John A. Bacho

bachojohn2@gmail.com ▪ 440.728.7160 ▪ Wellington, OH ▪ https://johnbacho.github.io/Resume-Website/

Baldwin Wallace University   Anticipated May 2026
Bachelor of Science, **Computer Science**
Minor, **Graphic Design**
Cumulative GPA: 3.9
Honors: 4x Dean List Recipient (3.8 GPA required)
PROFESSIONAL INTERESTS: *Programming, UI/UX design, graphic design, web development*
<u>Technology Proficiencies:</u> HTML, CSS, JavaScript, Python, Java, Office 360, Windows, MacOS, Graphic Design, UI/UX Design
<u>Other Key Skills:</u> Problem Solving, Verbal and Written Communication, Teamwork & Collaboration

RELATED WORK EXPERIENCE

Nordson, Amherst, OH
Enterprise architect analysis intern   May 2024 – August 2024
- Developed technical documentation and reduced technical debt for SAP PI/PO interfaces by collaborating with college across Europe and America to create interfaces crucial for the upcoming migration to SAP BTP by creating test cases, validating interfaces post-migration, and identifying and deactivate obsolete interfaces.
- Created and presented slides outlining the PI/PO retirement strategy and system architecture to communicate the benefits of the migration to SAP BTP and secure support from leadership.
- Engineered documentation for CPI interfaces to support the transition to BTP, ensuring streamlined migration process that simplifies system architecture, reduces complexity, and enhances scalability.
- Documented key tables within SAP system to support self-service data reporting in Power BI.

Nordson, Amherst, OH
IT asset management intern   May 2023 – August 2023
- Analyzed the Configuration Management Database (CMDB) assets.
- Reviewed, created, and updated CMDB documentation, while adhering to IT project management practices and investigated the utilization of existing ServiceNow Software Asset functionality for software asset management.
- Applied ITIL best practices to collaborate closely with the IT Asset Management teams, overseeing the seamless operation of the ServiceNow Helpdesk system and ensuring the efficiency and integrity of the asset management architecture.
- Dynamically harnessed the full potential of the Microsoft Office suite, especially Excel, to expertly analyze, present, and meticulously document data for decisive and informed decision-making.

Target, Medina, OH
Tech consultant   July 2022 – May 2023
- Resolved tech issues for ~15 customers per shift, ensuring efficient solutions.
- Adapted communication to customer needs while staying updated on new and old technology.
- Drove sales in electronics (TVs, mobile, video games, etc.).
- Collaborated with the team to meet sales goals and enhance customer satisfaction.

RELATED EXTRACURRICULAR EXPERIENCE

UX Research Team Lead / ACM Vice President / ACM + W member / Sherman Williams career accelerator scholar / The Hive Design Group Graphic Designer, S