



Powershop Australia Pty Ltd

ABN 41 154 914 075

Joel Paterno

35 Bridge Street
BRIGHTON
3186
VIC

Need help?

Enquiries and complaints

Powershop: 1800 462 668
powershop.com.au/contact-us/

Faults and emergencies

Multinet: 132 691

Disputes

Ombudsman: 1800 500 509

Gas Statement - Tax Invoice

Account Number	831259984
Bill Issue Date	23/08/2024

Amount due

\$75.74

by 12 Sep 2024

Properties

Invoice Number	Meter Installation Registration Number (MIRN)	Supply Address	Distributor
41754773	53102015060	35 BRIDGE Street, BRIGHTON, 3186, VIC	Multinet

Energy Bill relief

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au



Could you save money on another plan?

Based on your past usage, our Power House may cost you up to \$90.15 less per year than your current plan. To switch to this offer, call us on 1800 658 433.

Payment methods



BILLER CODE: 207720

REF: 100014810756

Telephone & Internet Banking - BPAY ID

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au



Online Portal

Login to your account at secure.powershop.com.au to pay this bill, purchase power and monitor your usage.



Direct Debit

Go to secure.powershop.com.au to setup or update a direct debit from your bank or credit card account.



Powershop App

Use our app to pay this bill. Download at powershop.com.au/about-us/powershop-app



Credit Card

Pay your bill with your credit card, securely and without a fee at secure.powershop.com.au. We accept Visa, American Express and Mastercard.

Understand your bill

Billing period 24/06/2024 to 21/08/2024 (59 days)

Your residential plan

Powershop 100% Carbon Neutral

Supply charges

	Quantity	Rate (incl. GST)	Period	Amount
Daily Supply Charge	59 day	\$0.9168/day	24/06 - 21/08	\$54.09

Usage charges

Usage At all times	622 MJ	\$0.0348/MJ	24/06 - 21/08	\$21.65
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Charges subtotal incl. GST (10%)

\$75.74

Deductions

Deductions subtotal	\$0.00
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Total tax invoice

\$75.74

Important Information

Financial Assistance

For information about assistance we must offer you visit powershop.com.au/payment-help, or give us a call on **1800 462 668**.

Speech or hearing impairments

To use the Teletypewriter (TTY) service, please call **13 36 77**. To use the Speak & listen service, please call **1300 555 727**.

Interpreter Services

If an interpreter is required, please speak to your Powershop representative on **1800 462 668**.

如果需要传译员，请拨打**1800 462 668**向您的Powershop代表提出要求。

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Εάν απαιτείται διερμηνέας, μιλήστε με τον αντιπρόσωπο του Powershop στο **1800 462 668**.

यदि दुभाषण: आवश्यका: सन्ति तर्हि कृपया स्वस्य Powershop प्रतिनिधिना सह **1800 462 668** इति दूरवाण्या: क्रमाङ्के वार्तालापं कुर्वन्तु

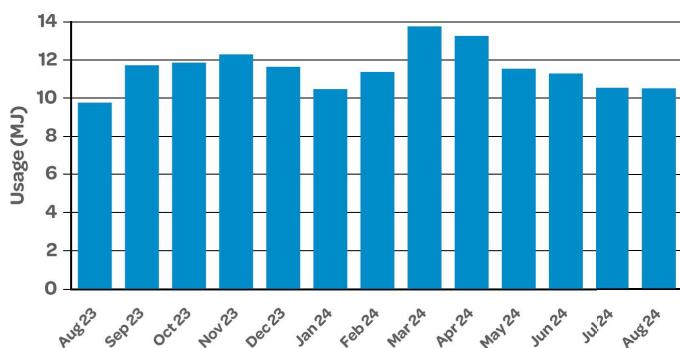
إذا كانت هناك حاجة إلى مترجم شفهي ، فيرجى التحدث إلى ممثل Powershop **1800462668** على الخاص بك على

Your meter readings

Meter Identifier	Read type	Rate description	Usage MJ	Previous	Current
8736OJ:1	actual	Usage	622	10393	10409
Working out your meter reading					
Gas meter volumes are corrected to account for changes in temperature and pressure.	Volume used 16m ³	Pressure correction value x 1.0109		Heating value x 38.47	= 622MJ
Last meter read date 21 Aug 24	Next scheduled read date 25 Oct 24 (+/- 2 business days)				

Useful usage information

Average daily usage



Want detailed information around your usage? Download the Powershop mobile app at powershop.com.au/about-us/powershop-app

Average daily usage compared to last year

This period: 10.5MJ per day

This time last year: 9MJ per day

Your average daily costs

Usage	\$0.36
Total	\$1.28
Same Time Last Year	\$1.22

\$ Cost per day**

\$1.28

Average daily usage

10.5 MJ

**Average daily usage and supply costs excludes all other discounts, rebates, concessions, solar feed-in and other charges and credits.

