# **CONFIRMATION VOUCHER**

GROUP DETAILS					
GROUP NAME	SUN190525-TU-8D7N-VN-FRANCIS				
NO OF PAX	ADULTS	4	CHILDREN		
CLIENT	TRAVEL UNBOUNDED	COUNTRY	INDIA		
DESTINATIONS	HANOI - NINH BINH - HALONG - DANANG - HOIAN				
DURATION	8 DAYS 7 NIGHTS				
PERIOD	MAY 19 - 26 2025				
F O O D PREFERENCES		VEHICLES TO BE USED	16-SEATER		

	GUESTS DETAILS					
NO.	NAME	CONTACT				
1	MR FRANCIS XAVIER ARULSAMY	ТВА				
2	MRS CAROLINE AGNUS REETA FRANCIS XAVIER					
3	MS NEHA FRANCIS XAVIER					
4	MR JACK JEFFERSON FRANCIS XAVIER					

FLIGHT DETAILS						
DATE	FROM	то	FLIGHT NO	DEP	ARR	ARRANGED BY
MAY 19	SIN	HAN	TR - 300	09:30	11:55	CLIENT

MAY 22	HAN	DAD	VJ - 543	19:30	20:50	CLIENT
MAY 26	DAD	BKK	FD - 637	12:00	13:45	CLIENT

	HOTEL/CRUISE					
	ROOMS ON DOUBLE/ TWIN SHARING BASIS					
PLACES	HOTEL/CRUISER NAME	ROOM TYPE	CHECK-IN DATE	CHECK-OUT DATE		
HANOI	Dolce By Wyndham Hanoi Golden Lake Add: B7 Giảng Võ, Ba Dinh, Hanoi, Vietnam Contact: +84-24-3365-9999 Ref code: SUN190525-TU	2 Golden Delxue Double	MAY 19	MAY 21		
HALONG	Aspira Cruises Add: Lot 38 Tuần Châu Marina, Halong, Quang Ninh, Vietnam Contact: (+84) 944 319 866 Ref code: ANL- 21.05.25(SUN190525-TU)	2 Junior Suite with Private Balcony Double	MAY 21	MAY 22		
DANANG	Radisson Danang Hotel Add: 170 Vo Nguyen Giap, Phuoc My ward, Son Tra district, Danang Contact: (+84) 236 389 8666 Ref code: 5228650	2 Partial Ocean View Deluxe Twin rooms	MAY 22	MAY 24		
HOIAN	The Signature Hoian Hotel Add: 21 La Hối, Minh An, Hoi An, Vietnam Contact: +84-935 313 071 Ref code: 107284	2 Signature Lantern Double Rooms	MAY 24	MAY 26		

TOUR GUIDE DETAILS				
PLACES	NAME	CONTACT		
HANOI - NINH BINH	Smiley Kim Ngan	(+84) 962105270		
DANANG - HOIAN Hữu Nghĩa (+84) 967198449				

	SCHEDULE				
	Arrival in Hanoi - Full-day Hanoi City Tour				
DAY 1 MAY 19	MEALS	None			
	OVERNIGHT	Hanoi			
	Visit Hoa Lu Anc	ient Capital - Boat Ride in Tam Coc River			
DAY 2 MAY 20	MEALS	Breakfast			
	OVERNIGHT	Hanoi			
	Transfer to Halor	ng Bay (No Guide)- Overnight Cruise			
DAY 3 MAY 21	MEALS	Breakfast, Lunch, Dinner			
	OVERNIGHT	On board			
	Morning Excursion - Disembarkation - Transfer to Airport (No Guide) - Fly to Dana - Transfer to Hotel (No Guide) - Relax				
DAY 4 MAY 22	MEALS	Light Breakfast, Brunch			
	OVERNIGHT	Danang			
DAY 5	Danang City Tour covers Cham Museum - Son Tra Peninsula - Marble Mountains - Dragon Bridge - Love Bridge - Apec Park - Join a Cruise along Han River				
DAY 5 MAY 23	MEALS	Breakfast			
	OVERNIGHT	Danang			
DAY	Bamboo Boat Ride in Cam Thanh Coconut Forest - Hoian Ancient Town				
DAY 6 MAY 24	MEALS	Breakfast			
	OVERNIGHT	Hoian			
DAY 7	Bana Hills Day T	rip			

MAY 25	MEALS	Breakfast
	OVERNIGHT	Hoian
DAYO	Transfer to Airport (No Guide) - Fly Home	
DAY 8 MAY 26	MEALS	Breakfast
	OVERNIGHT	End of Services

### **ITINERARY**

DAY 1: MAY 19 - ARRIVAL IN HANOI & FULL-DAY CITY TOUR

Meals: NoneOvernight: Hanoi

11:55 Upon arrival at Noi Bai International Airport (HAN), you will be greeted by our representative and transferred to your hotel in Hanoi. After settling in, embark on a full-day exploration of this captivating city.

