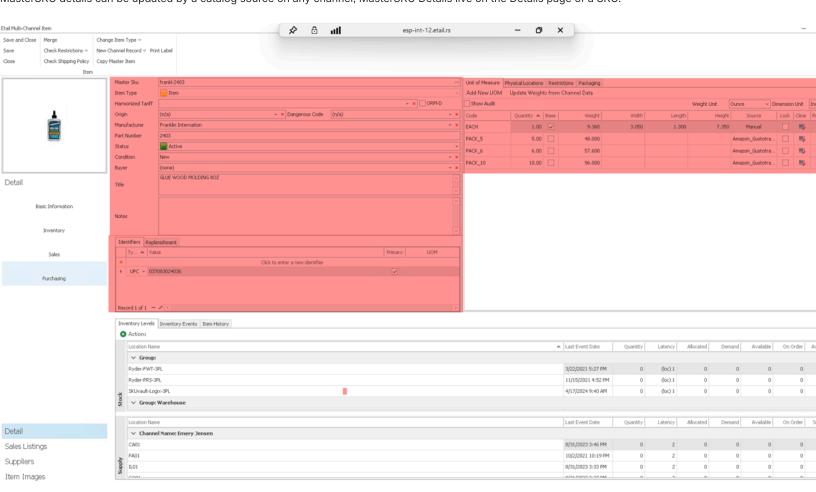


Catalog Source Management Screen

Section 2 - Attributes vs MasterSKU Details

As mentioned above a catalog source is channel-specific and can only import updates to the configured channel. The exception to this is MasterSKU Details.

MasterSKU details can be updated by a catalog source on any channel; MasterSKU Details live on the Details page of a SKU.

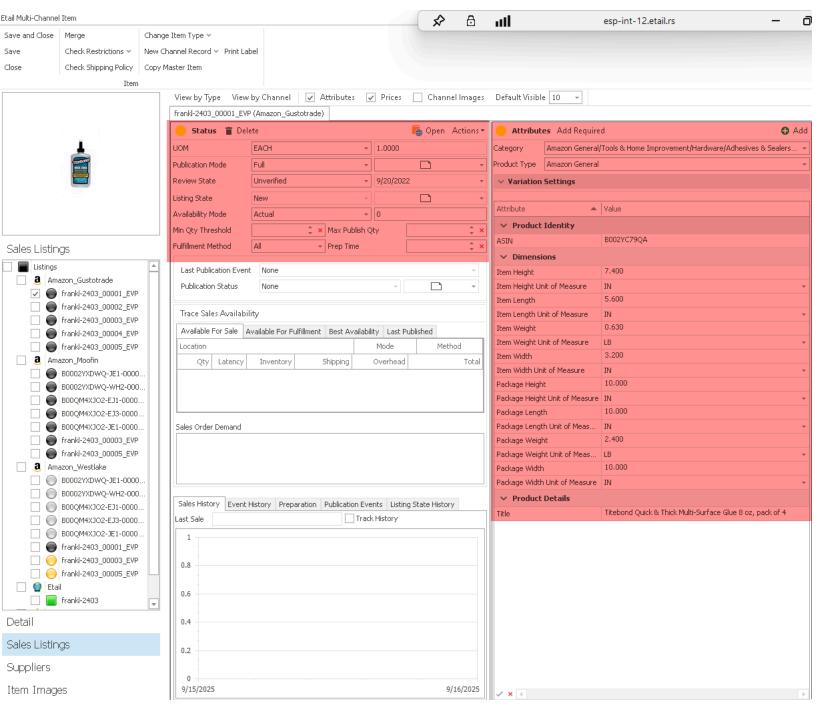


In addition to the MasterSKU details shown above, a catalog source can update the ChannelSKU Status and Attributes. Status includes settings such as Publication Mode, Availability Mode, Fulfillment Method, etc. Attributes are item data points stored on specific attributes within a channel's taxonomy; Channel Taxonomy is covered in section 2B.