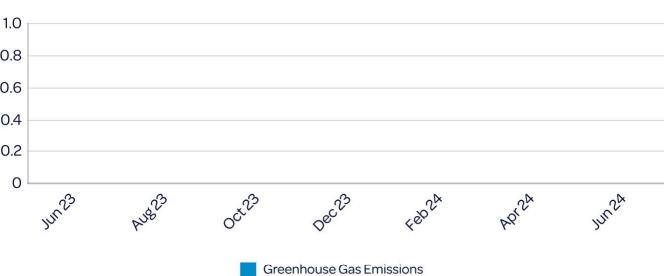
Average daily usage compared to other households in your area

Number of people in your household	Average daily usage (MJ)*
5 people	24.4
4 people	19.79
3 people	17.46
2 people	16.23
1 person	10.08

To find out more about how average household energy usage is calculated, visit energymadeeasy.vic.gov.au

Greenhouse gas emissions ()

Total greenhouse emissions for this bill:



*For more information visit compare.energy.vic.gov.au

*For households without a pool or gas connection.

Concessions

You might qualify for a State-funded concession, rebate or grant. For more information, please visit powershop.com.au/concessions or call on **1800 462 668**.

Account Statement

Gas 

Transactions

(for the period 25 Jun 2024 to 23 Aug 2024)

25 Jun 2024	<i>Opening account balance</i>		(\$80.42)
2 Jul 2024	Powershop iOS app payment	Payment by credit card	\$80.42
23 Aug 2024	Account review	For period 24 Jun - 21 Aug	\$0.00
		<i>Auto purchase of Top Up - Gas</i>	(\$75.73)
23 Aug 2024	<i>Closing account balance</i>		(\$75.73)

Total amount owing on account **\$75.74**

What are Powerpacks?



A Powerpack is a dollar amount of power. We sell Powerpacks at a range of different discounts in our online Shop, which you can access by logging in to your account from your desktop or mobile app. Download the Powershop mobile app at powershop.com.au/about-us/powershop-app or log in using secure.powershop.com.au.

Powerpacks purchased

Powerpack name	Date purchased	Powerpack value	Amount paid	Premium	You saved
Top Up - Gas	23/08/2024	\$75.73	\$75.73		
Total Powerpacks purchased		Total value	Total paid	Total premium	Total saved
		\$75.73	\$75.73	\$0.00	\$0.00

Find us on social media:

-  twitter.com/powershopaus
-  facebook.com/powershopaustralia
-  instagram.com/powershopaus





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Faults and emergencies

United Energy: 13 20 99

Disputes

Ombudsman: 1800 500 509

Electricity Statement - Tax Invoice

Account Number	831259978
Bill Issue Date	09/09/2024

Amount due

\$374.07

by 30 Sep 2024

Properties

Invoice Number	National Metering Identifier (NMI)	Supply Address	Distributor
41999936	64073311014	35 BRIDGE Street, BRIGHTON, 3186, VIC	United Energy

Energy Bill relief

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au

Could you save money on another plan?



Based on your past usage, our Power House may cost you up to \$1053.00 less per year than your current plan. To switch to this offer, call us on 1800 658 433.

The **Victorian Default Offer** is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1800 462 668 to discuss the suitability of this plan for you.

Payment methods



BILLER CODE: 207720
REF: 100014810749

Telephone & Internet Banking - BPAYID

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au



Online Portal

Login to your account at secure.powershop.com.au to pay this bill, purchase power and monitor your usage.



Direct Debit

Go to secure.powershop.com.au to setup or update a direct debit from your bank or credit card account.



