

John Balasing

Front-end Developer

Personal Info

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Skills

Web Development

HTML5 4 / 5



CSS3 4 / 5



Javascript 3 / 5



Jquery 3 / 5



React JS 3 / 5



Bootstrap 3 / 5



Passionate Front-end Web developer with broad and deep knowledge to build all aspects of user experience and user interface for client-facing landing pages using JavaScript, HTML5 and CSS. Experience in developing web page effectively using HTML5 and CSS3 in making web pages cross-browser compatible. Capable of converting PSD design into HTML format with various effects and functions.

Education

Aug, 2010 - **BE: Electronics and communication Engineering** 6.6/10
May, 2014 Er. Perumal Manimekalai College of Engineering , Hosur

Projects

Dec, 2019 - **Web Application Developer**

Present HCL Technologies , Bangalore

- ☑ Designing the front-end applications using web technologies like HTML5, CSS3, JavaScript.
- ☑ Capable of converting a PSD file into HTML file as per client's requirement.
- ☑ Good knowledge about Photoshop and GIMP.
- ☑ Worked on CSS background, CSS positioning, CSS text, CSS border and other styling elements.
- ☑ Implemented page designs in standard-complaint dynamic HTML and CSS
- ☑ Created Interactive Navigation lists using list element in HTML.

Aug, 2017 - **Service Desk Quality Analyst**

Dec, 2019 HCL Technologies , Bangalore

- ☑ Quality Analyst for a Service Desk responsible for Call monitoring and DSAT analysis.
- ☑ Trained and Certified Six Sigma Green Belt Executive.
- ☑ Involved in Continuous Process Improvement by following Lean Six Sigma tools and methodologies including DMAIC
- ☑ Lead process improvement projects that helped operations meet and exceed quality standards.

May, 2016 - **Tech Support Analyst**

Jul, 2017 AEGIS Ltd , Bangalore

- ☑ Provided Technical Support via Calls/Chat/Email for users around the Globe.
- ☑ Escalating the issues to the right resolver group.
- ☑ Promoted as Quality analyst and applied Quality control methodologies to eliminate defects in the service.
- ☑ Worked on Monthly and Weekly Audit reports.