# TOURISM AUSTRALIA TEAM FIVE FINAL DELIVERABLE



#### **Group Members**

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## TABLE OF CONTENTS

1.	Introduction2		
2.	Methodology2		
3.	Analysis3		
	3.1. Seasonality Analysis		
	3.2. Top Five Load Factor Analysis		
	3.2.1. Exploring Singapore		
	3.2.2. Partnerships with India		
	3.3. Bottom Five Load Factor Analysis		
	3.3.1. Collaborating with All Nippon Airways		
4.	References		
5.	Appendix A - Problem Statement		
6.	Appendix B - Methodology 1		
7.	Appendix C - Additional Graphs12		
8.	Appendix D - R Code		
	8.1. Preparing the data (Page 15)		
	8.2. Creating the passengers and seasonality graphs (Page 17-18)		
	8.3. Creating the load factor graphs (Page 19)		
	8.4. Yield analysis (Page 21)		
	8.5. Fare analysis (Page 23)		



#### 1. Introduction

Tourism Australia (TA) is a government agency with the key objective of attracting international business and sightseers to Australia. TA seeks to enhance marketing and provide timely insights for the travel industry by better understanding seat supply, travel demand, and relevant metrics like load factors and yield. TA's current processes are challenging and time-intensive, hindering effective decision-making. In addressing the problem statement outlined in *Appendix A*, this report aims to catalyse efficient decision-making through a comprehensive analysis of inbound airline flight schedules using Cirium and the Bureau of Infrastructure and Transport Research Economics (BITRE) data to create graphic visualisations and provide insights to guide marketing efforts. To streamline the process, R Programming Language (R Code) is utilised to allow TA to replicate the visualisations easily.



#### 2. Methodology

Cirium's dataset contained detailed information, including total passenger statistics and transfer percentages. Still, it was flawed due to missing timeframes and many zero or null values in critical columns, potentially leading to inaccurate predictions.

In contrast, BITRE's data was more up-to-date, extending to mid-2023, and had more complete information. However, it lacked specific details such as the origin city, only showing the originating country. This limitation would provide a general overview of air traffic volume but would not allow the identification of popular routes.



#### 3. Analysis

#### 3.1. Seasonality Analysis

Figure 1 demonstrates the total number of passengers entering various Australian cities between April 2022 and April 2023. This suggests Sydney has the highest number of passengers, specifically 6,025,768 over the year.

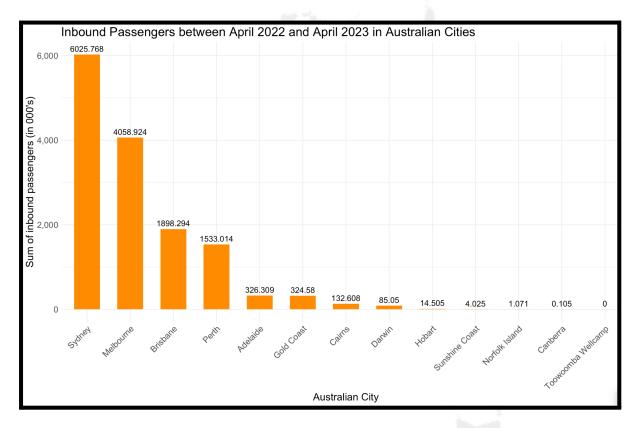


Figure 1: Analysis of Inbound Passengers from April 2022 to April 2023. Data sourced from BITRE.

Building upon the findings of Figure 1, which highlighted Sydney as a primary destination in Australia, *Figure 2* was created to conduct a comprehensive analysis regarding the monthly passenger volumes entering Sydney between 2015 and 2022 to examine potential seasonality trends.