Powershop App

Use our app to pay this bill. Download at powershop.com.au/about-us/powershop-app



Credit Card

Pay your bill with your credit card, securely and without a fee at secure.powershop.com.au. We accept Visa, American Express and Mastercard.

Understand your bill

Billing period 08/08/2024 to 08/09/2024 (32 days)

Your residential plan

Powershop 100% Carbon Neutral

Supply charges

	Quantity	Rate (incl. GST)	Period	Amount
Daily Supply Charge	32 day	\$1.1596/day	08/08 - 08/09	\$37.11

Usage charges

All Day Usage At all times	1424 kWh	\$0.2893/kWh	08/08 - 08/09	\$411.96
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Charges subtotal incl. GST (10%)	\$449.07
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Deductions

Deductions subtotal	\$0.00
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Total tax invoice	\$449.07
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Important Information

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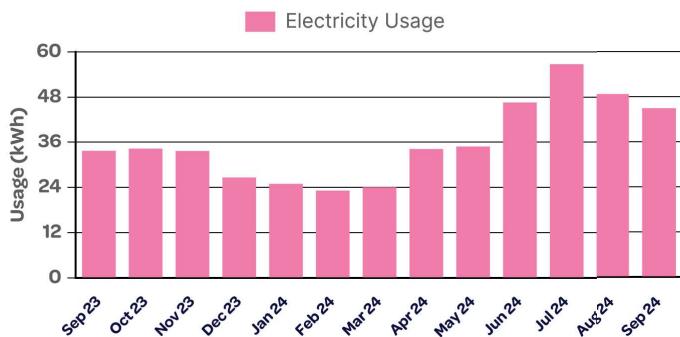
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Your meter readings

Meter Identifier	Read type	Rate description	Usage kWh	Previous	Current
1189793:E1	actual	All Day Usage	1424	093312.800	094736.900
1189793:E2	actual	Dedicated Circuit	0	002100.000	002100.000
Last meter read date					
08 Sep 24					

Useful usage information

Average daily usage



Average daily usage compared to last year

This period: 44.5kWh per day

This time last year: 48.2kWh per day

Want detailed information around your usage? Download the Powershop mobile app at powershop.com.au/about-us/powershop-app

Your average daily costs

All Day Usage	\$12.87
Dedicated Circuit	\$0.00
Total	\$14.03
Same Time Last Year	\$15.10

\$ Cost per day**
\$14.03

⚡ Average daily usage
44.5 kWh

🔌 Average daily exports
0 kWh

**Average daily usage and supply costs excludes all other discounts, rebates, concessions, solar feed-in and other charges and credits.

Average daily usage compared to other households in your area

Number of people in your household

5 people	18.7
4 people	14.53
3 people	12.78
2 people	12.2
1 person	7.34

To find out more about how average household energy usage is calculated, visit energymadeeasy.vic.gov.au

*For households without a pool or gas connection.

Greenhouse gas emissions (tonnes)

Total greenhouse emissions for this bill: 1.22 tonnes



*For more information visit compare.energy.vic.gov.au

Concessions

You might qualify for a State-funded concession, rebate or grant. For more information, please visit powershop.com.au/concessions or call on 1800 462 668.

Account Statement

Electricity 

Transactions

(for the period 8 Aug 2024 to 9 Sep 2024)

8 Aug 2024	<i>Opening account balance</i>		(\$565.95)
19 Aug 2024	Powershop iOS app payment	Payment by credit card	\$565.95
20 Aug 2024	Ex gratia	VICAUS Gov Bill Relief payment 1 of 4	\$75.00
9 Sep 2024	Account review	For period 8 Aug - 8 Sep	\$0.00
		<i>Auto purchase of Top Up</i>	(\$449.07)
9 Sep 2024	<i>Closing account balance</i>		(\$374.07)

Total amount owing on account **\$374.07**

What are Powerpacks?



A Powerpack is a dollar amount of power. We sell Powerpacks at a range of different discounts in our online Shop, which you can access by logging in to your account from your desktop or mobile app. Download the Powershop mobile app at powershop.com.au/about-us/powershop-app or log in using secure.powershop.com.au.

