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PEOPLE 2 WEEKS AGO

"I Reject The Majority Of Orders": DoorDash Driver Shares How He Chooses Which Orders To Pick Up, Sparks Debate Online

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Adelaide Ross and Mantas Kačerauskas

Food delivery apps have revolutionized the game of take-out. We are no longer limited to only pizza and Chinese food if we're not interested in cooking dinner or leaving our homes. Although those are both fantastic options, our phones now hold the capability to have almost anything delivered right to our doors. This has been especially useful in recent years when dining-in has been restricted due to the pandemic, and many of us have had to quarantine at least once.

But while we all have enjoyed the convenience of food delivery apps on occasion, few of us actually know what it is like to *work for* these companies. There are so many nowadays that will bring you anything from a pint of ice cream to a gourmet meal in take-out boxes, but as one DoorDash driver recently shared on TikTok, not every driver is willing to pick up any order.

In the [video posted by The Gig Doctor](#), he shared his tips and methods for being selective when driving for the app, and it sparked quite the debate in the comments. Below, you can read his full explanation, as well as some of the replies from a variety of viewers. Let us know in the comments what you think about these recommendations for working for DoorDash and if they will change the way you order food in the future. Then if you're interested in checking out a **Bored Panda** piece featuring wild stories from food delivery drivers, we've got the perfect article to read next [right here](#).

This DoorDash driver recently sparked a debate online after sharing that he won't pick up just any order



Image credits: Marques Thomas (not the actual photo)

Good morning, everybody. I just wanted to share with you how I choose and reject orders from DoorDash. So, we're gonna hopefully have some orders pop up here while I'm doing the video.

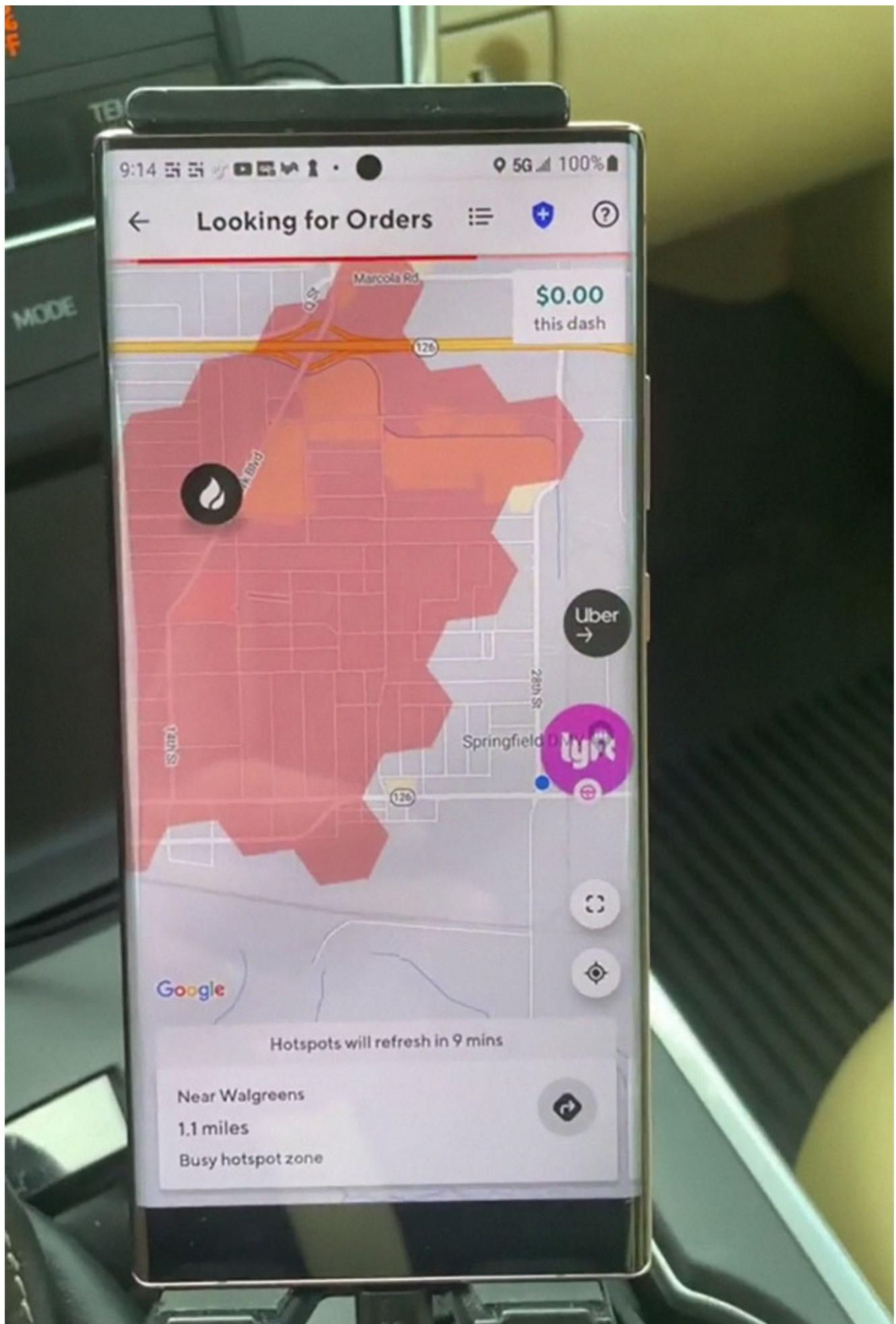




Image credits: [gigdoctor](#)

There's one from McDonald's. 4 items, 2.6 miles, \$4 and 25 cents. Now that's one I would definitely not take, just too small.