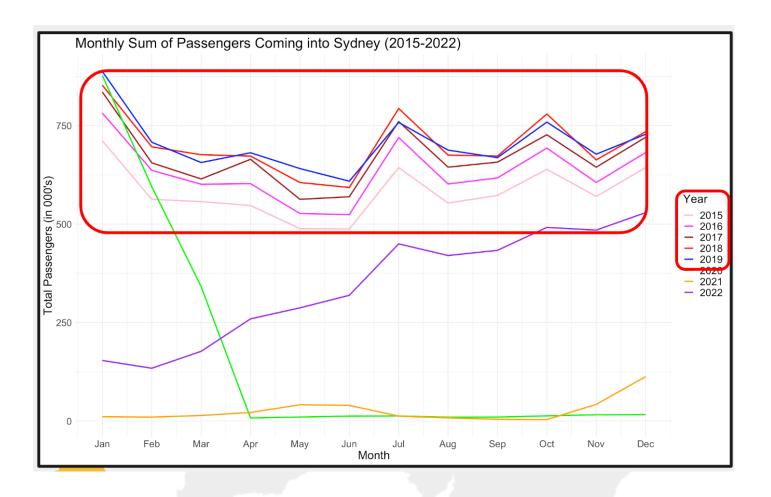


Figure 2: Monthly Total International Passengers Coming into Sydney (2015-2022). (BITRE)

The graph above reveals distinct seasonality from 2015-2019 indicated by the red box, with significant peaks during Australian summer (December to February), and a smaller peak from June to August, likely associated with northern hemisphere summer holidays. Lockdowns and Australian border closures impede seasonality during COVID-19 (2021 and 2021), however, in 2022, Sydney Airport experienced a gradual rise in passenger entrants, indicating recovered travel patterns.



To further confirm the seasonality trends, *Table 1* compares Load Factors between January 2023 and June 2023. Airline Load Factors (LF) are efficiency metrics crucial for airline profitability and identifying factors that may affect passenger loads (Szabo et al., 2018).

The results indicate that Load Factors for all airlines dropped during June, compared to a peak in January, which mirrors the peaks and troughs in *Figure 2*.

Airline	January 2023 Load Factor (%)	June 2023 Load Factor (%)
Qantas (QF)	89.83	77.59
Singapore Airline (SQ)	97.63	86.66
Air India (AI)	96.21	89.62
Delta Airlines (DL)	90.03	74.92
Japan Airlines (JL)	95.81	54.09
All Nippon Airways (NH)	89.80	35.59
Korean Air (KE)	98.51	74.93

Table 1: Comparison of Load Factors between January 2023 and June 2023. (BITRE)

The information presented in *Table 1* and *Figure 2* essentially acts as a guide regarding campaign release dates. Our recommendation for TA is to introduce campaigns during March to effectively increase tourism between April and June. One way is to present the pleasant weather in Queensland around autumn and promote the Great Barrier Reef, or another campaign solution is to create discounted ski packages, which allow ski lovers to experience the Australian Alps for a good bargain.



#### 3.2. Top 5 Load Factor Analysis

During the analysis process, we created *Figure A*, in *Appendix C*, which informed us that Asia had the largest amount of inbound passengers, based on which we chose to focus on Asia. *Figure 3* identifies the leading five airlines with the highest LFs entering Australia. According to BITRE, Singapore - Sydney, Singapore - Melbourne and Singapore - Perth are three of Australia's top five city pairs in 2023, therefore, it is no shock that Scoot and Singapore Airlines have the highest LF(%).

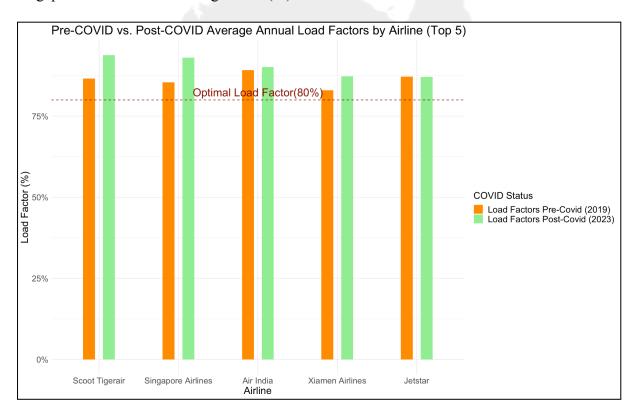


Figure 3: Pre-Covid vs Post-Covid Average Annual Load Factors by Airline (Top 5). Source: BITRE.