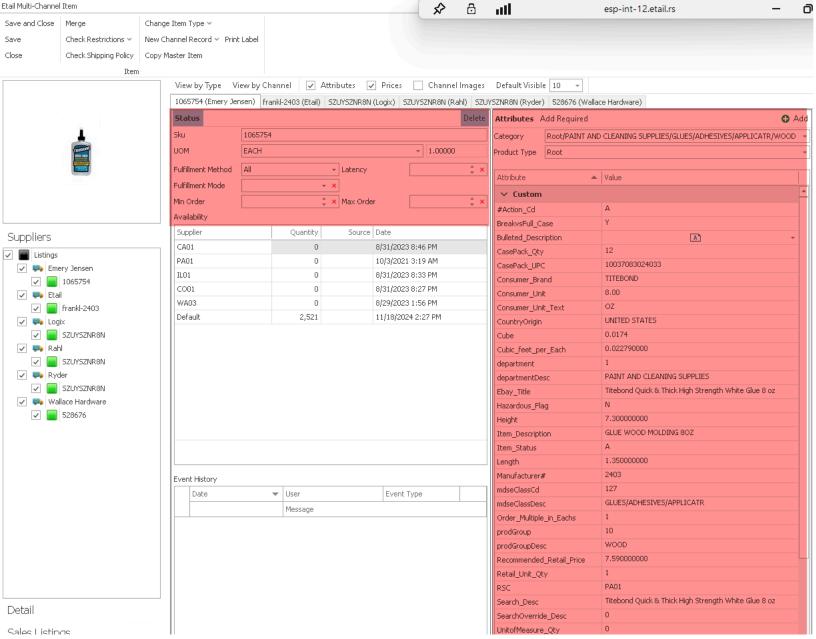
NOTE: Sales Channel Records & Supplier Channel Records have different Status options (see screenshot below).

Attributes are channel-specific. For example, a supplier provides you with a "Description" which would be loaded to the "Description" attribute of the SupplierSKU record. You may have a custom description you want to use for a sales channel; this would be stored on the Description attribute of that sales channel.

NOTE: EVP has the capability of "Attribute Mapping," Taking an attribute from one channel and using it on another. This feature is not covered here.



Sales Channel Status and Attributes Example



Supplier Record Status and Attributes Example

Section 2B - Taxonomy

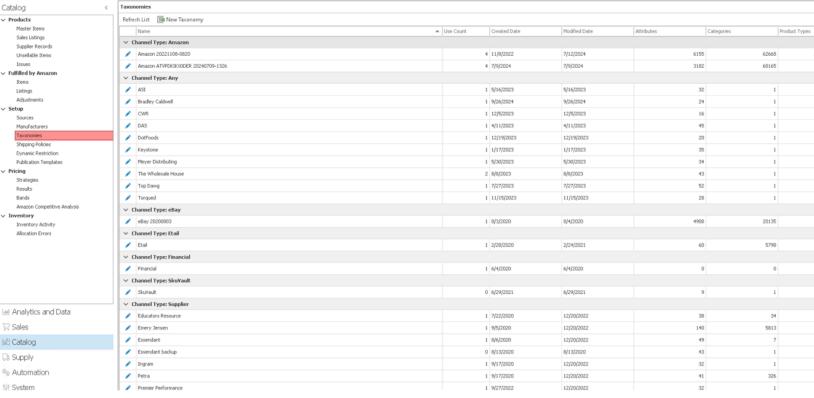
Taxonomies are indirectly related to catalog source usage, but understanding their function can help contextualize the Catalog Source function. A Taxonomy is a data-storage-structure specific to a channel; A Taxonomy defines the attributes and categories available for a channel (it's semi-accurate to think of a Taxonomy as a long list of attributes & categories a channel has available). Through this data-storage-structure, we have a standardized means to communicate with external entities.

It is important to note the difference between Sales Channel Taxonomies and Supplier Channel Taxonomy.

Standard EVP setup has a Supplier utilizing a "Default Supplier Taxonomy". Supplier Taxonomies are typically more free-form and built as needed. This means we can add additional attributes as needed.

Sales Channel Taxonomies must conform to the standard set by the sales channel (i.e., Amazon, eBay, Walmart). Marketplaces provide a Taxonomy that EVP must utilize. This means we cannot add custom attributes; you must utilize the attributes made available. The exception to this would be website platforms (Shopify), where the Shopify account owner can manage the taxonomy as they see fit.

The Key Concept to understand about Taxonomies is that they define the attributes on a channel that can be updated via a catalog source.