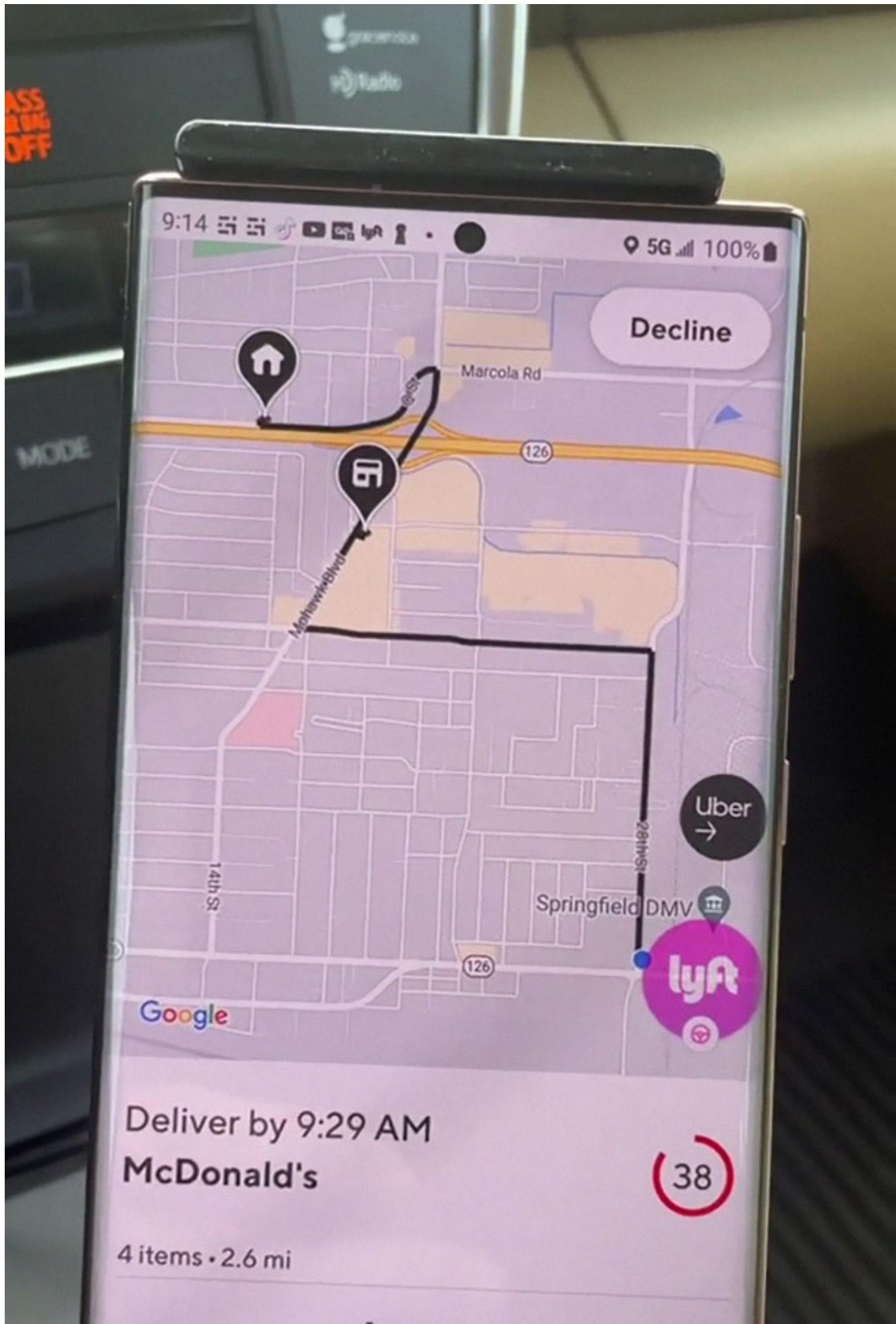




Image credits: [gigdoctor](#)

Okay. So I'll just reject him that easy.
I'm gonna show you here. What my
acceptance rate is with DoorDash here in
a little bit. But it's usually between 4
and 10%. It's really low. I don't try to
be top dasher.