#### 3.2.1. Exploring Singapore.

Tables 2.1, 2.2 and 2.3 demonstrate Yield for airlines operating on city-pairs from Singapore. Notably, full-service carriers (FSC) such as SQ and QF hold similar yield values suggesting demand and price are effectively managed for these competitive routes. However, since Scoot and Jetstar are low-cost carriers, their fares are lower, which leads to lower yields (Miyoshi & Rubio Molina-Prados, 2022). Based on this, it is recommended that TA focus its resources on other airlines and less competitive routes.

SINGAPORE TO SYDNEY			
Airline	Yield (c/Km)		
Qantas Airways (QF)	10.54		
British Airways (BA)	10.39		
Singapore Airlines (SQ)	10.13		
Scoot (TR)	5.24		

Table 2.1: Passenger Yield of Singapore-Sydney route in 2023 (Cirium)

SINGAPORE TO MELBOURNE		
Airline	Yield (c/Km)	
Emirates (EK)	11.19	
Singapore Airlines (SQ)	10.17	
Qantas Airways (QF)	8.85	
Jetstar (JQ)	4.41	
Scoot (TR)	3.17	

Table 2.2: Passenger Yield of Singapore-Melbourne route in 2023 (Cirium)

SINGAPORE TO PERTH			
Airline	Yield (c/Km)		
Qantas Airways (QF)	11.55		
Singapore Airlines (SQ)	9.91		
Scoot (TR)	4.91		

Table 2.3: Passenger Yield of Singapore-Perth route in 2023 (Cirium)



#### 3.2.2. Partnerships with India

Figure 3 demonstrates high load factors for Air India with an average LF of 90.11%, which indicates profitability; with extensive capacity, airlines can compete on these routes. According to Ganotra (2023), currently, only Air India and Qantas, operate on direct India-Australia routes stated in Extract 1, Appendix C.

In 2022, the Minister of Foreign Affairs stated that they are expecting the number of Indian tourists to increase to 70 million in 2035 from 23 million in 2017, which would create an injection of \$6.1 (or an aspiring \$9.1) billion into the Australian economy (Vats, 2023). Furthermore, Ghosh (2023) emphasised this trend by noting that Australia welcomed 383,000 visitors from India in the last financial year ending June 2023, which brought \$1.3 billion into the Australian economy, which suggests that LF% are high due to lower seat supply.

Tourism Australia should capitalise on this growth by introducing direct flights coming from India, similar to AI's new Mumbai to Melbourne route starting 15th December 2023:

- (1) Delhi Brisbane
- (2) Delhi Gold Coast
- (3) Delhi Perth
- (4) Mumbai Sydney

There are constraint issues, however the re-establishment of Air India, Qantas's growth and Western Sydney Airport, this is a potential opportunity to bridge the gap between Australia and India and create the "Taj to Opera" campaign and utilise promotions to capture the cost-sensitive passengers stated by Department of Foreign Affairs. Adding these routes to the network is also mutually beneficial for the airlines.



#### 3.3. Bottom Five Load Factors Analysis

Figure 4 illustrates five airlines with the lowest LF%. After close observation, 4 out of 5 airlines are LCCs and used to have an average LF of 75% before COVID-19.

