

**Invoice Number:** USI000568725  
**Order Date:** 10/21/2019  
**Purchase Order Number:** 4504409054

### Customer Address

Seringtec SAS  
 Carrera 8a # 106 - 24  
 Bogota 110141  
 Colombia

### Reseller

Softmat Services SAS

Please keep this License Schedule for future reference.

Some of our products and licenses require activation by you.  
 If they do, there will be an "Action needed" section below with instructions.

## ACTION NEEDED: Activate the following products now

### Sophos XG Firewall, Sophos Firewall Manager, and Sophos iView v2

#### Your serial number(s) and license keys(s)

Product	Term (Months)	License Key	Serial Number
XG 330 EnterpriseGuard with Enhanced Support - 36 MOS (SKU: NG333CSEA)	36	NGGXG33036-C9RJD7682	

#### What you need to do

Follow the steps below to activate your license. The steps depend on whether you're installing for the first time or renewing or adding subscriptions.

#### New installation

You need to register every new Firewall, Firewall Manager or iView. If we've sent you license keys, you also need to apply those.

The setup process will ask for your serial number and/or license key. You can only use each of them once. The steps are:

1. Go to [www.sophos.com/mysophos](http://www.sophos.com/mysophos) and sign in. If you don't have an account, click **Create Sophos ID** and set one up first.
2. In MySophos, if you purchased Virtual or Software products, go to **Network Protection > Download Installers** and download your installer.
3. Run the installer. At the **Register Your Firewall** page, click **Continue**. For Virtual or Software installations, you'll be asked to enter the Serial Number.
4. If you have any license keys to activate, see the *Renewals or new subscriptions* instructions below.

#### Renewals or new subscriptions

In the Firewall, go to **System > Administration > Licensing** and click **Activate Subscription**. Then enter the license key.

#### Other ways to activate your license

You can activate your license in other ways, for example without access to the appliance. See <https://community.sophos.com/kb/122671>.

## Support

The following products and services are covered by Sophos support services.

Enhanced Support
XG 330 EnterpriseGuard with Enhanced Support - 36 MOS

For details of how to access Sophos technical support, please see <https://www.sophos.com/support.aspx>.

Regional phone numbers for Sophos Support services:

Region	Country	Enhanced Support
North America (Canada, Latin America, USA)	USA/Canada	+1 888-SOPHOS-9 +1 888-767-4679
	Brazil	+55 21 4042-8886

## Schedule of products and services

Here is a list of all the products and services you've purchased. Keep this safe as you may need to refer to it when you contact support or renew a license or subscription.

Product	License Number	Type	License ID / Serial Number	Quantity	Start Date	Expiry Date	Term (Months)
XG 330 EnterpriseGuard with Enhanced Support - 36 MOS (SKU: NG333CSEA)		Subscription		1			36

# Terms

## General Terms

- Except as otherwise noted in these General Terms, your installation and use of the products and/or services provided by Sophos are subject to the terms and conditions of the Sophos End-User License Agreement (EULA) at: <https://www.sophos.com/legal.aspx> unless Sophos agrees otherwise in writing.
- Your access and use of the services listed in this Schedule and referenced in the Sophos Services Agreement (SSA) at: <https://www.sophos.com/legal.aspx> are instead subject to the terms and conditions of the SSA unless Sophos agrees otherwise in writing.
- If you are a Managed Service Provider (MSP), your use of the products and/or services listed provided by Sophos is instead subject to the terms and conditions of the relevant MSP agreement at: <https://www.sophos.com/legal.aspx> unless Sophos agrees otherwise in writing.
- Any professional services provided by Sophos are subject to the Sophos Professional Services Terms and Conditions at: <https://www.sophos.com/legal.aspx> unless Sophos agrees otherwise in writing.

## Export Terms

- These items are subject to U.S. Export Administration Regulations (EAR) whether or not they are exported from the United States of America.
- These items (commodities, technology, services or software) are controlled by the U.S. government and authorized for export / re-export only to the country of ultimate destination for use by the ultimate consignee or end-user(s) herein identified. They may not be resold, transferred, or otherwise disposed of, to any other country or to any person other than the authorized ultimate consignee or end-user(s), either in their original form or after being incorporated into other items, without first obtaining approval from the U.S. government or as otherwise authorized by U.S. law and regulations.
- If these goods are to be delivered to a country within the European Union: please be advised in accordance with article 22 (10) of the EC Regulation 428/2009, that these goods are subject to controls. If they are to be exported out of the European Union, the exporter must acquire the relevant export licenses.
- The export control laws and regulations of other countries may apply in addition to those of the United States of America, the European Union, and/or relevant European Union member states.
- Sophos may suspend certain or all security updates, upgrades, downloads and functionality to or of the products and/or services provided to you if Sophos believes that the products and/or services are, or may be, located in, provided in, or accessed from certain embargoed and restricted jurisdictions, which may be updated by Sophos from time to time without notice.
- A breach of the export provisions of the relevant agreement governing your access and use of Sophos products and services, as applicable, is considered a cause for termination of that agreement.
- For more information regarding the export of Sophos products and services, please see: <https://www.sophos.com/legal/export.aspx> or contact your Sophos representative.

## Export Licenses

Product Description	US Export License Number	US Export Classification Number
XG 330 EnterpriseGuard	License Exemption ENC B2	5D002c1