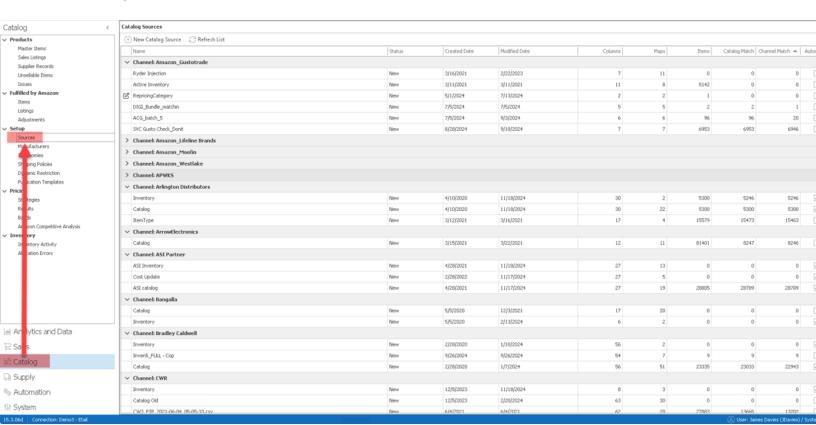
EVP Taxonomy Management Screen

Section 3 – Catalog Source UI Overview

This section will break down the basic CS UI; the Subsections will go into detail for each CS tab. It is recommended to review this section once now and then again after reviewing Section 4 Catalog Source Usage to contextualize key terminology.

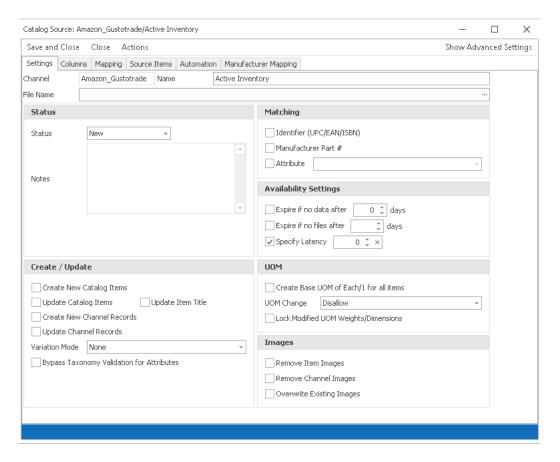
Section 3B - Catalog Sources Screen

The CS Screen is the main hub for viewing/editing existing catalog sources and creating new ones. It can be accessed via the Sources option in the Setup subsection of the Catalog Module.



Section 3C - Settings Tab

The settings tab controls the primary configuration points of a catalog source, affecting its behavior when run. The specific usage is covered in a later section; This section will define each configuration area.



Channel - This field indicates the channel on which the Catalog Source has been created.

Name – This field indicates the name of the Catalog Source – NOTE: The name of the Catalog Source can be altered by editing this field; The default name is the name of the file or process used to create the catalog source.

Status – This field indicates the current status of the Catalog Source

- New New Catalog Source
- Columns Changed Indicates the source data has changed and the Catalog Source needs to be manually processed.
- Need Analysis Not used with basic functions.
- Error Indicates an error has occurred, preventing the catalog source from running.

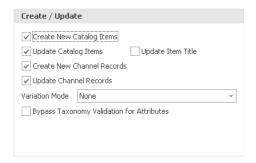
Notes - General Notes can be stored here.

Create/Update – This section controls how the catalog source updates and/or creates channel records when the Catalog Load process is executed.

- Create New Catalog Items
 - When checked and the catalog load process (Step 4) is run, the catalog source will create New MasterSKU records if data and mappings allow.
 - Minimum Mappings Data Required to Create a New SKU
 - MasterSKU Mapping
 - Title Mapping
- · Update Catalog Items
 - When checked and the catalog load process is run, the catalog source will update existing MasterSKU records with mapped data.
- · Create New Channel Records
 - When checked and the catalog load process is run, the catalog source will create new ChannelSKU records if one does not exist.
 - The Catalog source will either use the SKU Mapping(*) or utilize the MasterSKU to generate SKU formatting.
- Update Channel Records
 - $\circ \ \ \text{When checked and the catalog load process is run the catalog source will update existing ChannelSKU records with mapped data.}$
- Setting Configuration Examples
 - The configuration seen above will cause the catalog source to only update channel record details with mapped data when a match is made.

Create / Update					
Create New Catalog Items					
Update Catalog Items Update Item Title					
Create New Channel Records					
✓ Update Channel Records					
Variation Mode	None	+			
Bypass Taxonomy Validation for Attributes					

- This configuration will cause the catalog source to create and update all records from the source data.
 - Major impact only run with confidence
 - If matches to existing records are present, data may be overwritten if mappings are present.
 - If no matches are present, then new records will be created.



Matching - This section controls how the catalog source will try to match to existing records within the EVP catalog.