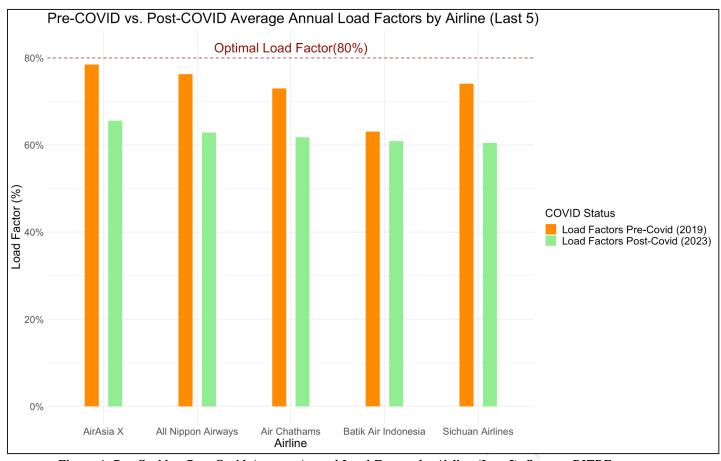


Figure 4: Pre-Covid vs Post-Covid Average Annual Load Factors by Airline (Last 5). Source: BITRE.



#### 3.3.1. Collaborating with ANA

All Nippon Airways (ANA) presents an opportunity for TA to capitalise on. According to BITRE, between 2017 and 2023, ANA increased its seat supply by 6,774 seats, which could be a reason for its low LF%. Statistica (2023) states that Japan bought in 162,000 visitors from Japan. Currently, they operate two flights into Australia:

- (1) Tokyo(Haneda) Sydney (HND-SYD)
- (2) Tokyo(Narita) Perth (NRT-PER)

*Table 3* demonstrates the average airfare during 2023 for HND - SYD. This table indicates that ANA offers the lowest prices; however, it still holds a lower LF% shown in *Figure 5*. This suggests that the capacity should be spread across Australia rather than concentrating in Sydney and Perth.

Given that ANA is Skytrax's third-best airline in the world, TA should collaborate and create promotions with ANA to encourage more routes from Tokyo to Melbourne and Brisbane (ANA, 2023).

Airline	Average Airfare 2023
Qantas Airways (QF)	AUD\$ 830.02
All Nippon Airways (NH)	AUD\$ 696.61
Japan Airlines (JL)	AUD\$ 906.57

Table 3: Average Airfare 2023, for HND-SYD—data Source: Cirium



#### 4. References (Harvard Style)

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#### **Appendix A: Problem Statement**

The following is the problem statement team 5 derived during the initial stages of the project.

Tourism Australia seeks to improve its marketing efforts and their ability to provide timely insights to the international and domestic travel industry to assist them in selling Australia as a destination. To achieve this, Tourism Australia requires a strong understanding of the seat supply and travel demand, which requires efficient and accurate methods of gathering performance indicators such as Available Seat kilometres (ASKs), Flight LFs, and Airline Yield. Currently, the data required for these KPIs is difficult to access and presents a time-consuming challenge, hindering Tourism Australia's decision-making process.

**Appendix B: Methodology** 

**Appendix C: Additional Graphs** 

Figure A: Bubble Map outlining the total number of incoming passengers from overseas. Datasource; Cirium



Extract One: Currently flights operating in Australia (Ganotra, 2023

- (1) Delhi Melbourne (Qantas)
- (2) Bangalore Sydney (Qantas)
- (3) Delhi Melbourne (Air India)



(4) Delhi - Sydney (Air India)



#### 5. **Appendix D - R CODE** ## Read library

```
library(dplyr)
library(tidyr)
library(ggplot2)
```

#### ## Import the dataset

```
bitre data <- read.csv("Update Load Factor Data.csv", header = TRUE)
bitre pax <- read.csv("number of intl pax by aus city.csv", header = TRUE)
traffic asia <- read.csv("cirium traffic asia.csv", header = T)
traffic europe <- read.csv("cirium traffic europe.csv", header = T)
traffic northamerica <- read.csv("cirium traffic northamerica.csv", header = T)
traffic oceania <- read.csv("cirium traffic oceania.csv", header = T)
```