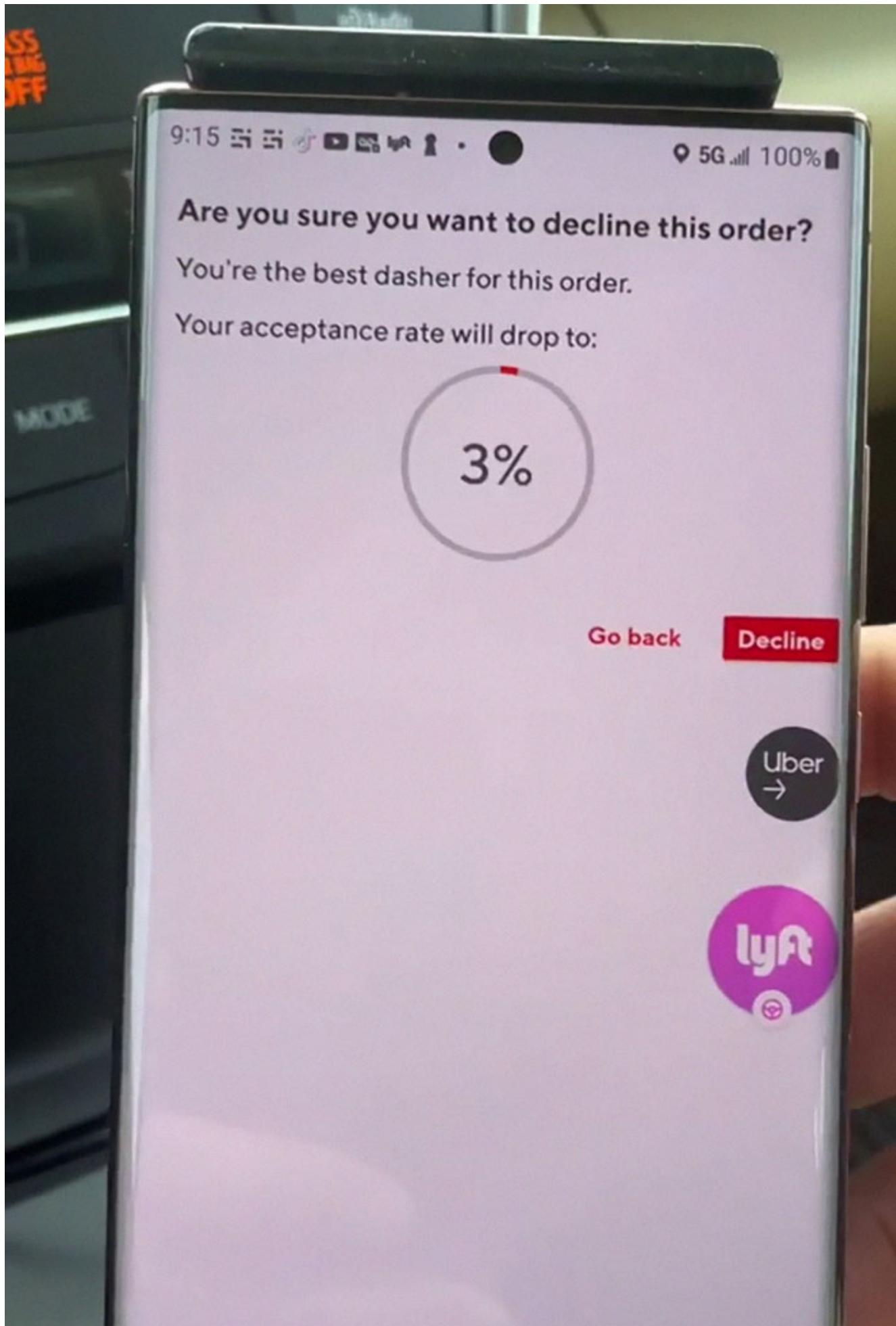
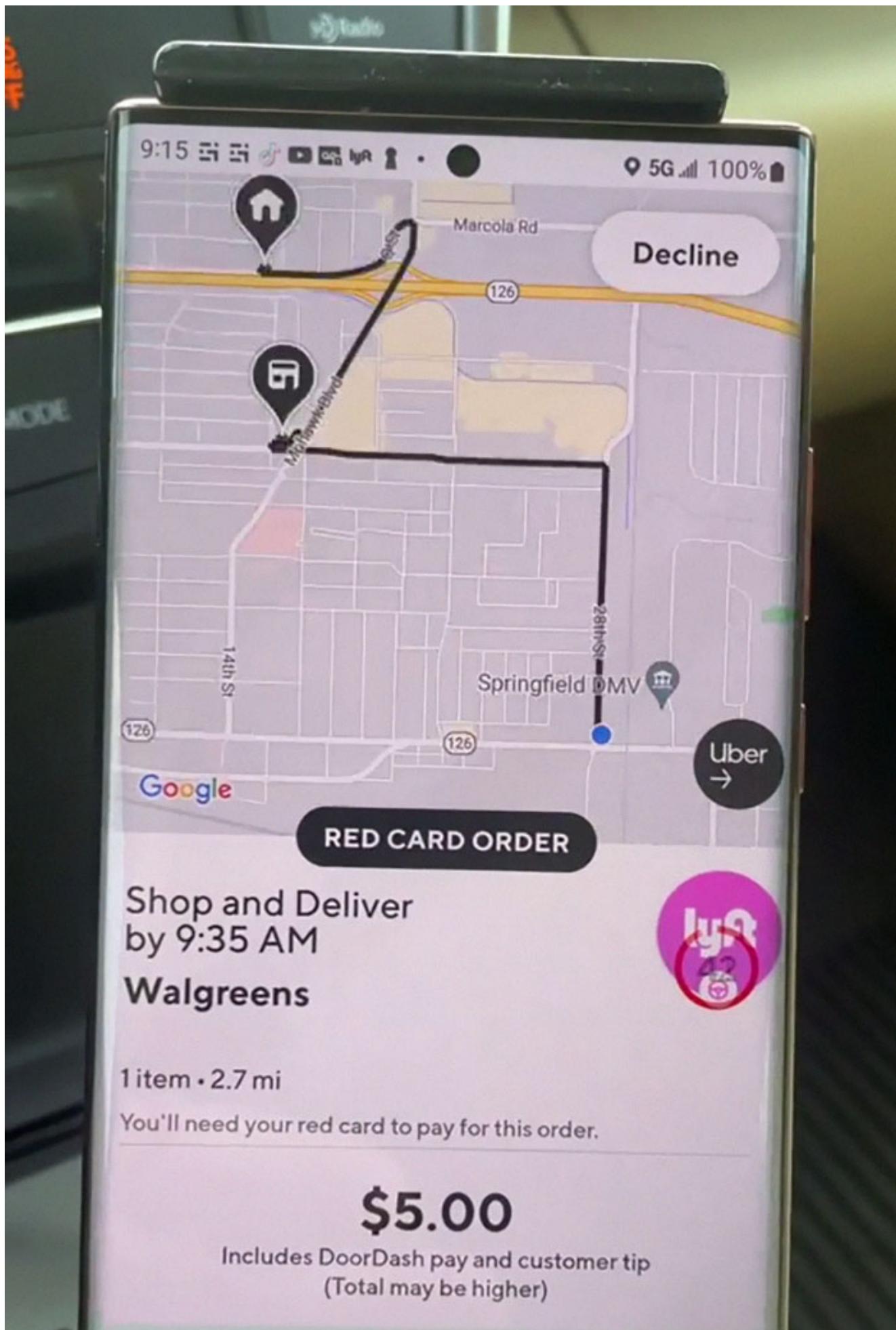