- Both Identifier and MPN of MasterSKU Details (i.e. NOT ChannelSKU attributes)
 - Identifier
 - If checked and mappings are present, then the catalog source will try to match on UPC/EAN/ISBN data.
 - Manufacturer Part#
 - If checked and the required mappings are present, then the catalog source will attempt to match on Manufacture and Manufacture Part# data.
 - · MFR and MPN are both required for matching on MPN
 - Attribute
 - If checked and an attribute mapping is present (and selected here) then the catalog source will attempt to match to an existing Channel record with that attribute AND attribute value.
 - Example use case: ASIN
 - The attribute must be present on the ChannelSKU record the Catalog Source is set to.



SKU Mapping Example

Matching			Source Data		
Match Type	Master Sku	Channel Sku	ITEM	UPC12	UPC10
Sku	behren-1211	000072	000072	085995001119	85995001119
Sku	behren-38111	000073	000073	085995381112	85995381112
Sku	behren-1270	000074	000074	085995001133	85995001133

Availability Settings – This section controls how the catalog source will define control parameters related to QTY loaded if mappings are present.

- Important to understand for Catalog Sources that load Inventory
 - Expire if no data after
 - If checked, the value defines how long the QTY loaded will stay valid before expiring if a SKU is dropped from the file.
 - If set to 0, the QTY is erased immediately.
 - If your supplier removes items from inventory feeds when OOS, this setting should be 0.
 - · Expire if no files after
 - If checked, the value defines how long the QTY loaded will stay valid before expiring if the source of data provides no data.
- · Specify Latency
 - o If checked, the "Latency Value" will define the latency of the QTY loaded.
 - NOTE: Latency can be configured in multiple areas of EVP.

UOM - This section controls how UOM is handled when creating or updating records.

- · Create Base UOM of Each
 - When checked and the catalog source is created new records a default UOM of 1:EACH is utilized.
- UOM Change
 - o Controls if UOM MasterSKU details can be affected when the catalog load process is run.
 - o Does not affect SKU Creation only updating existing records
 - o Disallow the Catalog Source cannot adjust existing UOM MasterSKU Details
 - Change the Catalog Source cannot adjust existing UOM MasterSKU Details

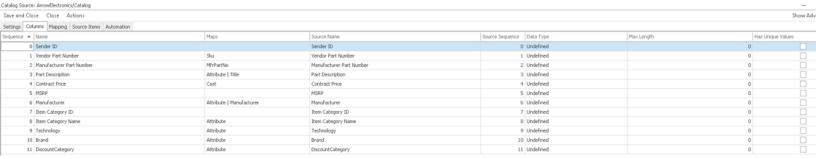
Images – This section controls how image imports will be handled if mappings are present.

- · Remove Item Images
 - Removes images from SKUs.
- · Remove Channel Images
 - · Removes channel images from SKUs.
- Overwrite Existing Images
 - Replaces existing images with images being imported.

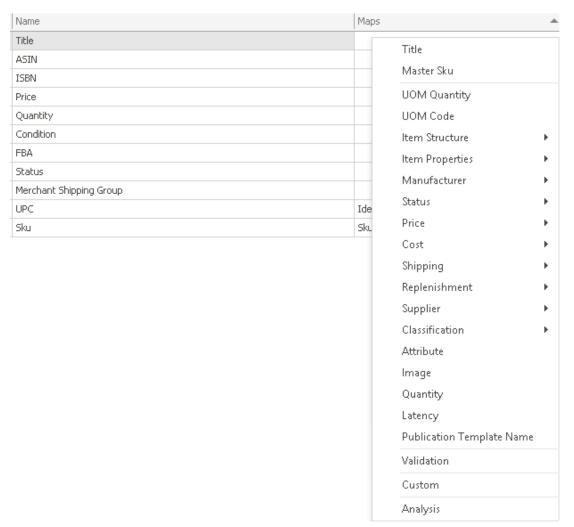
Section 3D – Columns Tab

The Columns Tab is where the mappings between the external "source" data and the EVP catalog are defined/created; A Mapping is a link or bridge between two data points.

- Sequence
 - Defines the order the row appears in source data (starts at 0)
- . .
 - Is the title of the mapping within the Catalog Source
- Maps
 - o Defining how and what source data is being treated as.
 - o Maps options represent specific data points in EVP and EVP Catalog
- Source Sequence
 - Same as Sequences
- Data Type
 - This indicates the detected data type
- Max Length
 - o After Action 2 Analyze Data is run, this field will report the longest string found in that row from the source data currently loaded into the catalog source.
- · Has Unique Values
 - o Indicates that the values in this row never repeats.