#### ## PREPARING THE DATASET

```
# eliminate the N/A column and rename the columns
```

```
bitre data <- bitre data[-c(1,2,3), ]
colnames(bitre data) <- bitre data[1, ]
bitre data <- bitre data[-1, -c(12,13,14,15,16,17,18,19,20,21,22,23)]
bitre pax <- bitre pax[, -c(14:38)]
new names <- c("Mkt Al", "Orig", "Dest", "Op Al", "Stop 1 Al", "Stop 1 Airport",
         "Stop 2 Al", "Stop 2 Airport", "Total pax", "Pax share", "Poo Orig(%)",
         "Poo Dest(%)", "Poo Other(%)", "Fare", "Rev", "Yield", "Year", "Month",
         "Class", "Year Month_Day")
colnames(traffic asia) <- new names
colnames(traffic europe) <- new names
colnames(traffic northamerica) <- new names
colnames(traffic_oceania) <- new_names
# eliminate the Cargo
bitre data <- subset(bitre data, !(bitre data$`PAX IN` == ".."))
```

```
bitre data <- subset(bitre data, !(bitre data$`PAX IN` == "(d)"))
bitre data <- subset(bitre data, !(bitre data$`SEATS IN` == ".."))
bitre pax <- subset(bitre pax, !(bitre pax$PaxIn == ".."))
# select the Destination in Australia for cirium traffic data
Australian_airport <- c("SYD", "MEL", "BNE", "PER", "ADL", "CNS",
               "OOL", "DRW", "CBR", "HBA")
traffic asia aus <- subset(traffic asia, Dest %in% Australian airport)
```



```
traffic europe aus <- subset(traffic europe, Dest %in% Australian airport)
traffic northamerica aus <- subset(traffic northamerica, Dest %in%
Australian airport)
traffic oceania aus <- subset(traffic oceania, Dest %in% Australian airport)
# check and modify the type of cols into useful type
str(bitre data$`PAX IN`)
str(bitre data$`SEATS IN`)
Convert number <- function(x) {
 return(as.numeric(gsub("[,]", "", x)))
} # modify method for bitre data
Converting method <- function(x){
 return(as.numeric(x))
} # modify method for cirium traffic data
for (col index in 4:11) {
 bitre data[,col index] <- Convert number(bitre data[,col index])
}
for (col index in 5:13) {
 bitre pax[,col index] <- Convert number(bitre pax[,col index])
}
for (i in 9:16){
 traffic asia aus[, i] <- Converting method(traffic asia aus[, i])
for (i in 9:16){
 traffic europe aus[, i] <- Converting method(traffic europe aus[, i])
for (i in 9:16){
 traffic northamerica aus[, i] <- Converting method(traffic northamerica aus[, i])
}
for (i in 9:16){
 traffic oceania aus[, i] <- Converting method(traffic oceania aus[, i])
}
# convert the column indicates time into date value
bitre data$MONTH <- as.Date(paste0("01-", bitre data$MONTH), format =
"%d-%b-%y")
bitre pax$Month <- as.Date(paste0("01-", bitre pax$Month), format = "%d-%b-%y")
```



```
traffic asia aus$Year Month Day <--
as.Date(as.character(traffic asia aus$Year Month Day), format="%Y-%m-%d")
traffic europe aus$Year Month Day <-
as.Date(as.character(traffic europe aus$Year Month_Day), format="%Y-%m-%d")
traffic northamerica aus$Year Month Day <-
as.Date(as.character(traffic northamerica aus$Year Month Day),
format="%Y-%m-%d")
traffic oceania aus$Year Month Day <-
as.Date(as.character(traffic oceania aus$Year Month Day), format="%Y-%m-%d")
# delete the Year, Month column
traffic asia aus <- traffic asia aus[,-c(17,18)]
traffic europe aus <- traffic europe aus[,-c(17,18)]
traffic northamerica aus <- traffic northamerica aus[,-c(17,18)]
traffic oceania aus <- traffic oceania aus[,-c(17,18)]
# adding a new column to calculate load factor
bitre data$Load factor <- round(bitre data$`PAX IN` / bitre data$`SEATS IN`, 4)
core markets <- c("India", "Korea", "Qatar", "Canada", "Indonesia",
          "Japan", "Singapore", "USA", "Malaysia", "China",
          "United Arab Emirates", "New Zealand", "Hong Kong")
bitre filtered country <- subset(bitre data, COUNTRY %in% core markets)