Image credits: [gigdoctor](#)

Here's one, Walgreens, one item, 2.7 miles for \$5. Not worth it. See, I won't take anything unless it's gonna pay me at least \$10, and that one's definitely not, it's not worth my time



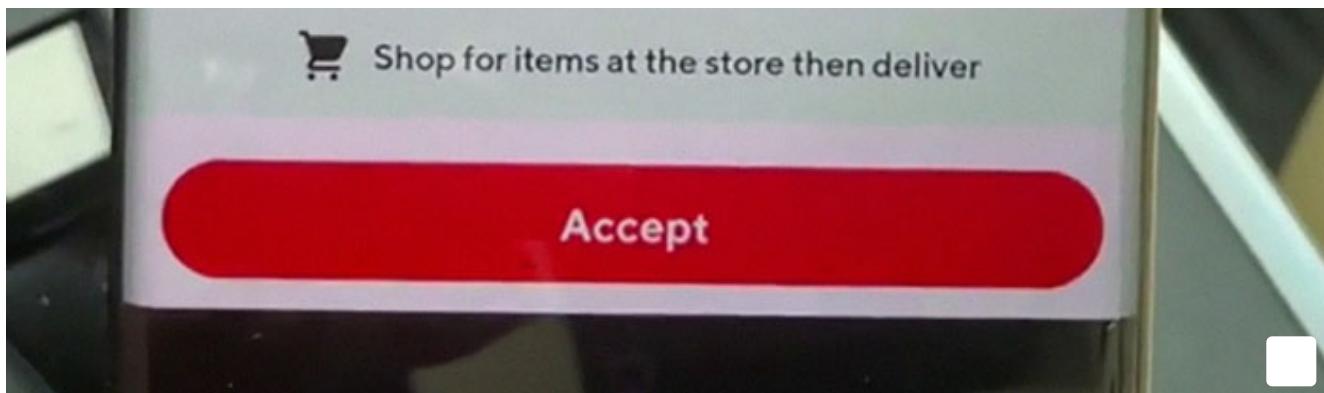
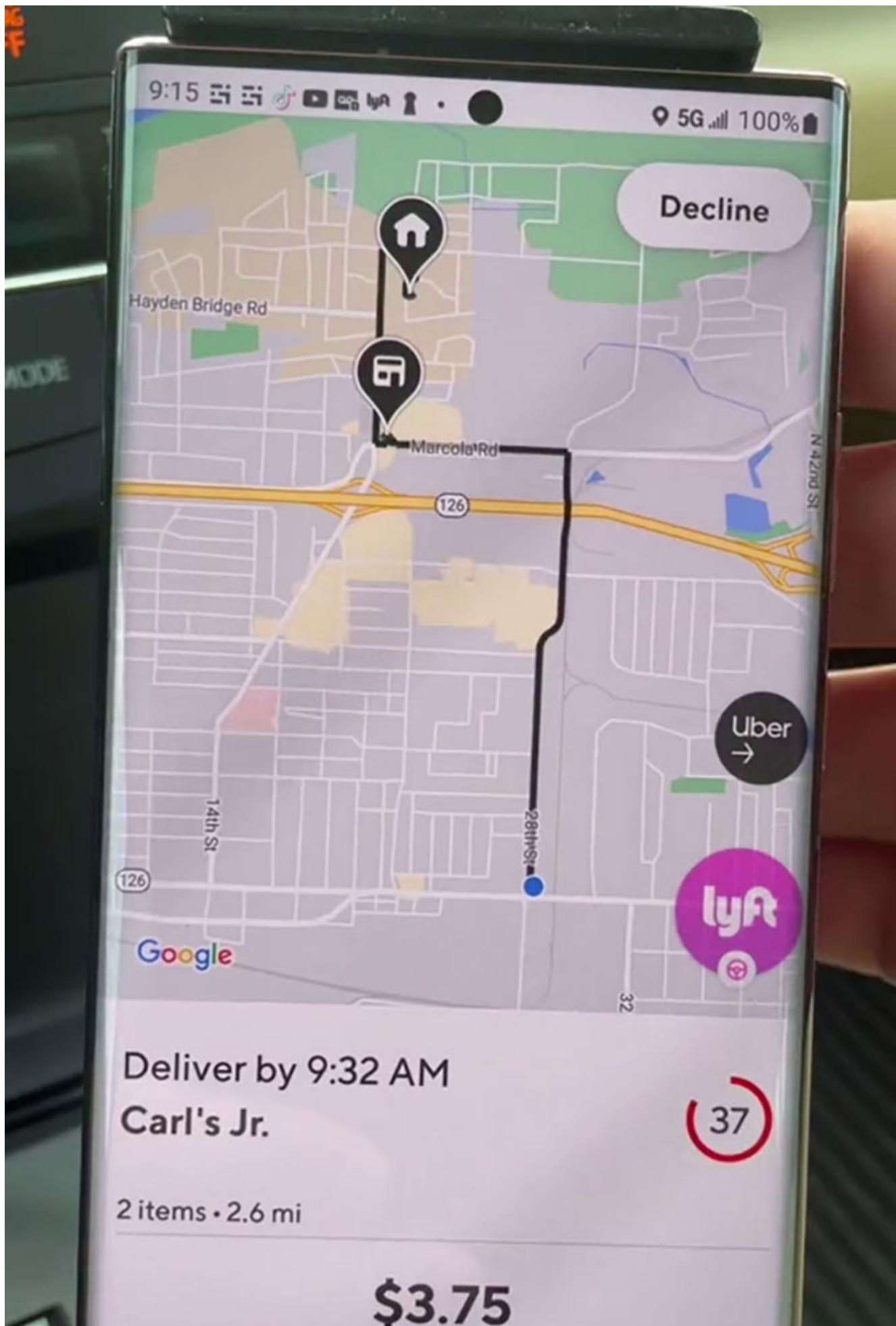


