

JOHN BRUNO

CONTACT

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WEBSITES, PORTFOLIOS, PROFILES

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- <https://j-bruno.com/>
- medium.com/@johnbruno1260

SKILLS

- Source and Version Control: Git, GitHub
- Stakeholder Communications
- HTML and XML
- API Development
- Empathy
- Adaptability
- End-user documentation
- Time management
- Atlassian JIRA
- Release Notes
- Agile Principles

WORK HISTORY

Technical Writer, 11/2022 to Current

Priority Payment Systems - Alpharetta, GA

- Experience in writing and publishing release notes for software or hardware products
- Ability to participate in Agile ceremonies such as sprint planning, daily stand-ups, sprint retrospectives, and demos
- Knowledge of RESTful API design principles and best practices

Lead Technical Writer, 03/2022 to 11/2022

Titled - Remote

- Strengthened content of technical proposals, company manuals, employee forms, and contract deliverables in collaboration with marketing and operations departments
- Created high-quality, relevant user content, such as conceptual summaries, task-based tasks, best practices, APIs, technical reference materials, and knowledge-base articles
- Directly contributed to API documentation using the software version control system Git
- Interviewed programmers, engineers, developers, and other technical personnel. Reads previous documentation and design notes, and uses computer-based training or company technical products to gather and research complex technical information for use in complex documentation

Technical Writer, 10/2019 to 03/2022

Lockheed Martin, Aeronautics - Marietta, GA

- Observed in-progress operations to identify important steps for technical instructions
- Incorporate updates and corrections into a wide array of aeronautics manuals
- Modify manuals using knowledge of publishing software and military specifications
- Conducted proofreading, technical writing, and editing for the development of user manuals, business proposals, white papers, and reports for an industry-leading aerospace company
- Collaborate closely with Development Engineers, Quality Engineers, Product Management, Release Managers, and Co-writers

EDUCATION

Bachelor of Science, 06/2016

Baruch College of The City University of New York - New York, NY