## Inbound Passenger Graph
# filter the data
bitre pax recent <- bitre pax %>%
 filter(Month >= as.Date("2022-04-01") & Month <= as.Date("2023-04-01"))
# calculate the sum of the inbound passengers
sum pax in <- aggregate(PaxIn ~ AustralianPort, data = bitre pax recent, FUN =
sum)
sum pax in <- sum pax in %>%
 arrange(desc(PaxIn))
# convert the AustralianPort column to a factor with the desired order of levels
sum pax in$AustralianPort <- factor(sum pax in$AustralianPort,
unique(sum pax in$AustralianPort))
# fitting the data
ggplot(data = sum pax in, aes(x = AustralianPort, y = PaxIn / 1000)) +
```



```
geom bar(stat = "identity", fill = "darkorange", width = 0.6) +
 geom_text(aes(label = PaxIn/1000), vjust = -0.5, size = 5) +
 labs(x = "Australian City",
    y = "Sum of inbound passengers (in thousands)",
    title = "Inbound Passengers between April 2022 and April 2023 in Australian
Cities") +
 scale y continuous(labels = scales::comma) +
 theme minimal() +
 theme(axis.text.x = element text(angle = 45, hjust = 1)) +
 theme(legend.text = element text(size = 16),
    legend.title = element text(size = 17),
    axis.title = element text(size = 18),
    axis.text = element text(size = 15),
    plot.title = element text(size = 22))
## Seasonality analysis in Sydney
# prepare the data
syd pax <- bitre pax %>%
 filter(AustralianPort == "Sydney")
syd pax recent <- syd pax %>%
 filter(Month >= as.Date("2015-01-01") &
      Month <= as.Date("2022-12-01"))
# calculate the monthly sum
syd monthly pax sum <- syd pax recent %>%
 group by(Month) %>%
 summarize(Total PaxIn = sum(PaxIn))
# extract the Year and Month
syd monthly pax sum$Year <- year(syd monthly pax sum$Month)
syd monthly pax sum$actual month <- month(syd monthly pax sum$Month)
# create the line chart
ggplot(syd_monthly_pax_sum, aes(x = actual_month, y = Total_PaxIn / 1000, color =
as.factor(Year))) +
 geom\ line(linewidth = 1) +
 labs(title = "Monthly Sum of Passengers Coming into Sydney (2015-2022)",
    x = "Month",
    y = "Total Passengers (in thousands)",
    color = "Year") +
```



```
scale color manual(values = c("2015" = "pink", "2016" = "magenta", "2017" =
"brown", "2018" = "red", "2019" = "blue", "2020" = "green", "2021" = "orange", "2022"
= "purple")) +
 scale x continuous(breaks = 1:12, labels = month.abb) +
 theme minimal() +
 theme(legend.text = element text(size = 16),
    legend.title = element text(size = 17),
    axis.title = element text(size = 18),
    axis.text = element text(size = 15),
    plot.title = element_text(size = 22))
## Load factor analysis by different airline
# find the sub-dataset of pre-covid and post-covid
bitre filtered pre covid <- subset(bitre filtered country,
  MONTH >= as.Date("2019-01-01") & MONTH < as.Date("2020-01-01"))
bitre filtered post covid <- subset(bitre filtered country,
                      MONTH >= as.Date("2023-01-01"))
# calculate the annual mean of load factor
avg load factor precovid <- aggregate(Load factor ~ AIRLINE, data =
bitre filtered pre covid, FUN = mean)
avg load factor postcovid <- aggregate(Load factor ~ AIRLINE, data =
bitre filtered post covid, FUN = mean)
# find the joint airline
common airline <- inner join(avg load factor precovid, avg load factor postcovid,
                 by = "AIRLINE")
new names <- c("Airline", "Load factor 19", "Load factor 23")
colnames(common_airline) <- new_names</pre>
# convert the original dataset to bar-chart suitable dataset
common airline <- common airline %>%
 arrange(desc(Load factor 23))
common airline <- common airline %>%
 pivot longer(cols = c(Load factor 19, Load factor 23),
         names to = "Covid Period",
         values to = "Load Factor")
```

