

# John Doe

Dear Hiring Manager,

I am writing to express my interest in the IT Service Delivery Specialist role at Carlisle Homes, a company I admire for its mission to make lives better and its commitment to quality. As an IT professional with experience in customer service, project management, and Salesforce implementation, I am excited about the opportunity to leverage my skills and passion for technology within a multi-site operation and highly dynamic team. During my tenure at Household Capital, I led the implementation of Salesforce Email-to-Case, which significantly enhanced ticketing and customer service efficiency. I was responsible for the end-to-end project lifecycle, from initial planning and testing to deployment and user adoption. This experience has equipped me with excellent problem-solving skills and the ability to manage multiple stakeholders, which aligns with the requirements of the Service Delivery Specialist role. I also have a proven track record in building strong relationships across different departments, a skill I am eager to bring to Carlisle Homes to foster further collaboration and innovation across the business. What excites me about Carlisle Homes is not only its reputation as a leading home builder but also its commitment to the wellbeing and development of its employees. The opportunity to work in a challenging environment that encourages long-term growth aligns with my career objectives. I am confident that my technical skills, customer service experience, and dedication to problem-solving make me a strong candidate for this position. I look forward to the opportunity to contribute to Carlisle Homes' mission of building stronger communities and enriching the lives of its customers.

Sincerely,

John Doe