Image credits: [gigdoctor](#)

You know, when you consider how much gas costs these days and driving to the restaurant and having to wait for it and everything. It's just not worth it unless you're getting paid a little more. So here's another Carl's Jr. 2 items, 2.6 miles, \$3 and 75 cents. Oh, hell no. So let's go ahead and get rid of that one.



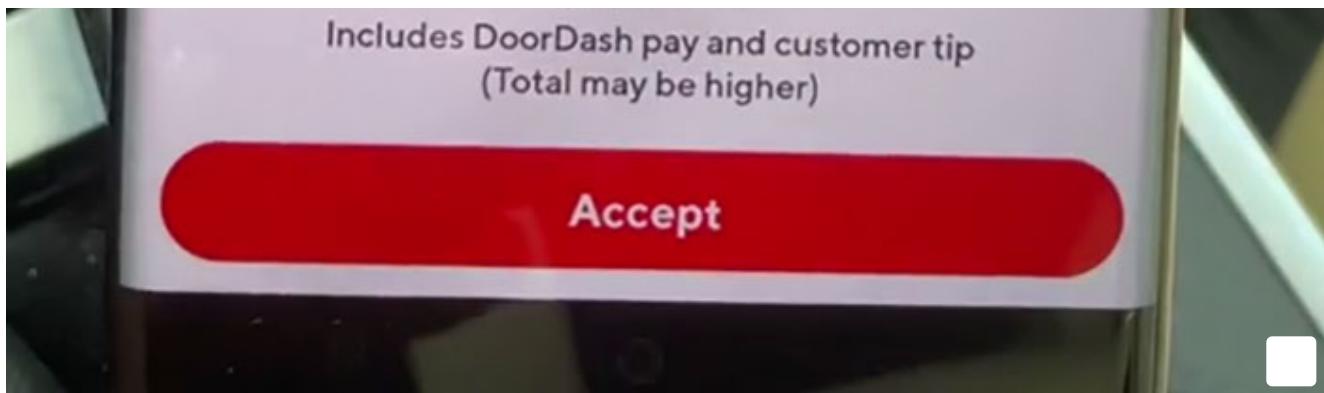


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As you can see, I would reject the majority of the orders coming through with DoorDash. So when I keep it on, I'm very selective. I do a lot of cherry picking on there and you're not gonna get penalized for that. At least not at the current time.