# convert the Covid\_Period column to a factor with the desired order of levels



```
common airline$Covid Period <- factor(common airline$Covid Period, levels =
c("Load factor pre covid", "Load factor post covid"))
# convert the Airline column to a factor with the desired order of levels
common airline$Airline <- factor(common airline$Airline, levels =
unique(common airline$Airline))
# top 5 Load factor in post Covid
common top 5 <- common airline[1:10, ]
ggplot(common top 5, aes(x = Airline, y = Load Factor, fill = Covid Period)) +
 geom bar(stat = "identity", position = position dodge(width = 0.5), width = 0.3) +
 labs(
  x = "Airline",
  y = "Load Factor (%)",
  title = "Pre-COVID vs. Post-COVID Average Annual Load Factors by Airline (Top
5)",
  fill = "COVID Period"
 ) +
 theme minimal() +
 scale y continuous(labels = scales::percent format(scale = 100)) +
 scale fill manual(values = c("Load factor 19" = "darkorange", "Load factor 23" =
"lightgreen"),
            name = "COVID Status",
            labels = c("Load Factors Pre-Covid (2019)", "Load Factors Post-Covid
(2023)")) +
 geom hline(yintercept = 0.8, linetype = "dashed", color = "darkred") +
 annotate("text", x = 3, y = 1.03 * 0.8, label = "Optimal Load Factor(80%)", color =
"darkred", size = 7) +
 theme(legend.text = element text(size = 16),
    legend.title = element text(size = 17),
    axis.title = element text(size = 18),
    axis.text = element text(size = 15),
    plot.title = element text(size = 22))
# last 5 Load factor in post Covid
common last 5 <- common airline[53:62, ]
ggplot(common last 5, aes(x = Airline, y = Load Factor, fill = Covid Period)) +
 geom bar(stat = "identity", position = position dodge(width = 0.5), width = 0.3) +
 labs(
  x = "Airline",
  y = "Load Factor (%)",
  title = "Pre-COVID vs. Post-COVID Average Annual Load Factors by Airline (Last
5)",
  fill = "COVID Period"
```



```
) +
 theme minimal() +
 scale y continuous(labels = scales::percent format(scale = 100)) +
 scale fill manual(values = c("Load factor 19" = "darkorange", "Load factor 23" =
"lightgreen"),
            name = "COVID Status",
            labels = c("Load Factors Pre-Covid (2019)", "Load Factors Post-Covid
(2023)")) +
 geom hline(yintercept = 0.8, linetype = "dashed", color = "darkred") +
 annotate("text", x = 3, y = 1.03 * 0.8, label = "Optimal Load Factor(80%)", color =
"darkred", size = 7) +
 theme(legend.text = element text(size = 16),
    legend.title = element text(size = 17),
    axis.title = element text(size = 18),
    axis.text = element text(size = 15),
    plot.title = element text(size = 22))
## Yield analysis for cirium_traffic data
# subset the 2023 data
asia 2023 <- traffic asia aus %>%
 filter(Year Month Day >= as.Date("2023-01-01") & Year Month Day <
as.Date("2024-01-01"))
europe 2023 <- traffic europe aus %>%
 filter(Year Month Day >= as.Date("2023-01-01") & Year Month Day <
as.Date("2024-01-01"))
northamerica 2023 <- traffic northamerica aus %>%
 filter(Year Month Day >= as.Date("2023-01-01") & Year Month Day <
as.Date("2024-01-01"))
oceania 2023 <- traffic oceania aus %>%
 filter(Year Month Day >= as.Date("2023-01-01") & Year Month Day <
as.Date("2024-01-01"))
# define a function to look up different average yield for different routes
airline yield <- function(data, Orig name, Dest name){
 temp <- data %>%
  filter(Orig == Orig name & Dest == Dest_name)
 temp <- temp[temp$Stop_1_Al == "" | temp$Stop_1_Al == "NULL", ]
 output <- temp %>%
  group by(Mkt Al) %>%
  summarise(Annual avg yield = mean(Yield))
 return(output)
}
```



```
# explore the average yield for different airlines in each route
sin syd <- airline yield(asia 2023, "SIN", "SYD")
sin mel <- airline yield(asia 2023, "SIN", "MEL")
akl syd <- airline yield(oceania 2023, "AKL", "SYD")
sin per <- airline yield(asia 2023, "SIN", "PER")
akl mel <- airline yield(oceania 2023, "AKL", "MEL")
dps mel <- airline yield(asia 2023, "DPS", "MEL")
sin bne <- airline yield(asia 2023, "SIN", "BNE")
lax_syd <- airline_yield(northamerica_2023, "LAX", "SYD")</pre>
dps_per <- airline_yield(asia 2023, "DPS", "PER")
lax mel <- airline yield(northamerica 2023, "LAX", "MEL")
icn syd <- airline yield(asia 2023, "ICN", "SYD")
sgn syd <- airline yield(asia 2023, "SGN", "SYD")
mnl syd <- airline yield(asia 2023, "MNL", "SYD")
blr syd <- airline yield(asia 2023, "BLR", "SYD")
del_syd <- airline_yield(asia_2023, "DEL", "SYD")</pre>
hnd syd <- airline yield(asia 2023, "HND", "SYD")
hnd mel <- airline yield(asia 2023, "HND", "MEL")
# List of data frames
data frames <- list(
 sin syd, sin mel, akl syd, sin per, akl mel,
 dps mel, sin bne, lax syd, dps per, lax mel,
 icn syd, sgn syd, mnl syd, del syd
# define a function to filter out the zero yield (abnormal)
yield filter <- function(data){</pre>
 output <- data %>%
  filter(Annual avg yield!= 0)
 return(output)
}
# Loop through each data frame and apply the yield_filter function
for (i in seq_along(data_frames)) {
 data frames[[i]] <- yield filter(data frames[[i]])
}
# Loop through each data frame and arrange by Annual avg yield
for (i in seq along(data frames)) {
 data frames[[i]] <- data frames[[i]] %>%
  arrange(desc(Annual avg yield))
}
```