Powerpacks purchased

Powerpack name	Date purchased	Powerpack value	Amount paid	Premium	You saved
Top Up	09/09/2024	\$449.07	\$449.07		
Total Powerpacks purchased		Total value	Total paid	Total premium	Total saved
		\$449.07	\$449.07	\$0.00	\$0.00

Find us on social media:

-  twitter.com/powershopaus
-  facebook.com/powershopaustralia
-  instagram.com/powershopaus





Date Created: Sep 18, 2024 2:38:25 PM

Transaction Listing**Account Balance Summary**

Opening Balance	\$1,247.39 CR
Total Credits	\$8,848.82
Total Debits	\$8,772.41
Closing Balance	\$141.20 CR

Transaction Listing starts**19 August 2024****Transaction Listing ends****18 September 2024****Account Details**

Account Type	Transaction Account
BSB Number	083-299
Account Number	19-498-6612

Transaction Details

Date	Particulars	Debits	Credits	Balance
19 Aug 24	V7645 15/08 THE TWO UP SHOP CHELTENHAM 74940524228	\$11.10		\$1,236.29 CR
19 Aug 24	V7645 16/08 SQ *PARTY BAZAAR ELSTERNWIC 74064144229	\$17.20		\$1,219.09 CR
19 Aug 24	V7645 16/08 PAYPAL *SPOTIFY 3531436900 74998764229	\$19.99		\$1,199.10 CR
19 Aug 24	V7645 16/08 COLES 7757 ELSTERNWIC 74363964229	\$79.90		\$1,089.70 CR
20 Aug 24	V7645 16/08 INTL TXN FEE-SC 74998764229	\$0.60		\$1,908.33 CR
19 Aug 24	V7645 18/08 WOOLWORTHS/600 MAIN ST MORDIALLOC 74278244231	\$29.50		\$1,169.60 CR
20 Aug 24	V7645 18/08 GLEN EIRA CTY COUNCIL BENTLEIGH 74564724232	\$32.80		\$1,875.53 CR
20 Aug 24	V7645 18/08 BP EDITHVALE 3935 EDITHVALE 01028410491	\$137.40		\$1,738.13 CR
19 Aug 24	ONLINE F4249656609 ENERGY BILL PATERNO J		\$566.00	\$630.79 CR
19 Aug 24	ONLINE H0139073266 TOP UP PATERNO J		\$450.00	\$1,080.79 CR
19 Aug 24	DEPOSIT EFTPOS BEEM\\FE2580805ADA48E492BA7DC3BDF		\$119.20	\$1,199.99 CR
19 Aug 24	DEPOSIT EFTPOS BEEM\\9541C124DC134914B15B99E2EEB		\$47.40	\$1,247.39 CR
20 Aug 24	V7645 19/08 POWERSHOP AUSTRALIA MELBOURNE 74564724232	\$565.95		\$1,172.18 CR
20 Aug 24	ONLINE M3814582599 MEG SERVICE PATERNO J		\$625.00	\$1,714.70 CR
20 Aug 24	DEPOSIT EFTPOS BEEM\\D23D666557B14F4C9DA37874C8F		\$194.23	\$1,908.93 CR