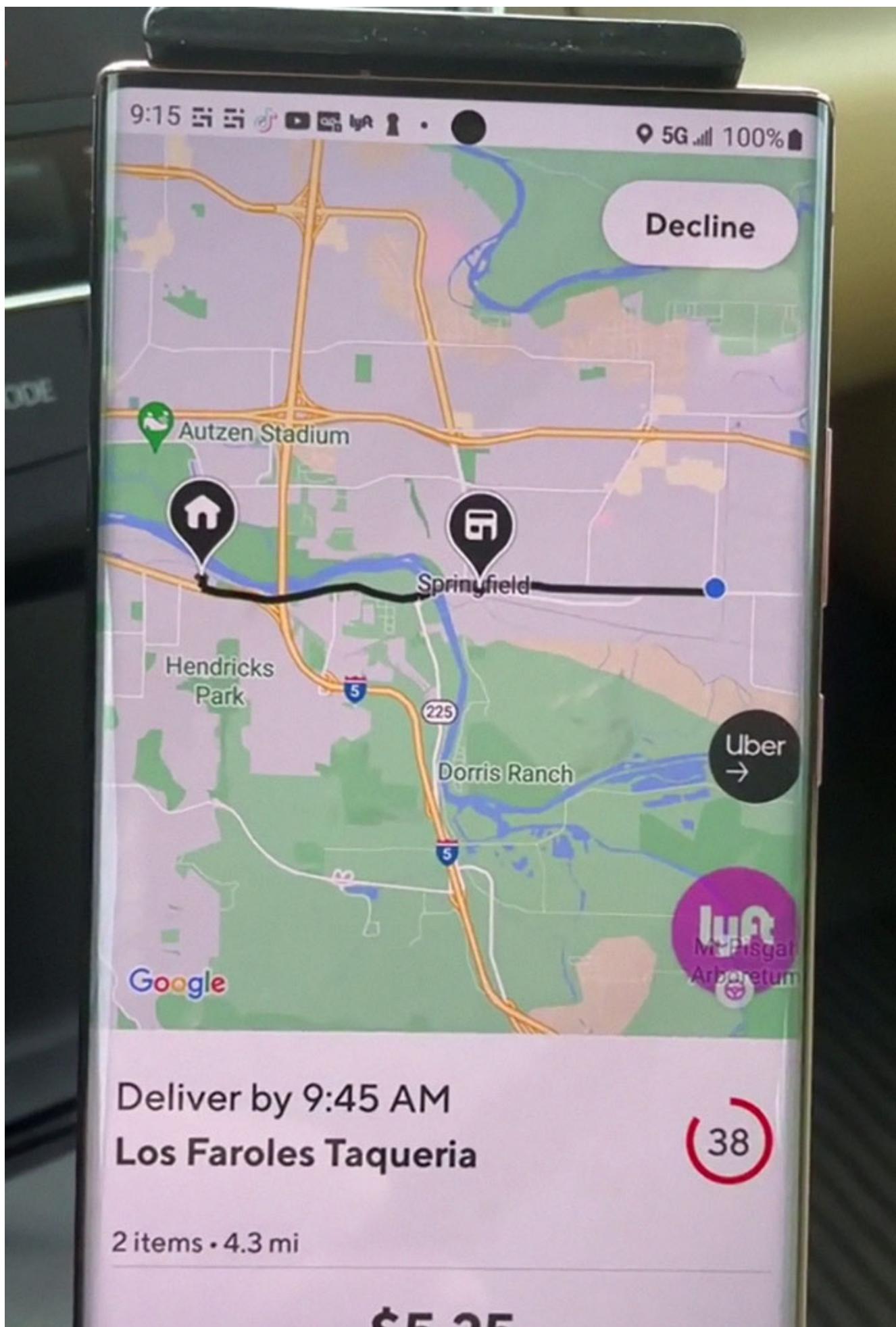


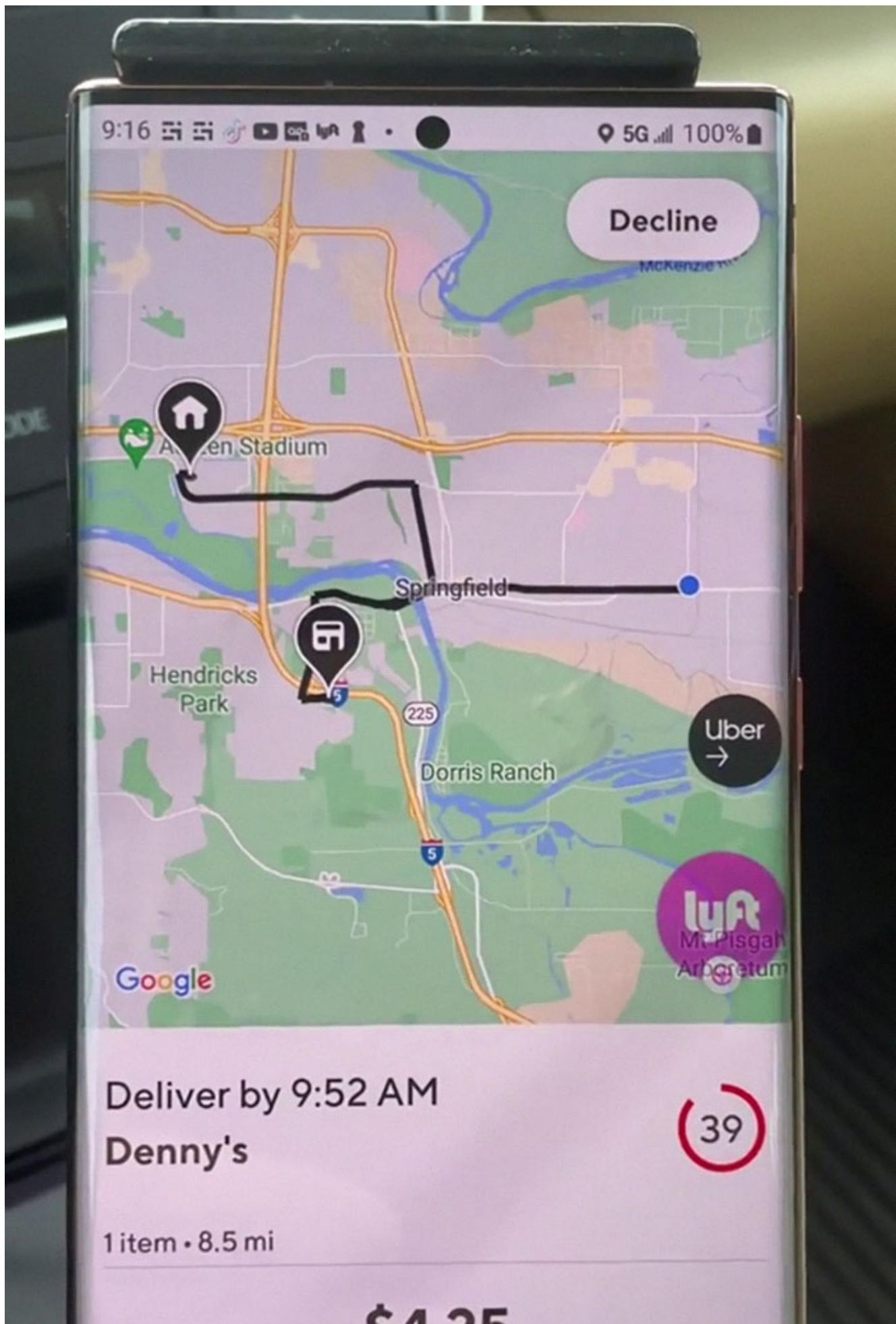


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2 items, 4.3 miles, \$5 and 25 cents.

Nope. That ain't gonna happen. But just be very liberal about canceling orders.

Don't be afraid to do it. It's okay. You don't have to be a top Dasher. I'll leave all those small ones for the top Dashers and they'll make half as much money as me.