Begin your tour at Hoan Kiem Lake, the heart of Hanoi, and visit Ngoc Son Temple, located on a small island in the lake and accessible by a picturesque red bridge. Afterwards, wander through the vibrant Old Quarter, a maze of narrow streets each historically dedicated to a specific trade. Experience the hustle and bustle of daily life as you explore its unique shops and sample local street food. Then, proceed to Ho Chi Minh Mausoleum Complex, a significant historical site where you can pay respects to the revered leader Ho Chi Minh. (Please note: The Mausoleum has specific opening days and dress code restrictions.) Nearby, you'll see the Presidential Palace and Ho Chi Minh's Stilt House.

Immerse yourself in Vietnamese culture at the Vietnamese Ethnology Museum, showcasing the diverse ethnic groups that make up Vietnam. The museum provides fascinating insights into their traditions, costumes, and way of life. Continue to the Temple of Literature, Vietnam's first university, dedicated to Confucius and a testament to the country's rich educational heritage.

18:00 Get on our van to get back to your hotel.

19:00 Arrive at your hotel.

• Evening: Suggestion - Enjoy free time to explore Hanoi at your own pace. Consider a traditional Water Puppet show for a unique cultural experience (optional).

DAY 2: MAY 20 - HOA LU ANCIENT CAPITAL & TAM COC BOAT RIDE

#### **EMERGENCY CONTACT**

Operation Team: +84-936-247-653

Meals: BreakfastOvernight: Hanoi

07:00 Enjoy a hearty breakfast at your hotel before embarking on a day trip to Ninh Binh province, often referred to as "Halong Bay on Land."

08:00 Get on our van to go to Ninh Binh

11:00: Visit Hoa Lu, the ancient capital of Vietnam during the Dinh and Le dynasties (10th and 11th centuries). Explore the remaining temples dedicated to these former kings and learn about Vietnam's early history.

14:00: Experience the breathtaking scenery of Tam Coc on a traditional sampan boat ride along the Ngo Dong River. Glide through stunning limestone karsts, lush rice paddies, and natural caves. This serene journey offers unparalleled views and a glimpse into rural Vietnamese life.

16:00 Get on our van to go back to Hanoi.

19:00: Arrive at your hotel in Hanoi for overnight.

DAY 3: MAY 21 - TRANSFER TO HALONG BAY (NO GUIDE) & OVERNIGHT CRUISE

• Meals: Breakfast, Lunch, Dinner

Overnight: On board (Halong Bay)

After breakfast, you will be transferred to Halong Bay (approximately 3-4 hours).

08:00 Get on our van to go to Ha Long

11:30-12:00: Arrive in Tuan Chau Wharf . From here, you will transfer by Tender to ASPIRA CRUISE

12:30 – 12:45: Check-in Aspira Cruise. You will be served a welcome drink and provided with a cold/ warm towel. This will be followed by a cruise briefing where you will also be given safety instructions before checking in to your cabin. We will set sail and you will have lunch in our luxury restaurant while enjoying the beauty of the canals on our way to the Bay.

14:30 – 15:30: We arrive at Dark and Lights Cave, where you can do kayaking or bamboo boat rowed by local people. Then return to Aspira Cruise, followed by swimming near the ship.

16:30 – 17:30: Then return to Aspira Cruise, followed by swimming near the ship

17:30 – 18:30: Sunset Party and Happy Hour is the ideal time to sip a cup of hot tea while watching the sunset on the bay or you can soak in the Jacuzzi on the sundeck, sunbathe and freely visit and take pictures. In particular, guests have the opportunity to participate in the Happy Hour program "Buy 2 drinks, get 1 drink free" at the bar.

18:15: On board, you may join a traditional cooking class presented by our crew.

You can also enjoy the massage service which is available onboard. (Please book directly with the Cruise Manager on the boat). Especially, the cruise has fitness centers onboard which positioned on high deck with panoramic views and they are always free to use.

Before dinner, our experienced captain will choose the most tranquil area to anchor for overnight.

19:15: A great dining experience awaits you.

20:45: After finishing dinner, you can enjoy the landscape of the bay at night up on the top deck, relax with romantic ballad music, enjoy drinks from the bar try your luck at squid fishing, watch a movie, enjoy Spa treatment, relax in your room.

