UML Sequence Diagram — UC-08: Receive Customer Support

Participants: Application User, :Controller, :SupportLobbyPage, :SupportRequestAction, :SupportRequestPage, SubmitRequestAction, AdminDAO

- Application User → :Controller : sendCommandToPage(SupportLobbyPage.WRITE_SUPPORT_ID, object)
- :Controller → :SupportLobbyPage : performAction(SupportLobbyPage.WRITE_SUPPORT_ID, object)
- :SupportLobbyPage → :SupportRequestAction : PerformAction (Object)
- :SupportRequestAction → :Controller : setCurrentPage(SupportRequestPage)
- Application User → :Controller : SendCommandToPage(SupportRequestPage.SUBMIT_SUPPORT_ID, request)
- :Controller → :SupportRequestPage : performAction(SupportRequestPage.SUBMIT_SUPPORT_ID, request)
- :SupportRequestPage → SubmitRequestAction : PerformAction(Request)
- SubmitRequestAction → AdminDAO : SubmitRequest(Request)
- AdminDAO ⇢ SubmitRequestAction : success
- SubmitRequestAction → :Controller : [success == true] setCurrentPage(SupportLobbyPage)