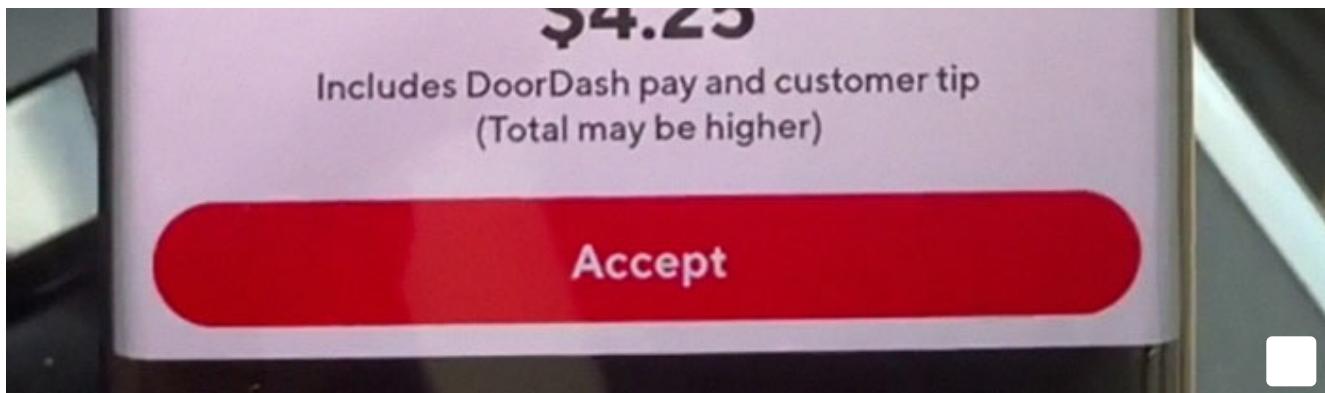


Image credits: [gigdoctor](#)

Denny's one item 8 and a half miles. Hell no, all right, let's get rid of that one. Just that easy. And let's see what else pops up here, but you see how fast they come in.

On DoorDash, you get a lot of orders, but there's a lot of junk orders like that that are just small, not worth your time. You're gonna end up spending more money than you're making if you take those.

So I just don't recommend taking them. Some people do, cuz they just want to be a top Dasher so they can have unlimited schedule, but I'll share something with you.

I never have a problem finding a schedule if you check at the top of the hour and the bottom of the hour, like for example, it's 9:16 here now. 9:30 more schedules will become available cuz people just won't show up.

So you don't have to be a top Dasher to get enough schedule to make a full-time living with DoorDash, as long as you cherry pick, and you're very picky about what you do.

Usually when I'm doing food delivery, I'll run DoorDash and GrubHub at the same time, and I'll do the same thing with both of them.

I'm just very picky on what I'll take with either one of 'em. I don't worry about my acceptance rates, but once you take an order, don't cancel the order.

They do frown on that and you can get paused on the platform for canceling orders after you've accepted them. And I understand why. That's just plain rude. There's a customer waiting on the other end.

They think you're coming, you drop it and they have to wait longer. Anyway, drive safe out there, you guys. Look forward to helping you more in the future. Go ahead and give me a like and a follow and let's go ahead and get back to work.

Image credits: [gigdoctor](#)

According to [Business of Apps](#), food delivery apps have skyrocketed in popularity in recent years. From April to September in 2020, the combined revenue of the most successful food delivery services (DoorDash, Grubhub, Uber Eats and Postmates) was \$5.5 billion. They are constantly expanding as well. I remember when Uber Eats had a handful of options scattered around the city, but today, these apps cover almost every single restaurant, as well as places like grocery stores and pharmacies to bring you the snacks and food items you're craving that don't need to be prepared in a kitchen. These apps are on the rise worldwide as well, as Business of Apps projects that the global market for delivery apps will grow to \$300 billion by 2027. That's a lot of pizzas (or brunch bowls, pad thai, lasagnas, milkshakes, etc.).

While the demand for food delivery has increased rapidly, the demand for food delivery workers has grown as well. In theory, it's a very simple way to make money and can be added into anyone's schedule to earn a little extra income on the side, if it does not serve as their full-time job. But we all know large corporations like Uber can be very greedy and make it much harder than necessary for small businesses and drivers to earn money, so The Gig Doctor might be onto something when he discusses how selective he is about picking up orders. He explains that it just is not worth his time to take small orders, which upset some readers online, but he is working to *make money*. If he knows from experience that small orders don't bring in profits, he has no obligation to take them.

Another DoorDash driver, Mike Hayes, opened up to [Business Insider](#) about his experience working for the app. The company [claims Dashers earn \\$25](#) for every hour they work, so Mike was intrigued by the opportunity, after being laid off during the pandemic. Unfortunately, however, Mike reports that he typically earns between \$300-\$800 a week after working for 45 hours over the course of 6 days. He also echoes The Gig Doctor's sentiment that orders will get passed if they are not worth it. "My biggest piece of advice for customers is to tip more than \$5 on your delivery if you want it to arrive fast," Mike says. "The bigger the tip, the more incentive the Dasher will accept it right away and to get it to you quickly. And the more you tip, the more we get paid. Tips are our livelihood, since we don't depend on the DoorDash base pay."

The base pay for DoorDash workers is about \$3 an hour, so it is perfectly reasonable for drivers to skip orders that won't be worth it for them. At the end of the day, food delivery workers are just trying to pay their bills and provide for their families just like everyone else. So if we want them to bring us food, we can't expect them to pick up tiny orders with no tips. Let us know what you think about The Gig Doctor's video in the comments, and if you plan to use a food delivery service any time soon, please make sure you can throw in a few extra dollars as a tip. It might even help your order be delivered in record time!