Columns Tab Example

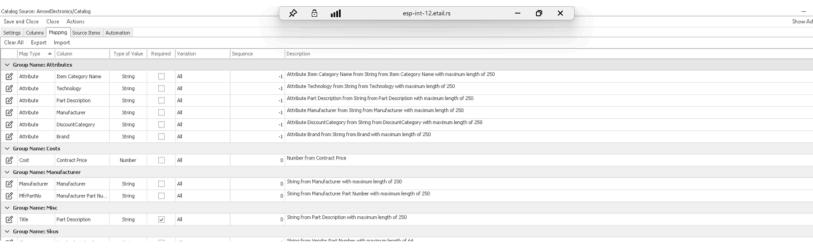


Mapping Options Available

Section 3E – Mapping Tab

Once mappings are created on the Columns Tab, they will appear on this tab. Additional configuration of the mappings is controlled in this section.

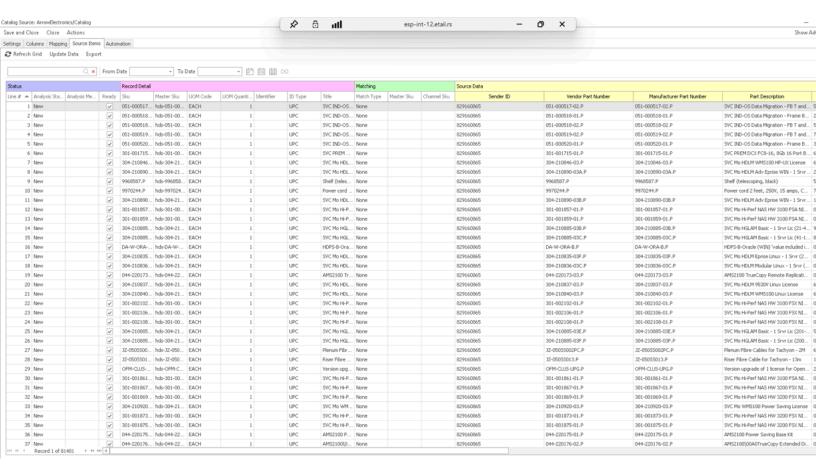
- Name
 - Indicates the name of the mappings
 - EVPData(ExternalData)
 Identifier (UPC)
- Map Type
 - $\circ~$ Indicates the Map definition (i.e., what the source data is linked to in EVP)
- Required
 - o Controls if the value is required for other data to be imported
- Description
 - Details based on Map Type.
 - Max Characters are reported and must be evaluated when importing data to Attributes.



Mappings Tab Example

Section 3F – Source Items Tab

The Source Items tab displays external source data and its status with the catalog source temporary table.



Source Item Tab Example

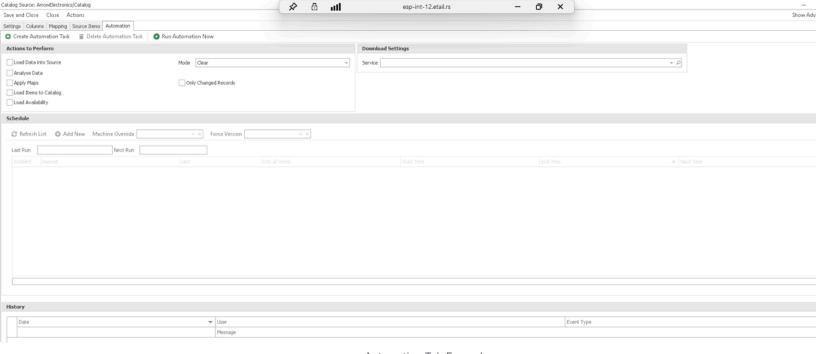
The Source Items Tab has 4 Main Sections with various subfields.

