

# JOEL RK

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GitHub: [GitHub/Joel](#) | Portfolio: [Portfolio/Joel](#)

Kerala, India

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## Summary

I am an Engineering Graduate in Computer Science and have 1.5 + years of experience in a prestigious organization. I wish to work in a challenging and prosperous environment, where I can contribute creatively to the growth and well-being of both for organization and myself.

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## Experience

### DMS PRODUCT ENGINEER | TVS MOTOR (Macs Infosolution)

July 2023 – Dec 2024

Bangalore

#### TVS DMS PROJECT:

- Managed and analyzed Dealer Management System (DMS) data for 1,500+ TVS dealers, ensuring 99% system uptime, accurate reporting, and consistent data quality across regions.
- Reduced data inconsistencies by 20% through advanced SQL-based data validation, enhancing operational reliability and reporting accuracy.
- Developed and optimized complex SQL queries using CTEs, UNION ALL, and window functions to analyze 500+ monthly sales, enquiry, and retail transactions.
- Led end-to-end data integration for new dealers, including customer segmentation and invoice mapping, enabling smooth onboarding and accurate tracking.
- Supported DMS operations for 50+ dealers in Norton, aligning data processes, automating reporting, and ensuring regional consistency in sales and customer data.

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## Technical Skills

- **Programming:** MS Excel, SQL, Jira, SAP
- **Tools & Platforms:** Jira, MS Excel, VS Code, GitHub, MySQL

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## Education

B.E COMPUTER SCIENCE AND ENGINEERING

August 2019 – June 2023

Ponjesly College OF Engineering (ANNA UNIVERSITY)

Nagercoil, TN

Cumulative GPA: 7.65 /10.0

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## **Soft Skills**

Communication, Confidentiality, Critical Thinking, Problem Solving, Interpersonal Skills

## **Languages**

Fluent in English, Conversational Proficiency in Tamil, Fluent in Malayalam