DAY 4: MAY 22 - HALONG BAY EXCURSION, DISEMBARKATION, TRANSFER TO AIRPORT (NO GUIDE), FLIGHT TO DANANG & RELAX

Meals: Light Breakfast, Brunch

Overnight: Danang

6:00: Wake up early to start your perfect day with Tai Chi class or watch the sunrise on the top deck or you can choose Gym as a great place to get an unspoiled view of a sunrise

7:00 – 7:30: Light breakfast is served in the restaurant.

7:30 – 8:30: Exploring Lan Ha Bay the most beautiful natural bay in viet nam. Having leisure time by doing kayaking around Lan Ha Bay.

9:30: Return the boat and check out the cabin.

9:30 - 9:45: Have brunch in restaurant while the boat sails back to pier. We settle the bill at the end of trip.

10:30 – 10:45: Guests move to the tender boat and return to the port.

11:00 - 11:30: Guests disembark, arrive at Lot 38 Tuần Châu Marina.

11:30 Get on our van to transfer to Hanoi Airport.

Along the way, we might arrange a lunch break for you to have lunch and you will pay for your meals. Otherwise, we shall go straight to the airport.

Afternoon: Transfer to Noi Bai International Airport (HAN) for your flight to Danang (DAD).

19:30 Fly to Danang

20:50 Upon arrival, you will be transferred to your hotel in Danang.

Evening: Relax and unwind after your journey. Enjoy a stroll along the beach or explore the local restaurants near your hotel.

**EMERGENCY CONTACT** 

Operation Team: +84-936-247-653

DAY 5: MAY 23 - DANANG CITY TOUR & HAN RIVER CRUISE

Meals: Breakfast

• Overnight: Danang

After breakfast, embark on a tour of Danang, a vibrant coastal city with a rich cultural heritage.

08:00 Get on our van to start the day tour in Danang

09:00 Visit the Cham Museum, housing an impressive collection of Cham artifacts, providing insights into the ancient Cham civilization that once thrived in this region.

10:00 Explore the Son Tra Peninsula, home to the towering Lady Buddha statue at the Linh Ung Pagoda, offering panoramic views of the city and coastline.

13:00 Discover the Marble Mountains, a cluster of five limestone hills, each representing one of the five elements. Explore the caves, pagodas, and temples nestled within these mountains.

15:00 Cross the iconic Dragon Bridge and admire the mavellous architecture that makes it an icon of this beautiful coastal city. Take a stroll along the Love Bridge.

16:00 visit Apec Park.

18:0: Experience the city from a different perspective on a cruise along the Han River. Enjoy the illuminated bridges and city skyline as you glide along the water.

Note: You shall join a river cruise on Dragon Cruise. The ticket only covers the cruise itself. For other consumptions, please manage on your own.

19:30 Get on our van to get back to your hotel

20:00 Arrive at your hotel.

DAY 6: MAY 24 - CAM THANH COCONUT FOREST & HOI AN ANCIENT TOWN

Meals: BreakfastOvernight: Hoi An

08:00 Enjoy breakfast at your hotel before heading to Hoi An.

13:00 Get on our van to start your Hoian day tour.

14:00 Experience a unique adventure with a bamboo boat ride in the Cam Thanh Coconut Forest. Learn about the ecosystem of this water coconut palm forest and enjoy the tranquility of the waterways. You can even learn how to paddle a traditional basket boat.

16:00 Explore the enchanting Hoi An Ancient Town, a UNESCO World Heritage site. Wander through its narrow streets, lined with historic houses, tailor shops, art galleries, and cafes. Visit the Japanese

**EMERGENCY CONTACT** 

Covered Bridge, a symbol of Hoi An, the Assembly Hall of the Fujian Chinese Congregation, and a traditional family home.

19:00 Enjoy the magical atmosphere of Hoi An at night, with its colorful lanterns illuminating the streets.

20:00 Get on our van to head for your hotel in Hoian.

21:00 Arrive at your hotel for check-in process and relaxation.

DAY 7: MAY 25 - BANA HILLS DAY TRIP

Meals: BreakfastOvernight: Hoi An

Enjoy breakfast at your hotel before a full-day excursion to Ba Na Hills.

08:00 Get on our van to start your Bana Hills Day Trip.

Full Day: Take a scenic cable car ride to the summit of Ba Na Hills, a mountain resort with a unique blend of French colonial architecture and modern entertainment. Explore the Golden Bridge, a breathtaking pedestrian bridge held up by giant stone hands. Visit the French Village, featuring charming European-style buildings, gardens, and a Fantasy Park with various rides and attractions. Enjoy panoramic views of the surrounding mountains and coastline.

17:00 Return to Hoi An for overnight.

18:00 Arrive at your hotel.