Viewers had mixed opinions in the comments, ranging from frustration to support for the underpaid drivers



David Lopez



2036

would be cool if Dashers could Send a counteroffer to the customer. I bet lots of customers would agree to the higher price



dylan



925

Finally a dasher who isn't complaining about something



djwacky3259



631

These services work great at motivating me to pick up the order myself. Especially with how much it costs.



JoCo



46

Declining \$5 to drive 2 miles? That's good money for a few minutes work.



samihaque

Both sides (drivers and customers) have a valid point. So I just stopped using food delivery services.



404



HallJ7252

It's said that he still hasn't accepted an order to this day



283



SilverCrush

He declines due to gas prices as his car is running idle.



147



user6051884695574

Also him at the end of this video. "Why don't I make any money?"



123



WhatColeSays

It amazes me something like this works. I don't like tipping for slow delivery and cold food. I'll go get it myself.



115



See Wren

Who is putting in these tiny orders? I don't order unless it's giving me at least 2-3 meals.



99



adogonacid



81

I tip \$10 minimum. More depending on distance. It's well worth it to not have to go out.



Rose



61

This explains why I got my \$40 ice cream order so quickly the other day 😂



Norm



41

Door dash days are numbered



chaz1269



1

I only give 5.00 to dasher. if I know the person ill hand them a bigger tip.

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Adelaide Ross

Writer, BoredPanda staff

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Adelaide Ross is a writer at Bored Panda. She is originally from Texas and has a Bachelor of Fine Arts Degree in Acting from Oklahoma City University. In the years since her graduation, she has lived in Los Angeles, Sweden, England and now Lithuania. In her free time, Adelaide enjoys traveling, experimenting with new vegan recipes, taking long walks in parks (wearing plenty of SPF!) and crafting the perfect glass of cold brew.

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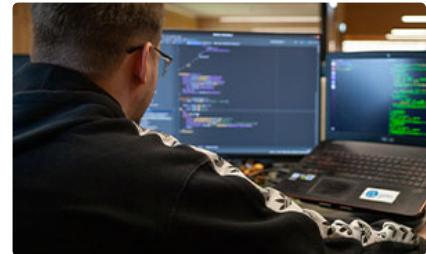
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Monica Michelle 2 weeks ago

A necessary service for us disabled people but the company has become brilliant at putting the customer and the dasher against each other

↑ 31 ↓ Reply

Celieboo 2 weeks ago

I never thought about it that way. So what did you do before delivery services? I am curious

↑ 5 ↓ Reply

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PandaPops 2 weeks ago

I don't understand how all this works. In UK (my city anyway) each restaurant has its own delivery driver already on at least minimum wage and fuel allowance so tipping is nice but not expected. (They are chuffed if you say "keep the change." Usually no more than a couple of quid) The supermarkets also have their own delivery drivers who are paid more than minimum wage I believe and they don't accept tips. Also never understood tipping %... why should you pay more on a tip depending on how much you spend as it's still only one person with one delivery.

↑ 21 ↓ Reply

PandaPops 2 weeks ago

Also... why are you expected to put on a tip BEFORE getting the service? You tip for good service. You should be able to tip after you received said service. Companies need to be paying an actual wage. Customers should not be expected to make up the poor wages!

↑ 30 ↓ Reply

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CatWoman312 2 weeks ago

I don't mind tipping, but the delivery and service fees take away from what could have been more of a tip. Be mad at the companies

14 Reply



Shadow S 2 weeks ago

Oh yeah I definitely agree. When you get charged \$30 for both, you're out of \$60. Not saying drivers don't deserve a tip but with that on top of food you're almost out \$100 which is crazy.

5 Reply

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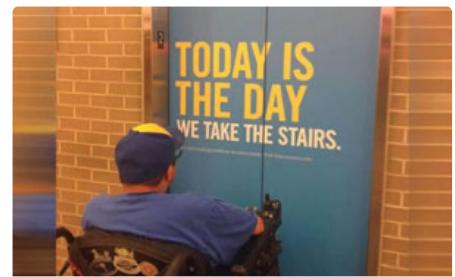
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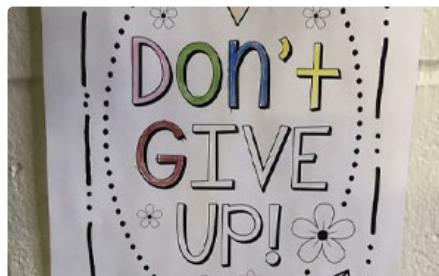
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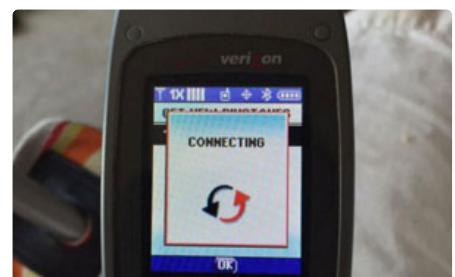
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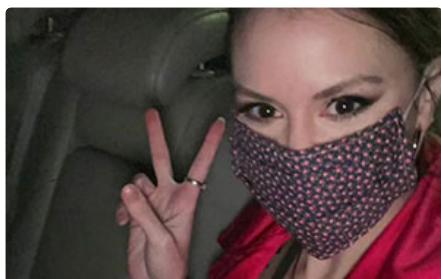
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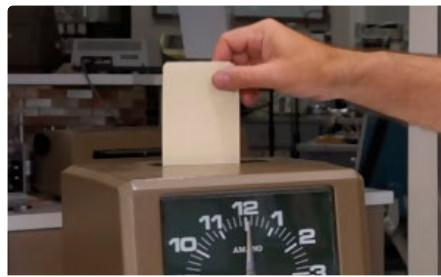
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