- Status Indicates various statuses for each row within the source data
 - Line#
 - Order in File Sequence
 - o Analysis Status Indicates the status of the rows within the catalog source.
 - New Data has been loaded into the catalog source, but not into the EVP Catalog.
 - Ready A match has been made to a SKU in the EVP Catalog
 - Loaded Data has been loaded into the EVP Catalog

- **Record Detail** This section displays data related to Record Details if the Catalog Source was configured to create or update fields or the details of the existing record if a match is made.
- SKU
 - The ChannelSKU format used if a listing were to be created
 - Uses mapping if present
 - If no SKU mapping is present defaults to MasterSKU
- Master SKU
 - The MasterSKU format used if a listing were to be created
 - Uses MasterSKU mapping if present
- UOM Code
 - UOM Code Value
 - Uses Mapping if present
 - If no mapping defaults to EACH
- UOM Quantity
 - UOM Quantity Value
 - Uses mapping if present
 - If no mapping defaults to EACH
- Identifier
 - Indicates the Identifier value detected from source data
 - It will be loaded if the configuration allows
- ID Type
 - Indicates the Type of Identifier detected in source data
 - Options: UPC, EAN, ISBN
- o Title
 - Indicates Title data detected in source data
- Matching This section indicates how and what was matched to during the Matching Process (Actions → Apply Maps and Validations)
 - Match Type
 - Indicates what data point from the source data allowed a match to a ChannelRecord/MasterRecord in EVP.
 - Options: SKU, MasterSKU, UPC, MPN, Attribute
 - Master SKU
 - Indicates the MasterSKU record matched on.
 - Channel SKU
 - Indicates the Channel SKU record matched on if present.
 - If blank, no channel record is present.
 - If blank but MasterSKU is populated, it indicates that a MasterSKU is present in the EVP Catalog, but a record for the channel is not.
- Source Data This section displays the data values present in the source file loaded into the catalog source.
 - Column values will be dependent on Source Data.

Section 3G – Automation Tab

The automation tab controls configuration specific to the Catalog Source when an automated task is causing the Catalog Source process to run.



Automation Tab Example

Section 4 - Catalog Source Usage

This section provides a breakdown of basic catalog source usage.

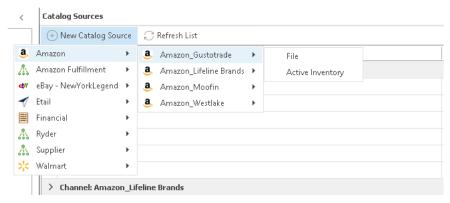
Conceptually, the catalog source is a loading dock to your warehouse. External Data or Source Data is the truckloads of information you need to load into your EVP catalog. The catalog source acts as a loading dock where data can be processed and organized so that EVP catalog fidelity can be maintained.

The first step to receiving a shipment of data is either to load data into an existing catalog source or create a new catalog source.

To create a new catalog source, you will navigate to the Catalog Source screen on the Catalog module in EVP.

First, you will select a channel to create a catalog source on. A truckload of external data must be loaded into a specific channel of the EVP Catalog Data Warehouse. A catalog source can only affect one channel at a time. The catalog source can always affect MasterSKU level data (Note: It cannot change or alter the MasterSKU).

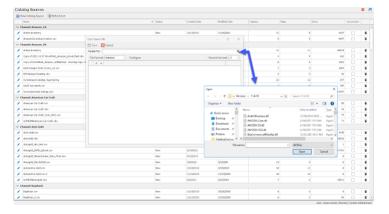
Second, after a channel is selected various options are available to choose from for the "Type" of catalog source. Option one is a File off of your computer/FTP/RDP that can be selected; The Catalog Source default title will be a file name. Option Two is Active Inventory, where a file is downloaded off of the marketplace protocol and used to create the catalog source. Active Inventory data is defined by marketplace limitations and cannot be adjusted.



Creating a Catalog Source Example

The remainder of the usage breakdown will assume the File Option was chosen. If the Active Inventory option is selected, then the Catalog Source will attempt to download data from the Marketplace, and the same functions apply.

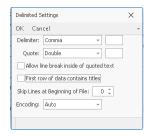
Selecting the open folder icon will open a file directory window from which the External Data can be selected.



Once a file is selected, a preview of the data will be shown. Typically, you will be utilizing the Configure Option and sometimes the File Format option to define how the catalog source initially interprets the formatting of External Data.

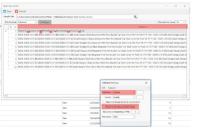
- Records to Load Controls how many rows from the External Data is previewed on this screen.
- File Format Controls the delimitation type being applied to file by Catalog Source
- Sample File Shows the currently selected location of the External Data
- Save Saves the previewed "interpretation" of the External Data to create the catalog source.
- Cancel Cancels Catalog Source Creation Process

Selecting Configure will present the following options.

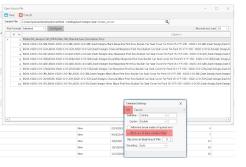


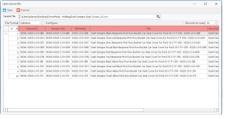
- Allow line breaks inside of quoted text
 - This is utilized so that delimiters are ignored within quoted text.
- First row of data contains titles
 - o This will cause the first row of the Source Data to be mappable headers in the catalog source.