Note: Roller coaster, wax museum, wine tasting and reward games are not included in the default Bana Hills ticket

DAY 8: MAY 26 - TRANSFER TO AIRPORT (NO GUIDE) - DEPARTURE

Meals: Breakfast

Enjoy a final breakfast at your hotel before transferring to Danang International Airport (DAD) for your flight home.

08:00 Get on our van to go to Danang airport.

12:00 Fly home.

#### **End of Services.**

INCLUSIONS EXCLUSIONS
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- Hotel/cruise accommodation with twin or double sharing rooms (Daily breakfast at hotel)
- Meals as mentioned in the Schedule, breakfast is at your hotel.
- Private tours or shared tours as mentioned in the Schedule
- Transfer and transportation as mentioned
- Single entrance fees and charges to all the attractions as mentioned in the itinerary
- Sightseeing with local experienced English-speaking guides
- Mineral water with 2 bottles of 500ml/ tour day/ pax

- International flights
- Domestic flights
- Visa arrangement fee & Visa stamp at international gate
- Early check in or late check out
- Travel insurance (Please make sure that you buy insurance for your clients before they travel oversea)
- Optional tours
- Drink & Beverage in meals
- Transaction fee
- Compulsory tips for tour guides and drivers.

## **COMPULSORY TIPPING**

The total amount that you pay for this package does not include the tips for our tour guides and drivers yet, which are compulsory. If you are satisfied with the services that they have offered to you, we highly encourage you to support them and their families with your gratuities. This money is little to you but means a lot to the service workers and their families.

The guidelines below are for your reference.

FOR LOCAL GUIDES AND DRIVERS				
Group from 2 - 4pax	USD 7/ pax/ day			
Group from 5 -7pax	USD 5/ pax/ day			
Group from 8pax up	USD 3/ pax/ day			
FOR OTHER SERVICES				
bellboys, boat crew, sampan drivers depends on your budget				

# **CANCELLATION AND NO-SHOW POLICY**

- All cancellations should be made in writing prior 1 month (30 days) to arrival date and should be acknowledged by Travel Unbounded World pvt Ltd. If the reason for cancellation is suitable and accepted by Travel Unbounded World pvt Ltd, no cancellation fee will be charged and subject to any group size.
- For FIT reservation 06 passengers or less, cancellation will be charged as follows.

21 days to 8 days prior to arrival date: 30% of total invoice charge 7 days to 4 days prior to arrival date: 50% of total invoice charge 3 days or less prior to arrival date: 100% of total invoice charge

• For GIT reservation 07 passengers or more, cancellation will be charged as follows.

21 days to 15 days prior to arrival date: 50% of total invoice charges 14 days or less prior to arrival date: 100% of total invoice charges

- For any no show will be charged full total invoice charge.
- Reduction in the number of passengers against requested bookings is considered and treated as cancellations.
- Postponement or changes of dates against requested bookings is considered and treated as cancellations.
- All deposits are non refundable. In the event of payment delay as per the deposit schedule, Travel Unbounded World pvt Ltd reserves the right to release confirmed services.
- Travel Unbounded World pvt Ltd reserves the right to release all services not guaranteed by deposit, unless written credit arrangements subject to approval or fax undertaking of booking have been received by Travel Unbounded World pvt Ltd.
- Both Travel Unbounded World pvt Ltd and your side are deemed to have read, understood and accepted the above.

# **GENERAL TERMS & CONDITIONS**

- All transfers and sightseeing tours by default are on PVT basis, unless specified on a SIC basis (shared tours).
- By default, the Halong Bay cruise and Mekong Delta cruise are on a shared basis with private transfers. If you wish to change, please note in the request, we will accommodate and update the prices.
- Default meals are fusions of local cuisine if there is no advance notice, along with daily normal buffet breakfast at hotels. Guests should advise of any special food preferences, allergies, or dietary requirements at least one (1) week prior to the arrival date.
- Check in time: after 14h00 Check out time: before 12h00 at noon
- The itinerary and schedule are subject to change due to local traffic situations, weather conditions or any unforeseen circumstances, or local authority decisions. The local tour operator reserves the right to replace all items with same value for guests
- TRAVEL SAFETY & COMFORTABLE JOURNEY will be priority for tourists.
- NO refund can be made if any of the items included in the package are not utilized either fully or partially.
- Any damage caused to the hotel rooms or coach during the stay shall be payable by the passengers.
- Advance registration is required with full name, date of birth, nationality, gender, passport number, and visa expiration date for all passengers. A valid passport is required upon check-in. Otherwise, entrance may be denied by the customs authority. Travel Unbounded World pvt Ltd reserves the right to release confirmed services if we don't receive a rooming list prior to arrival date.