Important

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Transaction Details

Date	Particulars	Debits	Credits	Balance
21 Aug 24	V7645 20/08 MASTER LANZHOU EXPRESS MELBOURNE 74201334233	\$21.21		\$1,150.97 CR
21 Aug 24	V7645 20/08 TOTAL AUTO CENTRE BRIGHTON 74564724233	\$625.35		\$525.62 CR
22 Aug 24	V7645 20/08 OZBAN TRADING PTY LTD SOUTH YARR 74940524233	\$2.00		\$2,223.62 CR
22 Aug 24	V7645 20/08 OZBAN TRADING PTY LTD SOUTH YARR 74940524233	\$5.49		\$2,218.13 CR
22 Aug 24	V7645 21/08 PUBLIC TRANSPORT VICT DOCKLANDS 74564724234	\$20.00		\$2,198.13 CR
22 Aug 24	FUNDS TRANSFER MEGHAN ASHTON FI JOEL PATERNO		\$1,500.00	\$2,025.62 CR
22 Aug 24	JACK BRENTONMEG BDAY		\$200.00	\$2,225.62 CR
27 Aug 24	V7645 23/08 PETBARN BRIGHTON 74564724239	\$18.99		\$2,154.32 CR
26 Aug 24	MOHAMMAD MAHMUD		\$50.00	\$2,248.13 CR
26 Aug 24	V7645 25/08 COLES 7819 BRIGHTON 74363964238	\$25.20		\$2,209.35 CR
26 Aug 24	1036472164040 PAYPAL AUSTRALIA JOEL PATERNO	\$1.49		\$2,246.64 CR
26 Aug 24	1036480300447 PAYPAL AUSTRALIA JOEL PATERNO	\$12.09		\$2,234.55 CR
26 Aug 24	1036516829931 PAYPAL AUSTRALIA JOEL PATERNO	\$29.55		\$2,179.80 CR
28 Aug 24	V7645 26/08 KRYTERION WEBASSESSOR PHOENIX 24801974240	\$121.95		\$2,032.37 CR
29 Aug 24	V7645 26/08 INTL TXN FEE-MC 24801974240	\$3.66		\$2,028.71 CR
27 Aug 24	1036521786489 PAYPAL AUSTRALIA JOEL PATERNO	\$6.49		\$2,173.31 CR
29 Aug 24	V7645 28/08 JERRYS MILKBAR ELWOOD 74201334241	\$11.49		\$2,017.22 CR
02 Sep 24	V7645 28/08 HOSTINGER.COM LARNAKA 24871154244	\$70.13		\$1,832.21 CR
03 Sep 24	V7645 28/08 INTL TXN FEE-MC 24871154244	\$2.10		\$1,640.90 CR
30 Aug 24	V7645 29/08 AVIV CONTINENTAL CAKES ELSTERNWIC 74466024242	\$15.80		\$2,001.42 CR
02 Sep 24	V7645 31/08 MOUNT MACEDON HOTEL MOUNT MACE 74466024244	\$38.00		\$1,955.87 CR
02 Sep 24	V7645 01/09 COLES 7819 BRIGHTON 74363964245	\$36.05		\$1,993.87 CR
02 Sep 24	V7645 01/09 WHISTLING KETTLE HAMPTON 74249234245	\$53.53		\$1,902.34 CR
02 Sep 24	EFTPOS 01/09 04:27TANGERINE TELECOM	\$86.76		\$1,745.45 CR
02 Sep 24	DEPOSIT EFTPOS BEEM\\3A494EB4633045A9D771DB5C635		\$28.50	\$2,029.92 CR
02 Sep 24	A00EY5V50FA2 ANYTIME FITNESS JOEL PATERNO	\$108.11		\$1,637.34 CR
03 Sep 24	V7645 02/09 SQ *NORTH POINT CAFE BRIGHTON 74064144246	\$87.71		\$1,494.19 CR
03 Sep 24	DEPOSIT EFTPOS BEEM\\50D68733E9364253B033A7E7E09		\$5.66	\$1,643.00 CR
03 Sep 24	62307529719 OPTUS BILLING JOEL PATERNO	\$59.00		\$1,581.90 CR
04 Sep 24	BEEM\\C07BE3CC696F48		\$888.00	\$2,382.19 CR
04 Sep 24	EFTPOS 04/09 13:17 SURF COAST CENTURY 2	\$618.00		\$1,764.19 CR