Before



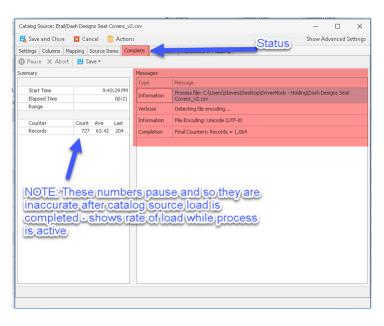
Action





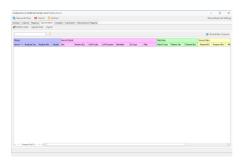
Once the Save option is selected, after the Initial Source Data configuration is completed, the Catalog Source screen will appear.

This is a temporary tab that will show the current process being executed and it's progress status

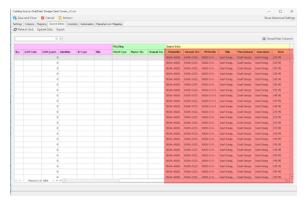


Your external truckload of information (i.e. Source Data) is now loaded into your loading dock. It is ready to be processed and organized before being loaded into your EVP Catalog Data Warehouse.

Typically, the first step is to go to the Source Items tab. It will initially be blank, select the refresh grid option and the data in the loading dock (i.e. data loaded into the catalog source) will be displayed.



After Import is Complete BUT before Refresh



After Import is Complete AND Refresh is clicked

Next, you will go to the Columns tab. Here you will see the Headers of the Source Data as mappable options.

Mapping means creating a link between the Source Data column header and a Data Point in EVP. Source Data will load to the DataPoint that is mapped. See Section 3D for a breakdown of all mapping options. Knowing the mapping options is important as a Power-User, you should be familiar with these options.



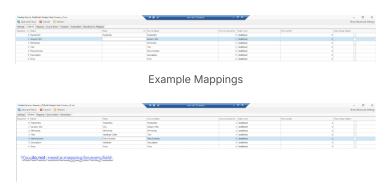
Mapping Tab Example

To create a mapping, right-click in the Maps field of a row. NOTE: Mappings can also be added via the Source Items tab by right-clicking on



Mapping Options Dropdown

Once you select an option, the Map will be created. A single field from the Source Data can have multiple mappings; Data will load to both mapped end-points (Examples: Importing the title as the SKUTitle and an Attribute value; or UPP as UPP and MAP.)



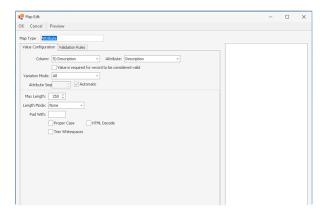
Example Mappings II

Once you have all desired mappings in place, you will Save and Close the catalog source, then reopen the catalog source. This will allow the created maps to appear on the mappings screen, where the additional configuration of the map can occur.



The far left icon provides access to the Map Edit window, enabling configuration of the specific mapping. Depending on the "Type of Map," different Map Edit screens will appear.

Map Edit Screen for "Strings" is the screen below.

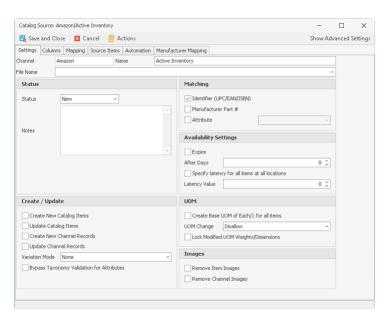


Validation Rules is an advanced function and will not be covered here; Please discuss with your CSM.

After reviewing and configuring your Maps on the Mapping tab, the next step to loading the data in the catalog source into the EVP catalog.

To build on the loading dock metaphor, you have moved the data off the truck into the loading dock (loading data into the catalog source), and now by creating and configuring your mappings you have determined which aisles the data will go to and if any modification needs to be made when the move from loading dock to warehouse occurs.

The final step of configuration, executed on the settings screen, will define how the data on the loading doc finds the existing data point in the warehouse (i.e. Update at existing MasterSKU or ChannelSKU) or determines if a new location needs to be created (i.e. create a new MasterSKU or ChannelSKU).



The three matching criteria options are Identifiers, MPN, or an Attribute. Meaning if you want to update an existing item, you must find the item within the EVP Catalog via one of the five options.

