JOEL R K

DMS PRODUCT ENGINEER

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EDUCATION

PONJESLY COLLEGE OF ENGINEERING   Nagercoil, TN
Bachelor of Engineering   Aug 2019 – June 2023
Computer Science Engineering
Cumulative GPA: 7.66/10.0
ANNA UNIVERSITY

WORK EXPERIENCE

DMS PRODUCT ENGINEER   July 2023 - Present

- Currently working at MACS INFOSOLUTION Deployed at TVS Motor Company.

  - Provide L2 level support using SQL for DMS, an application used by TVS dealers to maintain data on service, vehicle details, sales, and parts.

  - Analyze backend data to ensure data integrity and optimize database performance.

  - **Norton DMS Project**:

    o Collaborated with developers.
    o Handle grooming sessions to define and refine project requirements.
    o Assist in gathering and clarifying requirements to ensure successful project delivery.

  - **IQube EV Vehicle Project**:

    o Provide L2 level support for sales operations.
    o Analyze and resolve issues related to sales data.
    o Ensure smooth operation of the sales module within the DMS.

SKILLS

TECHNICAL SKILLS:
- SQL
- HTML
- CSS
- MySQL

SOFT SKILLS: Communication, Confidentiality, Critical Thinking, Problem Solving, Interpersonal Skills

LINKS:
- Github: https://github.com/Joelreji24
- LinkedIn: https://www.linkedin.com/in/joel-r-k-662668231

LANGUAGES: Fluent in English, Malayalam, Conversational Proficiency in Tamil

UNIVERSITY PROJECTS

ONLINE JOB PORTAL SYSTEM
• Project is about the Job recruitment process which is done online.
• It will allow the person to apply for a job in the company.
• User needs to register in the portal for applying the job.

ANALYSING ONLINE MALWARE & THREAT INTELLIGENCE
• The aim of this project is to develop an intelligent system that detects and mitigates online malware threats by leveraging the power of threat intelligence.
• Technologies used: HTML, CSS, DJANGO, MYSQL

INTERNSHIP

TECHNOVALLEY   June 2022 – July 2022
• PYTHON PROGRAMMING INTERN
• Completed a dynamic Python internship, gaining hands on experience in developing and optimizing code for diverse applications.
• Applied Python programming skills to solve real world challenges and enhanced coding proficiency