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Transaction Details

Date	Particulars	Debits	Credits	Balance
04 Sep 24	JAMES FIORE CAR INSURANCE SEPT		\$35.00	\$1,799.19 CR
04 Sep 24	V7645 03/09 COLES 7819 BRIGHTON 74363964247	\$67.40		\$1,731.79 CR
05 Sep 24	BEEM\\C4770F41A1B14F		\$13.36	\$1,745.15 CR
05 Sep 24	V7645 04/09 WOOLWORTHS/104 CHURCH ST BRIGHTON 74278244248	\$19.08		\$1,726.07 CR
06 Sep 24	GREEN JJUSTIN RUN		\$146.00	\$1,872.07 CR
06 Sep 24	JACK S THOMASRUNNIN		\$146.00	\$2,018.07 CR
06 Sep 24	MR DARCY NASH FORD		\$146.00	\$2,164.07 CR
06 Sep 24	V7645 05/09 COLES 7819 BRIGHTON 74363964249	\$11.45		\$2,152.62 CR
09 Sep 24	BEEM\\9FF0563BC19B40		\$672.00	\$2,824.62 CR
09 Sep 24	BEEM\\D7881A3439F74D		\$758.00	\$3,582.62 CR
09 Sep 24	BEEM\\FAD08F251DF84C		\$23.01	\$3,605.63 CR
09 Sep 24	BEEM\\04AB379A2D0746		\$801.00	\$4,406.63 CR
09 Sep 24	ONLINE L9228142172 TOP UP PATERNO J		\$300.00	\$4,706.63 CR
09 Sep 24	V7645 05/09 PETBARN BRIGHTON 74564724250	\$68.98		\$4,637.65 CR
09 Sep 24	V7645 06/09 CATALINA NOOSA NOOSAVILLE 74773884250	\$13.00		\$4,624.65 CR
09 Sep 24	V7645 06/09 CATALINA NOOSA NOOSAVILLE 74773884250	\$18.00		\$4,606.65 CR
09 Sep 24	V7645 06/09 CATALINA NOOSA NOOSAVILLE 74773884250	\$18.00		\$4,588.65 CR
09 Sep 24	V7645 06/09 COCACOLAEP MARCOOLA 74564724250	\$5.00		\$4,583.65 CR
09 Sep 24	V7645 06/09 COCACOLAEP MARCOOLA 74564724250	\$5.00		\$4,578.65 CR
09 Sep 24	V7645 06/09 GRILLD PTY LTD - NOOSA NOOSA HEAD 74940524251	\$8.10		\$4,570.55 CR
09 Sep 24	V7645 06/09 GRILLD PTY LTD - NOOSA NOOSA HEAD 74940524251	\$40.40		\$4,530.15 CR
09 Sep 24	V7645 06/09 SQ *NFCC - MISS LAGUNA NOOSA HEAD 74064144250	\$22.00		\$4,508.15 CR
09 Sep 24	V7645 06/09 WHS MEL T4 AIRSIDE CT TULLAMARIN 74249234250	\$8.77		\$4,499.38 CR
09 Sep 24	V7645 07/09 FOOD ODYSSEY OPERATION NOOSA HEAD 74940524251	\$20.19		\$4,479.19 CR
09 Sep 24	V7645 07/09 OCEAN BREEZE RESORT NOOSA HEAD 74742724251	\$4.00		\$4,475.19 CR
09 Sep 24	V7645 08/09 LS NOOSA SOCIAL ESPRES NOOSA HEAD 74773884252	\$14.17		\$4,461.02 CR
09 Sep 24	E KIERNIKOWSKI T7906482972 SEPT RENT	\$4,008.00		\$453.02 CR
09 Sep 24	MELANIE F WHITE S7806482842 WEDDING GIFT	\$100.00		\$353.02 CR
09 Sep 24	ATO005000020226496 ATO		\$115.37	\$468.39 CR
09 Sep 24	1036794804247 PAYPAL AUSTRALIA	\$20.00		\$448.39 CR
10 Sep 24	V7645 06/09 MCDONALDS MELB AIR T4 MELBOURNE 74564724253	\$18.80		\$429.59 CR

