

CONTACT INFO

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Portfolio:

<https://joelpallero.com.ar>

Programming Skills

HTML  
CSS  
JS  
PHP  
WORDPRESS  
GITHUB  
FIGMA

ESTEBAN JOEL PALLERO

SOFTWARE DEVELOPER

WORK EXPERIENCE

➤ Nov 2022 – Currently

Freelance Developer

- Website Design and Development (WordPress).
- WooCommerce Stores
- SSL Certificate Installation
- Hosting Management
- Domain Configuration
- Custom WordPress Theme and Plugin Development
- Web Performance Optimization (load speed, image optimization, etc.)
- Third-Party API Integration (e.g., Google Maps, social media).
- Web Security and Protection against Attacks

➤ Apr 2017 – Nov 2022

Call Center Operator

Grupo N

Córdoba, Argentina

- Post-sale control
- Coordination and re-coordination of visits for the installation of internet service, technical assistance, technology changes, removals, and cancellation of the Claro Hogar service
- Attention to technicians of said visits and Customers of the service
- Customer Service through digital channels (chat, sms, mail)
- Credit Limit for corporate customers and refinancing of debtor customers
- Telephonic charge with credit/debit card

EDUCATION

➤ Apr 2017 – Dec 2022

SOFTWARE DEVELOPMENT ASSOCIATE DEGREE

Instituto Técnico Superior Córdoba

Córdoba, Argentina

- Education in software development, where you learned to program from scratch in C# as the base programming language, using Visual Studio as an IDE
- For the database, we learned how to use SQL with Management Studio.
- Worked on agile methodologies such as Scrum and Kanban.

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## COURSES

➤ Nov 2022

### FullStack Web Developer

[Udemy](#)

Online

- FullStack Web Developer.
- Website layout with HTML
- Developing modern designs with CSS (using good practices like BEM modules).
- Making sites dynamic with Javascript (ES6), PHP and Fetch API's, as well as its security.
- For data persistence, you learn to work with MySQL as a database.