JOHN M. LEURA

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Professional Synopsis

A highly motivated and dedicated IT professional with a solid foundation in technical support, customer service, and teamwork. Certified in CompTIA Security+ Ce, with strong communication skills and a proactive approach to problem-solving. Known for reliability, punctuality, and a strong work ethic, I am eager to leverage my skills and experience to contribute to a dynamic IT team. Committed to continuous learning and adapting to new technologies to provide exceptional service and support.

Skills

- **Coding Languages:** C/C#, Java, Python, and SQL
- **Libraries/Tools:** Jupyter Notebook, Tableau, Pandas, Plotly, Numpy, Excel, Unity, and Android Studios, Active Directory, Kali Linux, Nmap, Wireshark, bash scripting, AWS, Hyper-V
- **Analytics:** Data analysis, data cleaning, visualizing data, presenting analysis, intellectual teamwork

Internship Experience

The Global Career Accelerator | *SQL & Python Trainee* **| Remote**   **Jan, 2025 - May, 2025**
- Analyzed real-world datasets in Jupyter Notebook, producing actionable insights and recommendations
- Communicated data analysis results verbally, in writing, and by creating visualizations in Tableau
- Examined user behavior across various industries and scenarios, identifying key trends and patterns
- Collaborated with a diverse global team to complete tasks and deliver timely and accurate projects

Employment History

Walmart

Remodel Associate / Deli Associate
August 2023 – Present
- Provided excellent customer service during a high-paced store remodel project, ensuring a clean and organized work environment.
- Assisted with inventory organization, product selection, and customer recommendations, helping increase customer satisfaction.
- Maintained high standards of food safety and cleanliness in the deli, collaborating effectively with team members for efficient service.

Spectrum

Professional Outdoor Salesman
January 2023 – July 2023

- Achieved and exceeded sales targets by presenting products and services, including internet, phone, and cable plans, directly to customers.
- Conducted door-to-door presentations, addressing customer concerns with effective communication and problem-solving skills.
- Thrived in a competitive environment, consistently meeting performance metrics.

Conn's Homeplus

Professional Salesman / Porter
July 2022 - December 2022
- Surpassed sales goals through strong relationship-building and understanding customer needs in a retail setting.
- Demonstrated a wide range of products, furniture, appliances, electronics, and flooring, ensuring customers found the best solutions for their needs.

Education

Bachelor's in Computer Science, University of Texas at San Antonio
Concentration in Cybersecurity
August 2022 - December 2025
GPA: 3.7

Associate of Liberal Arts, Northeast Lakeview College
May 2018 - May 2022

Dual credit Honors Highschool Diploma, Judson Early College Academy
May 2018 - May 2022

Certifications

CompTIA Security+ (Continuing Education Certified)
Badge URL: https://www.credly.com/badges/73578e8a-33e1-4f11-b882-087a488d6922/public_url