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Transaction Details

Date	Particulars	Debits	Credits	Balance
10 Sep 24	V7645 07/09 NOOSA HEADS SLSC NOOSA HEAD 74564724253	\$23.00		\$406.59 CR
10 Sep 24	V7645 07/09 NOOSA HEADS SLSC NOOSA HEAD 74564724253	\$31.00		\$375.59 CR
10 Sep 24	V7645 07/09 SURF CLUB RESTAURANT NOOSA HEAD 74742724252	\$29.24		\$346.35 CR
10 Sep 24	V7645 08/09 HASTINGS ST SUPERMARK NOOSA HEAD 74564724253	\$3.15		\$343.20 CR
10 Sep 24	V7645 09/09 MINT KISS ASHMORE 74249234253	\$101.25		\$241.95 CR
10 Sep 24	V7645 09/09 SOFITEL NOOSA SPI NOOSA HEAD 74619704253	\$24.34		\$217.61 CR
10 Sep 24	V7645 09/09 7-ELEVEN 4139 NOOSA HEAD 74564454253	\$14.90		\$202.71 CR
11 Sep 24	ONLINE D9934122525 TOP UP PATERNO J		\$1,000.00	\$1,202.71 CR
11 Sep 24	V7645 08/09 GRILLD PTY LTD - NOOSA NOOSA HEAD 74940524253	\$49.90		\$1,152.81 CR
11 Sep 24	V7645 09/09 HASTINGS ST SUPERMARK NOOSA HEAD 74564724254	\$46.90		\$1,105.91 CR
11 Sep 24	V7645 09/09 SAILS BEACH CAFE. NOOSA HEAD 74564724254	\$12.66		\$1,093.25 CR
11 Sep 24	V7645 10/09 WOOLWORTHS/104 CHURCH ST BRIGHTON 74278244254	\$32.55		\$1,060.70 CR
12 Sep 24	V7645 10/09 SWELL CAFE SCA NAMBOUR 01348447816	\$20.12		\$1,040.58 CR
13 Sep 24	V7645 11/09 GEMMAK PTY LTD BRIGHTON 74940524255	\$25.00		\$1,015.58 CR
13 Sep 24	V7645 11/09 JERRYS MILKBAR ELWOOD 74201334256	\$11.80		\$1,003.78 CR
13 Sep 24	V7645 12/09 POWERSHOP AUSTRALIA MELBOURNE 74564724256	\$75.74		\$928.04 CR
16 Sep 24	BEEM\\254EC644821142		\$19.09	\$947.13 CR
16 Sep 24	V7645 12/09 AMPOL STH MELBO 33334F SOUTH MELB 74940524256	\$72.91		\$874.22 CR
16 Sep 24	V7645 13/09 ALDI STORES - BENTLEIGH BENTLEIGH 74940524258	\$85.38		\$788.84 CR
16 Sep 24	V7645 13/09 BENTLEIGH DISCOUNT BENTLEIGH 01458564591	\$7.99		\$780.85 CR
16 Sep 24	V7645 13/09 CALTEX MCKINNON MCKINNON 74940524257	\$37.90		\$742.95 CR
16 Sep 24	V7645 13/09 L.X FAMILY INVESTMENT BENTLEIGH 74940524257	\$1.99		\$740.96 CR
16 Sep 24	V7645 14/09 LE FEU BRIGHTON BRIGHTON 74249234258	\$150.04		\$590.92 CR
16 Sep 24	TONY PATERNO T5514492734 RENAES PRESENT	\$50.00		\$540.92 CR
17 Sep 24	V7645 16/09 COLES 7819 BRIGHTON 74363964260	\$53.27		\$487.65 CR
17 Sep 24	V7645 16/09 PAYPAL *SPOTIFY 3531436900 74998764260	\$19.99		\$467.66 CR

Important

- This provisional list is not a statement of account.
- It may include transactions which may appear on previous statements.
- It may not include all transactions processed since last statement was issued.
- With the exception of cheque serial numbers, the details shown in the particulars column may be an abbreviation.
- Inclusion of a debit does not always indicate payment by the bank.

Transaction Details

Date	Particulars	Debits	Credits	Balance
18 Sep 24	POS 17/09 KRYTERION WEBASSESSOR PHOENIX	\$326.46		\$141.20 CR

Important

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- It may not include all transactions processed since last statement was issued.
- With the exception of cheque serial numbers, the details shown in the particulars column may be an abbreviation.
- Inclusion of a debit does not always indicate payment by the bank.



Mr Joel Paterno
35, BRIDGE ST
BRIGHTON VIC 3186

Customer Service

1800 211 112

8.30AM – 7PM, Weekdays*

9.00AM – 6PM, Weekends*

Technical Support

1800 211 112

24hrs, 7 days a week

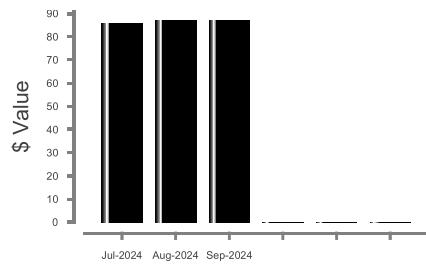
*Australia Eastern Time

tangerinetelecom.com.au

Your account summary

Last bill	\$0.00
Previous balance	\$85.90
What you paid	\$86.76 CR
Outstanding balance	\$0.00
This Bill	
New Charges (inc GST)	\$86.76
Total Due	\$85.90

Your billing history



Months of issued

Charges summary

Other Charges and Credits	\$0.86
NBN Charges	\$85.90

Total charges (inc GST)	\$86.76
GST	\$7.89

Your Tax Invoice

Account number	227572
Bill number	227572-1359
Issue date	15 Sep 2024

Due Date **01 Oct 2024**

Total **\$85.90**

Billing Period

Your billing period for each service is outlined in the Charges Breakdown below. You may have different billing periods if you have multiple services.