<u>Important:</u> The Catalog Source will always attempt to match with SKU and MasterSKU mappings

Identifiers

 If a Mapping for an Identifier is present then and this option is selected, the Catalog Source will attempt to find the MasterSKU for each row within the source data (using the source data UPC). If a match is made then that row's records will be imported either adding or updating the mapped data point.

Manufacturer Part

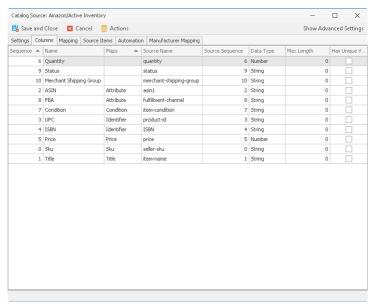
- o For this matching criteria, a MFR mapping and MPN mapping must be present.
- MFR Abrv are also allowed if MFR Mapping are present. MFR Mappings apply automatically.
- MFR Mapping issues auto-generate on the Manufacturer Mappings tab Review Section TBD on MFR Mapping

Attribute

 The drop-down will contain all Source Data columns with an Attribute mapping. The catalog source will match to a record if the Attribute value in source data matches the ChannelSKU attribute value. (Example: ASIN, eBayItemID)

Once you have created your mappings and defined your matching criteria, you will execute Actions → Step Two: Analyze Data. This will cause the catalog source to apply any analysis maps. This action will also update the Columns Tab. The Data Type will be defined. Max Length of the row is also reported (For example,

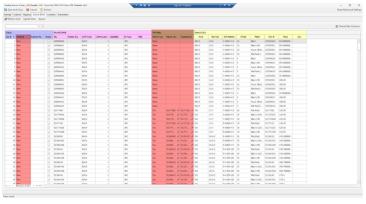
the longest title in a column)



Columns Tab Example

Once you have checked your Max Length for attribute mappings, you can execute Actions → Step 3 Apply Maps and Validations. This will cause the Catalog Source to utilize the Source Data, the mappings created, and Matching Configuration to attempt to match to existing MasterSKE and/or ChannelSKU.

Once this process is complete, you will go to the Source Items tab and hit refresh. This screen will then display if a match was made, how that match was made, and to what MasterSKU/ChannelSKU in EVP that was matched to.



Match Results Example

Note the Analysis Status column is set to New. This indicates that the data has not been loaded from the Catalog Source into the EVP Catalog (i.e. it has not moved from the loading dock to the warehouse). Once Step 4 Load Items to Catalog has run this status will update to Loaded if data was loaded or an item was created (depending on mappings and configuration).

The Matching Columns will indicate if a match was made and with what criteria. If left as None, this means the Catalog Source could not find a SKU with the mapped identifying information (remember UPC and MPN match required a manual step to enable). If left as None, the Record Details section indicates the information that would be utilized if an item were to be created.

Once you have completed the steps above and matched them to SKUs in the EVP warehouse, you are ready to move the data from the loading dock into the EVP Catalog Data Warehouse. Executing Actions → Step 4 Load Items to Catalog will take the mapped data and import it into the field of the matched SKU.

Remember, the Catalog Source configuration will determine if ChannelSKU details or MasterSKU details (or both) are imported. Catalog Source configuration will also determine if Items new MasterSKUs or ChannelSKUs get created. IT IS IMPORTANT TO EXECUTE STEP 4 ONLY IF YOU ARE READY TO AFFECT THE DATA IN YOUR EVP CATALOG.

To recap, the Key Steps to utilize the catalog source are.

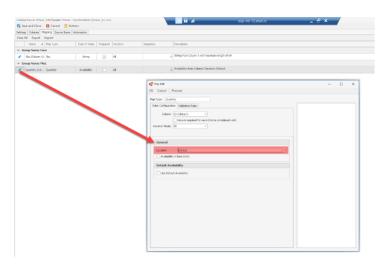
- Create a New Catalog Source or Import Data into an existing Catalog Source
- Create Mappings
- · Configure Mappings as Needed
- · Review Matching Criteria
- · Configure Matching Options

- Execute Actions Step 2 Review Analysis
- Execute Actions Step 3
- Review Matches
- Configure Settings Screen as needed for Update/Create Action
- Execute Step 4

Special Scenario #1 – Inventory Importing

When importing inventory, the mapping must be configured to a supplier location.

There is also a separate Action to load inventory; Action → Load Availability to Catalog. If using Automation, review with CSM.



------ End-----