

Joel Montano

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OBJECTIVE: To obtain an internship focused on product growth, development, and user experience.

EDUCATION

University of Central Florida, Orlando, FL

GPA: 3.51

B.S. Civil Engineering Minor Computer Science

Expected Graduation: Dec. 2020

• HSF Scholar • Bright Futures Scholar • UCF Golden Scholar • AABE Scholar

EXPERIENCE

Microsoft | Seattle, WA | Incoming Program Manager Intern

Summer 2020

- Joining the Azure security team focused on improving user's security practices and experience.

JOPWELL | Orlando, FL | Campus Ambassador

Spring 2020 – Current

- Coordinated professional development engagement with campus leaders & relevant stakeholders in order to expand overall reach (8x) at UCF and ultimately bring value to client's (JOPWELL) advertising initiatives.

Turner | Orlando, FL | Project Manager & Cost Analyst Intern

Summer 2019

- Audited sub-contractor Pay Applications to ensure accurate payment reconciliations, increase financial efficiencies, and implement a cost savings of \$300,000.
- Consulted with key stakeholders (i.e. owners, construction managers, engineers, etc.) to better understand priorities and tailored communications and next steps based on their requirements.
- Submitted proper quality check documentation while overseeing operations to 55% completion.

University of Central Florida | Orlando, FL | Teaching Assistant

Spring 2019 – Current

- Facilitated sessions for 30+ students to increase overall knowledge of MATLAB, linear algebra, nonlinear systems, interpolation, etc. concepts.

LEADERSHIP POSITIONS

Product @ UCF Founder

Spring 2020 – Current

- Mission driven organization providing industry insights, networking opportunities, and learning resources for UCF students, focusing on underrepresented minorities, in tech.
- Performed customer discovery interviews and found value proposition for the club.
- Created business toolkit and frameworks to streamline future processes and prepare for future scaling.
- Prepared financial and KPI measures to present to future sponsors and partners.

Knight Hacks Financial & Sponsorship Committee

Fall 2019 – Current

- Managed CRM for the group and established lines of communication with several potential sponsors.
- Raised over \$12,000 over a 4-month period and responsible for allocating funds into proper channels.
- Created frameworks to easily train new members and transition to new leaderships every year.

Society of Hispanic Professional Engineers (SHPE) Event Chair

Fall 2018 – Spring 2019

- Implemented officer and member meetups to increase transparency within club operations and establish streamlined communication within the organization.
- Arranged social events, ran social media campaigns and highlighted member spotlights that increased member retention by 66% and maximize overall club satisfaction.

SHPE Jr. Director

Summer 2017 – Spring 2018

- Established 3 SHPE Jr. Outreach chapters at different local high schools.
- Organized the SHPE Jr. Conference with a budget of over \$3,000 and 100+ participants. Planned the conference logistics, secured sponsorships and volunteers, and marketed the event to local schools.

PROJECTS & COURSES

Coursework: Intro to C, OOP, Data Structures & Algorithms, Computer Logic, Discrete Math

Product @ UCF Resource Guide

Spring 2020 – Current

- Curated interview resources and job openings into an accessible database for members.
- Created "coursework" for members involving Product Management and business strategy projects.

SHPE UCF iOS App

Fall 2019 – Current

- Performed user tests to determine usability and accessibility of website.
- Lead efforts to increase membership usage and introduced solutions to reduce point cheating by 100%.
- Iterated on new design features for the board, focused on usage retention for the app.