Your account is set up for Direct Debit



A surcharge applies for direct debits made from a credit/debit cards. This is 1% for Visa /MasterCard and 2% for American Express. There are no payment charges for direct debits made from a bank account. You can update your payment method and card/account details via our website. See tangerinetelecom.com.au > My Tangerine.

Late Payment Fees

Fees will be charged if funds are not received by the due date.



Biller Code: 365049
Ref: 2275725

Bill Number 227572-1359



Direct Deposit

Commonwealth Bank
BSB:
Account Number:
Reference:

063-000
14307227
227572

Date Due **01 Oct 2024**

Total **\$85.90**



Pay by Phone

Pay over the phone by credit/debit card. Call us on 1300 850 463. Credit/debit card surcharge applies (1% for Visa/MasterCard, 2% for Amex).



*3395 227572 26 \$85.90

Minimum Australia post payment available is \$10

Tangerine Telecom Pty Ltd

ABN 11 602 814 791



Service Summary

Service	Charge Type	Billing Period	Quantity	Cost
00007532568275@wba.nbnonline.com.au	NBN Charges	15 Sep 2024 to 14 Oct 2024	1 unit	\$85.90
Total for Service				\$85.90

Charges Breakdown

NBN Charges

Billing Period	Service	Charge Details	Charge
15 Sep 2024 to 14 Oct 2024	00007532568275@wba.nbnonline.com.au	nbn100/20 Monthly Charge	\$85.90
Total:			\$85.90

Other Charges and Credits

Billing Period	Service	Charge Details	Charge
01 Sep 2024		Visa Surcharge \$0.86 - THANK YOU	\$0.86
Total:			\$0.86
TOTAL CHARGES (inc GST)			\$86.76
GST			\$7.89
PAYMENT DUE			01 Oct 2024

Experiencing Financial Hardship?

At Tangerine we are committed to helping customers facing financial hardship maintain telecommunications access and working with you to find a sustainable solution. If you are in financial hardship, you may be eligible for assistance under our Payment Assistance policy. You can access our Payment Assistance policy, and application form, on our website at <https://www.tangerinetelecom.com.au/financial-hardship>

You can contact us to discuss our Payment Assistance policy or your financial hardship situation by calling us on 1800 211 112 (Monday to Friday 9:00am-5:30pm AET excluding public holidays) or via email financialhardship@tangerinetelecom.info (inbox monitored Monday to Friday 9:00am-5:30pm AET excluding public holidays).

Juicy updates

Charges apply for payment by credit or debit card.

1% for VISA/MASTERCARD and 2% for AMEX

Sign up for a bank account direct debit and avoid these charges. Call 1800 211 112.

Update your payment details online at: tangerinetelecom.com.au

PS. You can now message us via WhatsApp! +61429637422

Information on premium services

Premium Services (or PSMS) generally begin with a 19 number, and can consist of the following; voting lines, ringtones and sports scores etc.

Charges for these services are higher than standard SMS rates and can be billed in the following way;

Flat rate:	Flat fixed fee for each SMS sent to and/or received from a premium number, or a flat fee per phone call made to the premium service.
Subscription:	Opt into an ongoing subscription with associated charges.
Joining Fees:	Charged an additional joining fee as part of an ongoing subscription.
Time Rate:	Premium call is timed and charged at a per minute rate.
Data Volume Charge:	Charged according to how many kilobytes of data are downloaded.

Call our customer service team to request free barring or opting out of PSMS

To bar Telstra and Optus mobile PSMS please call our customer service team. We can also assist you in opting out of current PSMS subscriptions.

Orders take up to 1 business day to process, and once the opt-out is complete there will be no further charges for that particular subscription.

Contact us on 1800 211 112.

Complaints about PSMS services

If you should need to raise a complaint about your Premium Service you should contact the content provider who supplied you with the premium service in the first instance. Our customer service team will assist you in resolving such matters.