### # Assign the modified data frames back to their respective variables

```
sin_syd <- data_frames[[1]]
sin_mel <- data_frames[[2]]
akl_syd <- data_frames[[3]]
sin_per <- data_frames[[4]]
akl_mel <- data_frames[[5]]
dps_mel <- data_frames[[6]]
sin_bne <- data_frames[[6]]
lax_syd <- data_frames[[7]]
lax_syd <- data_frames[[9]]
lax_mel <- data_frames[[10]]
icn_syd <- data_frames[[11]]
sgn_syd <- data_frames[[12]]
mnl_syd <- data_frames[[13]]
```

#### ## Fare analysis

# subset the hnd to syd data

del\_syd <- data\_frames[[14]]

```
hnd_syd_fare <- asia_2023 %>% filter(Orig == "HND" & Dest == "SYD")
```

# concentrate only on the direct flight

```
hnd_syd_fare <- hnd_syd[hnd_syd_fare$Stop_1_Al == "", ]
```

# filter out the zero fare

```
hnd_syd_fare <- hnd_syd_fare %>%
filter(Fare != 0)
```

# find the average fare in different airline

```
hnd_syd_fare <- hnd_syd_fare %>%
  group_by(Mkt_Al) %>%
  summarise(Avg_fare = mean(Fare))
```

